

Healthwatch Derby Annual Overview 2017

SUMMARY

- 1.1 Healthwatch Derby is an independent consumer champion set up in April 2013 with a remit to scrutinise health and social care services in Derby City. Since the start of its operations, Healthwatch Derby has been receiving a large number of independent patient's feedback.
- 1.2 Our organisation covers all health and social care services based in Derby City, and we are also able to look at issues faced by residents who may not live in Derby, but access services in Derby City.
- 1.3 The Board are requested to receive a presentation by Healthwatch Derby about their work in 2017 (January to end of December 2017)

RECOMMENDATION

- 2.1 To note the presentation from Healthwatch Derby
- 2.2 Make any comments and recommendations as a result of the presentation where appropriate.
- 2.3 To observe and note the themes and trends emerging and actions taken.

REASONS FOR RECOMMENDATION

- 3.1 The Board has a statutory responsibility for scrutinising health services in the city.
- 3.2 To enable the Board to highlight any issues or topics for further scrutiny and inclusion in the future work programme.
- 3.3 All themes and trends reported on stem from patient feedback collected directly via a diverse programme of community engagements in all electoral wards of Derby city.

SUPPORTING INFORMATION

- 4.1 The Adults and Health Scrutiny Review Board continues to monitor changes considered to have significant impact on access to local health services.

OTHER OPTIONS CONSIDERED

- 5.1 None

This report has been approved by the following officers: N/a External Organisation

Legal officer Financial officer Human Resources officer Estates/Property officer	
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Service Director(s) Other(s)	
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For more information contact: Background papers: List of appendices:	Samragi Madden 01332 643989 samragi.madden@healthwatchderby.co.uk Presentation enclosed
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