Community Regeneration Commission
9 December 2004

Report of Chair of the Community Regeneration Commission

Performance Eye – its use by the Community Regeneration Commission

RECOMMENDATION

1.1 That the Community Regeneration Commission considers the performance information that relates to the remit of the Commission and which is now available through the Performance Eye facility.

1.2 That Commission members identify any performance indicators that they wish to examine in more detail and comment upon.

SUPPORTING INFORMATION

Background

2.1 At its meeting on 13 July 2004 the Scrutiny Management Commission considered a report of the Directors of Corporate Services and Finance which made recommendations on the role of overview and scrutiny in the Council's performance management framework. The Scrutiny Management Commission resolved:

a) To confirm that the Overview and Scrutiny commissions should monitor the performance of the Council, giving attention to key indicators relevant to the Council priorities and objectives included in the Performance Plan that fall within the responsibility of each commission.

b) To confirm that the overview and scrutiny commissions should comment on the draft priorities that form the basis of the Council's corporate and performance plans and budget planning process, taking account of performance monitoring information to identify key issues.

Issues

2.2 Performance Eye is now accessible to members and officers from the Home Page of Derbynet.

2.3 Performance Eye provides extensive information about the way in which the Council's Departments are performing against standards defined by a

range of performance indicators. The information, which is based on a wide range of Best Value, Corporate Plan and Local Public Service Agreement indicators, is available on both a Departmental and an Overview and Scrutiny Commission basis.

2.4 For many of the indicators the Performance Eye information includes details of the historical, cumulative and projected performance. This performance data can be compared, either graphically or using tabulated data, with externally imposed target levels, with the Unitary Median, and with the Unitary Top and Bottom Quartiles. Commentary explaining the level of performance that has been achieved by the service department is available for many of the Performance Indicators.

2.5 Using the performance information provided by Performance Eye it will be possible for Commission members to identify high performing service areas and those that are not meeting target levels. The performance of the Council's departments can also be compared with those of other unitary authorities.

2.6 Appendix 2 of this report contains a table listing of the 39 sub-elements that fall within the remit of the Community Regeneration Commission and a copy of the graph showing the overall performance of these sub elements. The performance in respect of the indicators in the sub-element table is indicated by the 'traffic light' system shown in the fourth column of the table.

Red - target has not been achieved,
Yellow - target has been achieved
Green - target has been exceeded.

2.7 Of the 39 sub-elements in the table, 15 have red indicators, and there is one grey indicator (BV62) that has also failed to achieve the target. There are also 8 yellow indicators and 8 that are green (BV126a, BV128a, BV183i, BV184b, BV63, BV78b Local 1 and LPSA12.17). The remaining 7 sub elements are unclassified.

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Background papers:	None
List of appendices:	Appendix 1 – Implications
	Appendix 2 - Community Regeneration Commission Performance Eye information

Appendix 1

IMPLICATIONS

Financial

1. None arising from this report.

Legal

2. None arising from this report.

Personnel

3. None arising from this report.

Equalities impact

4. Effective overview and scrutiny will benefit all Derby people.

**Corporate objectives and priorities for change**

5. This report links to the following corporate objectives and priorities for change:

Corporate Objectives: Strong and positive neighbourhoods; Protecting and supporting people; Integrated and cost effective service

Priorities for Change: Enhancing the Community Leadership role of the Council and Responding to people's needs

PERF EYE CR1

Community Regeneration Commission Overall Graph

Community Regeneration Commission
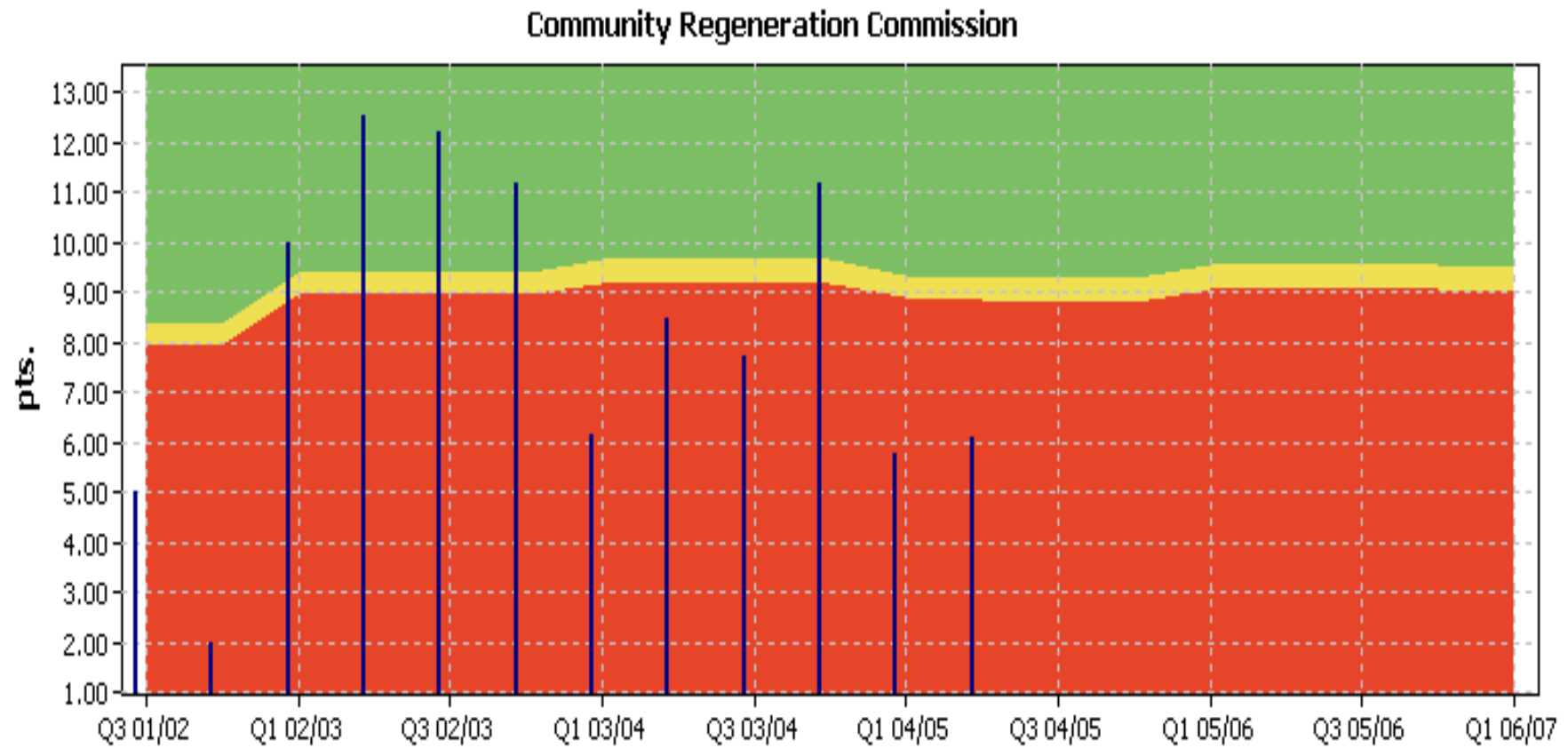
Community Regeneration Commission Sub Elements

Sub-elements   [Show All]

Type	Name	Value	Color	Trend
✏️	BV126a (LPSA12.27) - Domestic burglaries per 1,000 households (Policy Directorate)	4.70 (Q2 04/05)	🟢	⬇️
✏️	BV126b - % of domestic burglaries per 1,000 households detected (Policy Directorate)		⬜	
✏️	BV127a - Violent offences committed by a stranger per 1,000 population (Policy Directorate)		⬜	
✏️	BV127b - Violent offences committed in a public place per 1,000 population (Policy Directorate)		⬜	
✏️	BV127c - Violent offences committed in connection with licensed premises per 1,000 population (Policy Directorate)		⬜	
✏️	BV127d - Violent offences committed under the influence per 1,000 population (Policy Directorate)		⬜	
✏️	BV128a - Vehicle crimes per 1,000 population (Policy Directorate)	4.44 (Q2 04/05)	🟢	⬇️
✏️	BV128b - % of vehicle crimes per 1,000 population detected (Policy Directorate)		⬜	
✏️	BV164 - Does the authority follow the CRE code in rented housing? (Policy Directorate)	1.00 (FY 03/04)	🟡	➡️
✏️	BV176 - No. of domestic violence refuge places per 10,000 population supported by DCC (Policy Directorate)	2.12 (Q2 04/05)	🟡	➡️
✏️	BV177 - % of Council expenditure on legal and advice services which have the Quality Mark (Policy Directorate)	98.00 % (FY 03/04)	🟡	⬆️
✏️	BV183i - The average length of stay in bed and breakfast accommodation (Policy Directorate)	1.40 (Q2 04/05)	🟢	⬆️
✏️	BV183ii - The average length of stay in hostel accommodation (Policy Directorate)	0.00 (Q2 04/05)	🔴	➡️
✏️	BV184a - The proportion of LA homes which were non-decent (Policy Directorate)	42.30 % (FY 03/04)	🟡	⬆️
✏️	BV184b - % change in proportion of non-decent LA homes (Policy Directorate)	42.49 % (FY 03/04)	🟢	⬆️
✏️	BV185 - % responsive repairs which the authority made and kept an appointment (Policy Directorate)	48.79 % (Q2 04/05)	🔴	⬆️
✏️	BV202 - No. of people sleeping rough on a single night (Policy Directorate)	14.00 (FY 04/05)	⬜	
✏️	BV203 - % change in the average no. of families placed in temporary accommodation (Policy Directorate)	-41.00 % (FY 04/05)	⬜	
✏️	BV62 - The proportion of unfit private sector dwellings made fit or demolished (Policy Directorate)	0.96 % (Q2 04/05)	⬜	⬆️
✏️	BV63 - The average SAP rating of local authority owned dwellings (Policy Directorate)	58.50 (FY 03/04)	🟢	⬆️
✏️	BV64 - No. of private sector vacant dwellings that are returned into occupation or demolished (Policy Directorate)	43.00 (Q2 04/05)	🔴	⬆️
✏️	BV66a - Local authority rent collection and arrears: proportion of rent collected (Policy Directorate)	95.65 % (Q2 04/05)	🟡	⬆️
✏️	BV76a - No. of claimants visited per 1000 caseload (Finance Directorate)	28.54 (Q2 04/05)	🔴	⬇️
✏️	BV76b - No. of fraud investigators employed per 1000 caseload (Finance Directorate)	0.22 (Q2 04/05)	🟡	⬇️

	BV76c - No. of fraud investigations per 1000 caseload (Finance Directorate)	6.61 (Q2 04/05)	🔴	⬇
	BV76d - No. of prosecutions and sanctions per 1000 caseload (Finance Directorate)	1.25 (Q2 04/05)	🔴	⬆
	BV78a - Average time for processing new Housing Benefit claims (Finance Directorate)	51.90 (Q2 04/05)	🔴	⬇
	BV78b (LPSA 12.19) - Average time for processing notifications of changes of circumstances (Finance Directorate)	7.70 (Q2 04/05)	🟢	⬆
	BV79a - % of cases for which the calculation of the amount of benefit due was correct (Finance Directorate)	94.40 % (Q2 04/05)	🟡	⬇
	BV79b (LPSA12.20) - % of recoverable overpayments (excluding Council Tax Benefit) recovered (Finance Directorate)	24.60 % (Q2 04/05)	🔴	⬆
	Local 1 - Violent crimes per 1000 population (Policy Directorate)	8.20 (Q2 04/05)	🟢	⬆
	LPSA 5.1 - Number of lifelines used by people aged 65 and over (Policy Directorate)	1,067.00 (Q1 04/05)	🔴	⬆
	LPSA12.16 - Renovations under £5000 (Policy Directorate)	10.31 % (Q1 04/05)	🔴	⬇
	LPSA12.17 - Renovations over £5000 (Policy Directorate)	21.44 % (Q1 04/05)	🟢	⬇
	LPSA12.18 - Disabled Facility Grant adaptations delivered within 350 days (Policy Directorate)	40.83 % (Q2 04/05)	🔴	⬆
	LPSA12.21 - New claims processed within 14 days (Finance Directorate)	78.60 % (Q2 04/05)	🔴	⬆
	LPSA9.1 - Number of people receiving benefits advice (Policy Directorate)	244.00 (Q2 04/05)	🔴	⬇
	LPSA9.2 - Number for new or corrected out of work benefits entitlements awarded (Policy Directorate)	21.00 (Q2 04/05)	🔴	⬇
	LPSA9.3 - Number for new or corrected work benefits entitlements awarded (Policy Directorate)	7.00 (Q2 04/05)	🔴	⬆