

S.U.D.A 05 CARE HOMES IN FOCUS, DECEMBER 2013

SUMMARY

- 1.1 45% of publicly funded care homes in Derby are failing at least one minimum standard according to the CQC
- 1.2 6 care homes have failed four out of five minimum standards according to the CQC
- 1.3 Snapshot details of care standards failures
 Providing care, treatment and support that meets people's needs, 12 failed
 Caring for people safely and protecting them from harm, 18 failed

RECOMMENDATION

- 2.1 Healthwatch Derby will be continuing with its Enter and View work throughout 2014 but recommends that partner agencies and commissioners take note of the current position and continue to monitor and regulate services to ensure there are no critical incidents or breakdowns in the care provided to the individuals in care within the City.

REASONS FOR RECOMMENDATION

- 3.1 We are concerned that the quality of care provision across the City is showing signs of stress and with 45% of those that are commissioned by or have a resident commissioned by Derby City Council failing at least 1 standard.

SUPPORTING INFORMATION

- 4.1 See enclosed report

This report has been approved by the following officers:

Legal officer Financial officer Human Resources officer Service Director(s) Other(s)	JAMES MOORE, CEO, HEALTHWATCH DERBY
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For more information contact: Background papers: List of appendices:	SAMRAGI MADDEN QUALITY ASSURANCE & COMPLIANCE OFFICER HEALTHWATCH DERBY samragi.madden@healthwatchderby.co.uk
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IMPLICATIONS

Financial and Value for Money

1.1

Legal

2.1

Personnel

3.1

Equalities Impact

4.1

Health and Safety

5.1

Environmental Sustainability

6.1

Asset Management

7.1

Risk Management

8.1

Corporate objectives and priorities for change

9.1