APPENDIX 2

Across all 8 locations:

- Total number of residents / customers: 222
- Total response rate: 50%
- Number of residents / customers with capacity: 175
- Response rate from those with capacity: 64.5%*
 - *Figure rises to 80% when accepting that 50% of Day centre customers will have Dementia or significant degree of confusion
- Other responses relatives / carers: 110
- Response rate from relatives / carers: 49%

| • Response rate from relatives / carers: 49% | |
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| Arboretum | Total number of residents: 18 |
| House | Total response rate: 66% |
| | Number of residents with capacity: 14 |
| | Response rate from those with capacity: 800% |
| | Other responses - relatives / carers: 10 |
| | Response rate from relatives / carers: 62.5% |
| Bramblebrook | Total number of residents: 25 |
| House | Total response rate: 72% |
| | Number of residents with capacity: 18 |
| | Response rate from those with capacity: 100% |
| | Other responses - relatives / carers: 10 |
| | Response rate from relatives / carers: 41.6% |
| Coleridge House | Total number of residents: 29 |
| | Total response rate: 41% |
| | Number of residents with capacity: 12 |
| | Response rate from those with capacity: 91% |
| | Other responses - relatives / carers: 24 |
| | Response rate from relatives / carers: 68.5% |
| Merrill House | Total number of residents: 20 |
| | Total response rate: 25% |
| | Number of residents with capacity: 19 |
| | Response rate from those with capacity: 26% |
| | Other responses - relatives / carers: 8 |
| | Response rate from relatives / carers: 50% |
| Raynesway View | Total number of residents: 22 |
| | Total response rate:54% |
| | Number of residents with capacity: 12 |
| | Response rate from those with capacity: 92% |
| | Other responses - relatives / carers: 8 |
| | Response rate from relatives / carers: 55.5% |
| Morleston Street | Total number of customers: 71 |
| Day Centre | Total response rate: 36% |
| | Number of customers with capacity: 71 |
| | Response rate from those with capacity: 36% |
| | Other responses - relatives / carers: 31 |
| | Response rate from relatives / carers: 39% |
| Inspire Day | Total number of customers: 19 |

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| Centre | Total response rate: 100% Number of customers with capacity: 0 Response rate from those with capacity: 100% (By Proxy) Other responses - relatives / carers: 7 Response rate from relatives / carers: 35% |
|----------------------|---|
| Aspect Day Centre | Total number of customers: 18 Total response rate: 50% Number of customers with capacity: 0 Response rate from those with capacity: 100% (By Proxy) Other responses - relatives / carers: 12 Response rate from relatives / carers: 63% |
| General Responses | Responses were also received about the consultation in general. One petition was received that was against closure of Morleston Street Day Centre. A small number of other responses were received by email, letter and via telephone. The majority of these were specific to a home and have been included with the detailed feedback. |

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