

## **TAXI LICENSING AND ENFORCEMENT ACTIVITIES 2011/12 QUARTER 1 AND 2**

### **SUMMARY**

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during quarters one and two of 2011/12 financial year.

### **RECOMMENDATION**

- 2.1 To note the contents of the report.

### **REASONS FOR RECOMMENDATION**

- 3.1 The information provided in this report is for member information only.

### **SUPPORTING INFORMATION**

- 4.1 The statistics for taxi licensing and associated licensing enforcement activities for quarter one and two of 2011/12 are attached at Appendices 2, 3, 4 and 5.
- 4.2 The information contained at Appendix 2 sets out the number of requests for service received by the Licensing Team and the number of licences issued during the period.
- 4.3 The information contained at Appendix 3 sets out the vehicle enforcement work carried out during the period. Using a risk-based approach, Licensing Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standard for licensed vehicles. Therefore, it is important to recognize that these statistics do not indicate the general condition of all of the licensed fleet.
- 4.4 The information contained at Appendix 4 sets out the age of the vehicles that were inspected during each quarter.
- 4.5 The information contained at Appendix 5 sets out other enforcement related exercises undertaken throughout the period.

<b>OTHER OPTIONS CONSIDERED</b>
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5.1 Not applicable.

**This report has been approved by the following officers:**

<b>Legal officer</b>	Olu Idowu
<b>Financial officer</b>	-
<b>Human Resources officer</b>	-
<b>Service Director(s)</b>	-
<b>Other(s)</b>	-

<b>For more information contact:</b>	Michael Kay, Tel. 01332 641940, e-mail michael.kay@derby.gov.uk
<b>Background papers:</b>	None
<b>List of Appendices:</b>	Appendix 1 – Implications Appendix 2 – Licensing Statistics Appendix 3 – Vehicle Enforcement Statistics Appendix 4 – Age Information of Vehicles Inspected

	Appendix 5 – Other Enforcement Exercises Undertaken
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<b>IMPLICATIONS</b>
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**Financial**

- 1.1 None directly arising from this report.

**Legal**

- 2.1 None directly arising from this report.

**Personnel**

- 3.1 None directly arising from this report.

**Equalities Impact**

- 4.1 None directly arising from this report.

**Health and Safety**

- 5.1 None directly arising from this report.

**Carbon commitment**

- 6.1 None directly arising from this report.

**Value for money**

- 7.1 None directly arising from this report.

**Corporate objectives and priorities for change**

- 8.1 The information set out in this report supports the corporate priorities so the people of Derby **enjoy being safe and feeling safe** and the Council provides **good quality services that meet local needs**.



## TAXI LICENSING QUARTERLY STATISTICS

QUARTER 2011/12	CUSTOMER VISITS	TEL CALLS RECEIVED	LICENCES ISSUED				
			HACKNEY VEHICLES	HACKNEY DRIVERS	OPERATORS	PRIVATE HIRE VEHICLES	PRIVATE HIRE DRIVERS
Q1 Apr - Jun	2009 (2247)	2252 (1287)	84 (95)	114 (119)	16 (20)	207 (196)	185 (187)
Q2 Jul - Sep	2169 (2199)	n/a	103 (83)	89 (88)	21 (18)	189 (187)	216 (224)

( ) denote previous year 10/11



## Appendix 3

### VEHICLE ENFORCEMENT STATISTICS

VEHICLE INSPECTIONS						
Quarter	Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Q1 Apr - Jun	Hackney Carriages	62	9	27	8	19
Q1 Apr - Jun	Private Hire	98	13	32	16	37
Q2 Jul - Sep	Hackney Carriages	69	11	30	9	19
Q2 Jul - Sep	Private Hire	122	32	39	21	30

( ) denotes the percentage of vehicles inspected

VEHICLE SUSPENSIONS								
Quarter	Type	Number Suspended	Serious Defects Identified					
			Lights	Brakes	Steering	Tyres	Suspension	Other*
Q1 Apr - Jun	Hackney Carriages	19	3	11	10	6	2	60
Q1 Apr - Jun	Private Hire	37	15	7	13	16	14	55
Q2 Jul - Sep	Hackney Carriages	19	2	6	9	6	3	43
Q2 Jul - Sep	Private Hire	30	14	4	7	24	0	57

\*Other refers to any defect outside the items listed in the “5 point safety check” (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.



## Appendix 4

### AGE INFORMATION OF VEHICLES INSPECTED

APRIL – SEPTEMBER								
Reg. No.	HACKNEY CARRIAGES				PRIVATE HIRE			
	Suspended	Referred	Advised	OK	Suspended	Referred	Advised	OK
K	0	0	0	0	0	0	0	0
L	0	0	1	0	0	0	0	0
M	0	0	0	0	0	0	0	0
N	0	0	1	0	0	0	0	0
P	2	0	3	0	2	0	0	0
R	5	1	2	0	4	0	1	1
S	1	0	1	0	3	3	4	2
T	3	3	2	0	4	2	1	0
V	2	0	1	0	5	0	3	2
W	4	0	0	1	13	2	5	1
X	3	1	1	1	3	0	0	0
Y	6	0	3	0	3	0	1	0
51	2	1	3	0	8	1	0	1
02	1	0	0	0	3	1	5	0
52	1	0	0	1	5	0	4	0
03	0	1	0	1	3	1	2	2
53	0	0	0	0	3	0	1	1
04	0	0	2	0	2	1	1	0
54	2	0	1	0	0	1	1	0
05	1	1	2	1	3	0	0	0
55	2	0	0	1	0	2	1	1
06	2	0	0	0	0	1	0	0
56	1	0	2	1	0	0	0	2
07	0	0	0	1	0	0	0	0
57	0	0	1	0	0	0	0	0
08	0	0	0	0	1	0	1	0
58	0	0	0	0	0	0	0	0
09	0	0	0	0	0	1	0	0
59	0	0	0	1	0	0	1	0
10	0	0	0	0	1	0	0	0
60	0	0	0	0	1	0	0	0

## **OTHER ENFORCEMENT ACTIVITIES UNDERTAKEN**

### 5 x joint exercises with traffic police:

- 121 vehicles stopped
- 27 ok
- 48 advice
- 8 further inspection
- 38 suspended; 28 prohibited by police, 4 summonsed by fixed penalty or court

### Plying for hire exercises:

- 2 pre-planned exercises; 5 drivers caught; 4 files to legal services for consideration; one warned following legal advice; represents approximately 13% of drivers approached
- 65 drivers of private cars moved on from taxi ranks
- 60 private hire drivers spoken to about being in a prominent position; 50% able to evidence legitimate booking; 25% verbal advice; 25% written warning
- 6 private hire vehicles licensed by other LA's warned re: no evidence of booking; details passed to relevant LA for action
- Complaint from hackney driver; warning letter sent to all identified drivers; approximately 70% able to evidence legitimate booking; further information used for intelligence
- 1 enforcement exercise by officers; 6 written warnings; 1 waiting for further advice from legal services
- Intelligence from response service about potential plying for hire – confirmed legitimate booking