



Derby City Council

**TAXI LICENSING AND APPEALS COMMITTEE**  
**20 February 2014**

Report of the Strategic Director of  
Neighbourhoods

# ITEM 7

## **Taxi Licensing Administration and Compliance Activities - Quarter 3 2013/14**

### **SUMMARY**

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during quarter 3 of the 2013/14 financial year.

### **RECOMMENDATION**

- 2.1 To note the contents of the report.

### **REASONS FOR RECOMMENDATION**

- 3.1 The information provided in this report is for member information only.

### **SUPPORTING INFORMATION**

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for quarter three of 2013/14 are attached at Appendices 2, 3, 4 and 5.
- 4.2 The information contained at Appendix 2 sets out the number of requests for service received by the Licensing Team and the number of licences issued during the period.
- 4.3 The information contained at Appendix 3 sets out the vehicle compliance work carried out during the period. Using a risk-based approach, Licensing Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standard for licensed vehicles. Therefore, it is important to recognize that these statistics do not indicate the general condition of all of the licensed fleet.
- 4.4 The information contained at Appendix 4 sets out the age of the vehicles that were inspected during each quarter.
- 4.5 The information contained at Appendix 5 sets out other compliance / enforcement related exercises undertaken throughout the period.

<b>OTHER OPTIONS CONSIDERED</b>
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5.1 Not applicable.

**This report has been approved by the following officers:**

<b>Legal officer</b> <b>Financial officer</b> <b>Human Resources officer</b> <b>Service Director(s)</b> <b>Other(s)</b>	Olu Idowu - - John Tomlinson -
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<b>For more information contact:</b> <b>Background papers:</b> <b>List of Appendices:</b>	Sandra Mansell, Tel. 01332 641931, e-mail <a href="mailto:sandra.mansell@derby.gov.uk">sandra.mansell@derby.gov.uk</a> None Appendix 1 – Implications Appendix 2 – Licensing Statistics Appendix 3 – Vehicle Compliance Statistics Appendix 4 – Age Information of Vehicles Inspected
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	Appendix 5 – Other Compliance/Enforcement Exercises Undertaken
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<b>IMPLICATIONS</b>
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**Financial**

- 1.1 None directly arising from this report.

**Legal**

- 2.1 None directly arising from this report.

**Personnel**

- 3.1 None directly arising from this report.

**Equalities Impact**

- 4.1 None directly arising from this report.

**Health and Safety**

- 5.1 None directly arising from this report.

**Carbon commitment**

- 6.1 None directly arising from this report.

**Value for money**

- 7.1 None directly arising from this report.

**Corporate objectives and priorities for change**

- 8.1 The information set out in this report supports the corporate priorities so the people of Derby **enjoy being safe and feeling safe** and the Council provides **good quality services that meet local needs**.



## TAXI LICENSING QUARTERLY STATISTICS

	REQUESTS FOR SERVICE	LICENCES ISSUED				
		HACKNEY VEHICLES	HACKNEY DRIVERS	OPERATORS	PRIVATE HIRE VEHICLES	PRIVATE HIRE DRIVERS
<b>Q3</b>	34 (53)	63 (87)	91 (62)	14 (22)	204 (200)	204 (158)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
1320 (1398)	8 (9 min)	11 (10 min)

( ) denote previous quarter 13/14

TOTAL NUMBER OF CURRENT LICENCES (as at 04/11/2013)	
Hackney Carriage Drivers	383 (383)
Hackney Carriage Vehicles	304 (304)
Private Hire Drivers	887 (885)
Private Hire Vehicles	837 (826)
Private Hire Operators	86 (82)

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( ) denotes previous quarter figures

## VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS						
Quarter	Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Q3	Hackney Carriages	37 (35)	2 (2)	13 (13)	4 (7)	18 (13)
Q3	Private Hire	26 (25)	5 (2)	8 (4)	13 (5)	16 (14)

VEHICLE SUSPENSIONS								
Quarter	Type	Number Suspended	Serious Defects Identified					
			Lights	Brakes	Steering	Tyres	Suspension	Other*
Q3	Hackney Carriages	18 (13)	3 (3)	2 (0)	5 (6)	2 (1)	6 (0)	11 (13)
Q3	Private Hire	16 (14)	1 (6)	2 (1)	6 (2)	7 (6)	1 (4)	13 (13)

( ) denotes previous quarter figures

\*Other refers to any defect outside the items listed in the “5 point safety check” (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

\*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/back
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork



Appendix 4

AGE INFORMATION OF VEHICLES INSPECTED

OCT - DEC								
Reg. No.	HACKNEY CARRIAGES				PRIVATE HIRE			
	Suspended	Referred	Advised	OK	Suspended	Referred	Advised	OK
L	0	0	0	0	0	0	0	0
M	0	0	0	0	0	0	0	0
N	1	0	0	0	0	0	0	0
P	2	0	2	0	1	0	0	0
R	2	0	1	0	1	1	0	0
S	0	0	0	0	0	0	0	0
T	0	0	0	1	1	0	0	0
V	1	0	2	0	0	0	0	0
W	0	1	0	0	0	0	0	0
X	1	0	2	0	0	0	0	0
Y	1	0	2	1	1	0	0	0
51	0	0	0	0	0	0	0	0
02	0	0	0	0	2	0	0	0
52	0	0	0	0	1	0	2	0
03	0	0	0	0	2	4	1	0
53	0	0	1	0	1	0	0	0
04	1	0	0	0	2	3	0	2
54	0	0	1	0	3	0	1	0
05	3	0	0	0	1	1	0	1
55	1	0	0	0	0	2	0	1
06	0	0	0	0	0	0	0	0
56	4	2	0	0	0	0	0	0
07	1	1	2	0	0	0	0	0
57	0	0	0	0	0	2	2	0
08	0	0	0	0	0	0	1	0
58	0	0	0	0	0	0	1	0
09	0	0	0	0	0	0	0	0
59	0	0	0	0	0	0	0	0
10	0	0	0	0	0	0	0	1
60	0	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0	0

61	0	0	0	0	0	0	0	0
12	0	0	0	0	0	0	0	0
62	0	0	0	0	0	0	0	0
13	0	0	0	0	0	0	0	0
63	0	0	0	0	0	0	0	0

## Appendix 5

### OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN

#### Multi-agency Compliance Exercises

2 exercises have been conducted with Derbyshire Police and the Vehicle Operation Standards Agency (VOSA). These exercises resulted in 7 prohibition notices being issued by the Police and 9 prohibition notices being issued by VOSA on licensed vehicles.