



PROTECTING VULNERABLE ADULTS BOARD 25 October 2016

Report of the Strategic Director of People Services

Local Area Co-ordination in Derby – Update

SUMMARY

- 1.1 Local area coordination (LAC) began in Derby in 2012 as part of the adult social care personalisation programme, building social capital. It is now a key service in meeting the Council's legal duty to prevent, reduce or delay the need for care and support. LAC is now acting as one of the first response services to requests for social care received by Derby Direct. LAC is also contributing to the delivery of the NHS sustainability and transformation plan and meeting the Health & Well-Being Board's commitment to engaging and empowering communities across the city.
- 1.2 The 2013 Derby University evaluation of local area coordination demonstrated that with just two staff in post, £800,000 was being saved by the health and social care economy as a result of people's use of the formal system being delayed or diverted entirely.
- 1.3 An independent evaluation funded by 'Think Local, Act Personal' published in March 2016 evidenced that the Council and the NHS are receiving a 400% social return on their investment in local area coordination.
- 1.4 In March 2016 I reported that there were ten local area coordinators in ten wards of the city, with 60% of the funding provided by the NHS through the better care fund and 40% by the Council. Scrutiny Members at the time expressed the ambition to expand local area coordination across all wards of the city.
- 1.5 This ambition to expand LAC was also approved by the community support delivery group of the NHS Joined up Care programme, subject to funding.
- 1.6 In order to expand LAC to all wards of the city, there is an annual additional cost of £314k per annum.
- 1.7 Whilst the ambition is there to expand LAC and the benefits are evidenced, the finances of both the local authority and the local health community do not allow for this investment at this time. However, there may be an opportunity with the expanded better care fund due for release in 2018/19.

RECOMMENDATIONS

- 2.1 To note that the Health and Well-Being Board has agreed to continue to provide strategic leadership in engaging and empowering communities across the City.
- 2.2 To note the progress that is being made in the city to develop strong, healthy and inclusive communities through local area co-ordination as evidenced by the social return on investment evaluation published in March 2016.
- 2.3 To support officers in exploring all possible funding sources to enable the expansion of local area co-ordination across all seventeen city wards.

REASONS FOR RECOMMENDATION

- 3.1 On 10 June 2015 Council Cabinet accepted the 9 June 2015 Corporate Scrutiny and Governance Board recommendations to commend the Local Area Coordination service, that it would like to see future expansion of the service across the city to include all 17 wards and that an evaluation report is submitted to a meeting of the Protecting Vulnerable Adults Board for review and to assist in identifying how this could be achieved.
- 3.2 On 19 November 2015 the Health & Well-Being Board agreed to contribute to and provide strategic leadership and commit to the development of strong inclusive communities and to support and actively adopt the Framework for developing strong inclusive communities as established by Think Local, Act Personal (TLAP) and Public Health England (PHE).

SUPPORTING INFORMATION

- 4.1 There is a growing appreciation of the importance of community capacity building in delivering key change agendas across the health and care system and for wider public service reform. Opportunities are emerging for strengthening the role of community capacity building in achieving sustainable health and wellbeing.
- 4.2 The adult social care leadership team know the values underpinning local area co-ordination are the same as those that underpinned an authentic approach to personalisation, such as:
 - supporting people to 'get a life, not a service'

- recognising and building on the experiences, skills, gifts and assets that people have around them, and
 - enabling people to take control by self-directing or self-managing the solutions to their situation.
- 4.3 As a result, officers used the social care reform grant to commence local area coordination in Alvaston and Arboretum. Derby University evaluated the work and reported that local area coordination was working effectively in Derby. Over a period of 10-12 months, working with approximately 50 people, the evaluation estimated an £800,000 saving to the health and social care economy as a result of people's use of the formal system being delayed or diverted entirely.
- 4.4 The data was used to produce a business case. With strong support from Southern Derbyshire Clinical Commissioning Group (SDCCG), local area coordination became a key part of Derby's Better Care Programme. In 2014, seven local area coordinator posts were established within the assessment, enablement and support planning (AESP) service within the Directorate, three of which were funded by SDCCG. In 2015 a further three posts were established, with additional NHS funding. The 2015- 2016 budget for the current local area coordination team, including its manager, is £509,003, 60% of which is funded by the CCG (£300,000) and 40% by the Council (£209,003) from its adult social care staffing budget.
- 4.5 Local area coordination is a key Council service in meeting its statutory duties within the 2014 Care Act to prevent, reduce or delay needs. The local authority's responsibilities for prevention apply to all adults, including:
- people who do not have any current needs for care and support;
 - adults with needs for care and support, whether their needs are eligible and/or met by the local authority or not;
 - carers, including those who may be about to take on a caring role or who do not currently have any needs for support, and those with needs for support which may not be being met by the local authority or other organisations.
- 4.6 Local area coordinators in Derby are now core members of local NHS multi-disciplinary community support teams that work with clusters of GP practices to assist people at home to avoid hospital admission and get people back home when they have had a period in hospital.
- 4.7 Local area coordination underpins the self-help, prevention and community resilience workstream within the Integrated Care Delivery Programme, part of the Joined-Up Care BCF programme across South Derbyshire.
- 4.8 On 10 June 2015 Council Cabinet accepted the 9 June 2015 Corporate Scrutiny and Governance Board recommendations to commend the Local Area Coordination service, that it would like to see future expansion of the service across the city to include all 17 wards and

that an evaluation report is submitted to a meeting of the Protecting Vulnerable Adults Board for review and to assist in identifying how this could be achieved.

4.9 Analysis of who LACs have been working with:

People in receipt of level 1 support (advice, information, connection to a community resource)	3188
People in receipt of level 2 support (complex / crisis 1:1 support)	677

Of the 677 complex cases that LACs have been working with:

30% (203 cases) were diverted to LAC from social workers

91.4% of the individuals seen do not go on to access social care support paid for by the Council.

4.10 Of the remaining 8.6% (58 people) that have then been referred to a social worker for a formal assessment, only 3% of the total number of complex cases (17 people) ended up with ongoing paid social care support.

4.11 The average age of people supported by local area coordinators is 60, with the majority identified as being either people with mental health needs (38%) or older people (25%). Most people supported by local area coordinators live in the social rented sector with 39% being Derby Homes' tenants and 24% other housing association tenants. 31% are owner occupiers and only 4% are privately renting

"Social return on investment" (SROI)

4.12 In 2015, Think Local, Act Personal ('TLAP', the national lead for taking forward work on personalising care and support) funded an independent evaluation of LAC in Derby. Published by TLAP in March 2016, Social Value of Local Area Coordination in Derby: A forecast Social Return on Investment Analysis for Derby City Council uses an established methodology for measuring and accounting for all value encompassing social, environmental and economic costs and benefits. The analysis attributes a monetary value to represent social value. The report demonstrates that over the three year forecast period with 10 Local Area Coordinators, Local Area Coordination would deliver significant social value with up to £4 of value for every £1 invested.

The future of local area coordination in Derby & the case for expansion.

4.13 The PVAB and Council Cabinet have both agreed that local area coordination should be extended to all 17 wards across the city when a means of funding this is identified. As 40% of the people who are supported by local area coordinators are Derby Homes tenants, the funding of any expansion could be explored with Derby Homes.

- 4.14 The impact of local area coordination in Derby and the strong evidence case for its value has secured strong strategic support from the NHS and adult social care across Derby and Derbyshire, such that it has been included as a major element of the current, draft Sustainability and Transformation Plan (STP). Local area coordination is identified as the key approach to developing services around 'Place' and to developing 'Prevention' services. The draft STP proposes the expansion of local area coordination across the whole of Derby City and Derbyshire County on a ratio of one local area coordinator to 10,000 people in the population.
- 4.15 The Council has submitted a bid to the Department of Education for Innovation Funding totaling £3.7m over three years to transform how we support care leavers and young people/adults with special educational needs and disabilities which include the expansion of local area coordination. The Council was expecting to receive a response by the end of September, but the DfE confirmed this week that this has slipped. Given this bid changing the role of LACs or cutting LACs at this point could potentially impact negatively on the Council's application under the innovations fund.
- 4.16 Evaluating the impact of any further expansion of LAC – In October 2016, we are meeting with a number of Universities' to explore further evaluation of LACs as a number of areas are also examining the impact they are making. In a recent evaluation of LAC in Swansea by their local University, they believe that three LACs over a 10 month period are diverting spend in the region of £1.2 million. Should Derby wish to expand LACs, we will be able to evidence that it is diverting people away from formal social care assessments and the requirements for a paid care package. Whilst this does not allow for short term budget reductions, it does enable us to be better equipped to contain pressures in the medium term, i.e. helps us manage the increasing demands on the budget.

OTHER OPTIONS CONSIDERED

5.1 None

This report has been approved by the following

Officers: Legal officer Idowu Financial officer Human Resources officer Estates/Property officer Service Director(s) Other(s)	Olu Alison Parkin David Cox Jayne Sowerby- Warrington Brian Frisby, Kirsty Everson
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Background papers:

For more information contact:	List of appendices:
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Perveez
Sadiq01332643550perveez.sadiq@derby.gov.uk
MinutesofCouncilCabinet10June2015andofCorporateScrutinyandGovernanceBoard09June2015.
Appendix1–Implications

IMPLICATIONS

Financial and Value for Money

- 1.1 The budget for the current local area coordination team, including its manager, is £509,003, approximately 60% of which is funded by the CCG (£300,000) and 40% by the Council (£209,003). Expanding local area coordination to all 17 wards in the city would cost a further £314,000 (including staffing, supervisory, travel, ICT and other business costs).

Legal

- 2.1 The Council has a legal duty to prevent, reduce or delay needs under the Care Act 2014. The local authority's responsibilities for prevention apply to all adults, including:
- people who do not have any current needs for care and support;
 - adults with needs for care and support, whether their needs are eligible and/or met by the local authority or not;
 - carers, including those who may be about to take on a caring role or who do not currently have any needs for support, and those with needs for support which may not be being met by the local authority or other organisation.

Personnel

- 3.1 The Council employs 10 local area coordinators and one social capital manager. Expanding local area coordination to all 17 wards would require seven local area coordinators and one senior practitioner post to be established. Recruitment to any additional posts established would be in line with the Council's recruitment practice, and would involve community stakeholders in the assessment process.

IT

- 4.1 The local area coordinators are based within ten wards of the city. They need IT support to function remotely. The team budget includes the costs of their IT support.

Equalities Impact

- 5.1 The SRO evaluation evidences that local area coordination increases social inclusion for citizens. The team manager has attended the Diversity Forum and forum members have agreed to raise awareness about LAC in the community.

Health and Safety

- 6.1 Localare coordinatorsare largelylone workers.This ismanaged satisfactorily accordingtotheCouncil’s policies andprocedures.TheSROI evaluation makes recommendationsfor improvingtheirsupport.

Environmental Sustainability

- 7.1 None.

Property and Asset Management

8.1 None.

Risk Management

9.1 There is a risk that funding for the expansion of LAC cannot be secured due to the prevailing public sector financial climate.

Corporate objectives and priorities for change

10.1 Local area coordination supports the delivery of the Council's ambition to build strong, resilient communities where people are empowered.