



Taxi Licensing Administration & Compliance Activities – Q1 2017/18

SUMMARY

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during quarter 1 of the 2017/18 financial year.

RECOMMENDATION

- 2.1 To note the contents of the report.

REASONS FOR RECOMMENDATION

- 3.1 The information provided in this report is for member information only.

SUPPORTING INFORMATION

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for quarter one of 2017/18 are attached at Appendix 2.
- 4.2 The information contained at Appendix 2 sets out the number of requests for service received by the Licensing Team and the number of licences processed during that particular period.
- 4.3 The information contained at Appendix 3 sets out the vehicle compliance work carried out during the particular period. Using a risk-based approach, Licensing Compliance & Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standards for licensed vehicles. It is important therefore to understand that these statistics do not necessarily indicate the condition of all licensed vehicles.
- 4.4 The information contained at Appendix 4 sets out the knowledge test statistics for the quarter and other compliance / enforcement related exercises undertaken throughout the particular period.
- 4.5 A breakdown of licensed vehicles by registration year for the particular period can be found at Appendix 5.

- 4.6 A breakdown of the type of reports presented to the Taxi Licensing Sub-Committee and a breakdown of the outcomes for the particular period can be found at Appendix 6.

OTHER OPTIONS CONSIDERED

- 5.1 Not applicable.

This report has been approved by the following officers:

Legal officer	n/a
Financial officer	n/a
Human Resources officer	n/a
Service Director(s)	n/a
Other(s)	Michael Kay

For more information contact:	Sandra Mansell, Tel. 01332 641931, e-mail sandra.mansell@derby.gov.uk
Background papers:	None
List of Appendices:	Appendix 1 – Implications Appendix 2 – Applications Processed and Service Requests Appendix 3 – Compliance Work Appendix 4 – Knowledge Test Statistics Appendix 5 – Vehicle Registration Breakdown Appendix 6 - Sub-Committees and Outcomes

IMPLICATIONS**Financial and Value for Money**

- 1.1 None directly arising from this report.

Legal

- 2.1 None directly arising from this report.

Personnel

- 3.1 None directly arising from this report.

IT

- 4.1 None directly arising from this report.

Equalities Impact

- 5.1 None directly arising from this report.

Health and Safety

- 6.1 None directly arising from this report.

Environmental Sustainability

- 7.1 None directly arising from this report.

Property and Asset Management

- 8.1 None directly arising from this report.

Risk Management

- 9.1 None directly arising from this report.

Corporate objectives and priorities for change

10.1 None directly arising from this report.

TAXI LICENSING QUARTERLY STATISTICS

APPLICATIONS PROCESSED											
REQUESTS FOR SERVICE	HACKNEY VEHICLES		HACKNEY DRIVERS		OPERATORS		PRIVATE HIRE VEHICLES		PRIVATE HIRE DRIVERS		VEHICLE TRANSFERS
	New	Renewal	New	Renewal	New	Renewal	New	Renewal	New	Renewal	
22 (63)	12 (11)	82 (75)	2 (6)	5 (1)	7 (9)	0 (0)	113 (86)	223 (198)	20 (41)	4 (2)	8 (10)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
856 (857)	8 (9) mins	9 (8) mins

TOTAL NUMBER OF CURRENT LICENCES (as at 16 August 2017)	
Hackney Carriage Drivers	352 (352)
Hackney Carriage Vehicles	283 (286)
Private Hire Drivers	920 (912)
Private Hire Vehicles	980 (943)
Private Hire Operators	120 (115)

() denotes previous quarter figures

VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS					
Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Hackney Carriages	18 (13)	1 (2)	5 (5)	3 (3)	9 (3)
Private Hire	28 (29)	4 (3)	5 (9)	7 (6)	12 (11)

VEHICLE SUSPENSIONS							
Type	Number Suspended	Serious Defects Identified					
		Lights	Brakes	Steering	Tyres	Suspension	Other*
Hackney Carriages	9 (3)	2 (0)	1 (0)	3 (1)	0 (0)	0 (1)	9 (3)
Private Hire	12 (11)	5 (4)	2 (2)	3 (3)	4 (6)	1 (4)	9 (10)

() denotes previous quarter figures

*Other refers to any defect outside the items listed in the "5 point safety check" (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/back
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN**KNOWLEDGE TESTS**

		Delegates Booked	Failed to Attend	Passed	Pass Rate of those Attending %
No. of Sessions Offered	11 (9)				
Hackney Carriage		2 (4)	0 (0)	2 (0)	100 (0)
Private Hire		79 (59)	11 (3)	10 (7)	12.6 (11.9)

() denotes previous quarter figures

TAXI ENFORCEMENT WORK

Two day time enforcement exercises were undertaken with Derbyshire Constabulary. 11 licensed vehicles were suspended, 10 of which were also served with a police prohibition notice.

NVQ QUALIFICATION

As of 16 August 2017:

	Hackney Drivers	Private Hire Drivers
Current Suspensions	0	0

BREAKDOWN OF CURRENT LICENSED VEHICLES BY REGISTRATION YEAR
(at 16 August 2017)

Year of Registration	Hackney Carriage	Private Hire
1995	1	0
1996	1	1
1997	2	1
1998	14	4
1999	16	14
2000	27	10
2001	36	15
2002	17	29
2003	16	51
2004	24	89
2005	26	121
2006	37	94
2007	28	143
2008	9	95
2009	11	76
2010	5	54
2011	3	33
2012	1	41
2013	5	35
2014	3	32
2015	0	21
2016	1	18
2017	0	3
Total	283	980

TAXI LICENSING SUB-COMMITTEE STATISTICS

No. of Reports in Total by type	
Convictions (new driver)	6
Convictions (existing driver)	3
Caution (new driver)	0
Caution (existing driver)	0
Arrest & Charge	0
Complaints	2
Complaint and Failure to comply with committee decisions	1
Repeated vehicle suspensions	0
Plying for hire	0
Historical Information	0
Breach of Conditions	0
Social Care Concerns – Sexual Assault	0
Request for Exemption	0
Medical Issue	0
Disclosure by Police	3

Outcomes by type	
No action	2
Grant	0
Grant with warning	1
Renew with warning	0
Warning	2
Warning with training	0
Suspension	0
Suspension with training	2
Revocation	3
Deferred	
Refused (new/renewal)	5
Extension of Time for Training	0
Deferred for further information	0

No. of Decisions different to Officer Recommendation	
Agreed	8
Disagreed (see table below)	2
No recommendation made by officers	5
Deferred	0

Appendix 6 cont.

No. of Decisions different to Officer Recommendation		
	Officer Recommendation (based on information available at time of writing report)	Committee Decision
New applicant with convictions	Grant with Warning	Refused
Existing driver – complaint and failure to comply with Sub-committee's decision	Revoke	Suspended until BTEC Training Completed

Appeals Against Committee Decision	
Upheld	1 (suspension of licence instead of revocation)
Not upheld	0
Compromise	0

No. of Committees in Quarter	
Members attendance	
	Member
Ashburner	1
Barker	
Froggatt	
Hezelgrave	1
Holmes	2
Ingall	
Jackson	
Keith	2
Khan J	
Khan S	
Pegg	1
Poulter	
Sandhu	
Smale	
Whitby	1
Winter	