



Performance Items and Performance Forward Plan

SUMMARY

- 1.1 Following the constitutional changes implemented in March 2015 the Corporate Scrutiny and Governance Board (now the Executive Scrutiny Board) took ownership for monitoring corporate performance. To support the delivery of improved outcomes, the Board approved a performance forward plan in June 2018.
- 1.3 This report allows for officers to present the latest updates on 'The Corporate Peer Challenge – progress since review in June 2017' and 'Complaints – revisited'.

RECOMMENDATIONS

- 2.1 To consider and agree the performance items identified for consideration by the Board as part of the Forward Plan for Performance as shown at Appendix 2 and make any amendments to the plan as agreed by the Board.
- 2.2 To examine the Council's current performance scorecard, discuss any performance issues arising and decide on any further action that should be taken to resolve them.

REASONS FOR RECOMMENDATIONS

- 3.1 To ensure robust performance monitoring and challenge, enabling the Board to take remedial or further investigative action supporting improvements in priority areas.
- 3.2 To allow the Board to discuss specific issues around performance and make relevant comments, recommendations and suggestions for future actions to resolve issues around performance.

SUPPORTING INFORMATION

- 4.1 A member of the Performance and Intelligence Team will normally attend the meeting, supporting lead officers to deliver a presentation on the latest position and ensuring that the Executive Scrutiny Board is updated on current performance issues.

OTHER OPTIONS CONSIDERED

- 5.1 None.

This report has been approved by the following officers:

Legal officer	N/A
Financial officer	N/A
Human Resources officer	N/A
Estates/Property officer	N/A
Service Director(s)	N/A
Other(s)	Heather Greenan - Head of Performance and Intelligence

For more information contact:	Michael Gillie 01332 643480 michael.gillie@derby.gov.uk
Background papers:	None
List of appendices:	Appendix 1 – Implications Appendix 2 – Forward Plan for Performance 2018/19

IMPLICATIONS

Financial and Value for Money

- 1.1 None directly arising from this report.

Legal

- 2.1 None directly arising from this report.

Personnel

- 3.1 None directly arising from this report.

IT

- 4.1 None directly arising from this report.

Equalities Impact

- 5.1 Effective scrutiny benefits all Derby people and the very nature of the Board ensures that it looks in depth at equality in all its investigations.

Health and Safety

- 6.1 None directly arising from this report.

Environmental Sustainability

- 7.1 None directly arising from this report.

Property and Asset Management

- 8.1 None directly arising from this report.

Risk Management and Safeguarding

- 9.1 Performance monitoring, reporting and scrutiny allows the Council to manage risk by identifying potential issues at the earliest opportunity and put measures in place to mitigate these and improve performance.

Corporate objectives and priorities for change

- 10.1 Our aim is to work together towards achieving our partnership vision of Derby 2030: safe, strong and ambitious city. The Council's performance monitoring processes monitor the implementation of the Council Plan 2015-18 and the eight priority outcomes which underpin our vision.

Executive Scrutiny Board - Forward Plan for Performance 2018/19

Month	Theme / Item	Format
June 2018	<i>Quarter 4 Performance Report</i>	<i>Cabinet Report</i>
July 2018	Council Scorecard 2018/19	<i>Cabinet Report</i>
	Special Educational Needs and Disabilities update	Report
August 2018	<i>Annual Report 2017/18</i>	<i>Cabinet Report</i>
	<i>Council Plan for 2018/19</i>	<i>Cabinet Report</i>
September 2018	Update on Leisure and Culture projects	Presentation
	<i>Quarter 1 Performance Report</i>	<i>Cabinet Report</i>
October 2018	Corporate Peer Challenge – progress since review in June 2017	Report
	Complaints (re-visited)	Report
November 2018	Managing demand in People Services	Presentation
	<i>Quarter 2 Performance Report including a mid-year review of the Council Delivery Plan</i>	<i>Cabinet Report</i>
December 2018	Inspections update – JTAI, ILACS, YOS, SEND and Adults peer review	Report
January 2019	Rent Arrears and wider impact of Universal Credit	Presentation
February 2019	Sickness absence (re-visited) – What difference has been made?	Presentation
	<i>Quarter 3 Performance Report</i>	<i>Cabinet Report</i>
March 2019	Joint Targeted Area Inspection (JTAI) of services for children in need of help and protection – key findings and next steps	Presentation
April 2019	Update on Regeneration projects	Presentation