

Appendix 2 Impact, Funding Recommendation & Rationale and Mitigating Actions Summary

Organization, Service(s) & Activity/Access	Impact, Funding Recommendation & Rationale and Mitigating Actions
<p><u>Age UK Derby and Derbyshire: Advocacy</u></p> <p>The Age UK Derby and Derbyshire Advocacy Service offers independent advocacy for people aged 50+ and their carers. The service is free, confidential and independent.</p> <p>177 people receive an advocacy service each year. Opening hours are Monday to Friday 10am – 3pm and by appointment outside these hours.</p>	<p>Impact</p> <p>The organisation is unsure if it would continue following a 30%, 50% or 100% reduction in funding. For reductions of 30% and 50% the service would continue at a reduced level. For a 100% funding reduction the service would cease.</p> <p>If the service continued at a 30% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • The service would be available on fewer days with shorter hours • The service would lose considerable capacity • There would be loss of some whole staff posts and/or reduced hours • There would be a negative impact on new initiatives • There would be a reduction in numbers of service users and less hours of service <p>If the service continued at a 50% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • The service would operate at 50% of current capacity • Staff numbers would halve affecting the ability to provide advocacy services • There would be a reduction in management • There would be a further reduction in the number of service users <p>Funding Recommendation</p> <p>20% reduction</p> <p>Funding Rationale</p> <p>The service meets the Council's priorities and directly supports early intervention and prevention, helps prevent deterioration and assists people to remain as independent as possible within the community. It achieves excellent outputs and outcomes for its customers. Age UK Derby and Derbyshire is a city and county wide organisation delivering a number of services, and with a number of income streams, which gives it a level of resilience against the proposed reduction. The organisation has stated that at a 30% reduction in funding the advocacy service would still be delivered but with a reduced level of service. The level of funding reduction suggested is significantly less than the 30% level, which would have a lighter effect on the reduction in service required. The service delivers good added value through its use of volunteers and partnership working. It is a non-charged for service but the organisation has the skills, knowledge and procedures to continue to deliver a good advocacy service. Other advocacy services are currently offered in the city by Citizens Advice and Law Centre through an advocacy contract.</p>

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	<p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Continue to work with the City Council especially through the Health and well-being events promoting self help • Reduce staff hours • Continue to seek alternative funding, consider charging for the service • Reduce service hours/days of service
<p><u>Age UK Derby and Derbyshire: Falls Prevention</u></p> <p>The falls prevention service provides specific exercise interventions and programmes to increase strength, balance and mobility. Classes are held all over the city as required. The falls prevention service is for all older people who are at risk of falls.</p> <p>Anyone can refer themselves for the falls prevention service. Referrals are also encouraged from GPs or Hospital A&E departments. Further information on classes is available by calling the Age UK office on Monday, Tuesday or Thursday. Accredited classes offer 187 places per week in the City.</p>	<p>Impact At 30%, 50% and 100% reduction in grant the organisation is unsure if they would cease operating. At 30% and 50% cut the organisation is unsure if they would continue to provide a service. If the service continued at a 30% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • The service would be available on fewer days with shorter hours • The service would lose considerable capacity • There would be loss of some whole staff posts and/or reduced hours • The organisation's opportunities to develop new initiatives would be limited • There would be reduced numbers of service users and less hours of service <p>If the service continued at a 50% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • The service would operate at 50% of current capacity • Staff numbers would halve affecting the overall management of falls prevention • There would be a further reduction in numbers of service users <p>If the service experiences a 100% funding reduction the organisation stated that the service would cease to function.</p> <p>Funding Recommendation 100% reduction</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helps prevent deterioration and assists people to remain as independent as possible within the community. On average the service performs in a satisfactory manner against agreed outcomes and outputs. This is currently a free service but the organisation has an ambition to develop it into a charged for service. However, there have been significant changes in the falls prevention field, especially with the development of the B-You project. B-You provides an alternative, free service through the delivery of a 12 months chair based exercise for programme participants. Thus the recommendation is to cease funding the Age UK service.</p>

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	<p>Mitigating Actions</p> <p>The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Increase the number of volunteers delivering the service • Develop the service further, creating a charged for service • Maintain existing and find alternative funding sources
<p><u>Age UK Derby and Derbyshire: First Contact</u></p> <p>The First Contact Derby service supports early referral to a range of support services for older and vulnerable people.</p> <p>The service receives 213 client checklists per year, with variable numbers per week, Opening hours are Monday to Friday 9.00am to 5.00pm</p>	<p>Impact</p> <p>The organisation stated they were unsure if the organisation would cease to exist or service could be delivered with a 30% or 50% funding reduction. For a 100% funding reduction the service would not be able to be delivered.</p> <p>If the service continued at a 30% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • The service would be available on fewer days with shorter hours • There would be loss of some whole staff posts and/or reduced hours • The service would lose considerable capacity • New initiatives would be stopped <p>If the service continued at a 50% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • The service would operate at 50% of current capacity • Staff numbers would halve and management would be reduced • Paid posts would be reduced or cut • New initiatives would be stopped <p>Funding Recommendation</p> <p>35% reduction</p> <p>Funding Rationale</p> <p>The service meets the Council's priorities and directly supports early intervention and prevention, helps prevent deterioration and assists people to remain as independent as possible within the community. It achieves satisfactory to good outputs and outcomes for its customers. Age UK Derby and Derbyshire is a city and county wide organisation with a number of income streams which gives it a level of resilience against the proposed reduction. At this level of funding reduction, the organisation has stated that the First Contact Derby service would still be delivered but with a reduced service. There are possibilities for attracting alternative funding especially from partner agencies involved in First Contact Derby work. This is a unique service in the city.</p>

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	<p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Introduce volunteers to help deliver the service • Reduce staff hours from full time to part time • Seek funding from partner agencies involved in First Contact Derby work
<p><u>Age UK Derby and Derbyshire: 50+ Centre and Information and Advice Service</u></p> <p>The organisation delivers a dedicated information and advice service for older people and their carers in Derby. This service is delivered from two locations in the City, 15 The Morledge, and the Derby 50+ Centre in the Eagle Market.</p> <p>Ninety people per week use the service to pick up leaflets and speak to staff and volunteers. Eight people per week directly access more detailed information and advice services. The service opening hours are Monday to Friday 10.00am to 3.00pm, and by appointment outside these hours.</p>	<p>Impact At 30%, 50% and 100% reduction in grant funding the organisation is unsure if they would cease operating. At 30% and 50% reduction the organisation is unsure if they would continue to provide a service. At 100% the service would cease to be offered. If the service continued at a 30% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • The service would be available on fewer days with shorter hours • The service would lose considerable capacity • There would be loss of some whole staff posts and/or reduced hours • The organisation's ability to develop new initiatives would be limited • There would be reduced numbers of service users and less hours of service <p>If the service continued at a 50% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • The service would operate at 50% of current capacity • Staff numbers would halve affecting the overall management of the service • There would be a further reduction in numbers of service users • There would be possible risks to all of Age UK's services <p>Funding Recommendation 35% reduction.</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helps prevent deterioration and assisting people to remain as independent as possible within the community. The organisation achieves good to excellent results as regards agreed outputs and outcomes. It delivers good value for money through the use of volunteers for this non charged for service with excellent links with other organisations and networks. There is potential to make economies of scale if the organisation consolidates services within the Morledge offices. The organisation has skilled staff and volunteers, effective procedures and the backing of a national organisation to support sustainability, albeit with a reduced level of service.</p>

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	<p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Close the 50+ Centre and consolidate information and advice delivery into the offices on the Morledge • Further increase the use of volunteers to help deliver the service • Reduce staff hours/days service is available • Continue to seek alternative funding
<p><u>Alternatives Activity Centre</u></p> <p>The organization provides day activities to improve social skills, work skills and move-on plans for people with learning disabilities</p> <p>The Activity Centre opens Monday, Wednesday and Friday 9.00am to 3.00pm. The Training/Charity Shop is a 7 day service. One-to-one specialised community support operates various hours during the week to meet individual needs. 60 different people are provided with support each week through the three services</p>	<p>Impact Alternatives stated that at all levels of funding reduction the organisation would continue to exist. At 30% or 50% reduction they would be able to continue providing the service but were unsure how many customers they could support. At 100% reduction the service would not continue to be provided. At both 30% and 50% funding reduction the organisation would need to source funding from elsewhere and new initiatives would be stopped.</p> <p>Funding Recommendation 45% reduction</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helps prevent deterioration and assisting people to remain as independent as possible within the community. It has a good track record of achieving its agreed outputs and outcomes for a customer group who struggle to integrate into mainstream services. The service also provides good value for money and has the potential to provide an early intervention service for non-eligible people alongside a more intensive service aimed at people on personal budgets and self-funders</p> <p>At the proposed level of funding reduction, the organisation would continue to exist and it is likely that they could provide a service, but the number of customers they could support is unknown. In the 2011 grant funding round, Alternatives were funded, but with the aim of reducing their funding at a mutually agreed rate as their customers received Personal Budgets and could then pay for the service. In addition, it was agreed that the organisation would actively try to increase the number of self-funding customers to bolster its income.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • The Council to prioritise the assessment of current eligible customers in order to create potential new paying customers for this organisation. • Increasing charges for people who are not eligible for personal budgets so they better contribute to the

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	<p>service they receive</p> <ul style="list-style-type: none"> • Actively seek new paying customers and the potential to sell services to self-funders and people on personal budgets • Sourcing alternative funding streams.
<p><u>Austin Community Enterprise (ACE)</u></p> <p>ACE provides a range of services to the local community and is recognised as a contact point for information and other services. It operates from two buildings on the Austin Estate, offering a neighbourhood base and nursery.</p> <p>Funding supports information and advice provision with 60 local people receiving advice and information each week. The neighbourhood base opens Monday to Friday 8.00am to 3.00pm and the nursery is open Monday to Friday 7.30am to 6.00pm.</p>	<p>Impact No response from the budget consultation.</p> <p>Funding Recommendation 30% reduction</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helps prevent deterioration and assisting people to remain as independent as possible within the community. Local residents have limited access to wider services in this outer estate area, and this neighbourhood base provides a unique and vital link to these services. All outputs and outcomes are achieved, or over achieved against the agreed targets set out in the funding agreement. The service also provides strong added value being based in the heart of the community through its use of volunteers, generating some of its own income, and has good links with other services such as Derby Homes.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Increase the use of volunteers • Continue to seek alternative funding or generate income • Reduce staff hours or days of service
<p><u>CamTAD</u></p> <p>Services provided include information, advice, access to equipment and support for people with hearing loss. The service is provided through:</p> <ul style="list-style-type: none"> • Drop in clinics in community locations • Outreach to people with mobility 	<p>Impact CamTAD stated that their organisation would continue, but that the level of their service would be reduced to reflect the scale of the reduction in funding. The extent of reduction would depend upon their ability to gain funding from other sources. The organisation estimates that the effects of funding reduction would be as follows:</p> <ul style="list-style-type: none"> • At 30%, the number of service users would be 90 per week, opening hours would be reduced at the resource centre and there would be fewer outreach clinics sessions • At 50%, the number of service users would be 50 per week, the resource centre would be open 4 days per week, there would be further reductions in outreach services, and home visits would be reduced by 75% and clinics by 50%

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<p>difficulties in their own home and to people in residential homes</p> <ul style="list-style-type: none"> • A resource centre and advice point in the audiology department of the Royal Derby Hospital. <p>The organisation also provides awareness raising and training to local organisations. They also deliver a BME outreach project in 9 community locations and with home visits. The Resource Centre demonstrates and loans equipment. The organisation also carries out hearing loss assessments for the Adults Health and Housing Directorate (approximately 10 assessments per year)</p> <p>The service is provided to approx. 130 people per week through all services with 4 to 5 community clinics per week. The Resource Centre is open 9.00am to 5.00pm Monday to Friday.</p>	<ul style="list-style-type: none"> • At 100% the resource centre would be open for 3 days per week, community outreach and home visits would end, clinics would only be run at the hospital <p>The organisation also anticipates that the number of paid staff hours may need to be reduced to accommodate any reductions in Council funding. The extent would be dependent upon their ability to get funding from other sources.</p> <p>Funding Recommendation 37% reduction</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. They have performed well against their output and outcome targets in their grant funding agreement, and provide good value for money through the use of volunteers and through their links to other services. The organisation receives funding from other sources outside the Council for parallel services and will probably be able to manage a reduction in funding by providing a smaller service. The organisation may be able to raise funding from other sources, and by charging or increasing donations for its services.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Discussions with local NHS commissioners to seek additional support to reflect the positive contribution the service makes to aftercare from the audiology clinic • Exploring the potential to gain income from : <ul style="list-style-type: none"> • charging for, or requesting donations to support, their hearing aid support services • charging for training provided to organisations to support them to work with people who are hard of hearing • equipment demonstrations and sales • other fundraising sources • Consulting with service users and funders on remodelling the hours of the service to minimise the impact of any funding changes
Community Action Derby	Impact

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<p>The organisation provides infrastructure support for local voluntary and community sector organizations, including sector representation, information, funding advice, engagement in policy development and the Volunteer Centre.</p> <p>The organisation provides a range of services including:</p> <ul style="list-style-type: none"> • Capacity building for sector organisations • Management and coordination of volunteering opportunities • Regular events, forums, networking opportunities for sector organisations • Training and advice on securing funding • Regular communications to sector organisations • Consultation and engagement in city-wide policy development <p>Office opening hours are Monday to Thursday 9.30am to 4.30pm, Friday 9.30am to 4.00pm.</p>	<p>Community Action Derby stated the services would cease to exist with a 30% funding reduction and that they were unsure if the organisation would cease to exist or not at this level of funding reduction. Unless it pursued alternative paid service provision via the Right to Challenge legislation the organisation would potentially cease operation even on a cut of 30%. There is no alternate funding for infrastructure support other than via direct engagement by local authorities to provide the service. CAD currently operates with 14 staff and half of these staff are part time. To reduce the funding by a further 30% would have a significant impact on what they were able to deliver. As a charity the Board would need to consider whether it shrinks further compromising what it could continue to deliver; losing specific service elements from their portfolio, or ceasing to operate in Derby.</p> <p>Funding Recommendation 66.5% reduction</p> <p>Funding Rationale The current services offered do not directly support the Council's priorities for keeping people independent in the community, but they indirectly contribute to this agenda by supporting voluntary sector organisations and volunteering in the city. The organisation is over achieving against the outputs and outcome targets set within its funding agreement and refer a high number of people to volunteering opportunities and indeed use volunteers to help deliver their services. Capacity building, volunteering and fundraising is still seen as a priority for the Council but other services provided by the organisation are now seen as a lower priority to the Council, and funding for these services has had to be reduced. At this level of funding the organisation should be able to continue to provide the capacity building, fundraising and volunteering centre, but may have to scale back or cease its other activities.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Cease, or charge for, the operation of those services seen as lower priority by the Council. • Reduction in paid staff hours in those areas of the service that are seen by the Council as lower priority • Increased income generation through their training service (and indeed this is being progressed now) • Continue to seek alternative funding sources • Further increase in the use of volunteers
Derby Bosnia Herzegovina Community	Impact

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<p><u>Association, Derby Refugee Forum, NCISE Derbyshire.</u></p> <p>A collaborative one stop shop information and advice project delivered by the three organisations above. They provide help to asylum seekers and refugees mainly from Bosnian, Eastern European, Asia and African communities. Information and advice offered includes benefits, employment, housing, training, interpreting and immigration.</p> <p>The service delivers 7 community outreach sessions per week. The centre provides services to 12 Bosnian service users and 25 asylum seekers each week. The service is open Monday to Friday 9.00am to 5.00pm for advice and assistance. It opens Tuesday and Thursday 10.00am to 4.00pm for asylum seekers. It also opens Monday, Wednesday and Friday, 10.00am to 4.00pm for assistance to new and emerging communities.</p>	<p>Derby Bosnia Herzegovina Community Association stated that at all levels of funding reduction, the organisation would continue to exist and they would hope to be able to continue providing the service. However at 100% funding reduction they may have to cease offering services.</p> <p>If the service continued at a 30% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • They would offer less hours with clients • Increase use of volunteers • A relative 30% reduction to the services offered • Work more with clients who have fewer needs • Stop offering complex services to clients • Funding would need to be sourced elsewhere • Paid posts would be reduced or cut • New initiatives would be stopped • Charges to customers would increase <p>If the service continued at a 50% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • Services will be cut by 50% • A reduction in the number of days and number of hours spent with clients. • People would need to be referred elsewhere • Funding would need to be sourced elsewhere • Paid posts would be reduced or cut • New initiatives would be stopped • Charges to customers would increase further <p>If the service continued at a 100% funding reduction (the service could also cease at this level of cut), the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • A further reduction in service provision and consider given to closing the business • Offer service 1-2 days a week using volunteers • A negative effect on the outcomes and outputs achieved • Funding would need to be sourced elsewhere • Paid posts would be reduced or cut further • New initiatives would be stopped • Charges to customers would increase further • They would work with another organisation(s) to reduce costs <p>Funding Recommendation 25% reduction.</p> <p>Funding Rationale</p>

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	<p>The service meets the Council's priorities and directly supports early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. The partnership has a broad and very diverse service user base and reaches out to communities all across the City through its centre in the City centre, and through outreach work. They have achieved or overachieved against all set and agreed output and outcome targets specified within their funding agreement. They offer good value for money having a high number of volunteers helping to deliver services for this non-charged for service. They have good links with a number of organisations and have recently moved into their new premises provided by the City Council. They have also been successful in the past with securing alternative funding.</p> <p>Derby Bosnia Herzegovina Community Association (the lead agency in the partnership) is a key member of the Information and Advice Forum and will be supporting developments in information and advice field in the future. This recommended funding reduction will help ensure the partnership remains sustainable and able to continue to deliver real outputs and outcomes through services to asylum seekers and refugees, albeit at a reduced rate.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Increase the use of volunteers to deliver the service • Reduce hours of staff • Seek alternative funding opportunities
<p><u>Derby Persian Cultural Association</u></p> <p>The organisation provides information, signposting, training and cultural support for people from mainly Persian speaking communities. They support people who are disadvantaged, on low incomes and unemployed including refugees and asylum seekers from different Persian speaking communities such as Iranian, Afghan, Kurdish, and other people in need from any background.</p> <p>Around 50 people a week are helped by the organization which is open Monday</p>	<p>Impact The Derby Persian Cultural Association state they were unsure if the organisation would cease to exist at a 30% or 50% funding reduction. At 100% reduction they would cease to exist and be unable to continue offering their services.</p> <p>If the service continued at a 30% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • Reduced number of service users • Reduced hours of service • Customer outcomes will suffer <p>If the service continued at a 50% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • Reduced number of service users • Reduced hours of service • Customer outcomes will suffer further <p>Funding Recommendation 100% reduction</p> <p>Funding Rationale</p>

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<p>to Friday 11.00am to 6.00pm, with workshops on Saturdays.</p>	<p>The service does not strongly meet the Council's priorities to support early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. The organisation's service users are refugees and asylum seekers, who are mainly Persian speaking people from Iranian, Afghan and Kurdish communities. They have achieved or over achieved against all agreed output and outcome targets set out in their funding agreement and have a high number of volunteers helping to deliver services and provide good value for money. They have also had some success in securing alternative funding to support service delivery.</p> <p>The service targets a small section of the City's population and alternative services are available for some elements of the service. The organisation may be able to maintain limited services by accessing alternative none Council funding sources, support from volunteers and joint working with other organisations and services.</p> <p>Mitigating Actions</p> <p>The following actions are recommended to support the organisation to mitigate the effects of the reduction in Council funding:</p> <ul style="list-style-type: none"> • Increase use of volunteers to deliver the service • Explore potential to develop alternative, none Council, sources of income and fundraising • Consult with service users on the priorities for the service and possible alternative ways of delivering their service • Review costs and explore potential to collaborate with other organisations to support their user group
<p><u>Derby Shopmobility</u></p> <p>The organisation hires out both powered and manually operated mobility equipment 6 days a week in order to increase personal mobility and independence. Disabled and older people from all communities across Derby benefit from the availability of the service. It operates from the Westfield Basement car park on the Morledge in the City Centre.</p> <p>They have 190 customers per week and are open Monday to Saturday 9:30am -</p>	<p>Impact</p> <p>The organisation stated they would continue to exist at 30%, 50% and 100% reductions. And that the service would continue to be offered at these levels of funding reduction, albeit with a reduced service.</p> <p>If the service continued at a 30% funding reduction they would attempt to provide the service at current levels, but the effects would be as follows:</p> <ul style="list-style-type: none"> • Less mobility equipment for hire • Reduced opening hours • Increased hire costs to members. • Funding would need to be sourced elsewhere • Charges to customers would increase <p>If the service continued at a 50% funding reduction they would attempt to provide the service at current levels, but the effects would be as follows:</p> <ul style="list-style-type: none"> • Less mobility equipment for hire • Reduced opening hours • Increased hire costs to members.

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<p>4:30pm.</p>	<ul style="list-style-type: none"> • Funding would need to be sourced elsewhere • Charges to customers would increase <p>If the service continued at a 100% funding reduction they would attempt to provide the service at current levels, but the effects would be as follows:</p> <ul style="list-style-type: none"> • Less mobility equipment for hire • Reduced opening hours • Increased hire costs to members. • Funding would need to be sourced elsewhere • Charges to customers would increase <p>Funding Recommendation 100% reduction.</p> <p>Funding Rationale This shopping transport service does not directly meet the Council's priorities, supporting early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible within the community. The organisation does achieve or over achieve against output and outcome targets set in their funding agreement, but has demonstrated poor performance in the number of service users from black and minority ethnic communities. The organisation has a low number of volunteers and they have not progressed with remodelling their service and their plans to enable the current grant funding to be tapered off. They do generate their own income and have potential to increase this through raising charges to customers.</p> <p>Mitigating Actions The Council would continue to support the organisation through peppercorn rent of the premises. The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Seek alternative funding and sponsorship • Increase use of volunteers to deliver the service • Increase service user charges • Progress marketing and funding ideas discussed with Council's Market Development Manager
<p><u>Derby Stroke Club No. 1</u></p> <p>A self-help and social group that promotes health and wellbeing for victims of stroke and their carers. The group is run and managed by</p>	<p>Impact The organisation stated that they would continue to exist even if there was a 100% reduction in funding, and that their service would continue to be provided if there was a 30% funding reduction. They also stated that they were unsure about the future of the service if there was a 50% or 100% reduction in funding. The organisation reported that:</p> <ul style="list-style-type: none"> • With a 30% reduction the service would still be delivered, but the type of activities and services they provide

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<p>volunteers and between 30 and 40 people attend the fortnightly meetings. The Group also provides:</p> <ul style="list-style-type: none"> • a network of social contacts outside of the meeting for sharing problems and solutions • information on surviving strokes <p>The group receives support from the NHS stroke clinic and the national Stroke Association</p>	<p>would change to accommodate a lower level of funding. Charges for transport and activities would increase. The impact would be particularly felt by members of the group who are less well off</p> <ul style="list-style-type: none"> • With a 50% reduction, the service would still be delivered, but there would be further limitations on the type of services provided. Charges for transport and activities would have to be further increased. Again, the impact would be particularly felt by members of the group who are less well off. This level of reduction in funding would damage the club and the services it provides • With a 100% reduction the service would still be delivered, but there would be a serious impact upon the service provided. The level of service would probably reduce and over time the Club may not be able to continue <p>Funding Recommendation No reduction in funding</p> <p>Funding Rationale The service directly meets the Council's priorities, supporting early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. The service performs well against the outcome and output measures in their funding agreement and delivers good value for money through their use of volunteers, generating income to support their activities and their links to other organisations and services.</p> <p>Mitigating Actions No mitigating actions are required.</p>
<p><u>Derby United Credit Union</u></p> <p>The Derby United Credit Union Limited is a community based savings and loans co-operative and is owned and managed by its members. The organisation provides low cost loans of up to five thousand pounds to its members and offers the opportunity for members to save and develop a good financial base.</p> <p>The office is open Monday to Friday</p>	<p>Impact The organisation has stated that at a 30% funding reduction, opening hours would be reduced resulting in fewer customers accessing the service. At a 50% funding reduction the organisation has suggested they would be unable to continue to provide a service. At 100% funding reduction the services would cease to be provided.</p> <p>Funding Recommendation No reduction in funding</p> <p>Funding rationale The service does indirectly support the Council's priorities, supporting early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community, through management of finances. The service has some potential to generate income and increase their current level of grant funding from other sources, and it performs well against its outcome and output measures specified</p>

Organization, Service(s) & Activity/Access	Impact, Funding Recommendation & Rationale and Mitigating Actions
<p>10.00am to 2.00pm, Monday and Thursday evening 7.00pm to 9.00pm and sometimes on Saturdays. Approximately 40 customers are supported each week.</p>	<p>in its grant funding agreement. The organisation delivers good value for money from the use of volunteers and through its links with other services.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of any future recommended funding reduction:</p> <ul style="list-style-type: none"> • Promote their services more widely to increase numbers of customers and generate more income through membership • Seek funding from alternative sources that support this service to help it grow.
<p><u>Derbyshire Advocacy: Appropriate Adult Service</u></p> <p>The Appropriate Adults service provides trained volunteers to deliver one-off visits to vulnerable adults while they are in police custody. Service users have Mental Health issues or have a Learning Disability.</p> <p>The Appropriate Adults provide advice to service users on the custody process and support to users while they are going through this process.</p> <p>A team of 80 trained volunteers provide the service across the city and the county between 8:00 and midnight for 365 days each year. Each volunteer has the capacity to support 40 people per week.</p> <p>Monitoring provided by the organisation indicates that</p> <ul style="list-style-type: none"> • The service receives 17 to 20 requests for the service in the city 	<p>Impact The organisation stated that they were unsure if they would be continue to exist if there was any reduction in funding and they were unsure whether the service would be provided with a 30% or 50% reduction. With a 100% reduction the service would not be provided. The organisation reported that the impact of a funding reduction would be as follows:</p> <ul style="list-style-type: none"> • With a 30% reduction in funding there would be a 30% reduction in the number of people each volunteer could support, a reduction of 12 people per week, and the service would only be available Monday to Friday. Funding would need to be sourced elsewhere, paid posts would be reduced or cut, new initiatives would be stopped and the organisations would seek to work with other organisations to reduce costs. • With a 50% reduction in funding there would be a 50% reduction in the number of people each volunteer could support, a reduction of 20 people per week, and the service would only be available Monday-Friday, between 9:00am and 5:00pm. Funding would need to be sourced elsewhere, paid posts would be reduced or cut, new initiatives would be stopped and the organisations would seek to work with other organisations to reduce costs. • With a 100% reduction in funding the service would cease to be provided <p>Funding Recommendation 100% reduction</p> <p>Funding Rationale The service does not strongly support the Council's priorities for early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible with the community. No information is available on whether service users are known to statutory services or require additional support to remain independent in the community. The service performs well against the targets in the funding agreement and provides good value through the use of volunteers and funding from other sources. The Project is jointly funded by the Police and County Council to provide a city and countywide Appropriate Adult</p>

Organization, Service(s) & Activity/Access	Impact, Funding Recommendation & Rationale and Mitigating Actions
<p>each week</p> <ul style="list-style-type: none"> Approximately 12 city residents access the service each week. <p>Consultation information also includes Countywide figures showing the 80 volunteers supports on average 40 adults and juveniles per week.</p>	<p>service for adults and a county only service for juveniles. In the City the service for younger people is provided separately by a different organisation. The Police have a statutory duty to provide an independent Appropriate Adult for vulnerable adults. The local councils that provide social services have duty to provide a similar service for young people.</p> <p>Police funding for the service in the City should continue and the service may still be provided at a lower level within the city.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> Consultation between the organisation and the other funders on the priorities for the service and to agree actions to manage the removal of Council funding Identify the potential for service users to receive this service from other sources
<p><u>Derbyshire Chinese Welfare Association</u></p> <p>The service provides a lunch club, community activities, outreach and an information & advice service for older people from the Chinese Community</p> <p>The Centre is open Monday & Tuesday 11.30am to when required; Wednesday & Thursday 11.30am to 4.00pm; Sunday 11.30am to 4.15pm. Over one hundred people attend the monthly lunch club, and 15 isolated older people access the twice weekly afternoon meal session. On a weekly basis approximately 120 people access other activities and 40 access information and advice.</p>	<p>Impact The organisation stated they were unsure whether they would cease to exist with a 30% funding reduction. With a 50% reduction the services would no longer be provided. At a 30% funding reduction, the organisation was unsure how many customers they could support and they would be open for very few hours as running costs would need to be minimised. They also stated that they would not be able to offer as many services. Paid posts would be reduced or cut and charges to customers would have to increase.</p> <p>Funding Recommendation 30% reduction</p> <p>Funding Rationale This service supports the Council's priorities for keeping people independent in the community and achieves good outcomes for its customers, and it has a track record for achieving its outputs often exceeding agreed targets. The service also represents good value for money. At this level of funding reduction, the organisation has stated that it would be still be able to deliver a service, but at a reduced level. The funding shortfall of £4,800 could be made up by increasing customer charges and looking to tailor its service offering to the reduced budget whilst maximising customer outcomes.</p> <p>Mitigating Actions</p>

Organization, Service(s) & Activity/Access	Impact, Funding Recommendation & Rationale and Mitigating Actions
	<p>The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Increasing customers charges so they better contribute to the service they receive • Working with other organisation(s) to reduce costs. • Providing fewer suppers for single elderly people, or reduce the drop-in sessions and translation support. • Sourcing alternative funding streams.
<p><u>Derby Community Accountancy Service</u></p> <p>The organisation provides a range of services including financial management, training and support, independent account inspection and payroll services for voluntary groups.</p> <p>They support 30 charities per week and are open Monday to Friday 9.00am to 5.00pm</p>	<p>Impact</p> <p>Derbyshire Community Accountancy Service state they are unsure if the organisation or services would cease to exist at 50%. At 100% the organisation would cease and they would be unable to continue offering their services.</p> <p>If the service continued at a 30% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • A reduction in the support to improve financial management systems, i.e. 20 charities worked with and opening Monday to Thursday 9.00am to 4pm • An increase in charges • A reduction in the days and hours that the service is available • New initiatives would cease <p>If the service continued at a 50% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • A further reduction in the number of charities worked with, i.e. 15 charities worked with and opening Monday to Wednesday 9.00am to 2pm • A further reduction in the days and hours that the service is available • A further increase in charges for services • New initiatives would cease <p>Funding Recommendation</p> <p>30% reduction</p> <p>Funding Rationale</p> <p>The organisation provides an essential low cost financial support service to numerous voluntary sector groups that deliver priority early intervention and prevention services to keep people independent in the community. The service performs excellently against agreed outputs and outcomes set out in the funding agreement. They provide very good value for money compared with other providers of similar services in the private sector. They also generate their own income and have the capacity to generate further income through increased charges. The organisation has the skills, staff, volunteers and effective procedures in place to sustain a service at the recommended funding value, albeit at a reduced level.</p>

	<p>Mitigating Actions</p> <p>The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Increase the number of volunteers • Continue to seek alternative funding • Reduce staff hours or days of service • Increase charges for services • Work with other organisations to reduce costs
<p><u>Derbyshire Friend</u></p> <p>The service provides information, advice and guidance for the Lesbian, Gay, Bisexual and Trans (LGB&T) community. The service is delivered through:</p> <ul style="list-style-type: none"> • An information service delivered through a phoneline, internet, face to face contacts, emails and a newsletter – on average 10 contacts per week. • Long term case management service provided on a one to one basis with approximately 2.5 contacts per week • Support groups attended by on average 17 to 18 people per week • Outreach work providing on average 33 contacts per week • Online information sharing on average 250 contacts per week <p>Total contacts through all routes is approximately 313 per week</p> <p>The service also provides infrastructure support to other LGB&T organisations within the city and to build capacity within these organisations to meet the</p>	<p>Impact</p> <p>The organisation stated that they would continue at any level of funding reduction and made the following comments on the impact of possible funding reductions on their services:</p> <ul style="list-style-type: none"> • With a 30% reduction in funding there would be 25 to 50 fewer clients accessing information and advice each week, and 1 or 2 fewer clients would receive support. The service would be available only 4 days per week, and group sessions may meet less frequently • With a 50% reduction in funding 50 to 75 fewer clients would access information and advice each week and 2 fewer clients would access support. The service would be available only 4 days per week, and groups will be run less frequently • With a 100% reduction in funding 100 fewer clients would access information and advice each week. The service would be available 4 days per week and there would be fewer group sessions <p>Funding Recommendation</p> <p>43.5% reduction in funding</p> <p>Funding Rationale</p> <p>The service directly meets the Council's priorities for early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible with the community. The service performs well against the outcome and output measures set out in the grant agreement. The service provides good value for money through the use of volunteers, generating income from other sources and links with other organisations and agencies.</p> <p>At the proposed level of reduction in funding the service should continue at a lower level of service. The service may have the potential to generate additional income or increase funding from non-Council sources.</p> <p>Mitigating Actions</p> <p>The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p>

<p>needs of this community.</p> <p>The service is available 6 days per week, 51 weeks per year during the daytime and in the evening</p>	<ul style="list-style-type: none"> • Review costs and income for the current service, and examine the potential to deliver the service in more cost effective ways • Consult with service users on the priorities for the service • Explore the potential to generate additional income from charges for activities and funding from other sources
<p><u>Derbyshire Voice</u></p> <p>The service supports the engagement of mental health service users and ex-users in the development of mental health services. The service supports volunteer representatives of the service user group to attend meetings and to represent the views of the wider service users group.</p> <p>Over 400 service user group representatives support the service. Representatives and staff from the organisation engage with over 100 professionals at events and strategic meetings.</p> <p>The service is available 8:00-6:00 Monday – Friday, the workers are available outside of this time to respond to service user calls.</p>	<p>Impact</p> <p>The organisation stated that the organisation would continue at any level of funding reduction, they were unsure if the service would be able to continue with a 30% or 50% reduction and that the service would end if there was a 100% reduction in funding. They also state that with a 50% reduction it was unlikely that many aspects of their service could be delivered and that at a 100% reduction in funding their service for people in Derby will cease.</p> <p>Funding Recommendation</p> <p>100% reduction</p> <p>Funding Rationale</p> <p>The service does not directly support the Council's priorities for early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible within the community. The organisation provides a vehicle for mental health service users to feedback to commissioners and providers about user experience of services to support improvement. Predominantly the feedback is health service focussed which is not core business for the Council.</p> <p>Derby City Council makes a small contribution, (approximately 10%) towards a joint contract with the county council and the NHS. NHS funding provides for a city and countywide service. The organisation has a budgetary shortfall which may also affect the future delivery of the service. Hardwick CCG, the lead commissioner for the service, the county council and the Derbyshire Health Care Foundation Trust are reviewing future arrangements for service user engagement.</p> <p>Mitigating Actions</p> <p>The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Consultation between the organisation and the other funders on the priorities for the service and to agree actions to manage the end of Council funding • Explore the potential for alternative models of service delivery
<p><u>Derwent Social Club</u></p>	<p>Impact</p> <p>There was no response from the organisation to the budget consultation and hence the impact of a funding</p>

<p>A social and activity club offering befriending and peer group support for people with learning disabilities and autism. The club is based at Chester Green Methodist Church, Mansfield Road, Derby and runs once every fortnight, every other Thursday.</p> <p>20 people use the Club every fortnight.</p>	<p>reduction cannot be specified.</p> <p>Funding Recommendation 100% reduction.</p> <p>Funding Rationale Currently payments to this organisation are suspended due to the organisation's non-compliance with monitoring arrangements and not meeting funding conditions. The recent consultation assessment demonstrates that the organisation has acquired a low score and failed to return monitoring information for October to March 2013, the Annual Review, and the Annual Review Action Plan. This information has been requested on numerous occasions but they have failed to comply with these requests. From the limited monitoring information we have it can only be concluded that the organisation is not performing well against the agreed outputs and outcomes set out in their Funding Agreement (to date outcome monitoring information has not been provided), and is also not managing grant monies as well as the Council expects. It is generally felt that the service offered by the organisation is good, but there is little or no evidence to support this, and the organisation has not met with all the terms and conditions set out in their Funding Agreement. For these reasons it is recommended that funding for this organisation is ceased. Our plan is to terminate funding in accordance with the conditions within the signed Funding Agreement and the Grant Procedure rules.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Increase use of volunteers • Seek alternative funding sources • Reduce the number of occasions that the service is provided
<p><u>Disability Direct: Information and Advice</u></p> <p>An information and advice service for disabled & older people, their families and carers. The service proactively targets hard-to-reach black and minority ethnic communities. Information and advice is provided on a broad range of issues which include: benefits, transport, access, holidays, equipment, leisure, housing, discrimination, Personal Assistants and Direct Payments. They hold a directory of</p>	<p>Impact There was no response from the organisation to the budget consultation and hence the impact of a funding reduction cannot be specified.</p> <p>Funding Recommendation 25% reduction.</p> <p>Funding Rationale The service meet the Council's priorities and directly supports early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. The organisation is achieving or over achieving against the agreed outputs and outcomes set out in the Funding Agreement. The service demonstrates good value for money with a good use of volunteers in service delivery and a pro-active approach to new business ideas and income generating. The organisation has the skills,</p>

<p>services which houses information on service providers who wish to offer/target their services to disabled/older people in the City.</p> <p>The organisation's staff support 88 people each week. The above services are offered from the organisation's base on Pride Park and outreach venues across the city including community centres and places of worship.</p>	<p>knowledge and procedures in place to deliver the services, albeit at a reduced level.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Increase the number of volunteers delivering the service • Seek alternative funding • Reduce the hours of staff and/or reduce the days that services are available
<p><u>Disability Direct: Safe and Well Intergenerational Project</u></p> <p>The service enables older and younger disabled people to share life experiences and advise and support each other in accessing and understanding the services and opportunities that are available to them, so helping to reduce social isolation.</p> <p>21 customers are supported each week. The service is offered from the organisation's base on Pride Park and outreach venues across the city, including community centres and places of worship.</p>	<p>Impact There was no response from the organisation to the budget consultation and hence the impact of a funding reduction cannot be specified.</p> <p>Funding Recommendation 100% reduction.</p> <p>Funding Rationale The service meets the Council's priorities and supports early intervention and prevention, helping to prevent deterioration and assisting people to remain independent within the community. However the number of people using this service is relatively low and the service has a limited impact on maximising independence. The organisation is achieving or over achieving against the agreed outputs and outcomes set out in the Funding Agreement. The service demonstrates reasonable value for money with a good use of volunteers in service delivery and a pro-active approach to new business ideas and income generating. The service may be able to be provided at a reduced level by using current non-Council funding and potentially securing alternative funding for this project. The organisation has the skills, knowledge and procedures in place to continue to deliver the services, albeit at a reduced level.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Maintain current alternative funding and seek new funding opportunities • Increase use of volunteers

	<ul style="list-style-type: none"> • Reduce hours of staff and/or the occasions that the service is available • Increase customer charges
<p><u>Hadhari Project</u></p> <p>The organisation provides lunch club activities, an outreach service and advice and information services for older people from African Caribbean Community</p> <p>The lunch club operates Tuesday and Thursday from 10.00am to 3.00pm and approximately 50 people attend the lunch club each week</p>	<p>Impact</p> <p>The organisation stated they were unsure if the service would continue if funding was reduced by 30%. If the service did continue the effects of the reduction would be reduced opening hours and less people being supported. At a 50% funding reduction the service would cease to operate.</p> <p>Funding Recommendation</p> <p>15% reduction</p> <p>Funding Rationale</p> <p>The service directly meets the Council's priorities and supports early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible within the community. The service performs well against the outcome and output measures specified in its grant funding agreement. It delivers good value for money through its use of volunteers and joint working with other services. The organisation has the capacity to withstand the recommended funding reduction and still provide a service, albeit at a different level to that currently provided.</p> <p>Mitigating Actions</p> <p>The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • They could continue to develop their charging system and support customers who are eligible for social service support to access personal budgets and purchase their service. • They could increase the cost of their services to customers who are not eligible for a personal budget • They could be more proactive in applying to other funding sources, seeking support from Community Action Derby when making applications
<p><u>HadhariNari</u></p> <p>The organisation provides Information and advice and an outreach service for victims of domestic violence and abuse from black and minority ethnic</p>	<p>Impact</p> <p>The organisation stated they would continue to exist even with a 100% funding reduction, but were unsure whether they would be able to provide the service with a 30% funding reduction. With a 30% or 50% reduction the organisation would have to introduce a minimum payment for the service, resulting in less people accessing the service. At 100% funding reduction unless people could pay the full cost of counselling they would not be able to access service.</p>

<p>communities</p> <p>The service is provided by weekly outreach surgeries, case work and through phone contacts. On a weekly basis there are two outreach clinics. The service is available Monday and Tuesday 9:00am to 5:00pm, and Wednesday 9:00am to 12:45pm. The outreach surgeries are held on Tuesdays and Thursdays from 10:00am to 12:30pm with 12 to 16 ongoing client cases each month. On average 36 new people access the service each year.</p>	<p>Funding Recommendation 30% reduction</p> <p>Funding Rationale This service supports the Council's priorities for keeping people independent in the community. However, the service costs are high for the hours being delivered by the worker and there may be scope for remodelling supervision and other core costs. Numbers of users are limited and the cost of service (a mix of case work and drop-in) is high due to the case work element. At this level of funding reduction the service should be able to continue, but may have to reduce the number of contacts, surgery hours, awareness raising and coordination meetings. .</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Deliver fewer outreach surgeries • Provide a lower level of support to on-going customers • Explore the potential to charge for some services <p>There may be potential for elements of the service to be delivered in other ways in consultation with the Domestic Violence partnership, Children's services and other providers.</p>
<p><u>Headway</u></p> <p>Headway Derby provides a specialist rehabilitation support service for people with a brain injury and their carers. The service provides information and advice, practical and emotional support, life skills training, and the opportunity for peer interaction and self-help. The service is delivered through:</p> <ul style="list-style-type: none"> • a resource centre and outreach service • community groups, activity and social sessions • case work with individuals based around a personal development 	<p>Impact The organisation stated that they would continue whatever the level of funding reduction. They would still be able to provide a service with a 30% or 50% reduction but the service would cease with a 100% reduction in Council funding. The organisation reported that:</p> <ul style="list-style-type: none"> • With a 30% reduction the service would support 30 people per week, and would be available on the same number of days as the current service. Paid posts would be reduced, new initiatives would cease and the organisation would need to source funding from elsewhere • With a 50% reduction the service would support 20 people per week, the day service would cease and only a reduced outreach service would be available Monday to Friday. Paid posts would be reduced, new initiatives would cease, charges to customers would increase and the organisation would need to source funding from elsewhere • With a 100% reduction the service would cease, paid posts would be reduced, new initiatives would cease, charges to customers would increase and the organisation would need to source funding from elsewhere <p>Funding Recommendation</p>

<p>plan</p> <ul style="list-style-type: none"> • support to access community facilities <p>Weekly the service is supporting 40 people with 5 people receiving 1 to 1 support.</p> <p>The outreach service operates Monday to Friday and the Resource Centre is open Tuesday and Friday.</p> <p>Community groups are provided on a Monday and there is a carers group every Thursday.</p>	<p>35% reduction</p> <p>Funding Rationale</p> <p>The organisation provides specialist skills to support this customer group. The service meets the Council's priorities and directly supports early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible within the community. The service performs well against the output and outcome targets set out in the grant funding agreement and provides good value for money through the support of volunteers, links to other funding sources and to other services, including NHS head injury services and the national Headway organisation. The organisation should have the capacity to continue the service with the proposed level of funding reduction at a reduced level, and has the potential to increase their income through charges for services and fundraising.</p> <p>Mitigating Actions</p> <p>The following actions are recommended to support the organisation to reduce the impact of a reduction in funding:</p> <ul style="list-style-type: none"> • Review the hours the service is available and the income and costs of the service. Consider alternative ways of delivering the service and the potential to work with other organisations to share and reduce the costs of the services they provide • Explore alternative sources of funding. Using the organisation's specialist expertise in the area of supporting people with acquired brain injury to charge for training and briefings to local organisations and agencies that support this user group. • Discuss potential changes in the service provided with the NHS Head Injury Clinic to align changes with any of their services. • Support service users who may be eligible for support from Social Services to explore access to a personal budget. These service users may wish to purchase other services from the organisation, e.g. support planning, befriending and support to access community opportunities
<p><u>Indian Day Care</u></p> <p>The service provides appropriate information advice and guidance on health, local support services, personalisation & welfare issues to people from the Indian community using a range of methods including:</p> <ul style="list-style-type: none"> • signposting to other services (self-help) and access to support services 	<p>Impact</p> <p>The organisation has stated with a 30% funding reduction they hope to sustain the current levels of service. With a 50% funding reduction there would be less customers supported and opening times would be reduced to two or three days each week. Funding would need to be sourced elsewhere, paid posts would be reduced or cut and any new initiatives would be stopped. The organisation would also work with other organisation(s) to reduce costs and support services.</p> <p>At 100% the services would cease to be provided.</p> <p>Funding Recommendation</p> <p>19% reduction</p> <p>Funding Rationale</p>

<ul style="list-style-type: none"> • direct information and advice provision by staff and volunteers, • referrals to other organisations • supporting other organisations and agencies to provide customers with information and advice • setting up activities to support health and well-being <p>The service operates Monday to Friday 9.00am to 4:30pm, and evenings and weekends as required. Between 100 and 150 people access the service each week</p>	<p>This is a relatively new service managed by a partnership of local organisations that supports elderly people from the Indian community. The service meets the Council's priorities and directly supports early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible within the community. The service brings added value by its links to these local organisations, making the service more accessible to a vulnerable, hard to reach, customer group. The service has a sustainable operating model and performs well against the outcome and output measures specified in its grant funding agreement. The organisation has the capacity to withstand the recommended funding reduction and still provide a service, albeit at a different level to that currently being provided.</p> <p>Mitigating Actions</p> <p>The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Revisiting core and running costs now that the service is up and running • Consulting with partners to revisit the potential for any additional 'support in kind' • Exploring joint working with other organisations to share and reduce service costs
<p><u>MHA Live at Home Schemes</u></p> <p>The service provides social events, support and lunchclubs for older people</p> <p>On a weekly basis sixteen 3 hour sessions are provided by nine schemes across the City, with on average 66 members per scheme. Opening times vary across the schemes</p>	<p>Impact</p> <p>The organisation stated that they were unsure if the local organisation would cease to exist with a 30% or 50% reduction. However with a 100% reduction they would be unable to continue offering their services and the local organisation would cease to exist.</p> <p>MHA feel that they would need to reduce their services with a 30% cut, but with 50% and 100% reduction some services may need to cease, or customer charges would need to be increased.</p> <p>If the service continued at a 30% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • An increase in customer charges • Removal of the development programme • Outings or holidays would no longer be provided • There would be a lack of transport to help members get to clubs or go on outings • There would be fewer home visits • They may possibly have to charge for befriending <p>If the service continued at a 50% funding reduction the organisation stated that the effects would be as follows:</p> <ul style="list-style-type: none"> • A reduction in the number of lunch clubs • A reduction in the social activities provided • No outings or holidays • A review of whether transport could be offered • They may not be able to offer home visits • They will charge for befriending or discontinue service

	<p>Funding Recommendation 40% reduction</p> <p>Funding Rationale This service supports the Council's priorities for keeping people independent in the community and, in general, the lunch clubs and activities provide good outcomes for service users. The organisation's track record shows they have achieved their outputs as agreed. At this level of funding reduction, the organisation has stated that it would be still be able to deliver a service, but at a reduced level. However there are a number of measures that the organisation could implement to compensate for this loss of grant income by increasing income and efficiency, and these are detailed below in mitigating actions</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Increasing customers charges to support the service they receive • Supporting its eligible customers to access personal budgets and develop the potential to sell their services to existing and new customers. • Undertake a review of its charging policy to eliminate the disparity in customer contributions across the city. • Promoting the schemes that are operating at low numbers to increase customer income.. • Remodelling its management structure in order to absorb the proposed funding reductions. This could be achieved by having less assistant managers and by using project assistants • Investigate reducing schemes in some areas where they provide two lunch clubs and a social group.
<p><u>Opieka</u></p> <p>The organisation provides a lunch club and a home visiting and befriending service for older and disabled people from the Polish community. These services provide social opportunities, information and advice on local services and support to remain independent in the community.</p> <p>The lunch club operates 1 day per week, 3 weeks in every 4 (i.e. 39 weeks each year) from 11:30am to 1:45pm. The home visiting and befriending</p>	<p>Impact The organisation reported that they would continue to operate at a lower level of service with a reduction in Council funding of 30% or 50%. However, their organisation would cease, and services would not be provided if there was a 100% reduction in funding. The impact of the funding reduction on the service would be as follows:</p> <ul style="list-style-type: none"> • With a 30% reduction the number of lunch club sessions and home visits would reduce by at least one third, this would reduce the total number of customers supported to 30 per week and the number of lunch club meetings to 2 per month. The hours of the coordinators would be reduced, affecting the number of home visits and advice and information provided at the lunch clubs by coordinators and volunteers • With a 50% reduction the number of lunch club sessions would be reduced to 1 per month and the total number of customers supported would be reduced to 22 per week. The hours of the coordinators would be further reduced, affecting the number of home visits and advice and information provided at the lunch clubs by coordinators and volunteers • With a 100% reduction the service would cease to be provided

<p>service operates daily. Approximately 50 people are supported each week through all services.</p>	<p>Funding Recommendation 30% reduction</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. The service performs well against the outcome and output targets in its grant funding agreement and provides good value for money through the use of volunteers. The service has the potential to generate income, or increase the current level of non-Council funding.</p> <p>At the recommended level of reduction the service should continue to operate, although the level of service may decrease. The organisation has the potential to develop its service by selling services to people who are eligible for social care support and have a personal budget.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • A review of the costs and income of the service, • Consultation with customers on how the service will adapt to the lower level of income, this would include consideration of charges, opening hours, level of service, other ways to meet the priorities of the user group • Explore the potential to support users who may be eligible for social care support to access personal budgets, and the potential to sell their home visiting and shopping service and lunch club service to provide an additional funding source. • Explore joint working with other organisations to share and reduce service costs
<p><u>Padley Homeless Day Centre</u></p> <p>The Day Centre provides a drop in service for homeless people that delivers a range of services to:</p> <ul style="list-style-type: none"> • promote health and wellbeing • support engagement with mainstream services • reduce drug/alcohol dependency • support users to access more permanent housing options and independent living. 	<p>Impact The organisation stated that they and the service would continue whatever the level of funding reduction, although the service would be reduced as follows:</p> <ul style="list-style-type: none"> • With a 30% reduction in Council funding the service would continue and they would seek to maintain the current opening hours by raising funds from other grant making bodies. Paid posts would be cut or hours reduced • With a 50% reduction in Council funding, over half the clients using the centre would not receive the advice and support services. The organisation would seek to maintain the existing opening hours by delivering a basic service providing less support. Funding would need to be sourced elsewhere, paid posts would be cut or hours reduced and new initiatives would be stopped • With a 100% reduction in Council funding, all advice and support services would cease. The organisation would seek to maintain the existing opening hours but delivering a basic service. Funding

<p>Facilities include access to hot meals, showers, laundry, mail/phone, information and advice, and contact with health clinics and support workers. The service receives 70 to 90 visits per day, and carries an active case load of 141 clients. The service also works with 80 to 100 clients annually from their homeless hostel.</p> <p>The service is available every day. Opening hours are Monday, Tuesday, Thursday and Friday 8:00am to 3:00pm, Wednesday 8:00am to 2:00pm, Saturdays and Bank Holidays 10:00am to 2:30pm and Sunday 1:00 to 4:30pm.</p>	<p>would need to be sourced elsewhere, paid posts would be cut or hours reduced and new initiatives would be stopped</p> <p>Funding Rationale 25% reduction</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. The service meets or exceeds the outcome and output targets in its grant funding agreement and provides good value for money through the use of volunteers, accessing funding from other sources and links to other services that support their customer group. The service has the potential to generate income, or increase the current level of non-Council funding.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • A review of the costs and income of the service • Consultation with users and stakeholders on how to manage the potential reduction in services • Exploring additional support available from other organisations and agencies that support this client group and other ways of delivering support services
<p><u>Padley Development Centre</u></p> <p>The organisation provides day activities for people with a Learning Disability to improve social and work skills and to develop independent move-on plans.</p> <p>Thirty people each week attend the three therapeutic arts and pottery sessions. These sessions are held on Wednesday, Thursday and Friday of each week from 9.00am to 3.00pm</p>	<p>Impact The organisation stated that at 30% funding reduction they hoped that the service would continue and will try to increase income from personal budgets. With a 50% funding reduction there would be a reduction in the number of classes provided. At 100% funding reduction services may cease to be provided unless the organisation can sufficiently raise income from personal budgets.</p> <p>Funding Recommendation 45% reduction</p> <p>Funding Rationale This service supports the Council's priorities for keeping people independent in the community. It has a good track record of achieving its agreed outputs and outcomes for customers, and provides support to a group of customers who struggle to integrate into mainstream services. The service also provides good value for money and at the proposed level of reduction the organisation would continue to exist and provide a service, but the number of customers they support would be reduced.</p> <p>In the 2011 grant funding round, Padley Development Centre were funded on a taper basis with the aim of reducing their funding at a mutually agreed rate as their customers received Personal Budgets and were able to</p>

	<p>pay for the service. In addition, it was agreed that the organisation would actively try to increase the number of self-funding customers to increase its income.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • The Council prioritise the assessment of individuals currently using the service in order to create potential customers with a personal budget for the service • The organisation continues to develop its charging process for individuals to access its service, and continues supporting users to access personal budgets. • The organisation continues to seek alternative funding to support its services
<p><u>Relate Derby and Southern Derbyshire</u></p> <p>The organisation offers a range of counseling services for couples and individuals. They also offer drop-in sessions, Live-Chat and a telephone helpline.</p> <p>Approximately 98 people use the counseling service each week. The service is available Monday to Saturday 9.30am to 9.00pm</p>	<p>Impact Relate stated the organisation would continue at all levels of reduction, but they were not sure at what level they could continue to offer a subsidised service to adults. They stated they may turn away clients who come via a direct referral from Social Care, Health or other specialist service as these clients may not have the means to pay for the services. The organisation stated that, in the longer term, they may be at risk of closing resulting in a number of redundancies and no service for the people of Derby.</p> <p>Funding Recommendation 100% reduction</p> <p>Funding Rationale The service does not directly meet the Council's priorities of supporting early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible within the community. The organisation performs well against its outcome and output measures specified in its grant funding agreement, and delivers good value for money from the use of volunteers and through its links with other services it provides with young people. The organisation should have the capacity to withstand the recommended funding reduction and still provide a service, albeit at a different level to that currently provided. This service has the potential to generate income, or increase its current level of funding from other sources.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • The organisation could seek to increase user contributions, or promote the service more widely to individuals who are able to pay for the service in order to generate more income
<p><u>Rethink Focusline</u></p> <p>The service provides confidential</p>	<p>Impact The organisation stated that they were unsure whether the organisation and service would continue with a 30% reduction and that both would cease to operate with a 50% reduction.</p>

<p>support and information by telephone to people coping with a mental health problems, carers and professional agencies outside of office hours. The service does not give advice but supports callers to feel more calm, positive, and able to find their own solutions.</p> <p>The service is provided 5:00pm to 9:00 pm Monday to Friday, and 24hrs over the weekends and Bank Holidays 365 days a year. The service receives around 150 calls per week.</p> <p>In 2011/12 the service received 1338 calls from Derby residents.</p> <p>.</p>	<p>No additional information was provided by the organisation about the impact on the service of a 30% reduction.</p> <p>Funding Recommendation 100% reduction</p> <p>Funding Rationale The service does not strongly support the Council's priorities for early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible with the community. Derby City Council makes a small contribution, (approximately 10%) towards a joint contract with the county council and the NHS. NHS funding provides for a city and countywide service. The contract for the service has been extended while NHS and county consider options for the future of this service, in the interim NHS funding for the city service should continue to support a reduced service in the city.</p> <p>Mitigation Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Consultation between the organisation and the other funders on the priorities for the service and to agree actions to manage the end of Council funding • Explore the potential for service users to receive this service from other sources
<p><u>Sahahra</u></p> <p>A day service for delivering early intervention opportunities that promote well-being and maximise the independence of older people from the Pakistani community in Derby. The service provides a community and information point to help support health, wellbeing and people to stay independent and safe in the community. The day service provides a culturally appropriate, well balanced</p>	<p>Impact The organisation state that with a 30% or higher funding reduction they and their services would cease to exist.</p> <p>Funding Recommendation 15% reduction.</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible within the community. They over achieve against agreed outcome targets but slightly under achieve against output targets. The organisation has relative low numbers using the services each day, but is the only Pakistani lunch club in the city. It offers a good service for the limited numbers who attend. They do generate their own income and have potential to increase this through raising charges to users.</p>

<p>cooked meal, followed by social activities such as arts and crafts, entertainment, gentle exercise and listening to speakers.</p> <p>Twenty five members use the service each week. The organisation also offer drop in sessions for other members of community. The service is open Monday to Thursday 10.00am to 3.00pm.</p>	<p>Mitigating Actions</p> <p>The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Reduce the hours of operation • Reduce staff hours • Increase the use of volunteers • Increase charges • Promote its services more widely to attract people on personal budgets and offer more outreach services
<p><u>Sahakar</u></p> <p>This is a self-help social group for older and disabled women from the Asian community.</p> <p>The group provide discussions, play board games and provide the opportunity to socialise to prevent isolation and encourage mobility. 15 to 20 people meet between 11.00am and 2.00pm on Wednesdays every week</p>	<p>Impact</p> <p>The organization stated they would probably cease to exist at 30% funding reduction.</p> <p>Funding Recommendation</p> <p>50% reduction</p> <p>Funding Rationale</p> <p>The service provided by the organisation meets the Council's priorities and directly support early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible within the community. The organisation performs well against its outcome and output measures specified in its grant funding agreement. With changes to their service model, the organization has the capacity to withstand the recommended funding reduction and still provide a service, albeit at a different level to that currently provided.</p> <p>Mitigating Actions</p> <p>The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • The organization increases its charges so that individuals contribute to the rent and activity costs • The organisation work with Community Action Derby to make applications to other funding sources
<p><u>Sahaly Women's Group</u></p> <p>A social group for older women from the South Asian community that provides healthy living activities, support and information for all women who are experiencing isolation due to health or</p>	<p>Impact</p> <p>The organisation reported that their group would close and their service would cease if their funding was reduced by 30%. They have found it difficult to cover their rent even with the Council's support.</p> <p>Funding Recommendation</p> <p>No reduction in funding</p>

<p>disability issues. The group provides a safe environment for women to support each other helping them to integrate and contribute to the local community. The group meets weekly providing various activities e.g. gentle exercise classes, discuss of specific problems, support for members with hospital appointments, shopping or general help. The group has a membership of 42 and, on average, 25 members attend each week.</p>	<p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. The service performs well against the outcome and output measures in its grant funding agreement and provides good value for money. The service already generates some income to support activity and transport costs and it has links with the Indian Community Centre Day Care Support Service that should enable it to enhance the services it provides.</p> <p>Mitigating Actions Not required.</p>
<p><u>Sathi</u></p> <p>Social group that provides the opportunity for couples to meet, socialise and participate in discussions, watch films or receive presentations from visiting organisations. All of these activities help to relieve levels of isolation</p> <p>12 to 15 members attend for 3hours each Friday</p>	<p>Impact There was no response from the organisation to the budget consultation and hence the impact of a funding reduction cannot be specified.</p> <p>Funding Recommendation 100% reduction</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. The organisation performs well against its outcome and output measures specified in its grant funding agreement. This is a very small group that works in isolation of other groups supporting a very limited number of people. There are similar services available locally. The organisation has the capacity to withstand the recommended funding reduction and still provide a service, albeit at a different level to that currently provided.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • An increase in service user subscriptions could cover the cost of the rent for the meeting venue • The organisation could work with Community Action Derby to support their applications for funding from other sources
<p><u>Sight Support Derbyshire</u></p> <p>The organisation provides information, advice and support to individuals to</p>	<p>Impact The organisation stated that at a reduction in funding of 30% and 50% they would continue and the service would be delivered at a lower level. The Resource Centre would continue to operate as it does now, but the befriending service would be reduced, providing visits to approximately 20 people per week at a 30% reduction</p>

<p>assist them to manage sight loss. Training is also provided to local agencies on how to support people with sight loss. The service is delivered through:</p> <ul style="list-style-type: none"> • A Resource Centre that is open Monday to Thursday 9:00am to 5:00pm (30 to 40 user visits per week) • A befriending service that provides home visits for isolated service users, (35 people per week). <p>In addition the organisation supports sport and leisure activities and provides a mobile resource centre that visits County and City locations.</p>	<p>in funding, and 14 people per week at 50% reduction in funding. The organisation reported that if funding was reduced by 100% they were unsure if they and their services would continue in the City. If they did continue to provide a service it is likely that the Resource Centre would stay open, but the Befriending Service would cease to operate and the mobile resource centre would not be available in the City.</p> <p>Funding Recommendation 40% reduction</p> <p>Funding Rationale This service meets the Council's priorities and directly supports early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible with the community. The service performs well against the output and outcome targets in their funding agreement and delivers good value for money through their use of volunteers and through links to other services that support their user group. The organisation also receives funding for similar services in the County and has the potential to generate additional income. The organisation should be able to continue providing a service at a lower level.</p> <p>Mitigating Actions The following actions are recommended to support the organisation to mitigate against the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • Exploring the potential to reduce costs by working with organisations, e.g. <ul style="list-style-type: none"> • discussions with the NHS to locate all or part of the service in a hospital base, linked to the Optometry clinic thus improving access to the service for their user group • discussions with other voluntary sector organisations about joint working, • Discussion with the Optometry clinic and hospital about the potential impact of reduction of funding on their services and the potential to identify other sources of funding or reducing costs • Exploring the potential to increase income from parts of the service, e.g. <ul style="list-style-type: none"> • the befriending service • development of support packages for people who are eligible for personal budgets • sale of equipment.
<p><u>Sinfin and Stenson Fields Asian Over 60's Social and Welfare Club</u></p> <p>The organisation is a social group for older and disabled people from the Asian community, which also includes provision of healthy living advice. It meets weekly 5 days per week, and</p>	<p>Impact The organisation reported that with a 30% reduction or more, the organisation and services would cease to exist. The funding that is received pays for room hire and the organisation state they could not afford to pay for this and do not have the capacity to start charging fees.</p> <p>Funding Recommendation No reduction in funding.</p>

<p>includes a healthy walking activity.</p> <p>The club is open Monday to Friday from 1.00pm to 5.00pm. A core group of 20 people per week use the service, with up to 35 members registered who use the service "as and when" they need support. The service is run by volunteers and there are no paid staff</p>	<p>Funding Rationale This service meets the Council's priorities and directly supports early intervention and prevention, helping prevent deterioration and assisting people to remain as independent as possible with the community. The organisation is achieving or over achieving against agreed output and outcome targets set out in their funding agreement. Customers are older Indian people, both male and female, mostly from the Sinfin area of the city. There are no similar services in the locality. They offer good value for money, use volunteers and generate their own income, but they are highly reliant on the Council grant they receive.</p> <p>Mitigating Actions None needed as the recommendation is not to reduce funding.</p>
<p><u>St James Centre</u></p> <p>The service is the Moving On Project which supports and mentors young adults with learning disabilities to develop skills and knowledge to enable them to live independently.</p> <p>There are twenty young people in a one year program each with an individual action plan. On weekly basis customers receive 2 hours of one to one support and access to group activities.</p>	<p>Impact The organisation stated that at 30% funding reduction it would continue to exist and provide a reduced service. At 50% reduction the organisation would cease to exist. At a 30% funding reduction, the service would support 15 people per week, but availability would be reduced from three to two days per week. They also stated that there would be fewer opportunities for young disabled adults, less support to try new activities, and less time to build new bonds and social relationships.</p> <p>Funding Recommendation 35% reduction</p> <p>Funding Rationale This service supports the Council's priorities for keeping people independent in the community. This is a new service that had initial difficulties which were difficult to predict and delayed the project's launch. They have plans in place to accelerate their service so that although it started late it will still achieve its annual outcomes in time for their next intake. The organisation has a good profile within the community and links into local services. The funded service integrates with the other services provided by the organisation and is well supported by volunteers. The number of people accessing the service is low as this is an intensive service with the potential to make a significant impact on supporting users to be independent. At this level of funding reduction for this service there should be limited impact upon the organisation (this service is part of a range of projects they support). However, there will be an impact upon the hours allocated to the service and/or the number of people accessing the programme.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction: The organisation may be able to maintain the service by adapting its service model. This could include:</p> <ul style="list-style-type: none"> • increasing charges for activities • reducing the hours of paid staff

	<ul style="list-style-type: none"> • increasing the use of volunteers • seeking out lower cost activities, possibly linking into other in-house and community projects • reducing the number of people who receive the service.
<p><u>Ukrainian Day Centre</u></p> <p>The service provides a lunch club and befriending service that visits people at home, in hospital and in residential homes. The service user group is older and disabled people primarily, but not exclusively, from the Ukrainian community. These services provide social opportunities, information and advice on local services and interpretation to support people to remain independent in the community.</p> <p>The lunch club operates on Wednesday and Friday 10:00am to 4:00pm, delivering 50 lunches per week.</p> <p>The visiting / befriending service reaches 20 people per week and mainly operates Monday, Wednesday and Friday and includes an emergency visiting service.</p> <p>Approximately 70 people are supported each week through all services.</p>	<p>Impact The organisation stated that their organisation would cease to exist and the service would not be provided if their funding was reduced by 30%. They reported that the funding only just covered the costs of the service, i.e. utilities and the costs of their part time staff who are essential to support the volunteers to run the service.</p> <p>Funding Recommendation 15% reduction</p> <p>Funding Rationale The service meets the Council's priorities and directly supports early intervention and prevention, helping to prevent deterioration and assisting people to remain as independent as possible within the community. The service performs well against the outcome and output targets in its grant funding agreement and provides good value for money through the use of volunteers. The service provides a flexible response and adapts to changes in user's health and bad weather to ensure that service users are still able to receive a service. The service has the potential to generate income, or increase the current level of non-Council funding.</p> <p>At the recommended level of reduction the service should continue to operate, although the level of service may decrease. The organisation has the potential to develop its service by selling services to people who are eligible for social care support and have a personal budget.</p> <p>Mitigating Actions The following actions are recommended to help the organisation mitigate the effects of the recommended funding reduction:</p> <ul style="list-style-type: none"> • A review of the costs and income of the service, • Consultation with users on how the service will adapt to the lower level of income, this would include consideration of charges, opening hours, level of service, other ways to meet the priorities of the user group • Exploring the potential to support users who may be eligible for social care support to access personal budgets and purchase their services. • Exploring joint working with other organisations to share and reduce service costs