

Refuse Collection Assisted Collection Service

SUMMARY

- 1.1 For many years, the City Council has offered a service to those households that have difficulty handling and presenting their wheeled refuse bins for collection
- 1.2 This report reaffirms that commitment

RECOMMENDATION

- 2.1 To maintain the current Refuse Collection Assisted Collection (Exemption) Service.

REASONS FOR RECOMMENDATION

- 3.1 The Council takes positive action in accordance with the Equalities Act 2010 in providing a refuse collection service that meets the needs of all its householders, particularly those who cannot manage the wheeled bins that they have to store their household waste.
- 3.2 As the United Kingdom is experiencing an “ageing” population it is still relevant that this approach is maintained.

SUPPORTING INFORMATION

- 4.1 Currently there are over 4,500 households in Derby that have an assisted collection service also known as an “Exemption”.
- 4.2 If their disability means that they cannot present their wheeled bins for collection, householders can apply for the service by contacting Derby Direct by telephone or through the internet.
- 4.3 The address will then be identified on Waste Management’s systems and the refuse collection crews will then be instructed to collect the wheeled bins from an agreed collection point and they will also return the empty wheeled bins to that point after they have been emptied.

- 4.4 The “Exemption list is maintained by Waste Management and any changes are generated from information feedback from the Refuse Collection Teams.
- 4.5 This service is available on application and this can be made by householders, and on their behalf by relatives, Councillors, and other partner organisations.

OTHER OPTIONS CONSIDERED

- 5.1 Not applicable

This report has been approved by the following officers:

Legal officer	N/A
Financial officer	N/A
Human Resources officer	N/A
Estates/Property officer	N/A
Service Director(s)	N/A
Other(s)	Mahroof Hussain - Scrutiny and Civic Services Manager

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Background papers:	None
List of appendices:	Appendix 1 – Implications

IMPLICATIONS

Financial and Value for Money

- 1.1 The costs of this activity are absorbed within the current Refuse Collection budgets.

Legal

- 2.1 This approach is compliant with the Equalities Act 2010.

Personnel

- 3.1 The Refuse Collection teams carry out this task within their overall refuse collection activities.

Equalities Impact

- 4.1 This approach makes a positive contribution to the lives of many of Derby's householders and Equalities Impact Assessments have been carried out as part of recent service reviews.

Health and Safety

- 5.1 Risk assessments have been reviewed.

Environmental Sustainability

- 6.1 The Assisted Collection (Exemption) Service enables all of Derby's householders to make a positive contribution to Derby's objectives to maximise recycling and minimise landfill of household waste.

Property and Asset Management

- 7.1 Not applicable

Risk Management

- 8.1 Not applicable

Corporate objectives and priorities for change

- 9.1 This approach meets the corporate objective of "All people in Derby enjoying a

thriving sustainable economy” by reducing carbon emissions from our transport and encouraging less household carbon emissions.