

**LICENSING COMMITTEE**  
**6 August 2020**



Report sponsor: Tracey Blackwell, Interim  
Director of Public Protection & Streetpride

# **ITEM 7**

Report author: Michael Kay, Head of  
Environmental Protection, Housing Standards,  
Licensing, Emergency Planning and Business  
Continuity

## **Taxi Licensing Administration & Compliance Activities 2019/20**

### **Purpose**

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during the period from 1 April 2019 to 31 March 2020.

### **Recommendation(s)**

- 2.1 To note the contents of the report.

### **Reasons**

- 3.1 The information provided in this report is for member information only.

### **Supporting information**

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for 2019/20 are set out in the appendices attached to the report.
- 4.2 The information contained at Appendix 1 sets out the number of requests for service received by the Licensing Team and the number of licences processed during the period.
- 4.3 The information contained at Appendix 2 sets out the vehicle compliance work carried out during the period. Using a risk-based approach, Licensing Compliance & Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standards for licensed vehicles. It is important therefore to understand that these statistics do not necessarily indicate the condition of all licensed vehicles.
- 4.4 The information contained at Appendix 3 sets out the knowledge test statistics for the period and other compliance / enforcement related exercises undertaken.
- 4.5 A breakdown of licensed vehicles by registration year is set out at Appendix 4.
- 4.6 A breakdown of the number of Derby Penalty Points issued during the period is set out at Appendix 5.

- 4.7 The number of reports presented to the Taxi Licensing Sub-Committee and appeal statistics for the year is contained at Appendix 6.

### **Public/stakeholder engagement**

- 5.1 Not applicable.

### **Other options**

- 6.1 Not applicable.

### **Financial and value for money issues**

- 7.1 Not applicable.

### **Legal implications**

- 8.1 Not applicable.

### **Other significant implications**

- 9.1 None.

**This report has been approved by the following people:**

<b>Role</b>	<b>Name</b>	<b>Date of sign-off</b>
<b>Legal</b>	-	
<b>Finance</b>	-	
<b>Service Director(s)</b>	-	
<b>Report sponsor</b>	Tracey Blackwell	27/07/20
<b>Other(s)</b>	-	

<b>Background papers:</b>	None
<b>List of appendices:</b>	Appendix 1 – Applications Processed and Service Requests Appendix 2 – Compliance Work Appendix 3 – Knowledge Test Statistics Appendix 4 – Vehicle Registration Breakdown Appendix 5 – Derby Penalty Point Statistics Appendix 6 – Sub-Committees and Appeal Statistics

# LICENSING YEARLY STATISTICS

## Appendix 1

	REQUESTS FOR SERVICE	APPLICATIONS PROCESSED										
		HACKNEY VEHICLES		HACKNEY DRIVERS		OPERATORS		PRIVATE HIRE VEHICLES		PRIVATE HIRE DRIVERS		VEHICLE TRANSFERS
		New	Renewal	New	Renewal	New	Renewal	New	Renewal	New	Renewal	
	141 (114)	48 (43)	190 (262)	16 (29)	86 (259)	36 (26)	0 (0)	410 (326)	537 (846)	36 (34)	245 (628)	34 (22)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
3927 (4047)	8 (8) mins	11 (15) mins

TOTAL NUMBER OF CURRENT LICENCES (as at 22 April 2020)	
Hackney Carriage Drivers	329 (335)
Hackney Carriage Vehicles	225 (245)
Private Hire Drivers	761 (774)
Private Hire Vehicles	844 (887)
Private Hire Operators	158 (152)

( ) denotes previous year's figures

## VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS					
Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Hackney Carriages	102 (87)	2 (6)	39 (22)	10 (6)	51 (53)
Private Hire	75 (92)	16 (12)	16 (29)	15 (15)	28 (36)

( ) denotes previous year's figures

VEHICLE SUSPENSION BREAKDOWN							
Type	Number Suspended	Serious Defects Identified					
		Lights	Brakes	Steering	Tyres	Suspension	Other*
Hackney Carriages	51 (53)	11 (15)	13 (11)	14 (24)	4 (2)	8 (4)	50 (51)
Private Hire	28 (36)	11 (11)	6 (11)	4 (8)	5 (5)	4 (5)	25 (32)

( ) denotes previous year's figures

\*Other refers to any defect outside the items listed in the "5 point safety check" (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

\*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/back
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

## OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN

## KNOWLEDGE TESTS

		Delegates Booked	Failed to Attend	Passed	Pass Rate of those Attending %
<b>No. of Sessions Offered</b>	9 (15)				
<b>Hackney Carriage</b>		3 (8)	0 (0)	1 (0)	33.3 (0)
<b>Private Hire</b>		34 (50)	7 (7)	6 (6)	17.6 (12.09)

( ) denotes previous year's figures

## SAFEGUARDING COURSES

		Hackney / Dual Drivers Attended	Private Hire Drivers Attended	Private Hire Operators Attended	New Applicants Attended
<b>No. of Course Offered</b>	13 (17)	28 (142)	95 (324)	6 (3)	51 (59)

( ) denotes previous year's figures

## TAXI ENFORCEMENT WORK

Eight enforcement exercises in total were undertaken with Derbyshire Constabulary during the period. Six were undertaken during the day and two were undertaken during the night. 56 licensed vehicles were inspected. 30 vehicles were suspended, 14 were also served with a police prohibition notice.

## NVQ QUALIFICATION

As of 22 April 2020:

	Hackney Drivers	Private Hire Drivers
Current Suspensions	0	0

## BREAKDOWN OF CURRENT LICENSED VEHICLES BY REGISTRATION YEAR

Year of Registration	Hackney Carriage		Private Hire	
	As at 22 April 2020	As at 31 December 2019	As at 22 April 2020	As at 31 December 2019
1996	0	0	0	1
1997	0	0	1	1
1998	6	7	2	2
1999	4	9	2	5
2000	17	20	3	4
2001	22	24	3	3
2002	13	15	9	9
2003	9	11	11	13
2004	17	21	20	28
2005	22	22	47	56
2006	35	36	52	59
2007	24	24	61	79
2008	8	9	67	75
2009	11	12	94	93
2010	9	6	52	58
2011	4	4	54	46
2012	3	2	56	54
2013	5	5	38	38
2014	2	2	38	40
2015	0	0	61	47
2016	0	1	75	66
2017	4	4	33	32
2018	0	0	36	36
2019	10	10	29	26
Unknown (waiting to see V5)	0	1	0	16
Total	225	245	844	887

## DERBY PENALTY POINTS STATISTICS

## NOTICES ISSUED BY OFFICER

Type of Licence	Hackney Carriage Driver	Private Hire Driver
No. of Penalty Points		
1	3 (0)	6 (4)
2	7 (1)	5 (1)
3	47 (33)	31 (36)
4	0 (1)	0 (3)
5	0 (1)	0 (1)
6	2 (6)	6 (7)
7	7 (0)	0 (1)
8	0 (0)	1 (0)
9	0 (0)	0 (1)
10	0 (0)	0 (0)
11	0 (0)	0 (0)

No. of Licences Refused (New/Renewal)	0 (6)	6 (6)
No. of Licences Revoked	2 (1)	2 (0)

No. of Licences Suspended	0 (7)	3 (2)
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( ) denotes previous year's figures

**TAXI LICENSING SUB-COMMITTEE STATISTICS**

<b>Type of Case</b>	<b>Number</b>	<b>Outcomes</b>	
Complaint	3	Penalty Points	1
		Revocation	2
Motoring Conviction	5	Penalty points	5
Motoring Convictions & Late Notification	3	Penalty points	3
Police Information / Criminal Charge	1	Suspension	1

**APPEALS**

<b>Completed Appeals Against Committee / Officer Decision held during the Year</b>	
Upheld	9
Not upheld	8
Compromise	14
Withdrawn by Applicant	2