



DERBY CITY COUNCIL

CHILDREN AND YOUNG PEOPLE COMMISSION 13 MARCH 2007

Report of the Corporate Director of Corporate and Adult Social Services

Performance Eye – 3rd Quarter 2006/07

RECOMMENDATION

1. To consider the attached Performance Eye commentaries for Quarter 3 2006 – 07

SUPPORTING INFORMATION

- 2.1 Performance Eye is the Council's performance tracking system, with 'traffic light' indicators backed by commentaries. Being computer based it is accessible 24 hours a day, 365 days per year. It can therefore be viewed by members in their own homes and at times of their own choosing. Each scorecard uses the 'traffic light' system to show how the individual items within the scorecard are performing. The traffic light system works as follows:

- Red – Performance is not achieving the target
- Amber – Performance is within +/- 5% of the target which is classed as on target
- Green – Performance is exactly meeting or exceeding the target.

The system means that councillors have immediate access to a range of data that only a few years ago would have required specific requests being made to senior council staff and, if not immediately available, a delay before the answer was provided

- 2.2 The inaugural meeting of the new Children and Young People Commission resolved to have Performance Eye as a standing agenda item. Attached is the newly available 3rd quarter 'traffic light' report from Performance Eye for 2006-07. The commentaries for the yellow and red indicators are also shown. The Commission may be satisfied by the proposed actions shown in the commentaries or may decide that a chief/senior officer or Council Cabinet member should be interviewed to explore the matter further. There is also the opportunity to re-visit an issue perhaps six or nine months later to see whether any corrective action has proven successful.

For more information contact:	Rob Davison 01332 255596 e-mail rob.Davison@derby.gov.uk
Background papers:	None
List of appendices:	Appendix 1 – Implications; Appendix 2 – The Role of Performance Eye Appendix 3 – Extracts from Performance Eye 3rd Quarter Reports

IMPLICATIONS

Financial

- 1.1 None directly arising.

Legal

- 2.1 None directly arising

Personnel

- 3.1 None directly arising.

Equalities impact

- 4.1 None directly arising.

Corporate objectives and priorities for change

- 5.1 Performance Eye is a major tool that can beneficially assist the overview and scrutiny function in monitoring the Council Cabinet's delivery of all of the Corporate objectives and priorities.

Performance Management and the Role of Performance Eye

Performance management is a fundamental part of our corporate planning process. It is made up of the culture and systems that we put in place to help us manage, monitor and continuously improve our performance, and achieve our priorities.

To underpin the culture and systems we monitor our performance continually so we identify areas of service where good progress is being made and those that are not performing as well as expected. Demonstrating effective performance management is an important element in delivering good and improving services to the people of Derby and is featured in the Comprehensive Performance Assessment – CPA - framework.

The indicators that are managed through Performance Eye are the main mechanism in which performance is monitored corporately. BVPIs, are also used by Government to compare our performance to other Local Authorities and are integral to the national inspection framework. Our performance against key BVPIs contributed to the Council's standing as an 'excellent' council. Future CPA assessments will have an increased emphasis on progress made against these indicators. Therefore the way in which we set targets and actions and continue to drive our improvement is increasingly important.

Appendix 3

Performance Eye – Quarter 3 2006 - 07

Please see separate bundle, which should be retained following the meeting