



Derby Safeguarding Adults Board

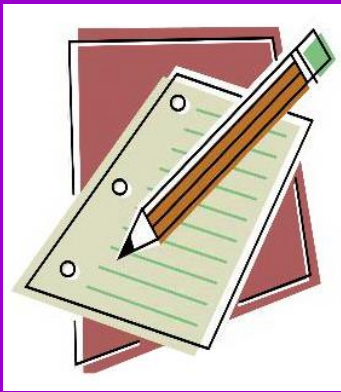


Annual Report 2016-17

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1. Statement from the Chair



1.1 Foreword

Welcome to this Derby Safeguarding Adults Board (DSAB) Annual Report for 2016-2017.

This year has seen us in Year 2 of our Strategic Plan developed in accordance with the Care Act 2014.

The work to achieve our agreed priorities continues to be driven by the Board's sub groups and once again I am grateful to the Chairs and members of these sub groups for their ongoing contribution and commitment in what are very demanding times.



As agency budgets become even tighter, resources reduce and demand rises there is a compelling case to ensure where there are opportunities for co-production and collaboration we should exploit them. This has led us to continue working closely with colleagues from Adult Safeguarding in the County and also with our Children Safeguarding colleagues in the City.

This year has amongst other activity seen the development of a Multi-Agency Safeguarding Hub (MASH) in Derby which although only in its early stages is beginning to evidence the value of the co-location of partners. This means that cases receive a more co-ordinated early assessment of action which can only be of benefit to adults at risk. The MASH is located in the Council House and is staffed by colleagues from the Local Authority, Police, Royal Derby Hospital and Derbyshire NHS Healthcare Foundation Trust. There is also commitment from Derby City Council Service Quality and Brokerage Team and Derbyshire Fire and Rescue Service.

On a final note I would like to personally thank all of those involved in the work of the Board as I continue to be hugely impressed with their commitment. I firmly believe that our strength in partnership is key to ensuring those adults most at risk of harm in Derby are kept safe.

Allan Breeton

Independent Chair, Derby Safeguarding Adults Board

2. Derby Safeguarding Adults Board (DSAB) 2016-17



2.1 Derby Safeguarding Adults Board (DSAB)

Who are we and what we do:

The Derby Safeguarding Adults Board (DSAB) is a multi-agency partnership which became statutory from 1st April 2015 following the Care Act 2014.

The DSAB consists of senior representatives from the following:

- Derby City Council (DCC)
- Southern Derbyshire Clinical Commissioning Group (CCG)
- Derbyshire Constabulary
- Derbyshire Healthcare NHS Foundation Trust (DHCFT)
- Derby Homes
- Derbyshire Health United (DHU) Care CIC
- East Midlands Ambulance Service (EMAS)
- Derbyshire Community Health Service Foundation Trust (DCHS)
- Derby Teaching Hospitals NHS Foundation Trust
- City and Neighbourhood Partnership
- Care Quality Commission (CQC)
- Derbyshire Police and Crime Commissioner (PCC)
- Derbyshire, Leicestershire, Nottinghamshire & Rutland Rehabilitation Company (CRC)
- National Probation Service Midlands
- Derbyshire Fire and Rescue Service
- University of Derby
- Public Health
- Friendship Care and Housing

The Board has been independently chaired for five years by Allan Breeton and he continues to provide an independent perspective, challenge and support to the Board in order that it can meet its strategic objectives.

The Board meets quarterly, and has robust governance arrangements across and within agencies. The Chair of the Board ensures that links are made with other Boards that impact on Safeguarding Adults in Derby, these being the Derbyshire Safeguarding Adults Board, Derby City and Derbyshire Safeguarding Children Boards, the Health and Well Being Board, the Derby City Prevent Strategy Board and Derby City and Derbyshire Serious Sexual Violence & Domestic Violence Governance Board.

The DSAB plays an important role in the strategic development of adult safeguarding locally. The objective of the DSAB is to assure that local safeguarding arrangements and partners act to help and protect adults in Derby city who meet the criteria set out in the Care Act 2014:

- Have needs for care and support (whether or not the local authority is meeting any of those needs), and
- Are experiencing, or at risk of, abuse or neglect, and
- As a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect

2.2 Derby Safeguarding Adults Board Aims:

Derby Safeguarding Adults Board recognises that in being greater than the sum of its parts it will ensure that partners work together to:

- stop abuse or neglect
- prevent harm
- reduce the risk of abuse or neglect to adults with care and support needs
- safeguard adults in Derby in a way that supports them in making choices and having control about how they want to live

2.3 Resources and Funding:

All partners who sit on DSAB contribute resources for the Board to meet its statutory requirements. This is achieved through:

- Funding from statutory and non-statutory partner agencies (Derby City Council, Southern Derbyshire Clinical Commissioning Group, Derbyshire Constabulary, Derbyshire Fire and Rescue Service and Derby Homes). The total contribution that the Board received for 2016-17 was £142,000
- Staff support/resources – for example attending Board and Subgroup meetings, providing administrative support
- Projects/work run by partner agencies that contribute towards the work of the Board

2.4 Board Subgroups:

The Board work programme is supported by its four sub-groups, each comprising multi-agency representation across statutory and non-statutory services as well as health and social care organisations. Each subgroup is accountable to the Board in relation to achievements against the business plan and provides a highlight report for each Board meeting which focuses on the subgroups progress in respect of actions needed to implement the current Board Strategic Plan. The four subgroups are:



2.4.1 Learning and Development Subgroup – 1139 trained



The Learning and Development (L&D) Subgroup was chaired by Mat Lee from Derbyshire Fire and Rescue Service and Deputy Chaired by Emily Freeman, Derby City Council.

The L&D Subgroup was relaunched in December 2015, is organised jointly with colleagues from Derbyshire and exists to build on both boards very active and collaborative multi-agency approach to adult safeguarding

Key achievements:

The purpose of this sub group is to respond to the needs of Derbyshire and Derby City Safeguarding Adults Boards (SABs) and provide assurance that staff are equipped to respond to safeguarding with competent and confident practice.

The Subgroup aimed to achieve the following in 2016-17:

- To identify, develop and maintain a multi-agency safeguarding adults training programme
- To promote a consistent approach to safeguarding adults across Derby and Derbyshire
- To embed the principles of Making Safeguarding Personal within safeguarding training
- To develop and maintain links with both Children's Safeguarding Boards and implement and embed the Think Family agenda across all agencies
- To develop quality assurance tools to evaluate safeguarding training

The group exists to build on both boards very active and collaborative multi-agency approach to Adult safeguarding. A shared understanding across all agencies of the law and the importance of making safeguarding personal is a crucial part of the work of the sub group.



Key achievements:

- This year, the sub group finalised and rolled out a training package which started being delivered in February 2017 in a multi-agency setting to provide staff groups with the skills and knowledge to undertake safeguarding enquiries as required under Section 42 of the Care Act 2014
- An action plan is in place for the next two years to look at multi agency training in a number of other areas, including a 'Charing meetings' course, financial abuse awareness e-learning and mental capacity assessments

- The group is well attended by all key agencies and I believe this is a positive indication of a genuine multi agency commitment to safeguarding Adults across Derbyshire and Derby City

2.4.2 Performance Improvement Subgroup



The Derby City Safeguarding Adult Board's Performance Improvement Sub-Group (PISG) is primarily concerned with assessing the quality and standard of inter-agency and partnership collaboration in ensuring that adults at risk are protected from abusive behaviour and practice.

The group members represent the key care providers across Derby City including law enforcement, housing, health, social care, and fire and rescue. These partnerships are responsible for implementing the SAB's Strategic Plan.

The focus during 2016-17 was an assessment of policy and practice through the use of a case file audit. This has identified strong evidence of robust partnership collaboration. The PISG will continue to audit safeguarding case files to evaluate performance as a priority.

During 2016-17, members of the subgroup completed 39 audits together for a number of recently completed safeguarding cases.



Although the case files were chosen at random, they were selected from referrals made to Derby City Council Adult Care from April 2016 to March 2017. This decision was taken in order to scrutinise case files involving allegations of abusive behaviour or practice following the implementation of the Care Act (2015).

Cases, selected at random were taken from the following referral and practice areas:

- Self-neglect
- Modern day Slavery
- Domiciliary Care Providers
- Domestic Abuse
- MASH cases

The PISG membership agreed that the last case file audit meeting in 2016-17 would be allocated solely to consider how the recently established Derby City Multi Agency Safeguarding Hub (MASH) was managing and expediting adult safeguarding referrals.

The PISG have also prioritised the collation of evidence in order to assess the extent to which adults at risk have been able to make choices and gain greater control over

their lives as a result of safeguarding interventions. By “Making Safeguarding Personal” the care providers across Derby City work to ensure that the adults are at the core of everything done to reduce risk and promote their safety and well-being.

Key achievements:

- The Performance and Improvement Subgroup (PISG) successfully carried out safeguarding audits to identify to what extent adults have been able to make choices and gain greater control over their lives as a result of safeguarding enquiries and actions. During the audits, the Subgroup also identified that the voice of the adult is heard at the point of the safeguarding alert, during all safeguarding enquiries and actions, and in all safety plans
- The audits carried out focused on key new areas of abuse identified by the Care Act 2014 to include, self-neglect, domestic abuse and Modern Day Slavery
- Successfully implemented the Multi-Agency Safeguarding Hub (MASH) on the 19th September 2016 with commitment from the Local Authority, Police, Royal Derby Hospital, Derbyshire NHS Healthcare Foundation Trust, Service Quality and Brokerage Team and Derbyshire Fire and Rescue Service
- The Board developed and strengthened relationships from other Safeguarding Adult Boards both regionally and nationally to enable it to identify wider trends which enhances its understanding on the prevalence of abuse and neglect in Derby
- The Board receives six monthly reports on Care Quality issues in Derby City which encompasses information provided by the Care Quality Commission, Southern Derbyshire Clinical Commissioning Group and Derby City Council
- The Board continued to hold an up to date Risk Register of issues that relate to the work of the Board. Board members were responsible for taking mitigation action to reduce risks and for identifying any issues that they become aware of that need to be included on the risk register

2.4.3 Customer Inclusion Subgroup



Key focus of the Customer Inclusion subgroup is to promote awareness of Safeguarding Adults across Derby City and to ensure that the views of Adults who have experience safeguarding processes are used to inform practice development and stronger multi-agency working.

In 2016-17 the Subgroup continued to raise awareness of Safeguarding across all groups in Derby. The members of the subgroup have attended a number of events to promote adult safeguarding. The very important message members try to get across is the importance of making referrals as soon as anyone becomes aware of abuse and neglect.

There are printed materials available to support the communication of this important key message.

The subgroup continues to support the Dignity Award and this year have given the award to five teams across agencies to include care homes, local authority, health and independent provider agencies.

The subgroup, in 2017-18, will be working towards systematically collecting the views of people who have experience of safeguarding processes. We shall be incorporating some of the lived experience into training materials for staff and the wider public. We shall also ensure that we are taking forward the making safeguarding personal actions identified in the MSP temperature check in 2016/17.

The Customer Inclusion subgroup meets quarterly and reports back to the Safeguarding Board at every Board meeting.

Key achievements:

- Visits were made to customer/patient/citizen forums to talk about the work of Derby Safeguarding Adults Board, listening to the views of those present
- Successfully promoted the Dignity Action Day on the 1st February 2017, inviting members of the public and recognising their achievements
- Listened to the views of adults who have been supported through safeguarding, asking for feedback on whether they were able to make choices and have an increased control over their lives after they have been supported through safeguarding the process and support they received. Where Adults were not in a position to express their views, their representatives were asked to express their views on behalf of the adult
- Ensured that Safeguarding training showed evidence of co-production with adults who have been supported through safeguarding
- Continued to promote safeguarding and dignity in care across all communities in Derby
- Established further links with HealthWatch Derby and the Multi-Faith Centre
- When talking with Adults, feedback has been received about their experiences of being treated with dignity and respect
- Ensured that all safeguarding training which is developed through the Safeguarding Board is available and used by staff from all members of the Board reflecting best practice based on the principles of Making Safeguarding Personal



2.4.4 Mental Capacity Act / Deprivation of Liberty Safeguards Subgroup



The Mental Capacity Act was introduced in 2005 to cover situations where someone is unable to make a decision because of the way their mind or brain works or is affected, for instance by illness or disability or the effects of drugs or alcohol. The Mental Capacity Act establishes

the definition of mental capacity, sets out the framework for assessing mental capacity, determines how decisions should be made if a person lacks mental capacity and establishes statutory guiding principles for practice.

The Mental Capacity Act relates to everyday decisions as well as major decisions about someone's property, financial affairs, health and welfare. It is an important safeguard, protecting the rights of people who lack mental capacity.

Through Lasting Powers of Attorney, Advance Decisions and Advance Statements, the Act also provides the means by which people can plan for a time when they no longer have mental capacity to make decisions.

The Mental Capacity Act introduced Independent Mental Capacity Advocates (IMCAs) to represent and safeguard people's best interests when certain important decisions are made. The Act also introduced a specialist court, the Court of Protection, for all issues relating to people who lack mental capacity in relation to specific decisions.



The Deprivation of Liberty Safeguards, often referred to as DOLS, was also introduced by the Mental Capacity Act and came into effect in 2009. DOLS are a legal safeguard for people who cannot make decisions about their care and treatment when they need to be cared for in a particularly restrictive way. They set out a process that hospitals and care homes must follow if they believe it will be necessary to deprive a person of their liberty, in order to deliver a particular care plan in the person's best interests. The DOLS Activity Report is provided at Section 4.1 below.

The Mental Capacity Act (MCA) and Deprivation of Liberty safeguards (DOLS) subgroup is positively supported with representation from key statutory and non-statutory partners, and is well attended. Previously this subgroup had been organised jointly with Derbyshire Safeguarding Adults Board, however in this period it was solely a DSAB subgroup, until the end of the period when Derbyshire Safeguarding Adults Board re-joined the subgroup.

While the DSAB strategic plan does not have a specific set of objectives for the MCA/DOLS Subgroup to contribute towards, the principles and framework of the Mental Capacity Act are fundamental to Safeguarding Adults. As such it is imperative that there is oversight and scrutiny of the continued implementation of the Mental Capacity Act and Deprivation of Liberty Safeguards by all partners, and collaborative working to improve awareness and standards

Key achievements in 2016-17:

- Established positive working relationships with new members
- Encouraged and facilitated positive working relationships within existing members, and provided a forum for constructive reflection and challenge

- Provided regular updates to partners on regional and national developments, and case law updates about Mental Capacity and the Deprivation of Liberty Safeguards
- Sought assurance from members about organisational compliance with the Mental Capacity Act
- Started work on identifying blockages and barriers to compliance with the Mental Capacity Act for practitioners and organisations
- Monitored Deprivation of Liberty Safeguards activity, and reported associated risks to the Derby Safeguarding Adults Board
- Review of the Terms of Reference of the subgroup to include the change in membership
- Welcomed Derbyshire Safeguarding Adults Board to re-join the subgroup for the forthcoming year

2.5 Safeguarding Adults in Practice

Vera is a self-funding 94 year old lady whose next of kin is her brother, Edward, who lives abroad. Edward came over to visit Vera and was shocked at Vera's deterioration. Vera has dementia but was assessed as having the capacity to make decisions about where she should live and is registered blind. The Social Worker visited to assess Vera and she was very reluctant to accept services and was supported to have a morning call to assist with personal care and breakfast, the hot meal service was also commissioned.

There were several incidents over the next few months. This included Vera leaving pots on the cooker, so arrangements were made to disconnect. Another incident occurred when a carer visited Vera and saw Vera was putting a fork into a toaster when it was switched on and putting tins of soup into the microwave. Edward emailed the Social Worker with his concerns and said he felt helpless being so far away.

Vera had a fall and was taken into hospital and a good friend spoke to hospital staff about Vera going into respite care, as despite an increase in calls and Telecare equipment Vera was clearly not managing. Care Home staff went to assess Vera, who refused to go into care.

Vera went home with another increase in the package and when one morning the Carer attended, they found Vera's bungalow in a mess, table upturned, things all over the kitchen. Vera had a cut on her arm and didn't know what had happened. Vera was taken to hospital and the Police were called as it was not clear if Vera had had an intruder.

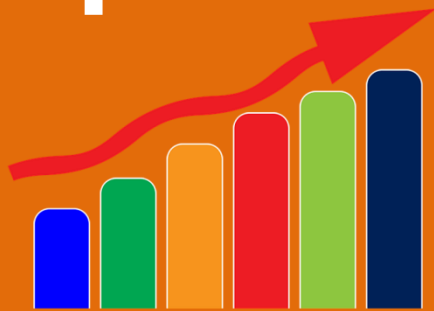
A safeguarding referral was raised and whilst in Hospital, Vera's mental state deteriorated very quickly. When Vera was medically fit for discharge she had a capacity assessment and was found to lack capacity to decide where she should live and a Best Interest Meeting was held which concluded that Vera needed 24 hour care.

Outcome

Vera was discharged from hospital to a Care Home where she has settled well. The Social Worker visited Vera who was taking part in the activities and didn't want to leave to talk to the Social Worker. Vera said she was happy and settled.

Edward is over the moon as he no longer worries about her safety. He is coming to England to visit her in the year.

3. Safeguarding and Deprivation of Liberty Safeguards (DoLS) Activity Report



3.1 Activity Reports:

3.1.1 Safeguarding Adults 2016-17 Data

The 2016-17 Safeguarding Adults Collection (SAC) records details about safeguarding activity for adults aged 18 and over, and was amended in line with the changes brought about by the Care Act 2014.

Here is an explanation of some of the terminology used in the following data reports:

Safeguarding Concerns: This means cases where a sign of suspected abuse or neglect is reported to the council or identified by the council. Derby City Council have captured information about concerns that were raised during 2016-17, that is the date the concern was raised with the council falls within the reporting year, regardless of the date the incident took place.

Safeguarding Enquiries: This means the action taken or instigated by the local authority in response to a concern that abuse or neglect may be taking place. An enquiry could range from a conversation with the adult to a more formal multi-agency plan or course of action.

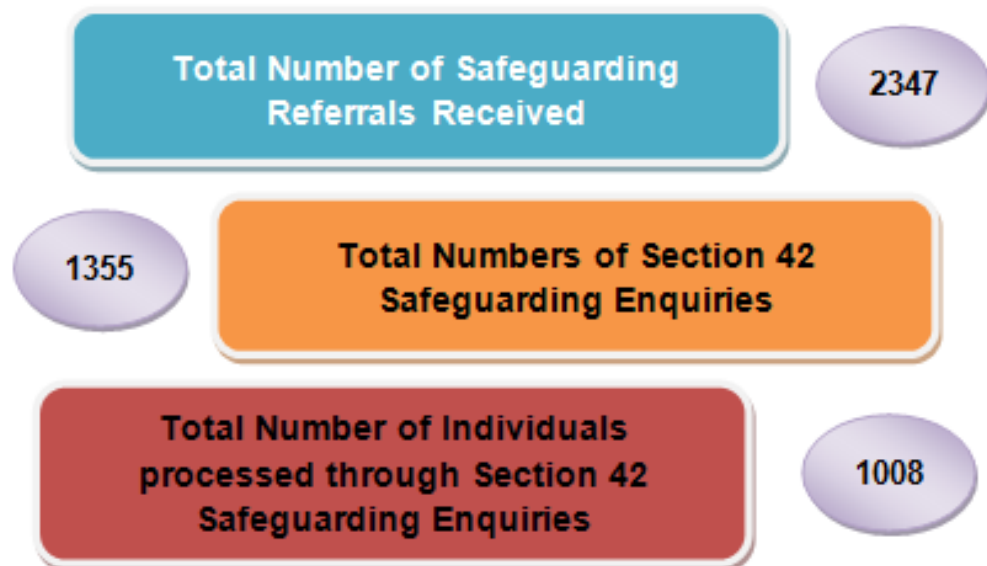
Section 42 Safeguarding Enquiries: The enquiries where an adult meets ALL of the section 42 criteria.

Other Safeguarding Enquiries: The enquiries where an adult does not meet all of the section 42 criteria but the council considers it necessary and proportionate to have a safeguarding enquiry.

The next two pages will highlight the total number of safeguarding referrals received 2016-17 with the following breakdown:

- **Number of safeguarding referrals received during 2016-17**
- **Safeguarding enquiries started and concluded during 2016-17**

Total Number of Safeguarding Referrals received during 2016-17 and breakdown of individuals



Ethnicity

79%	White / White British
1%	Mixed / Multiple
5%	Asian / Asian British
2%	Black / African / Caribbean / Black British
1%	Other Ethnic Group
11%	Undeclared / Not Known

The average population of Derby City who are White/White British is **76%**.

White/White British is the largest ethnicity group for safeguarding referrals with **79%**. This is a decrease by **6%** from 2015-16.

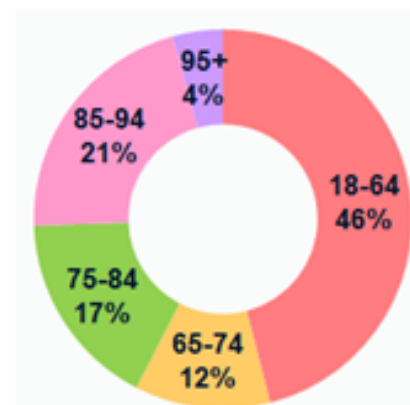
Age and Gender



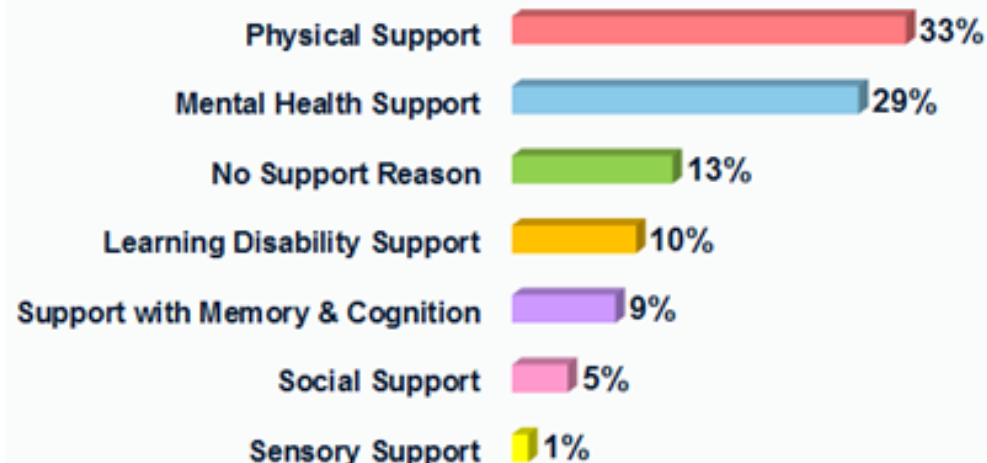
41% of those referred were males whilst **59%** were females. This represents a decrease in referrals for females from 2015-16 by **5%**.

The average population of females in Derby is **50.5%**

The highest figure for age group is 18-64 amounting to **46%**, a **2%** increase from 2015-16



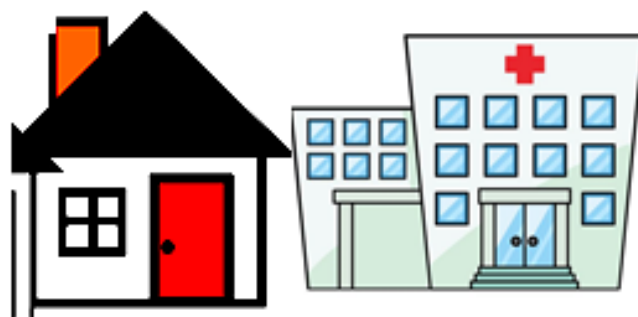
Primary Support Reason



Safeguarding Enquiries started and concluded during 2016-17

Location of Abuse

50% of Safeguarding Enquiries concluded were where abuse took place in the individuals own home. This is an increase by **13%** from 2015-16.



32% of concluded referrals were where abuse took place in a care home whilst **8%** were in a hospital setting

Alleged Source of Risk



14% were experiencing abuse from a stranger or unknown

53% of abuse allegedly was by someone they knew. This is a **6%** decrease as 2015-16 reported **59%** of abuse was carried out by someone who they knew

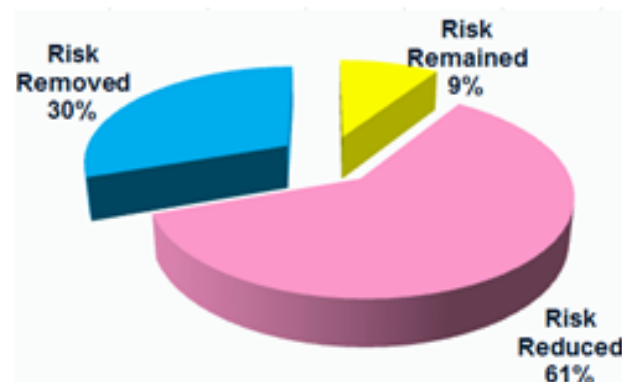
33% of abuse was allegedly by a professional, which is an increase by **1%** from 2015-16

Type of Abuse



2015-16	2016-17	Type of Abuse
26%	26%	Physical Abuse
6%	4%	Sexual Abuse
19%	14%	Psychological Abuse
13%	14%	Financial or Material Abuse
1%	1%	Discriminatory Abuse
2%	3%	Organisational Abuse
20%	24%	Neglect and Acts of Omission
4%	6%	Domestic Abuse
2%	1%	Sexual Exploitation
1%	>1%	Modern Slavery
7%	8%	Self-Neglect

Risk Outcomes



91% felt that following the completion of the Safeguarding Enquiries, the risk was removed or reduced. This is a **7%** increase from 2015-16

3.1.2 Deprivation of Liberty Safeguards (DoLS) Data – 2016-17

The Deprivation of Liberty Safeguards, often referred to as DOLS came into effect in 2009. They are part of the legal framework set out in the Mental Capacity Act 2005 to safeguard the rights of people who lack the mental capacity to make decisions for themselves.

The European Court of Human Rights established in principle that ‘no one should be deprived of their liberty unless it is prescribed by law’. The Deprivation of Liberty Safeguards were subsequently introduced to ensure, that in circumstances where a hospital or care home believe it will be necessary to deprive a person of their liberty in order to deliver a particular care plan, that any deprivation of liberty:

- is in the person’s best interests
- is necessary and proportionate to prevent harm
- is with representation and rights of appeal
- is reviewed, monitored and continues no longer than necessary

What amounts to a deprivation of liberty depends on the specific circumstances of each individual case. As a result, there is no single definition or a standard checklist that can be used. However, in March 2014, a landmark Supreme Court judgement set out an ‘acid test’ for determining whether a person is being deprived of their liberty. The judgment states that if a person:

- lacks capacity to consent to their care and treatment and
- is under continuous supervision and control and
- is not free to leave

the person is being deprived of their liberty.

Total Number of Deprivation of Liberty Safeguards (DOLS) applications received – 2016-17

Total Number of DOLS Applications received in 2016-17

1129

560

Total Numbers of Applications Granted

Total percentage of applications received from the hospital

7%

Ethnicity

92%	White / White British
1%	Mixed / Multiple
2%	Asian / Asian British
2%	Black / African / Caribbean / Black British
1%	Other Ethnic Group
2%	Undeclared / Not Known

White/White British is the largest ethnicity group for applications received in 2016-

17 with **92%**. This is an increase by **3%** from 2015-16

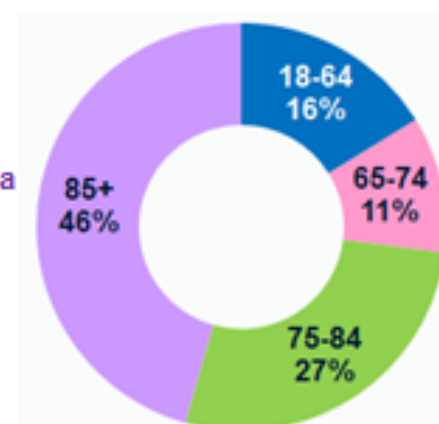


Age and Gender



There were **39%** of applications received for males and **61%** of applications received for females. There has been no change in data for gender from 2015-16.

The highest figure for age group is over 85 amounting to **46%**. This is a decrease from 2015-16 by **13%**



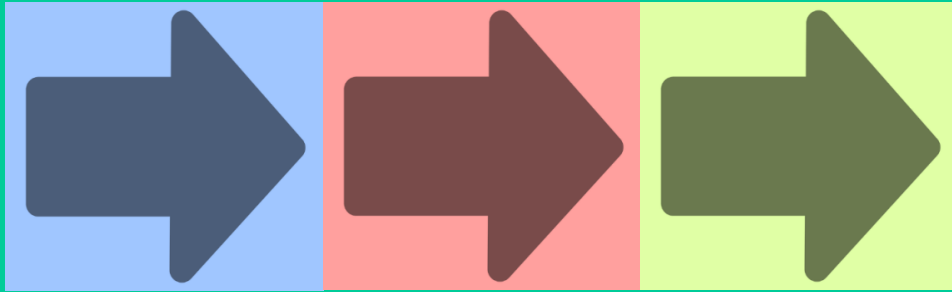
Location and Primary Support Reason



7% of referrals were received from the hospital whilst **93%** of applications were received from a care home. **1%** decrease in hospital referrals from 2015-16

71% of applications were for individuals with dementia. This is a **1%** decrease from 2015-16

4. Moving Forward...



4.1 Board Priorities for 2017/2018

Derby Safeguarding Adults Board will evidence that the views of adults who have been supported through safeguarding this year will be heard and shape its future work and strategic direction.

The following actions will be taken under the leadership of Perveez Sadiq, Service Director Derby City Council with the support of the Customer Inclusion Group:

- We will continue to promote safeguarding and dignity in care across all communities in Derby in order to increase referrals from Adults and their families and carers. In so doing we will look to further the links we have with HealthWatch Derby, the Multi-Faith Centre and Safeguarding Leads from across all Faith organisations
- We will ensure that there are transparent mechanisms in order that Adults will be able to express their views in a variety of ways which make use of both traditional and electronic recording. Where Adults are not in a position to express their views their representatives will be asked to express their views on behalf of the adult
- We will ensure that Adults are asked in a clear way whether they feel safer, whether they were able to make choices and whether they have an increased control over their lives after they have been supported through safeguarding
- We will run a series of workshops for Adults who have been through safeguarding to further gain feedback about their experience and ways in which interventions could improve
- We will ensure that Adults views will be presented in a clear manner which shows to all what is working well and where improvements need to be made
- We will ensure that Adults and their families and carers will be invited to contribute to the work of the Safeguarding Board. We will seek to explore a variety of mechanisms for this, including the use of one off workshops
- We will continue to promote Dignity in Care. All Derby Safeguarding Board members will be registered dignity champions and the teams in which they directly work in will achieve the Dignity Award
- When we are talking with Adults we will seek feedback about their experiences of being treated with dignity and respect, identifying any issues arising from when this has not happened
- We will ensure that Safeguarding training will show evidence of co-production with adults who have been supported through safeguarding
- We will ensure that the Board's Strategic Plan for 2017/18 will show a clear link to where the views of Adults have helped to shape future objectives and actions

Derby Safeguarding Adults Board will improve the way all agencies in Derby proactively work together to safeguard adults in need of care and support. The voice of the Adult will be at the heart of all that we do.

The following actions will be taken under the leadership of Bill Nicol, Head of Adult Safeguarding Erewash, Hardwick, North Derbyshire & Southern Derbyshire Clinical Commissioning Groups, with the support of Performance Improvement group:

- We will ensure that the Safeguarding Board will develop a clear map of how agencies will work together following the raising of an alert. This map will be developed and shared with Adults in need of care and support and their representatives
- We will ensure that the multi-agency safeguarding audits will identify to what extent adults have been able to make choices and gain greater control over their lives as a result of safeguarding enquiries and actions
- In carrying out the multi-agency safeguarding audits the Board will focus on key new areas of abuse identified by the Care Act 2014 to include, self-neglect, domestic abuse and Modern Day Slavery
- We will ensure that learning is identified from the multi-agency safeguarding audits will then lead to changes in safeguarding practice and in turn these changes will be evaluated to ensure that they have resulted in positive outcomes for Adults
- We will support and monitor the implementation of the Multi-Agency Safeguarding Hub and as a Board we will encourage agencies working in Safeguarding to contribute to the work of the Hub
- We will gain assurance from Board members through the collection of evidence that they have robust arrangements in place to fully contribute to Safeguarding Adults in need of care and support and to respond to related fields of work including MAPPA, MARAC, Prevent and Modern Day Slavery
- We will review the Board's Information Sharing Agreements to ensure that agencies are sharing information in a timely manner

The below actions will be taken under the leadership of Mat Lee, Group Manager, Prevention and Inclusion Department, Derbyshire Fire and Rescue Service, with the support of Learning and Development Subgroup:

- We will ensure that all safeguarding training which is developed through the Safeguarding Board will be available and used by staff from all members of the Board and will also draw on the expertise of agencies linked to the Board to ensure that it reflects best practice and is based on the principles of Making Safeguarding Personal
- We will develop shared multi-agency training for all which enhances safeguarding awareness at all levels covering both strategic and operational staff

Derby Safeguarding Adults Board will evidence that it has improved its intelligence on understanding the prevalence of abuse and neglect in Derby. The Board will be able to demonstrate that it has taken action and put in place plans to reduce the prevalence of abuse and neglect in Derby.

The following actions will be taken under the leadership of Bill Nicol, Head of Adult Safeguarding Erewash, Hardwick, North Derbyshire & Southern Derbyshire Clinical Commissioning Groups with the support of Performance Improvement group:

- We will look to celebrate and share good practice where agencies work together to promote the Safety of Adults in Derby. When safeguarding practice does not meet the standards as laid out in the Board's Policy, Procedures and Practice Guidance, we will hold agencies and groups to account through their Board Member
- We will receive intelligence from all agencies who are members of the Board in respect of information that they hold in relation to abuse and neglect in Derby
- We will ensure that all partners complete the Board's intelligence dashboard which will be used to improve safeguarding practice in Derby
- We will ensure that any intelligence received takes into account and references the diversity of the population of Derby
- We will look to ensure that the Board is clearly cited on all information related to high risk held by agencies working in Derby, with particularly emphasis on untoward deaths, serious untoward incidents and root cause analysis
- We will ensure that multi-agency safeguarding audits identify trends in relation to safeguarding in Derby City, focusing on location, types of abuse, nature of care and support needs and outcomes
- We will continue to hold an up to date Risk Register of issues that relate to the work of the Board. Board members will be responsible for taking mitigation action to reduce risks and for identifying any issues that they become aware of that need to be included on the risk register
- We will develop clear reporting mechanisms between the Safeguarding Adults Board, the Safeguarding Children's Board, the Health and Well-being Board and the local Quality Surveillance Group. This will include ensuring all forums are clearly cited on our strategy and how we have implemented it and we will ensure we have a clear understanding of the work and priorities of the identified Board's and the QSG
- We will receive six monthly reports on Care Quality issues in Derby City which will encompass information provided by the Care Quality Commission, Southern Derbyshire Clinical Commissioning Group and Derby City Council
- We will receive reports to further the Boards understanding of what is happening in Derby to keep Adults Safe who are at risk due to Domestic Abuse, Radicalisation, Modern Day Slavery, Hate Crime, Forced Marriage, FGM and other Harmful Cultural Practices
- We will continue to strengthen our relationships with other Safeguarding Adult Boards both regionally and nationally to enable it to identify wider trends which enhances its understanding on the prevalence of abuse and neglect in Derby
- There will be clear evidence that the intelligence the Board has gained on the prevalence of abuse and neglect in Derby will be used in the development of the Board's strategy for 2017/18 and to inform the integrated care Prevention Strategy for Derby

5. Statements from Partners



Clinical Commissioning Groups (CCG)

Safeguarding work undertaken and key achievements in 2016-17

The Derbyshire Clinical Commissioning Groups work with all NHS Care Providers to ensure that patients are protected from abusive behaviour and practice.

Through the Safeguarding Adult Assurance Framework (SAAF) we collate and evaluate evidence on a wide range of safeguarding work, including abuse and neglect, Mental Capacity Act, Prevent, and Modern Slavery. A comprehensive raft of strong evidence was presented by NHS providers with action plans subsequently developed by care providers to be monitored by the CCGs Adult Safeguarding Team

The CCGs are also active participants within the Derbyshire Safeguarding Adult Board partnership. CCG Chief Nurses are Board members and our Head of Adult Safeguarding is Vice Chair of the Board and Chair of the Quality and Performance Committee.

Members of the CCG adult safeguarding team also attend and contribute to all of the Board's sub-committees. We have also been active contributors to Board priorities including the case file audit programme and the review of the Vulnerable Adult Risk Management (VARM) process.

The CCGs have revised and updated all of their safeguarding policies during 2016-17 and also provided activity reports to the CCG Governing Bodies on a quarterly basis.

The CCGs once again provided a diverse staff training programme. An Adult Safeguarding Mobile Phone App was designed and developed. This includes information on a wide selection of safeguarding topics and was distributed for use across all partner agencies.

Derbyshire Community Health Service Foundation Trust (DCHS)

Safeguarding work undertaken and key achievements in 2016-17

DCHS over the last 12 months have continued to invest in its Safeguarding Team. The Team now has five Named Safeguarding Professionals for Safeguarding Adults who cover the Derby City and Derbyshire localities and provide advice and support to DCHS staff where there are safeguarding concerns. In addition they also provide safeguarding supervision both to staff working in Derby City and Derbyshire to support a proactive safeguarding approach.

Training within the trust is delivered with a Think Family focus. This ensures that professionals understand patient vulnerabilities and they are clear about their safeguarding reporting duties. Our training matrix guides professionals to understand which training they require to ensure that the statutory training needs for both adult and children are met. The training promotes making safeguarding personal to ensure that individuals are placed at the centre of any safeguarding concerns and their views are listened to. Attendance at training is reviewed on a monthly basis and reported to the Trust Board.

The team ensures that Section 42 enquires are responded to when allocated to DCHS by the local authority to enhance partnership working. Links have been established with the MASH Team in Derby City to ensure that a responsive approach to safeguarding concerns is provided.

DCHS attend the Learning and Development Sub Group and have provided assistance to both develop and deliver Section 42 Training which is supported by the Derby City Board and promotes multi agency working.

The MCA/DOLS Sub Group is attended by DCHS and quarterly data is provided regarding the number of DOLS applications made by DCHS across Derbyshire. This supports effective information sharing about DOLSs applications and increased understanding of the pressure these place on DCHS due to current delays in the DOLS assessment process within Derbyshire

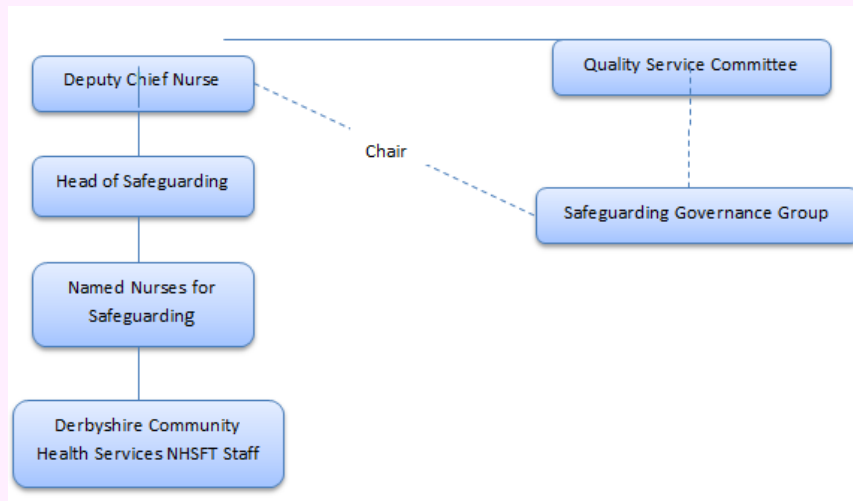
The CQC, when they visited DCHS in September 2016, recognised the extensive training work that has been undertaken to support professionals to use the Mental Capacity Act 2005 and consider consent/capacity within care and treatment planning. The CQC commented in their report that professionals were able to demonstrate how these principles were being applied into practice.

A number of Safeguarding Policies and Procedures are in place to support accountability these include:

- Safeguarding Adults Policy
- Mental Capacity Act Policy
- Deprivation of Liberty Policy
- Prevent Policy
- Safeguarding Supervision Policy
- Reporting Female Genital Mutilation

DCHS have safeguarding governance arrangements in place and a Safeguarding Governance meeting is held alternate months. The meeting supports the organisation to meet its statutory responsibilities for both adults and children and enables information sharing in relation to learning.

The following information clearly illustrates our governance arrangements



DCHS remains committed to supporting the Adult Safeguarding Board to reduce the risks and inequalities to patients/communities who access our services and providing care which supports recognition and reduction of safeguarding risks.

Community Safety Partnership - Prevent

Safeguarding work undertaken and key achievements in 2016-17

The Community Safety and Integration Service has responsibility for a range of services and projects that seek to identify and protect vulnerable adults. The overall aim is of ensuring Derby has strong and safe communities. We have worked in partnership with the members of the Derby Safeguarding Adults Board and our wider partners to support those who have been victims of or are vulnerable to abuse and neglect and to target those who perpetrate crimes. Our activity has focused on:

- Building resilient communities
- City Centre Community Safety
- Cyber Crime
- Gangs
- Hate Crime
- Illicit substances including new psychoactive substances
- IOM and Acquisitive Crime
- Local Area Coordination
- Modern Slavery and Human Trafficking
- No Recourse to Public Funds
- Organised Crime Groups
- Radicalisation and extremism
- Refugee and Asylum dispersals
- Vulnerable persons and Anti-Social Behaviour

There are associated action plans with all of the above service areas detailing tactical and operational delivery. Community Safety and Integration will continue to focus on these areas of risk.

Derby City Council (DCC)

Safeguarding work undertaken and key achievements in 2016-17

During 2016-17 DCC completed and achieved the following:

- The launch of the Multi-Agency Safeguarding Hub (MASH), with commitment from the Local Authority, Police, Derby Teaching Hospitals NHS Foundation Trust, Derbyshire NHS Healthcare Foundation Trust, and Derbyshire Fire and Rescue Service, developing the Adults Multi- Agency Safeguarding Hub
- Initial Operating Procedures for the implementation of MASH for September 2016
- Hosted the Dignity Day Event in February 2017, inviting partner agencies to take part and to recognise work completed by members of the community
- Continued to prioritise Making Safeguarding Personal (MSP), keeping the individual at the heart of safeguarding
- Agreed and implemented the outcome measures of MSP, which were embedded within the safeguarding process
- Delivered a range of Safeguarding Adults training courses to 1139 delegates from across private sector and partners agencies in 2016-17
- Supported the Multi-Agency case file audits that were led by the Performance Improvement Subgroup
- Provided local coordination in respect of the Safeguarding Adults Collections (SAC) Returns and Deprivation of Liberty Safeguards (DoLS) Collection for NHS Digital
- Represented on the Derby Safeguarding Adults Board and it's four subgroups (Learning and Development Subgroup, Mental Capacity Act / Deprivation of Liberty Safeguards Subgroup, Performance Improvement Subgroup and Customer Inclusion Subgroup), ensuring that the Agenda of the DSAB was being followed
- Attended the Regional East Midlands Safeguarding Adults Network and hosted a regional database of Safeguarding Adults Reviews (SARS) and Domestic Homicide Reviews (DHR)

Derby Homes

Safeguarding work undertaken and key achievements in 2016-17

Derby Homes have a representative that sits on the Customer Inclusion Group. The group is currently reviewing the survey that they are using with customers. The representative has offered the services of our in-house marketing and communication team to assist with this. Derby Homes are also actively promoting the Dignity Award internally and within the community groups that they are working with. It is hopeful that there will be a couple of submissions in the coming year.

Derby Homes delivers safeguarding training to its entire staff every three years. The training is tailored to suit the job role. This year refresher training is being rolled out. The training has been updated to include all relevant aspects of the care act ensuring that staffs understand about making safeguarding personal. Two safeguarding champions at Derby Homes are delivering S42 training to staff across Derby City and Derbyshire. This training has been developed through the Learning and Development sub group and also has a big emphasis on making safeguarding personal.

Derby Homes have been involved in a number of audits this year identified through the Performance sub group. The most recent one was looking at cases referred to the MASH team. These audits highlight the importance of good information sharing.

Derby Homes has developed a good relationship with the MASH team. We have set up an e-mail inbox where the MASH team can request information regarding specific cases. As a result of this Derby Homes are now aware of cases at an earlier stage and can provide some very beneficial information to the MASH team. Derby Homes have attended a number of multi-agency reviews and contributed to action plans. Communication and partnership working has improved massively as a result of this work.

Derbyshire Healthcare Foundation Trust (DHCFT)

Safeguarding work undertaken and key achievements in 2016-17

Derby Safeguarding Adults Board will evidence that the views of adults who have been supported through safeguarding this year will be heard and shape its future work and strategic direction

Derbyshire Healthcare NHS Foundation Trust have participated in and contributed throughout the year to the work of the Board through membership of the sub groups and its own internal processes to provide responses that are personal to the individual, their needs, wishes and circumstances. We are represented on the Customer Inclusion, MCA and DoLS, Training, ARC-H and the Performance Improvement Sub Group.

In 2016 DHCFT was commissioned to recruit and train two Multi-agency Safeguarding Hub Health Advisors to support and strengthen the health contribution to the MASH. They were appointed in December 2016 and, even in a relatively short space of time, have made a significant impact on the effectiveness and productivity of the MASH and the feedback on outcomes and responsiveness to our staff has been very positive.

As a Trust, we work closely with the City MASH ensure a collaborative approach that takes account of the views of adults who find themselves in the safeguarding process.

We have an internal Service Receiver and Carer Group and the 4E's [Equalities, Engagement, Experience, Enablement] whereby people who use our services and their carers are consulted about the care offered by the Trust and developments are informed by their feedback and contributions, including learning from safeguarding experiences.

We have used Experts by experience in the Derbyshire Mental Health Alliance to visit some of our in-patients services to ask our people in our care their experience of their care, do they feel safe and are involved in their care. In line with the principles of their care and feedback on the staff who support them, this preventative, open and transparent approach to care is in line with the Trusts strategy and a preventative approach to safeguarding.

The Trust is a member of the Carer's Trust Triangle of Care accreditation scheme and work has been carried out throughout the year to work towards a second star of the three star scheme.

Derby Safeguarding Adults Board will improve the way all agencies in Derby proactively work together to safeguard adults in need of care and support. The voice of the Adult will be at the heart of all that we do

We have the people who use our services present their experiences at our Trust Board, this includes all aspects of Care and treatment and safeguarding. We have

service users and carers at all levels of our organizational governance to listen to their experiences and place them at the heart of the care we provide. An additional element in the form of an Accessible Safeguarding Initial Screening Tool [ASIST] that was completed in this year and is now ready to be piloted. Funded by the Trust Innovation Network, it has been developed by clinicians in the Trust working in collaboration with Widgit, a sign and symbol communications company, renowned for its ability to provide bespoke vocabulary for specific areas of practice.

There are many examples of agencies working together to wrap around the adult at risk, most notably in work on the Prevent agenda where adult mental health services and the prevent team have worked together to mitigate risk and reduce vulnerability to radicalization and exploitation whilst recognizing and maintaining an individual's autonomy.

Derby Safeguarding Adults Board will evidence that it has improved its intelligence on understanding the prevalence of abuse and neglect in Derby. The Board will be able to demonstrate that it has taken action and put in place plans to reduce the prevalence of abuse and neglect in Derby

The MASH Health Advisors work to a series of key performance indicators that include the gathering of data and intelligence on a monthly basis and, already, much closer relationships and improved communication with GP practices is evident alongside very positive feedback from all partner agencies about the value they have added. They contribute data to the MASH as a whole and the MASH Strategic Board oversees thematic reviews and analysis of trends and emerging themes. Additionally, DHCFT is a key partner in the joint SAR [Safeguarding Adults Review] group and takes part in the Case File Audits for City and County. All forums assist in the shared learning that serves to help safeguarding adult activity be far less reactive and aversive and far more preventative and proactive.

Our trust continues to teach our staff to screen for abuse and neglect and take action through our own Trust interventions and through our Section 42 enquiries and or referral so wider partners to further investigate and act on concerns. Our teams track referrals for teams with high or low levels of referrals and we also look into what teams are cold areas where we would potentially expect more activity and target those teams for support. We act quickly on our staff's intelligence to prevent abuse, act upon it when it exists and support individuals to guide their decisions on how we can support them to be safe in our community.

Derbyshire Health United (DHU)

Safeguarding work undertaken in 2016-17

DHU Health Care CIC is a 'not for profit' social enterprise organisation and is the provider of the NHS health services for Derbyshire and Leicestershire. In Derbyshire DHU Health Care CIC provides the Out of Hour's service and the Evening and Overnight Community Nursing Service. DHU 111 (East Midlands) CIC, a subsidiary of DHU Health Care CIC, are the provider for the NHS 111 service for approximately 4.8 million people within the East Midlands. The service covers a vast area inclusive of Derbyshire, Nottinghamshire, Northamptonshire, Leicestershire, Leicester and Rutland, Milton Keynes and Lincolnshire.

DHU Health Care CIC's core values revolve around putting patients' interests at the heart of everything we do, respecting individual rights to respect and dignity, demonstrating excellence in everything we do and placing patients and colleagues at the heart of the organisation. These 4 core values underpin the safeguarding criteria within the internal structures of DHU.

DHU Health Care CIC continues to prioritise safeguarding as an integral part of providing high quality care and a key component of our safe clinical practice and standards.

To support the delivery of the safeguarding agenda within DHU Health Care CIC there is a clear governance and accountability framework in place. The framework provides assurance to our commissioners that whilst the ultimate responsibility and accountability for adult safeguarding lies firmly with the Board of Directors, every member of staff is accountable and is responsible for safeguarding and protecting adults at risk.

The safeguarding of our vulnerable patients is overseen by a Lead Nurse for Safeguarding Adults and two part time assistant safeguarding nurses. The role of the team is to ensure that there are robust processes in place within the organisation to enable staff to safeguard adults and share information with outside agencies when concerns are raised.

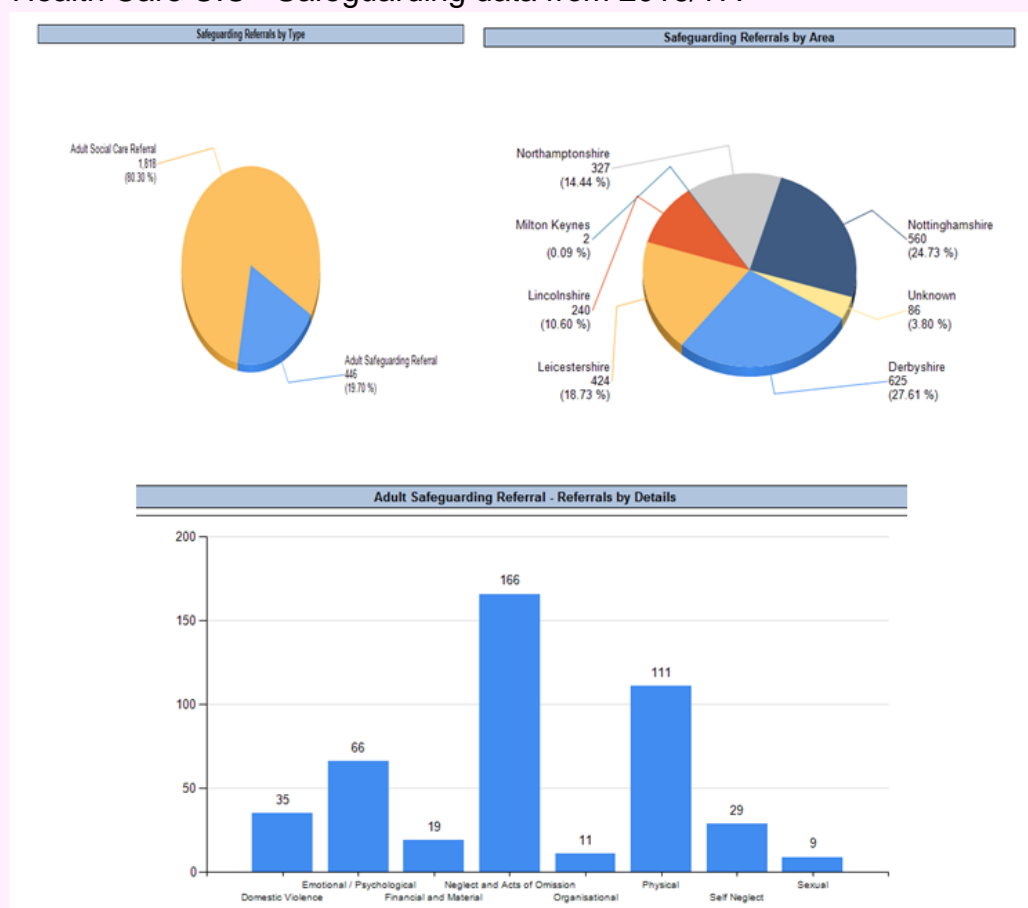
This is achieved by ensuring there are sturdy and effective referral pathways within the company in addition to strong communication and information sharing links with other organisations. The safeguarding team are also responsible for providing all staff with regular extensive training and updates relevant to their roles.

Key Achievements for 2016/17

Due to the nature of the services provided by DHU Health Care CIC we are a referral only organisation, making the referral process itself is essential. With this in mind, the process of making referrals to social care has been streamlined within our record system. This has ensured that concerns are passed with speed and accuracy via electronic links. The e-referral process is 'paperless' reducing the information governance risks and easing the referral process.

DHU Health Care CIC is required to complete the Safeguarding Adults Assurance framework (SAAF) for the clinical commissioning Group (CCG). The SAAF reflects changes to national policy and local strategic priorities and is undertaken every 2 years to provide assurance that the organisation is meeting its safeguarding responsibilities and duties. The Safeguarding team representing the CCG's gave formal feedback that the outcome of the SAAF review and visit was positive and demonstrated DHU Health Care CIC's continuing commitment to the safeguarding agenda.

DHU Health Care CIC - Safeguarding data from 2016/17:



Priorities for the future

Priorities for the coming year are in relation to quality assurance. DHU Health Care CIC will undertake audits to establish quality of referrals made to social care. Training can then be tailored to address any identified issues or area of need. DHU Health Care CIC's Prevent Policy and training strategy has been implemented and the accredited trainers will be providing training to the identified staff.

Going forward DHU Health Care CIC will continue to be vigilant about the expanding range of initiatives and disciplines that come under the 'safeguarding' umbrella. DHU Health Care CIC will continue to focus upon safeguarding practice and as a partner agency within the Safeguarding Board, we will continue to work collaboratively, supporting the development and implementation of agreed safeguarding strategies and policies.

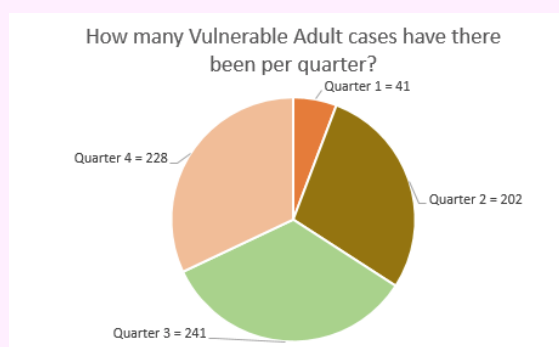
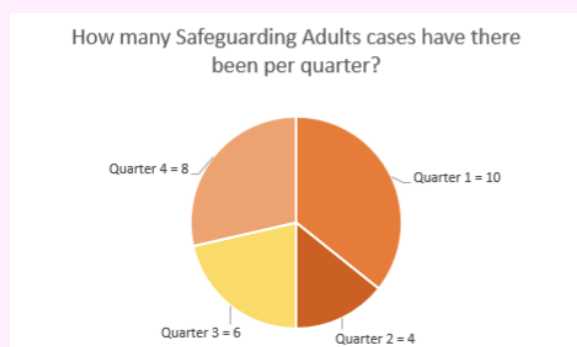
Derbyshire Fire and Rescue Service (DFRS)

Safeguarding work undertaken and key achievements in 2016-17

Derbyshire Fire and Rescue Service remains committed to safeguarding Adults. The service has a Strategic Manager in charge of Community Safety departments as designated lead with overall responsibility for safeguarding. The strategic safeguarding lead is supported by department heads of the Prevention and Inclusion department whom manage a team of safeguarding officers. DFRS provides duty officers for out of hours who are trained in safeguarding procedures.

We have carried out 11,560 Safe and Well checks during 2016/17 (1511 Derby City and 10042 Derbyshire County) and have referred 1283 individuals to other agencies for support (230 Derby City and 1053 Derbyshire County).

We have referred 28 adults into the safeguarding process during 2016/17 in addition we have also been involved in 712 cases of vulnerable adults which have either been managed in a multi-agency setting or via the VARM process.



DFRS continue to play an active role in supporting the priorities of the Derby City Adult Safeguarding Board. They support the MASH team, identifying and supporting vulnerable people and families.

Taking the lead on driving forward the objectives of the Learning and Development sub group.

The subgroup is well attended by all key agencies which is a positive indication of a genuine multi agency commitment to safeguarding Adults across Derby City and County. All safeguarding training which is developed through the Safeguarding Board is available and used by staff from all members of the Board reflecting best practice based on the principles of Making Safeguarding Personal.

The Service has produced a multi-agency hoarding protocol, which is now used by all health, social care and emergency services. This ensures hoarding is recognised, categorised and that appropriate referrals are made.

Derbyshire Police

Safeguarding work undertaken and key achievements in 2016-17

Protecting those at risk remains a key priority for Derbyshire Constabulary and is embedded within the Force's 'Commitment'. Whilst strategic management and oversight of safeguarding adults is under taken by the Constabulary's Public Protection Department, many other departments and individuals work towards the aim of protecting those at risk not just from crime but recognising wider needs and referring those in need of support to the relevant agency best placed to assist. As a statutory partner we commit both resource and finance to support the wider partnership effort coordinated by the Derby Safeguarding Adults Board (DSAB).

Dedicated resources within the multi-agency safeguarding hubs, known as Starting Point in the County and MASH in the City, manage incoming referrals from other agencies. These officers and staff are trained and experienced in identifying the relevant other agencies as well as identifying the internal resources best place to provide a high quality service to vulnerable victims of crime. From a policing point of view, the county is split into a North and South Basic Command Unit (BCU's) each with its own dedicated Vulnerability Unit. Again these teams are staffed with experienced and trained officers and police support staff to support and advise operational colleagues where they are called to those adults deemed to be at risk. They also act as the conduit between police referrals and the multi-agency safeguarding hubs.

At both an operational and strategic level the Constabulary works in partnership with the DSAB contributing to and delivering against it priorities. All Safeguarding issues are managed by the Constabulary's Head of Public Protection, which includes the strategic direction the force will take regarding Adult and Children's matters. He has a dedicated deputy assigned specifically to coordinate and progress the Force and DSAB's priorities.

Derbyshire Constabulary operate a THRIVE (Threat, Harm, Risk, Investigate, Vulnerable, Engage) assessment tool within our contact centre which provides the earliest opportunity to identify and address vulnerability as a priority irrespective of the crime type or nature of the call.

Our safer neighbourhood teams continue to work tirelessly to reduce anti-social behaviour and support those most affected. A case management system allows for that work to be managed and supported by our partner agencies to ensure that the best possible solutions are put in place. A similar approach is adopted with other crime types where adults can be at their most vulnerable. The Multi Agency Risk Assessment Conference (MARAC) whilst hosted by the Constabulary is funded by the partnership to deliver a true multi agency approach to reducing the risk to victims of domestic abuse. In other areas investment in resources towards Cyber Crime, Modern Slavery and Missing People are allowing us to understand both the threat and develop plans to address the risk.

This year has seen the launch within Derbyshire of the Herbert Protocol. A simple and effective process where agencies or family members of those at risk of going missing such as those living with Dementia can complete an individual biography that is available to police in the event they are reported missing. This early information provides the best possible opportunity for an early successful outcome. Through the training sub group many officers and staff have received bespoke training in relation to Section 42 Care Act. This is the statutory requirement for local authorities to look into or cause others to look into cases of concern. The benefit for the Constabulary was that it provided officers with the wider understanding and requirements for our partners at that level. We have this year provided an extra Detective Sergeant into the MASH in order to work primarily on the dynamic referrals about vulnerable adults that require instant decisions and action, and to further improve our efforts to gather the views of the adults we encounter through our safeguarding strategies.

We have continued to work closely with the Mental Health Triage Team and extended a scheme that allows for Approved mental health professionals to be based within the Force Control Room. This provision along with the THRIVE model again allows for early identification of vulnerability and immediate advice to the attending officers. The huge benefits from this are less people detained within police stations when the best place of safety is elsewhere in an environment that can offer support rather than the use of the criminal justice system.

Irrespective of whether there is a crime to investigate our officers and staff are committed to supporting the most vulnerable and through the work of the DSAB and our contribution to it, the Constabulary is equipped to identify and refer those in need to most appropriate accessible agency.

In dealing with missing people, we have seen a slight reduction; this is in part due to the preventative work of the missing persons coordinators on the BCU's and the more intrusive de briefing of missing persons when found. Each Division has at least one missing person's coordinator. These officers and staff are provided with quarterly analysis in the form of a problem profile. This outlines individuals who go repeatedly missing. The primary role of these officers is to 'problem solve' such missing episodes by engaging with other professionals to endeavour to change the factors which may influence why the person may go missing.

East Midlands Ambulance Service (EMAS)

Safeguarding work undertaken and key achievements in 2016-17

East Midlands Ambulance Service NHS Trust (EMAS) continues to prioritise safeguarding as an essential part of providing high quality care.

The safeguarding portfolio sits within the quality directorate under the leadership of the Director of Quality and Nursing and the Deputy Director of Quality. The safeguarding service within EMAS is a dedicated 15 person team that deliver the service through two distinct functions, the corporate safeguarding team and the safeguarding triage team of which the Head of safeguarding has overall responsibility for both.

Safeguarding forms part of the clinical quality strategy. There are clear links from the frontline to board and the reporting mechanisms are via the EMAS safeguarding forum, Clinical governance group, Quality governance committee and Lessons learnt group. Key issues, risks and areas of good practice are presented to the Quality and Governance Committee via the Director of Quality and Nursing reporting metrics on a monthly basis. This is to ensure that safeguarding remains a focus for discussion, safeguarding activity is monitored, safeguarding quality is reviewed and lessons are embedded.

Safeguarding Education is delivered in a variety of ways within EMAS promoting a blended approach in a rolling programme over a period of three years incorporating:

1. Face to Face
2. Work Book
3. ELearning package (Assurance and training needs analysis included)

All frontline staff receives face to face education on clinical induction and all EOC staff receives face to face training during AMPDS training.

All staff within organisational learning completes external multi-agency safeguarding training at level three. The safeguarding leads and Head of service complete levels four and five. Level 2 staff are frontline ED, PTS and EOC.

At the end of 2016-2017 EMAS were 88% compliant trust wide for safeguarding education with Derbyshire division at 95% compliance.

All EMAS safeguarding training is written by trained educators and has been ratified by four safeguarding boards and reviewed by commissioners providing assurance that the content is relevant and of high quality.

Across the EMAS region both LSAB's and commissioners seek reassurance from EMAS that they meet safeguarding adults' responsibilities and improve outcomes for their patients. EMAS complete one Safeguarding Adult Assurance Framework (SAAF) and provide this to their commissioners. Commissioners recognised that EMAS have extensive evidence to demonstrate the ability and capacity of the adult safeguarding work programme supporting staff across EMAS. They also acknowledged that there is a variety of activity around safeguarding and its

associated work streams and that EMAS demonstrated significant ongoing development and consolidation.

In 2016-2017 EMAS raised a total of 16554 referrals which is an increase on referral numbers from 2015-2016 of 4015. Of these 16554 referrals 14118 were for adults and 2566 were for children.

EMAS continue to raise more care concerns (early intervention) referrals than safeguarding. Safeguarding referral make up 20% of all referrals made through the safeguarding referral line. Adult and children figures breakdown differently with 17% of adults referral being safeguarding and 43% of Childrens referral being safeguarding.

The work plan for 2017-2018 includes:

- Provision of a level two E-learning package that provides a training needs analysis for education delivery in 2018-2019
- Access to Domestic violence pathways across the outstanding regions
- Complete review of the managing allegation procedure and update to both adults and children and young people safeguarding policies
- Delivery of managing allegation bespoke training to all managers and HR
- Implementation of using the national hoarding framework to improve fire service referral pathway
- Development of CDOP Package to support Clinical Team Mentors and Clinical Operation Managers
- Development of a chaperone policy
- To evaluate the Safeguarding referral process and review alternative methods of raising referrals

National Probation Service (NPS)

Safeguarding work undertaken and key achievements in 2016-17

The actions of the National Probation Service Derbyshire in support of the delivery of this plan in 2016/17 include:

- Mandatory training for all staff, comprising both E-Learning and face to face training on Adult Safeguarding. This is delivered nationally and is an objective within all appraisals. We also support attendance at local training where possible.
- Participation in all statutory enquiries such as SARs and DHRs, where the agency has information or a perspective to contribute.
- Joint work within the MAPPA framework at management levels 2 and 3 where adult safeguarding is an issue in a case. Particular success noted this year in joint work to achieve a supported placement for a MAPPA 3 case with learning disabilities.
- Referrals for Care Act assessments for offenders in custody, Approved premises and in the community. This has involved complex planning for elderly offenders with dementia and multiple health needs.
- Participation in referrals to adult safeguarding where anyone we are in contact with appears to meet criteria- this can include family of offenders and victims where we work with them.
- A bespoke project to deliver a joint approach to meeting the needs of offenders with LD in the community. This is delivered in conjunction with colleagues from health and social care and has safeguarding at the heart of it.

It is of note that the above activity has taken place against a backdrop of enormous structural change for the NPS in 2016/17 as we implement a national change programme to harmonise staffing and resources. This has resulted in significant staff movement and change within the leadership team. However, we believe that this is now becoming more stable and we can move forward with a stable staff group and team structure.

Derby Teaching Hospital NHS Foundation Trust (DTHFT)

Safeguarding work undertaken and key achievements in 2016-17

Following an inspection by the CQ in August 2016 the Trust has maintained the grading of Good awarded following the CQC inspection in 2014.

In terms of Safeguarding Adults, specifically the Trust has:

- Trained all front line clinical staff in level 2 safeguarding adults and MCA with the compliance in each at 96% and 87% respectively
- Implemented a substantial audit programme to provide assurance and oversight of practice across the Trust
- Responded to over 1000 safeguarding adults queries providing case advice and responding to initial enquiries & s42 enquiries
- Seen an increase of over 100% in domestic violence incidents / logs and responses to MARAC and has managed these effectively ensuring effective information sharing and risk management
- Responded to Domestic Homicide Review processes in timely fashion and implemented recommendations
- Attended SAB groups and Board meetings
- The Safeguarding Team reports on activity performance and national / local developments and provides (safeguarding) patient experience stories to the Trust safeguarding Committee, Quality Review Committee, Quality Committee and the Trust Board on a regular basis
- The Safeguarding team co- located a member of staff in the MASH which was viewed very positively by the Trust and partners with regard to the quality of information sharing in strategy meetings and enquiries; IT issues arose which will hopefully be resolved shortly and a Trust presence maintained in the MASH going forward

Police and Crime Commissioner

Safeguarding work undertaken and key achievements in 2016-17

The Police and Crime Commissioner for Derbyshire has a clearly stated objective to protect those who are vulnerable in our communities safe from crime and harm (Police & Crime Plan 2016-21 Objective One). As part of his commitment to this agenda he takes a keen interest in the issue of Safeguarding Adults (and Children) and ensures that wherever possible a senior representative from his office attends all of the Board meetings. He also has a statutory duty to ensure that the Chief Constable is running an efficient and effective police force and this includes the discharge of the Police's statutory duties around safeguarding.

The PCC has continued to include the issue of safeguarding as part of his forward plan for his Strategic Governance Board – the meeting at which he holds the Chief Constable to account in a public forum. In addition to receiving a written report and presentation from the Force the PCC also invites the Chairs of the Adult and Children Boards to share their thoughts on the Force's performance and the wider safeguarding arrangements in Derbyshire. This allows the PCC to support the wider safeguarding agenda as required. He also has a series of meetings planned over the year to meet with the Independent Chairs of the boards to discuss safeguarding issues and understand how he might be able to add value to the work of the boards.

As a body that is concerned with commissioning and governance, the PCC's exposure to those for whom safeguarding may be a concern is very limited. That said, he recognises the potential for those services he funds – either through grant making activity or longer term commissioning arrangements, to be working directly with those who may require safeguarding interventions. A pre-requisite for any financial support from the PCC is evidence of strong safeguarding policies and procedures in place with those seeking financial support.

The PCC has a responsibility for the commissioning of Victim Services and as part of delivering against this duty the PCC has developed an online portal where the public can gain information about relevant local and national support services. In order to help assure the quality of service delivered the PCC has developed an assurance tool that any services wishing to be featured on the site will need to complete and this includes an agency's approach to safeguarding. This innovative approach to quality assurance has been welcomed by the Victims' Commissioner, Baroness Newlove.

Public Health

Safeguarding work undertaken and key achievements in 2016-17

During 2016-17 our commissioned Substance Misuse Recovery Service established a network of peer support and service user engagement for individuals recovering from substance misuse issues. The number of people engaged with these networks has increased over the year and acts as a mechanism of consultation to inform future work.

We work proactively with other agencies to safeguard adults in need of care and support. During 2016-17 substance misuse services have worked proactively with partner organisations to support vulnerable people to overcome the harmful effects of drugs and alcohol. Partnership working has been augmented through the introduction of the Partnership Engagement and Enforcement Programme (PEEP) to provide coordinated support to individuals who have a range of complexities and are visibly intoxicated within the city centre. Substance misuse services also work with other agencies to undertake case reviews and the formulation of systematic improvement through Drug and Alcohol Related Death and Domestic Homicide review processes.

To improve the care and support delivered to people substance misuse services have introduced processes to support the proactive identification and management of clients who are deemed to be high risk of premature mortality.

We have improved our intelligence re abuse and neglect in Derby. Substance misuse services have improved information sharing with the MASH including access to shared IT systems. Supported by patient safety assessments intelligence is shared about abuse and neglect and an identified single point of contact has been implemented to act as a conduit for intelligence when MASH require information from substance misuse services.

The National learning disabilities mortality review has recently been launched. Public Health from Derby and Derbyshire contribute to the Derbyshire Steering Group. This group should learn some lessons that may relate to safeguarding, and aims to improve all services that might affect the health and safety of people with learning disabilities of all ages, where they may have been deficient, and to prevent premature mortality. It is very early days – it started in April – and the number of reviews so far is very small, suggesting that notifications are not yet flowing at the expected rate. It obviously has the potential to improve intelligence with respect to abuse, should any such case arise.

Our commissioned 0-19s Public Health Nursing Service follows adult safeguarding procedures if they have any safeguarding concerns about the parents/carers within a family. If a safeguarding concern arises in the course of a serious incident review then we have appropriate links into the safeguarding adults processes.

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