

Next Steps Accommodation Programme (NSAP): Proposal template for all areas outside of Greater London

July 2020

Important: Local authorities are asked to make appropriate and suitable offers for all who have been accommodated as part of the Covid-19 emergency response, but to have particular focus on the successful resettlement and recovery of those who have a long and/or repeat history of rough sleeping. Funding proposals will need to identify the number of their cohort within this group and set out how delivery plans will meet their needs.

1. Organisational Background(s)

1.1 Local authority:
Derby City Council
1.2 Lead contact for lead organisation: (Name, Job title, address & contact details including e-mail and telephone)
Phil Taylor, Operations Manager, Derby Rough Sleeper Project. Derby Homes Ltd, The Council House, Corporation Street, Derby, DE1 2FT. Phil.taylor@derbyhomes.org 07833717258
1.3 Other organisations that will be involved in directly delivering the project: <i>Please specify role, proposed funding they will receive, and nature of relationship with local authority (e.g. contract, MoU, PbR etc)</i>
<p>Riverside housing will provide the Intensive Housing Support element of our proposal. The cost of this element is £27,143 and will be funded by grant agreement.</p> <p>Riverside Housing alongside Action Housing will deliver our Housing Led scheme as support providers (3 individuals each). The cost of this element is £63,000 and will be funded by grant agreement.</p>
1.4 Lead contact(s) for other delivery organisation(s): (Names, Job titles, addresses & contact details including e-mail and telephone)
<p>Reg Smith, Area Manager, Riverside, Unit 3, Little Chester Park, Alfreton Road, Derby DE21 4AA. Reg.Smith@riverside.org.uk 07879694635.</p> <p>Gemma Lane, Sustainable Tenancy Development Manager, Action, 30 Highfield Road, Parkhouse Lodge, Newbold, Chesterfield, S41 7EY. Gemma.Lane@actionorg.uk 07825732576.</p>
1.5 Organisations that will not be involved in direct delivery, but will work with the project (e.g. via referral) and that have been involved in coproducing these proposals:

Our overarching Rough Sleeper Strategy & Covid-19 Recovery Plan, which has informed the development of this proposal, are developed in consultation with our operational partnership forum (the Derby Homelessness Liaison Forum) and our strategic homelessness partnership (the Safe Housing & Strategic Homelessness Board).

These groups include all statutory agencies and delivery partners supporting homelessness across the city.

2. Local need, challenges and long-term plan

Rough Sleeping Initiative	
2.1 Have you been allocated Rough Sleeping Initiative (RSI) funding for 2020/21?	YES
2.2 If YES, how much have you been allocated?	£755,082
2.3 Are you considering repurposing some of your RSI funding for 2020/21 in the light of Covid-19?	YES
2.4 If YES, have you discussed your RSI plans with your MHCLG adviser?	YES

2.5 What are the challenges you face as part of your efforts to find supported move-on accommodation for those in C-19 emergency provision, or on the street? (Max 350 words)

As at 22nd July 2020 211 individuals have been recorded under the 'everyone in' initiative. A total of 190 unique individuals have been placed one or more times in our commercial hotel that was commissioned in response to Covid-19 and other emergency provision. Of those 168 have been supported to achieve a positive move-on, enabling the closure of the hotel contract on 19 June 2020.

There remain four key challenges:

Supply of accommodation to enable effective flow is now at its maximum capacity

We have worked to create flow across our housing pathways. This has involved direct offers for those ready to move on to independent living with little or no support needs into social housing and into the private rented sector. This enabled some move-on from supported housing settings. Those needing more intensive support were moved into hostel or into supported SEA housing. In some cases, additional support hours have been purchased to ensure those providers were equipped to manage more intensive support needs of individuals.

Existing funding to support our most challenging C-19 everyone in cohort into accommodation is now at its maximum capacity.

As part of our plans to close the hotel, we worked with supported housing providers in the city to increase capacity within SEA supported accommodation for those with greater support needs. This involved purchase of short-term higher

levels of support packages, informed by the support plan profiles of hotel guests. To continue this enhanced support will require additional revenue funding.

Access to the PRS for those who do not meet the eligibility criteria under EU law.

We need an ongoing offer for those who do not meet the eligibility criteria under EU law. With the hotel now closed, we need an alternate provision for this cohort. We are working with DWP and others to prioritise support into finding work, but this will take time.

Direct access for those who are unwilling or unable to access existing pathways

With the current restrictions on shared sleeping at our Safe Space facility, we are struggling to provide emergency accommodation to those unwilling or unable to access existing housing pathways. Whilst we are using bed and breakfast bookings to accommodate those that can access this offer, we know that the support provided throughout the night at the Safe Space is often the difference in a person accessing this provision or not. We have temporarily moved the overnight safe space provision to within our hostel, however this has reduced capacity both within the hostel and in the numbers that the safe space can support. We need to create covid secure overnight provision back in the purpose-built safe space, through providing covid secure sleeping units to reduce the numbers of rough sleepers requiring emergency overnight shelter.

2.6 Please summarise how your plans will achieve our shared objectives of protecting those currently in Covid-19 emergency accommodation from future homelessness, and achieving a sustained reduction in rough sleeping overall?

Our plan will protect those currently living in C-19 emergency accommodation from future homeless by:

- Increasing the number of housing units available for this cohort
- Providing the necessary support for individuals to have the best chance of sustaining their accommodation
- Providing continued accommodation to ineligible individuals whilst intensive education/training/employment opportunities are progressed.
- Providing overnight shelter to those unable or unwilling to access existing housing pathways in a covid secure way, as a precursor to entering the available housing pathways.

Derby has an established and successful programme for tackling rough sleeping which has seen numbers reduced and sustained at comparatively low levels. Our

strategy encompasses a range of activity from our positive engagement on the streets, through a range of support services and on into stability and independence.



A key part of our existing strategy is our partnership working with effective coordination of joint working at an operational level. At a strategic level we cooperate on joint commissioning and service design. Groups meet regularly at both operational and strategic levels.

The Covid-19 crisis has seen unprecedented work to galvanise that partnership work in Derby. Partners from across Housing, Treatment, Health, Police, Probation, DWP and others have come together and committed resource specifically to target the needs of this complex cohort. There is a system-wide willingness to be more proactive in our offer to rough sleepers and an openness to design services that truly meet their needs. We call this programme the Multi Agency Rough Sleeper Hub (MARSH).

2.7 What proportion of your cohort are long-term or repeat rough sleepers? Please describe your approach to identifying, assessing and supporting the needs of this group?

79 of the 211 'Everyone In' cohort (those individuals we have engaged since 23rd March 2020) are long term or repeat rough sleepers, representing 37%.

Rough sleepers are identified by a range of proactive work. Daily outreach is undertaken across the city with individuals repeatedly engaged and offered accommodation and support. Our co-located paramedic also provides daily outreach, providing health assessments and triage. We hold a range of weekly and monthly partnership meetings with our partners delivering rough sleeper services, police and neighbourhood teams to share information and build intelligence of any new rough sleepers. Furthermore, we have mechanisms in place to identify individuals at risk of rough sleeping from PRS, social housing and supported providers.

All engaged rough sleepers have support needs assessed. Our support plans incorporate the statutory requirements of Personal Housing Plans to ensure seamless transition in their support. Additionally, support plans focus on a range of needs and individual aspirations. Plans are person centred and co-developed with them. These plans transition with them into supported accommodation to capture their successes and build on individuals' strengths.

Support is provided through a number of support pathways which also include in-reach from our outreach teams, to provide consistency on transition from the streets. Support is provided through SEA accommodation providers, commissioned hostel support services, substance misuse workers, safe space personnel and other statutory and voluntary partners.

DELTA - Return

The below represents headline data from the last 3 weeks DELTA returns.

		22/7	29/7	5/8
People in emergency accommodation		18	19	17
History prior to emergency accom.	Sleeping rough	13	14	11
	Shared sleeping sites	0	0	0
	Discharged prison/hospital	2	2	3
	Risk of rough sleeping	3	3	3
Characteristics of people in accommodation	Under 25	2	2	2
	EEA ineligible	2	2	1
	NRPF	0	0	0
	Had support needs assessed	18	19	17
	Alcohol only	0	0	0
	Drug only	5	6	7
	Drug & Alcohol	8	8	8
Move-on	Settled accommodation	25	25	25
	Rough sleeping pathways	112	112	119
Sleeping rough	How many rough sleepers. Of which:	19	19	24
	Offered & refused	15	15	20
	Evicted or abandoned	0	0	0
	New to the streets	4	4	4

Despite considerable work to create movement through our rough sleeper and housing pathways we still have 17 individuals in emergency accommodation and 24 sleeping rough. This increase correlates closely with the additional 'everyone in' response required during the C-19 pandemic

In line with the requirements of the DELTA return this does not include single person households we are accommodating in B&B and temporary accommodation where a Section 188 duty is owed. This stands at around a further 15 individuals and although not included here in the DELTA return, they nonetheless present additional pressure on our housing demand.

On a point of clarity, the DELTA return does not allow individuals returned as rough sleepers to be recorded in multiple boxes in the breakdown. But in Derby we are proud to say that of the 20 individuals refusing offers 18 of them have had accommodation at some point during our Covid-19 response. Their eviction from accommodation for example, is not a barrier to them being re-offered.

3. Headline summary of proposal

Please provide a summary of the project strands contained within this proposal

3A Short-term & intermediate steps	
3.1 How many total units of supported interim accommodation will your proposals secure?	29 Consisting of: 6 Riverside Supported 9 PRS 4 x covid secure overnight Safe Space 10 B&B placements for 1 st September – 31 st March.
3.2 How many of these (3.1) will be units of extended emergency accommodation?	10
3.3 How many of these (3.1) will be new units of supported interim accommodation (e.g. PRS access units)	19
3.4 How many reconnections / voluntary returns abroad do you anticipate delivering in 2020/21?	0
3.5 Total net request to NSAP funds for short-term & intermediate solutions	£160,725
3B Supported move-on accommodation	
3.6 How many units of supported move-on (e.g. acquisition & refurb, PSL etc but <i>not</i> PRS access) accommodation will your proposal bring forward in 2020/21?	20
3.7 How many scheme(s) in total will provide these units?	1

3.8 Total net request to NSAP funds for proposed move-on scheme(s)	Capital £1,200,000 Revenue £35,000 (Q4 20/21 – full annual revenue £140,000)
3.9 Are you proposing investing capital grant into a social investment-backed programmes for the purposes of bringing forward supported move-on accommodation?	NO
3.10 If YES, what is the total value of the investment from NSAP capital grant you are proposing?	N/A
3.11 How many units of supported accommodation will this investment enable you to deliver in total?	20
3.12 How many of these units will be delivered by 31 March 2021?	20
3C Revenue-only proposals	
3.13 How many units of supported PSL accommodation do you anticipate bringing forward in 2020/21?	n/a
3.14 How many additional units will be made through the provision of support funding?	10 (6 units of Housing Led & 4 units of Supported Interim)
3.15 Total net request to NSAP funds for proposed revenue-only scheme(s)	£84,000

3D Grand totals 2020/21	
Please total all green boxes from other sections for 2020/21	
Total costs	£2,679,725
Total match / income / re-purposed funding identified	£1,200,000
Total capital funding requested from Next Steps Accommodation Fund 2020/21	£1,200,000
Total revenue funding requested from Next Steps Accommodation Fund 2020/21	£279,725

4. Plans to meet short-term and intermediate needs

<p>4.1 Describe the current emergency accommodation you are providing as part of your “Everyone In” efforts. Please include:</p> <ul style="list-style-type: none"> • What accommodation you have in place • What support arrangements you have in place for people accommodated • Risks & challenges • Key dates, especially contract / arrangement end dates
<p><u>Accommodation we have in place</u></p> <ul style="list-style-type: none"> • Hostel networks – Milestone House, Centenary House, Padley Hostel. • Enhanced levels of support in SEA supported accommodation to meet needs of individuals with high and medium support needs.

- Bed and Breakfast bookings
- Safe Space overnight shelter (reduced to maximum of 4) located temporarily in Homeless Hostel. Reduces capacity of hostel so not sustainable.

Support arrangements in place

- Our rough sleeper team provides a combination of in-reach and outreach support to our rough sleepers and those accommodated under 'Everyone In'. The rough sleeper team are the casework lead for all cases completing support plans and personal housing plans for all clients.
- SEA supported housing providers are providing support. In addition, grant funded higher levels of support have been funded short term for those with medium and high support needs.
- Staff funded by RSI to deliver Safe Space continue to provide support in our redesigned service. Despite the upheaval caused by responding to Covid-19 we have still worked to bring the rough sleeper team and Safe Space staff together to better support our cohort.
- Our newly designed Multi Agency Rough Sleeper Hub (MARSH) is bringing together additional committed resource from across all agencies supporting rough sleepers. The MARSH will ensure system-wide coordination and service design.

Risks & challenges

- Insufficient accommodation to meet demand
- Insufficient funding for required levels of support.
- Rough sleepers returning to the streets due to a lack of appropriate support
- B&B providers refusing to accept this cohort
- Increased safeguarding risks with higher levels of individuals sleeping rough.
- Restrictions on shared sleeping arrangements present risk for timely severe weather response, particularly over the winter period.

Key dates

- Without appropriate revenue funding, we will not be able to maintain access to suitable enhanced SEA support provider accommodation. We have agreed to cover the shortfall from the closure of the hotel on 19th June 2020 until 1st July 2020 but to ensure this remains available for the remainder of this year, revenue funding is needed urgently. Derby Homes and Derby City Council have committed to support the B&B element of the 'Everyone In' programme up until the 31st August 2020.

4.2 What short-term accommodation **and** support will be needed for those you have accommodated (including non-UK nationals and those with no recourse to public funds) before long-term solutions (move-on accommodation, reconnections) can be put in place? Options might include:

- Extending current emergency provision where these exist
- PRS access schemes
- Support / mediation schemes for people to return to previous home
- Reconnections & voluntary returns abroad

How much additional funding will be required? Please quantify the impact you expect this additional funding to have (number of successful supported short-term accommodation outcomes you expect to have).

Since 23rd March we have undertaken assessments of the profile and support needs of all the individuals we have accommodated as part of 'Everyone In' and also those individuals that continued to rough sleep despite being offered accommodation.

This profiling has identified to us a number of individuals that have high support needs beyond that which our current accommodation options can meet. The below options have been developed to meet those needs:

In brief:

- 6 units of high support accommodation provided by Riverside.
- 9 rooms (3 x 3 bed houses) in PRS for ineligible clients.
- 4 covid secure sleep spaces.
- Ongoing B&B placements

Riverside High Support - £27,143

This element provides 6 units of enhanced supported accommodation to rough sleepers and former rough sleepers in emergency accommodation. This project targets individuals whose support needs are currently a barrier to them accessing housing. Accommodation is provided in independent and shared accommodation. All clients receive support plans and the provider is linked in with our wider multi agency partnership ensuring a system wide approach is taken to maintaining their independence.

PRS Access for Ineligible Clients - £19,382

This element provides 9 units of accommodation in the private sector for clients that are ineligible. Our intention is to make 3 placements in 3 separate 3 bedroomed PRS properties available for 6 months. Our current cohort of ineligible clients are EEA nationals. Although these clients have low support needs, we have flexibility to offer support if needed from our RSI funded inreach team. We will also be bringing in additional support from DWP and our local European Social Fund funded 'Opportunity & Change' programme to support these individuals into work to create lasting solutions for them.

Covid Secure Sleep Spaces - £40,000

This element is the purchase of 4 covid secure 'pods' to be installed within our Safe Space building. This will provide self-contained units within the existing large drop-in centre. This will still leave us with space for socially distanced engagement with clients within the service. The pods are movable and will become a permanent asset to our wider rough sleeper strategy in Derby.

Bed and Breakfast placements for those non priority - £74,200

This element provides essential ongoing B&B placements for emergency access. This will allow us to respond to engagement opportunities as they arise and in response to changing circumstances. Current placements are funded until 31st August 2020. At present we have 9 individuals placed in bed and breakfast under 'Everyone In' initiative.

Support:

Support in the 6 Riverside and 9 PRS units is detailed above.

We have re-purposed 3 FTE from of our existing rough sleeper service (that which is funded by RSI and by our local strategic partnership) to ensure that all clients accommodated in the PRS, pods and B&B will receive a dedicated support worker. The support worker will carry out support plans with clients, signposts to a range of other bespoke services in our area and links into our wider MARSH work to ensure a system-wide approach to meeting their needs.

These staff will also provide transition support to the Riverside High Support properties.

4.3 Financial profile for short-term & intermediate projects

Total costs for short-term & intermediate projects	£238,225
Total match / income / re-purposed funding identified	£77,500
Total net funding requested for short-term & intermediate projects 2020/21	£160,725
Total revenue funding requested from Next Steps Accommodation Fund 2020/21 (9.1 - 9.5)	£160,725

5. Plans to bring forward capital-funded supported move-on accommodation**5A Supported move-on accommodation plans – overview from LA**

Important: please complete the table in Annex A for **each** scheme you are proposing as part of your move-on accommodation plans. Schemes are defined as proposed developments or acquisitions that would be considered under a single planning application.

5.1 Please describe your approach to identifying and securing supported move-on (12 months+) accommodation (300 words max)

Next Steps Acquisition Programme

Derby City Council and Derby Homes intend to purchase 20 1 bed properties. These properties will provide essential move-on through our rough sleeper pathway. The properties will become part of the local authority stock and become a national asset for continued use for rough sleepers.

Requisite properties will be sourced by:

- Open market through normal routes.
- Engagement with local estate agents for any potential vacant PRS disposals by owners wanting to exit the sector. They can also identify properties that may not have come to market yet.
- Our Empty Homes Team have also contacted all long term vacant properties within the city. Responses from any owner of a suitable property will be forwarded for review and valuation.

Suitable properties will be identified in parallel with our existing acquisitions programme by staff who already have the knowledge and experience in this area. Work has already commenced on the identification and valuation of suitable properties.

DCC's in house valuers and legal team will undertake the valuations, negotiations and conveyance process with external resource brought in through existing frameworks. Derby Homes will provide the Property Surveyor resource to identify and schedule the work required to each property to bring it up to the necessary lettable standard and post purchase they will undertake those works. Where necessary they will secure additional contractor resource via existing frameworks to ensure the properties are to standard and ready for residents to move into within the required timescales.

Alongside the capital costs, the revenue cost breakdown for this scheme is:
 £3000 per person, per property, per annum to contribute if necessary, to the rent.
 £1000 per person, per property, per annum to contribute if necessary, to the cost of utilities, council tax and other essential property expenditure.
 £3000 per person, per property, per annum for support. This equates to 5 hours of support per week.

This scheme is aimed at individuals with co-morbidities of higher and complex needs such as chronic health needs exacerbated by harmful and chaotic behaviours such as repeat rough sleepers, previous failed tenancies in shared supported accommodation and individuals who would otherwise not manage independent living.

All individuals supported in the 2 schemes above will be included in our Multi-Agency Rough Sleeper Hub (MARSH) cohort which works to ensure system-wide coordination and support to meet the needs of this complex group.

Housing management will be provided from within Derby Homes existing structures.

5.2 **In total**, how many schemes have you identified to bring forward units of supported move-on accommodation in 2020/21?

1

5.3 Please **list the schemes** that form the total in 5.2 and add hyperlink (or embed document) for the completed Annex A that describes **each** scheme.

Next Steps Acquisition Programme

5.4 How many units of accommodation do these schemes (5.2) represent?

20

5.5 How many of these schemes (5.2) require MHCLG funding?

20

5.6 Please describe how properties secured under this funding will be allocated, and how you will ensure that those nominated now and in future are **only** people recovering from rough sleeping initially, then homeless households and those at risk of rough sleeping in future.

These properties will be targeted at individuals with higher and complex needs such as entrenched rough sleepers, those with previous failed tenancies in shared supported accommodation and individuals who would otherwise not manage independent living.

These properties will be excluded from general allocation on our housing management system. Properties will be allocated by direct offer to ensure they remain targeted at this cohort. We will establish a panel to consider referrals consisting Operations Manager of

the Rough Sleeper Service, Multi-Agency Rough Sleeping Hub (MARSH) Coordinator, Senior Rough Sleeper Support Worker and partner representation. The panel will be underpinned by an open and transparent referral process and scoring system.

Properties will be allocated under non-secure tenancies. Derby City Council will look to expediate a review of its Tenancy Strategy to consider the introduction of fixed term tenancies. Should this be adopted in future these properties will be offered on fixed term tenancies. Properties will be let at social rents.

This element of our bid includes a contingency fund to support the costs during the critical initial period of creating stability and change for the individual. This will cover rent, council tax loss and damages. This will ensure the tenancy remains secure whilst we support the individual to transition from harmful behaviours.

5.7 Financial profile for capital-funded supported move-on accommodation		
Total costs for capital-funded supported move-on accommodation	£2,400,000	
Total match / income / re-purposed funding identified for capital-funded supported move-on accommodation	£1,200,000	
Total net capital funding requested for capital-funded supported move-on accommodation (premises)	£1,200,000	
Support costs	2020/21	<i>Annual net cost 2021/22 – 2023/24</i>
Total net revenue funding requested for capital-funded supported move-on accommodation (support linked to premises)	£35,000	£140,000 per annum

5B Investment in social investment-backed programmes – Only complete this section if you are a Local Authority and have plans to invest grant alongside your own sources of funding into a social investment-backed scheme, and you have discussed your plans with your adviser. You do not need to complete Annex A for this project.

5.11 Organisation(s) that will be making the proposed investments within the Local Authority area	n/a
5.12 Lead contact for the investing making organisations(s) (Name, job role, contact details)	n/a
5.13 Name(s) and contacts of any investment partners identified (i.e. social investment intermediaries)	n/a
5.14 Sum of proposed investment from MHCLG grant 20/21	£n/a
5.15 Sum of funds from investing organisation(s) to be invested 20/21	£n/a
5.16 Total revenue grant requested for tenant support	£n/a
5.17 Please describe your approach to providing support to tenants	

(Name / contact details of support provider(s), type of support, support hours per week per tenant etc)	
n/a	
5.18 No. of units that will be delivered in 2020/21	n/a
5.19 No. of units that will be delivered 2021/22 - 2023/24	n/a
5.20 Please describe any engagement you have had with the social investment sector to determine the role that social investment can play in addressing your rough sleeping needs	
n/a	
5.21 Please describe why and how this approach will assist you in securing settled, supported move-on accommodation, and in delivering the wider objectives of this funding programme	
n/a	
5.22 Please confirm support from Sec. 151 officer (LAs) and outline broader political / Board support where relevant	
n/a	
5.23 Please describe your due diligence process to identify and invest through an appropriate social investment intermediary	
n/a	
5.24 Please describe how properties secured under this funding will be allocated, and how you will ensure that those nominated now and in future are only people recovering from rough sleeping initially, then homeless households and those at risk of rough sleeping in future.	
n/a	

5.25 Financial profile for social investment-backed property funds (if applicable)		
Total costs for social investment-backed property funds	£n/a	
Total match / income / re-purposed funding identified for social investment-backed property funds	£n/a	
Total net capital funding requested for social investment-backed property funds (delivering premises)	£n/a	
Support costs	2020/21	Annual net cost 2021/22 – 2023/24
Total indicative net revenue funding requested to support accommodation delivered by social investment-backed property funds, and any additional legal and professional costs	£n/a	£n/a

5C Revenue-only funding for provision of supported move-on accommodation and / or schemes to promote recovery from rough sleeping
5.26 Please describe any revenue-only (that is, not part of a capital scheme) projects you are proposing that will: <ul style="list-style-type: none"> • Unlock additional supported move-on units (e.g. Private Sector Leasing schemes; schemes that are having capital investment from elsewhere, but would benefit from grant for increased tenancy support etc. PRS access does not apply here.) • Support people to transition from the street into longer-term supported move-on living (e.g. furnishing funds, rent deposits etc)

- Support and promote recovery (access to employment, training, volunteering etc) alongside longer-term, supported move-on provision

Please include the names and key contacts of any organisations that will be delivering on these programmes. Add more lines as necessary.

Housing Led - £84,000 (pro rata 9 months £63,000)

This element of our proposal provides 6 units of Housing First accommodation. The properties are being provided by Derby City Council and managed by Derby Homes. Support is being provided by Action Housing and Riverside Housing (3 clients each).

The cost breakdown for this scheme is as follows:

£6000 per person, per property, to underwrite the rent per annum.

£2000 per person, per annum to underwrite the cost of utilities, council tax and other essential property expenditure.

£6000 per person per annum for support. This equates to 9.5hours of support per week.

The holistic accommodation and support package for Housing First is aimed at stabilising our most chaotic cohort, who have historically not been able to maintain accommodation in any of our housing pathways and who are currently unable or unwilling to navigate systems.

This approach aims to ensure accommodation remain available whilst we support the individual to transition from chaotic lifestyles and harmful behaviours.

Reg Smith, Area Manager, Riverside, Unit 3, Little Chester Park, Alfreton Road, Derby DE21 4AA

Gemma Lane, Sustainable Tenancy Development Manager, Action, 30 Highfield Road, Parkhouse Lodge, Newbold, Chesterfield, S41 7EY

Supported Interim - £28,000 (pro rata 9 months £21,000)

This element of our proposal provides a further 4 units of Supported Interim accommodation. Again, the accommodation is provided by Derby City Council.

The cost breakdown for this scheme is:

£3000 per person, per property, to underwrite the rent per annum.

£1000 per person, per annum to underwrite the cost of utilities, council tax and other essential property expenditure.

£3000 per person per annum for support. This equates to 5 hours of support per week.

This scheme is aimed at individuals with co-morbidities of higher and complex needs such as chronic health needs exacerbated by harmful and chaotic behaviours such as repeat rough sleepers, previous failed tenancies in shared supported accommodation and individuals who would otherwise not manage independent living.

All individuals supported in the 2 schemes above will be included in our Multi-Agency Rough Sleeper Hub (MARSH) cohort which works to ensure system-wide coordination and support to meet the needs of this complex group.

Revenue Programme	Net cost for 2020/21	<i>Annual net cost 2021/22 – 2023/24</i>
Housing Led	£63,000	£84,000
Supported Interim	£21,000	£28,000

5.27 Financial profile for revenue-only interventions		
Total costs for set-up of PSL scheme(s)	£n/a	
Total match / income / re-purposed funding identified for set-up of PSL scheme(s)	£n/a	
Total net funding requested from NSAP for set-up of PSL scheme(s) 2020/21	£n/a	
Support costs for PSL	2020/21	<i>Annual net cost 2021/22 – 2023/24</i>
Total costs to deliver support to people in PSL scheme(s)	£n/a	£n/a
Total match / income / re-purposed funding identified for delivery of support to people in PSL scheme(s)	£n/a	£n/a
Total net revenue funding requested to support accommodation delivered by PSL scheme(s)	£n/a	£n/a
Total costs to deliver other revenue-only project scheme(s)	£84,000	
Total match / income / re-purposed funding identified for other revenue-only scheme(s)	£0	
Total net revenue funding requested for other revenue-only scheme(s) 2020/21	£84,000	
Total net revenue funding requested	2020/21	<i>Annual net cost 2021/22 – 2023/24</i>
	£84,000	£112,000 Per annum

6. Evaluation & learning

6.1 Please describe your approach to evaluation and learning. How will you measure the impact of your interventions, capture learning, and disseminate lessons learned across the wider local system? (250 words max)

Our existing Partnership routinely reports on wider impacts including a sophisticated approach to assessing and monitoring demand and capacity. This covers rough sleepers/those at risk of rough sleeping and capacity within the housing option system for them.

We now have a number of key mechanisms in place that enable us to report on and manage progress, in particular:

- A Rough sleeper pathway with four stages (Stage one – rough sleeping/poor engagement and Stage four – approaching tenancy/employment ready) – so all

individuals are tracked to see at what stage they are and reasons for delays in progression

- An assessment tool that uses a scoring matrix to determine the level of support need required, so every rough sleeper's level of support need is known and updated regularly.
- A Multi Agency Rough Sleeper Hub (MARSH) system, which manages the list of those individuals who are struggling to move along the pathway or where there are high risks, problem solving collectively.
- A Housing Provider Group – which meets to look at proactive capacity shifts – moving those stable towards lower intensity support, releasing units for those with higher needs.
- Use of a multi-agency case management system (E-CINS) capturing data across a number of providers working with Rough Sleepers.

The services contained within this proposal will support our overarching key outcomes of reducing ending rough sleeping.

Additional monitoring will be put in place for the ineligible households accessing the 9 PRS units to capture access into training and employment.

We hope to see through our continued profiling of individuals key shifts such as a movement from numbers that are entrenched and also numbers of individuals not engaged in treatment.

7. Risk assessment

7.1 What are the risks associated with delivering your proposals detailed above and what are your proposed mitigations? Key risk categories: delivery, resourcing, funding, quality of accommodation and support, other.

Risk Category	Description	Mitigation	Risk Owner	Date mitigation will be completed by
Delivery & Resourcing	Acquiring properties & completing turnaround Staff resource and timescales	Capacity internally has been assessed and external resource will be brought in through existing frameworks if required	Ian Fullagar & Shaun Bennett	1/11/20
Delivery	Willing B&B providers and capacity in system for this cohort	Relationship building with providers. Exploring options for bulk purchase and offer of additional support	Phil Taylor & Trish Thomas	1/10/20
Support	Unwillingness of clients to	Staff to be briefed on bid	Phil Taylor	1/10/20

	accept enhanced offers	and begin conversations as part of support plans		
Resourcing	Wider risk of increasing demand as long term impacts of Covid-19.	Wider Housing Options service planning and escalation within existing structures	Matt Palmer	1/12/20
Support	Cuckooing, ASB, sustainability	System-wide coordination and support. MARSH	Phil Taylor	Ongoing 31/3/21

8. Draft delivery schedule

Use the below template to detail milestones and deliverables, costs and timescales for your funding proposal. Please ensure that your key/prospective partners are bought into your proposals and agree that they are deliverable. Delivery dates should be based on the assumption that allocations will be confirmed in August 2020 and that delivery needs to be complete by 31 March 2021. The below examples are purely illustrative, we expect more detail to be included than below. Please expand the tables as necessary.

NSAP Draft Schedule					
LEAD LOCAL AUTHORITY:					
		NSAP Costs (not applicable to all outputs)			
Project Strand	Outputs (Please detail expected milestones and deliverables required to make each element operational. Total bed spaces to be delivered and FTE or support hours delivered should be included.)	Total net revenue requested (e.g. training, staffing) 2020/21	Total net capital (e.g. housing acquisition costs, refurb costs etc) 2020/21	Delivery Date (not applicable to all outputs)	Comments (as appropriate)
5.7 – 20 one bed Flats	Purchase of 20 flats		£1,200,000	By end of Jan 21	Negotiation/purchase takes min 3 months – faster if possible – may be some later
	Getting ready to let		Incl above	November 20 - March 21	2 months allowed to make ready to let – obviously some will be quicker
	Support services last quarter	£35,000	-	Jan-March 21	Support costs to those tenants - £140k
	Total	£35,000	£1,200,000		
4 – Short term steps	Safe Space 'Pods'	£40,000		November 20	Ensures RSI funded safe space operational in winter
	Riverside High Support	£27,143		July 20	
	PRS Access for Ineligible Clients	£19,382		July 20	
	B&B placements for non priority	£74,200		September 20	
Total		£160,725	£		
5C – support costs	Housing Led support	£63,000		July 20	Housing First accommodation (6)- £84k pa
	Supported Interim	£21,000		July 20	4 units 28k pa
Total		£84,000	£		

9. Supporting information

Please include any additional information in support of your proposal. This might include statements of support from other local commissioners or stakeholders, feedback from people with lived experience of rough sleeping and homelessness, or detail that you could not include within the proposal template. *(Max 500 words)*

The schemes contained within this proposal build on Derby's current success. Our sustained reduction in rough sleeping reflects our strong partnership approach, our collective willingness to adapt services and our knowledge of the pressures within our system.

We have refocussed our RSI-3 delivery in discussion with our MHCLG Specialist Advisor to adapt to the unique pressures of Covid-19. This proposal aligns with those changes.

Our rough sleeping strategy and RSI work is complimented by local partnership funding from across Housing, Derbyshire Police & Crime Commissioner and Derby City Council's Public Health Team.

We have a range of established services (Homes4Me, STAR & Action to name a few) which, alongside the schemes within this proposal, will give our customers choice and options to suit their individual needs.

Derby's success in recent years has included our ability to mobilise services quickly and effectively and to respond to fast changing environments. Derby City Council, Derby Homes and our partners have a 'can-do' attitude that places the customer at the heart of our delivery.

Our recent development of our Homelessness & Rough Sleeping Strategy (adopted in March 2020) included a programme of service-user engagement in its development. Key learning included the need for greater housing options, which we hope this proposal will help us achieve. Another point of key learning was that of the need for positive activities to help customers move away from harmful behaviours and communities. This work has begun and will be closely linked with the aims of this proposal and our wider strategy to ensure positive outcomes for this complex cohort.

We have established governance arrangements in place in our Safe Housing & Strategic Homelessness Board which pulls together senior decision makers across all statutory partners to provide accountability and drive change. Discussions are underway to establish a countywide Homelessness Reduction Board to further drive this agenda and partnership working.

Finally, throughout the Covid-19 pandemic, we have seen an even greater offer from partners to support the rough sleeping agenda and to create lasting change. This has been galvanised in our Multi-Agency Rough Sleeping Hub (MARSH) which seeks to take a system-wide approach to meeting the needs of our most complex individuals.

Derby maintains a firm belief that no-one should sleep rough and that together we can end rough sleeping.