

**Statement of Purpose: *why we are here and what we will do.***

July 2022

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# **Derby City Council Fostering Service**

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The **purple text** in this document is designed to help Children and Young People to understand what the Statement of Purpose is. This is a requirement of the 2011 Fostering National Minimum Standards, (Standard 16.1) and links to the Fostering Services (England) Regulations 2011(Part 2, section 3(1)).

## **1. INTRODUCTION why do we need this document?**

**The Government and Derby City Council want to ensure that you; foster carers; and Social Workers are aware of what the Law says about fostering and what the rules are.**

The National Minimum Standards for Fostering Services and the Fostering Regulations 2011, issued by the Secretary of State under sections 23 and 49 of the Care Standards Act 2000, govern the work of fostering service providers throughout England. These standards are used in the inspection of fostering agencies and fostering services provided by local authorities.

Standard 16 of the National Minimum Standards for Fostering Services and Regulation 3(1) of the Fostering Services Regulations 2002 require a fostering agency to produce a Statement of Purpose, which contains a range of detailed information as set out in Standard 16.1.

This statement of purpose has been prepared in accordance with these requirements. It will provide a source of information to all areas of People Services, partner agencies, fostering team staff, foster carers and prospective carers **and children/young people.**

The statement will be reviewed no less than annually and amended accordingly. **We will make sure that this document is updated every year.**

## **2. AIMS AND OBJECTIVES OF THE SERVICE**

**Mission Statement; things we want to make sure happen:**

As an integral part of People Services commitment to improving the lives of vulnerable children, Derby City Fostering Service has the following aims:

- **We always try to help children and young people live within their family where it is safe to do so. If this is not possible then foster carers will look after you.**
- To meet the needs of children and young people who need to be looked after away from their family, for whatever reason and for whatever length of time is required. **To make sure you are safe and happy in foster care, whatever the reason why you are living away from home and for whatever period of time**
- To put children's safety and welfare first in everything we do. **You being happy and safe is the most important thing to us**
- To give children as much stability as possible so they can fulfil their potential in life. **We want you to do the very best you can in everything you do**
- To provide foster placements which meet children's needs arising from their gender, ethnicity, language, sexual orientation, religion, culture, abilities and disabilities. **We want to make sure that we all celebrate the things that make you who you are**
- To make our work clear and understandable to foster carers and children and seek their views about how we work and how we can do better. **We want you to let us know how we could do our job better**

- To recruit local people with the qualities needed to look after our children, give them thorough preparation and training and support them whenever they need it. **We need to make sure that we have enough foster carers in and around Derby to look after the children/young people who need foster care. We also need to make sure that the foster carers are helped to look after you in the best possible way.**
- To work with our partners to ensure foster carers get professional guidance and supervision in all aspects of the task. This includes active support and promotion of the Children in Care Council. **This is where we will ask other people involved in fostering about how we can do things better. The Children in Care Council is something that you can get involved in, they give advice to Derby City Council and let the Council know what it is like being a Child/Young Person in care.**
- To recognise the skills and experience that foster carers develop in caring for children unable to live with their birth family. **We will make sure that the foster carers are supervised and supported to care for you properly and have access to training to develop them in their role.**
- To provide short breaks for children with disabilities. **Some children with disabilities have short periods of time away from their family with a regular short break carer.**

### 3. STATUS AND CONSTITUTION

Derby City Fostering Service is part of the People Directorate and complies with its policies and procedures. Policies and procedures specific to fostering comply with the Fostering Services (England) Regulations 2011, the Fostering National Minimum Standards 2011 and The Children Act 1989 Guidance and Regulations: Volume 4: Fostering Services. Procedures cover the recruitment, training, approval, support and review of foster carers and the functions of the Fostering Panel. **The Fostering team is part of People Services in Derby City Council and has to work within a legal framework. There are lots of rules about fostering; we have to make sure that foster carers and social workers know what these rules say.**

### 4. MANAGEMENT AND STAFF STRUCTURE

Andy Smith	Strategic Director of Children's Services
Suanne Lim	Director of Early Help and Children's Social Care
Judy Levitt	Deputy Head of Service, Fostering
Andrew Hore	Team Manager – Supervision and Support
Clare Robinson	Team Manager – Family and Friends Team
Katie Jones	Team Manager – Recruitment and Assessment
Sally Penrose	Professional advisor to fostering panel
David Keeping	Chair of Fostering Panel
Fostering Social Workers	18 full time equivalent posts

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Children's practitioners post SGO support	2 full time children's practitioners in Family and Friends team
Sukhjinder Dhaliwal	Fostering Recruitment Officer – 1FTE
Norma Haviland	Casework Support Officer – 1FTE
Jessica Walker	In-house placements officer (managed under Commissioning structure)

The Service Director gives strategic leadership to the specialist teams within Childrens Integrated Services. **This person makes sure that all the other people who work in the fostering service understand the regulations and how these fit into the other parts of the children's workforce in Derby City Council.**

The Deputy Head of Service co-ordinates the activity of the fostering service and is responsible for promoting partnership working across the People Directorate and partner agencies. The Deputy Head of Service (DHOS) provides operational management, quality assurance, performance and budget management and co-ordinates the work of the three fostering teams. In addition to supervising team managers and the professional advisor to the panel, the DHOS reports on service activity. **This person also acts as Agency Decision Maker**

The professional fostering panel advisor has a quality assurance role for the purpose of registering and de-registering foster carers. **This person provides advice to fostering panel members regarding all reports that are presented to panel for a recommendation concerning approval or deregistration.**

Team managers are responsible for day to day management of the social work teams and supervise the social workers recruiting, approving and supervising foster carers. They also monitor the matching of children to available carers, dealing with complaints and representations and producing activity reports and statistical returns. **These people work with the staff in the fostering social work teams and supervise the social workers to ensure good practice.**

The three team managers are responsible for the supervision of the fostering social workers in their teams who cover a range of work including pre approval processes, the fostering duty system, post approval support and supervision of foster carers and the coordination with workforce learning and development for the foster carer training passport.

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## **5. RECRUITMENT, APPROVAL, REVIEW, TRAINING AND SUPPORT OF FOSTER CARERS- how we get more foster carers, what they have to do to become a foster carer and how we help them to look after you.**

**Recruitment: how we try to make sure we have enough foster carers who live locally and know Derby city**

Recruitment activity is co-ordinated by the recruitment team manager working with the Marketing Officer in the council's Communications Team. We have updated our marketing activity to include greater use of social media and our recruitment strategy now focusses on increasing the number of foster carers who can care for siblings and older children. All relevant information about becoming a foster carer can be found on the Council website. A link to the fostering pages on the Council website can be found here: <http://www.derby.gov.uk/health-and-social-care/fostering/>

**We have a team of social workers who find new foster carers. Becoming a foster carer is a big decision, we have to make sure that they understand what makes a good foster carer, and that they know how hard it can be for you meeting them for the first time and getting to know them.**

We welcome enquiries from everyone who expresses an interest in fostering and we prioritise those who appear most able to meet the needs of the children who require foster care.

The recruitment and assessment team manage a duty system to deal with incoming enquiries.

When an enquiry is received from a person who is interested in fostering, the duty social worker will have a discussion with them about their interest in becoming a foster carer, take some basic details and fill in a Registration of Interest form. Initial visits are offered immediately unless there are factors that require further checks.

Unless there are specific reasons for the enquiry not to progress at this point, information about the fostering task in the form of an information booklet, and details of fostering allowances are sent to the enquirer within five working days.

**The fostering team work hard to make sure that anyone interested in becoming a foster carer is given the right information about what this involves, explain the process and commitment required to being assessed. This is to help them decide whether applying to be a foster carer is the right decision**

**Assessment: things we do to find out if someone can be a foster carer.**

Prospective foster carers complete an application form and consent forms to enable statutory and personal references, including DBS checks, to be obtained on the applicants and any member of their household aged 16 years or over. This is known as Stage 1 of the

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assessment process. **It is very important to us that you are kept safe in foster care. Lots of checks are done on foster carers, including police checks.**

As part of the assessment process applicants are required to complete a preparation course known as Skills to Foster. This initial training helps to prepare prospective foster carers for their role with looked after children. This course is delivered online and is facilitated by social workers from across 4 local authorities known as D2N2 (Derby, Derbyshire, Nottingham City and Nottinghamshire)

Training covers the responsibilities of becoming a foster carer, the impact on the carers' own family and the implications of working in partnership with professionals and birth families. **Everyone who wants to be a foster carer has to attend meetings before they become foster carers. These meetings are a bit like going to school and learning/talking about things that help people become a good foster carer.**

Information about applicants being assessed is recorded using the CoramBAAF Prospective Foster Care Report. This is stage 2 of the assessment process. During the assessment, prospective carers are encouraged to compile a family book, containing information about themselves and family members. This provides information to the panel and to any children who might be cared for within the fostering household.

**People who want to be foster carers are asked lots of questions, which are written down in a report by social workers who have experience of working with foster carers and children in care. The sort of questions we ask them are to help them think carefully about what you will need, how much experience they have of looking after children, and what sort of support they will get from their families and friends.**

Assessments are normally completed within required timescales. Reasons for any delay are recorded.

Assessments of connected persons to become foster carers, known as 'Family and Friends' carers, are carried out following a satisfactory viability assessment completed by the child's social worker, and then temporary approval to allow the assessment to be completed, is provided by the Deputy Head of Service. The assessment is the same as for all foster carers but the established relationship with the child, the fact that they are being assessed to consider a child already known to them, and their ongoing support needs are taken into account. The assessment is completed by a Social worker in our specialist Family and Friends team, and once approved, these social workers continue to support the foster carers and the children in their care.

**Some children in foster care are looked after by a family friend or a relative. These foster carers are called family and friends foster carers. These carers are still asked the same questions as foster carers who are not related to you, as well as how you are looked after by them will work for everyone in your extended family, especially you.**

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Completed assessment reports are shared with the prospective applicants and they are invited to make their own comments on the report. Referees are advised that any reference on an applicant may be disclosed to the applicant under the provisions of the Freedom of Information Act.

**We also ask people who want to become foster carers to let us have details of people who we can talk to about them. This may be a work colleague; friends; their doctor; and family members who know them well.**

**Approval: how we decide who can and cannot be a foster carer:**

The completed assessment report is presented to the fostering panel. The assessing social worker and the applicants attend the panel for discussion. The Fostering Panel is chaired by an independent person with significant experience in relation to looked after children living in foster care. Foster carers are fully involved in the recommendation as to the type of fostering they are approved for, and some carers are approved for more than one type of fostering. Foster carers can be approved for up to three children. There is an induction process for all panel members prior to them taking up their role. All panel members have an annual appraisal. These are completed by the panel chair and the panel advisor. The panel chair is appraised by the Panel advisor and Agency Decision Maker (DHOS). **All reports on people who want to be foster carers are read by a group of people called the 'Fostering Panel'. These are people with a lot of relevant experience in working with families, foster carers and children in care. They look at the report very carefully and meet the people who want to be foster carers and the social worker who has written the report.**

The panel makes a recommendation regarding approval, which is sent to the agency decision maker for the final decision. Panel members' views regarding approval are individually minuted in order to record any dissent on individual views to approve or reject the application. Applicants are informed verbally and in writing about the agency decision regarding approval. **The fostering panel lets the Agency Decision Maker for Derby City Council know what they think about the people who want to become foster carers. This person then writes to them to let them know the outcome of their application.**

Where approval is not given, the applicants are informed in writing. They are informed as to their right to make any representations on the matter to the panel within 28 days. They are also informed about their right to appeal to the Independent Reviewing Mechanism: for more information: **[www.independentreviewmechanism.org.uk](http://www.independentreviewmechanism.org.uk)**

When the applicants appear to be unsuitable before the assessment is completed they may be asked to withdraw their application. If they choose not to do so the assessment will be completed and presented to panel for a recommendation.

**Review: how we check that foster carers can still look after you well**

All approved foster carers are allocated a supervising social worker and must be reviewed at least once a year. The supervising social worker completes the annual review report which covers the issues required by regulations and national minimum standards. The report is quality assured by the team manager. The Fostering Panel considers the carers first annual review after approval. Thereafter the panel also considers any annual review following inquiries into any issues of concern about the carers, such as section 47 investigations.

**Foster carers have a report written about them every year. You will be able to say what you think about your foster carers, your social worker will talk to you about this. This report looks at things that have gone well and anything that has happened that the fostering team might be worried about.**

The contents of the report are shared with the foster carer before panel. Carers are invited to attend panel and also to contribute their own written comments on their experience of fostering, and on the service they have received from the local authority. Reports on foster carers are requested from social workers of children in placement so that the 'voice of the child' is heard and any comments or complaints from children or their parents regarding the foster placement are included in the review report. Comments from children of foster carers are also included.

In addition to annual reviews any serious safeguarding concerns raised about the carers, are reported to the fostering panel. Any proposed changes of approval criteria, any exemptions or placements outside the normal fostering limit, and any significant changes in the household can be considered in-between annual reviews by the Agency Decision Maker.

**Training and Support: how we help foster carers learn the things that help them to look after you**

Pre-approval foster care training (known as Skills to Foster training) is an essential part of the assessment and preparation process. Applicants are advised that their contribution and response to training will be monitored and that it forms part of the assessment process.

Training complies with National Minimum Standards and the Fostering Regulations 2011. All approved Foster Carers are required to complete the Training, Support and Development Standards for Foster Care within twelve months of approval. Family and Friends and short break carers have an eighteen-month timescale in which to complete these standards. Foster carers have access to relevant training provided by Workforce Learning and Development and approved carers are expected to complete mandatory training as outlined in the training passport. Evidence of training facilitates the progression through the payment for skills scheme.

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**Derby City Council provides foster carers with training; there is some training that all foster carers have to do. This includes how to look after you in a safe way; what to write down about you; and first aid. Other training that foster carers can attend includes why children sometimes feel unhappy and angry; and how to make sure that what you think and want is understood by your social worker.**

### **Payment for skills**

Derby City Council recognises that being an approved foster carer and therefore part of the professional team around the looked after child is a major contribution to achieving good outcomes for children in care. Derby City Council has an approved Payment for Skills remuneration package to attract new carers to foster for Derby City and to retain foster carers who wish to develop their skills, understanding and contribution to the service.

**Payment for Skills ensures that children are matched appropriately with carers who can meet their needs.**

Foster carers are encouraged to give feedback on training and to highlight any areas of training that they would find useful for inclusion in the annual training booklet. More advanced training qualifications for foster care are available and specific seminars and workshops are provided on topics such as attachment and developmental trauma.

Derby City provide regular support groups for carers, including specialist groups for Mainstream carers, Family and Friends carers, black carers, male foster carers and short breaks carers. The groups have topics for discussion and speakers identified by fostering social workers or foster carers and they are also an opportunity for carers and social workers to have some social time together and to share practice developments.

Activities for carers and children together are arranged in school holidays by the fostering team, and this forms part of our fostering community, who care and look out for each other. Derby City foster carers are also invited to become involved in Derby's Foster Carer Association and following approval are added to the Fostering Network members list. This allows our foster carers to benefit from regular updates about fostering developments and access to a dedicated legal advice line.

Experienced foster carers also offer a mentoring service to new foster carers as part of our Buddying scheme.

**Our Foster carers are supported to care for children through a range of different support groups, social activities and a buddying scheme for new carers. All these activities form part of a close fostering community.**

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## **6. FOSTERING SERVICES PROVIDED**

### **1. Short Term Placements**

Derby City Fostering Service provides placements for children from 0-18 years, to meet the need for either emergency or planned admissions following referral from early intervention or children in care teams. Short term placements may last from a few days up to 2 years and may be used to work towards children returning home or to complete care proceedings and put in place plans for permanence.

**These are foster placements that may only last a short period of time, or where the Court/Derby City Council is still deciding where looked after children should live.**

### **2. Long-Term/permanent Placements**

We aim to achieve permanence for all children in Local Authority care who cannot be rehabilitated home or to a member of their extended family. A permanency plan needs to be in place by the child's second looked after child review. Where adoption, special guardianship or a child arrangement order is determined not to be a viable option, long-term fostering may be the permanency plan of choice. The fostering team also considers requests from existing foster carers who wish to change their approval status to become long-term foster carers, special guardians or adoptive parents to children placed with them. In these circumstances it is expected that the child will have been in placement for a minimum of one year before such a request will be considered. The fostering panel are provided with a permanency report which includes a matching matrix to ensure that a thorough assessment has been completed to agree a long-term permanent match. For carers and young people who want to continue to live together post 18, an arrangement called Staying Put can be made where carers are supported to continue their role until the young person reaches the age of 21, or 25 if in full time education

**Social workers will talk to you about staying in one placement for a long period of time so that you can make friends and go to school in the same place. Some young people who have reached 18 still need support from foster carers; this is called a 'Staying Put Arrangement'. This is where you, your social worker and your foster carer all agree that remaining at your foster home after you are 18 is the best thing for you.**

### **3. Respite/emergency Placements**

Respite/emergency foster carers are approved to offer placements on a very short-term basis only. This may be through choice, or because of limitations in their availability. Most respite/emergency carers have full or part-time jobs alongside their fostering commitments.

Respite/emergency carers offer short breaks to children normally cared for by other foster carers, to give the main foster carers time away and a break. They may also offer

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placements to children needing emergency care out of normal office hours, eg, overnight or at the weekend, until a more permanent plan can be made. They could also provide a placement for a specific short period of time due to a family emergency which requires children to be cared for away from their family for a short period of time.

**These are foster placements where children stay for short periods of time away from their main carer so everyone enjoys the break.**

#### 4. Delegated Authority

Authority for day to day decision making about a looked after child is delegated to the child's foster carer, unless there is a valid reason not to do so. The child's placement plan records who has the authority to take particular decisions about a child. This covers periods of respite and takes into account the child's views and wishes.

Delegated authority carers provide planned respite care to named foster carers who are known to them. They are usually relatives or friends of the foster family and nominated by the main carer, exercising delegated authority, so they usually know the children they look after and have developed a relationship with them. Delegated authority reduces the need for children to be placed with people they do not know in order to achieve respite for the main carer. They are only required to have a short assessment and basic checks completed and these delegated carers can receive an allowance for the time they look after the child. Those who do wish to become approved foster carers are assessed and approved in the usual way and subject to the same requirements and standards as all carers.

**This means that foster carers can talk to you about decisions which you can make together. This could include you staying with a family friend for a short period, having your hair cut, or going on a school trip.**

#### 5. Short Break Carers

Under Section 17 (6) Children Act 1989, short break care may be offered to children living with their family who are not accommodated, and the child does not become looked after.

Children with a disability are defined as children in need under section 17(10) of the Children Act 1989. Local authorities have an obligation to assess the needs of disabled children and offer relevant services to maintain them within their families and give them the opportunity to access services relevant to their social, emotional, cultural, physical and developmental needs. Derby City provides short break care to meet this requirement. Short break care does not include care provided to a child subject to a care order.

Short break carers are approved foster carers. In addition, they receive general and specific information and training regarding their role as a short break carer in one-to-one

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sessions and workshops. They are provided with specific information about the disability of the child they are linked to. Opportunities to gain experience through visits to other services for disabled children department are offered where appropriate. Guidance from relevant health professionals is offered in relation to specific health needs of the child e.g. specialist nurses and occupational therapists.

Short break carers are matched to a specific child or children and planning meetings are held with the parents to make all the arrangements for the nature of the short break e.g. whether day care or overnight, and to share information about the child's needs.

Short break care may be offered for up to 75 days per year, but the normal maximum does not exceed 48 days. Typically, the scheme offers one weekend a month, day care and additional sessions during the long summer holiday.

**These are carers who look after children with disabilities who benefit from time out of the family home.**

#### **6. Parent and Child foster carers**

Some of our carers are also approved as foster carers for a parent and their child together. This is a specialist scheme and additional training is provided to support foster carers in this role. They are normally short-term placements to allow a parent to learn the skills needed to parent a child safely, and are often directed by the court as part of an assessment.

**These are carers who look after a parent and child together to support the young parent to learn the skills needed to look after their child.**

#### **7. Supported Lodgings Hosts**

These are carers who host a young person aged 16-21 (or 25 if in full time education) in their home. These hosts do not have to work within fostering regulations, but are still assessed as suitable carers and then supported by a Supported Lodgings worker. The carer will support the young adults in their care learn independence skills in a safe and supportive environment. Often these carers will also work and some are also approved foster carers offering other placements alongside the supported lodgings young person.

**These are carers who 'host' a young person aged 16-21 in their home and support them to develop independence skills.**

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#### Additional Support Services

- The Fostering service provides a dedicated telephone line for carers out of office opening hours. This is continuously staffed by qualified fostering social workers, on a rota basis. It provides an advice and consultation service and manages any requests for emergency placements.
- In addition to the above, carers can access the out of hours emergency service (Careline) as required for support and advice, particularly in relation to any safeguarding concerns.
- The therapeutic social work team at Action For Children will deliver a service for Derby City's looked after children. This intensive wrap around service will provide training, reflective practice and support for foster carers and direct therapeutic work for children with significant adverse childhood experiences.
- The Virtual School for Looked After Children Team supports foster carers in matters relating to their child's attendance and support in school.
- Carers can request financial assistance to purchase a larger vehicle, or an extension of their home, to help them care for a number of foster children or children with disabilities.
- A designated nurse for Looked After Children provides advice and support to foster carers, to advise and enhance their ability to promote the health of the foster children they care for. Looked after children under five years of age have a 6 monthly health assessment, children over five have an annual health assessment. Foster carers are advised of any follow up health needs.
- Derby is accredited as a Fostering Friendly agency Any foster carers who are employees of Derby City Council are entitled to additional leave to enable them to attend fostering related meetings, training etc.

**Derby City Council tries hard to offer lots of support to foster carers and children/young people in foster care.**

## 7. STAFFING OF THE FOSTERING SERVICE

The fostering service is led by Suanne Lim, Director of Early Help and Children's Social Care. Operational responsibility is led by the Deputy Head of Service for Fostering and Permanence.

In addition, there are three team managers who have relevant social work and management qualifications and a staff team of 18 FTE social workers across three

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fostering teams which cover recruitment, assessment, training/development, supervision and support.

**If you are living in foster carer you will meet your foster carers social worker, they are called 'supervising social workers'.**

## **8. NUMBERS OF FOSTER CARERS**

Derby City seeks to recruit carers to meet the placement requirements for its population of looked after children. At the end of March 2022 Derby City had 126 approved fostering households (excluding Fostering For Adoption households). 109 of these households were mainstream foster carers and the other 17 were Family and Friends carers. Some carers have more than one approval status but their primary category as stated in the Ofsted Fostering Return (OFR) is broken down into the categories below:

- ✦ 24 households approved for permanent/long-term placements
- ✦ 62 households approved for not permanent/short-term placements
- ✦ 10 households approved for emergency placements
- ✦ 04 households approved for short breaks (non-looked after children)
- ✦ 09 households approved for short breaks (looked after children)
- ✦ 17 households approved as family and friends carers

**Derby City Council is always looking to attract more people interested in becoming foster carers so that we can make sure that children who need to live away from home have somewhere to live in or near Derby, so that you can carry on going to your school and keep the friends you already have.**

## **9. NUMBER OF CHILDREN AND YOUNG PEOPLE IN FOSTER PLACEMENT**

At the end of March 2022, the Annual Ofsted Data Collection for 2021/22 recorded a total of 150 children and young people placed in foster homes approved by Derby City Council, supervised and supported by Derby City Fostering Service. (31 in Family and Friends placements and 119 in mainstream)

## **10. DE-REGISTRATIONS/COMPLAINTS**

Between 1<sup>st</sup> April 2021 and 31<sup>st</sup> March 2022 there were no appeals to the Independent Reviewing Mechanism about a decision made by Derby City Fostering Service to de-register a foster carer due to safeguarding concerns.



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There were 10 de-registrations initiated by mainstream foster carers and 7 de-registrations of Family and Friends foster carers, initiated by the fostering service.

In the same period there were 4 complaints made about fostering households, and referrals were made to the Local Authority Designated Officer (LADO). The first referral was made to the Nottingham City LADO, as this is where the foster carer lived. The outcome of this LADO is still pending and the foster carer is on hold and a review will be made by the Derby City Council Fostering Panel in August 2022. The other three LADO referrals were all made to the Derby City Council Children's Services LADO. The outcome of these LADO's was that the concerns did not meet the threshold for their involvement and should be dealt with as practice concerns by the Fostering Service.

There were no complaints relating to children placed with Derby City foster carers received by the council's corporate complaints officer.

**Sometimes children/young people; parents; foster carers and other people like teachers or doctors feel that we have not done our job properly. When this happens Derby City Council will always try to learn from what might have gone wrong and try to make sure it doesn't happen again.**

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We can give you this information in any other way, style or language that will help you access it. Please contact us on: 01332 Minicom: 01332 640666

## Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku.

Prosimy o kontakt:

Tel. tekstowy: 01332 640666

## Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਟੈਲੀਫੋਨ ਮਿਨੀਕਮ 01332 640666 ਤੇ ਸੰਪਰਕ ਕਰੋ।

## Slovakian

Túto informáciu vám môžeme poskytnúť iným spôsobom, štýlom alebo v inom jazyku, ktorý vám pomôže k jej sprístupneniu. Skontaktujte nás prosím na tel.č: Minicom 01332 640666

## Urdu

یہ معلومات ہم آپ کو کسی دیگر ایسے طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسائی میں آپ کی مدد کرے۔ براہ کرم منی کام 01332 640666 پر ہم سے رابطہ کریں۔



Derby City Council