

**AREA PANEL 4 COMMUNITY ISSUES – UPDATE REPORT
BACKGROUND INFORMATION
27 SEPTEMBER 2006**

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1. Ref: 405015 – Millennium Wood, Blagreaves – raised 28.06.05

Responsible officer(s) for more information:

Ken Richardson, Parks Officer, Environmental Services, telephone 716646

Ray Brown, Senior Planning Officer, Regeneration and Community, telephone 255024

Issue:

A written question asked about the lack of access to the Millennium Wood site now that the access from Oaklands Avenue has been fenced off by the owners after 20 years of public access. Now that the wood has been there for ten years when will the area be developed to its full potential?

Previous key points / action taken:

September 2005 - A presentation on the proposed City Park was made to Area Panel 4 in 2004. Proposals indicated it would be about 46 hectares, some land planned for the park had been acquired. The rest of the site is under private ownership as farmland. It would cost £1.5 to £2 million for all the facilities. Parks began the process to establish a Friends Group in 2005, but there was a poor response to forming a group. This needs to be followed up, along with consultation, but it's not possible to put a revised time scale on this. New funding programmes look like they will be open to applications sometime in 2006. Consideration was given to purchase the small farm that was up for auction, but agreed not to proceed because it did not represent good value for money for a small area. It is understood that a new owner has purchased this land, over which the access track runs from Oaklands Avenue to Millennium Wood. Access to the wood from Oaklands Avenue has always been in private ownership and there is no public right of way.

November 2005 - The City's Rights of Way Officer has confirmed that there are no recorded public rights of way, on the definitive map, between Oaklands Avenue and Moorway Lane. A public right of way could formally be created if serious demand could be shown. The residents concerned about the access have been informed how they can start the process to introduce a public right of way. This involves applying to the Council for a Modification Order to be made. Evidence to support the application needs to be provided. All landowners would need to agree to any footpath. The timescale would be long, as agreements about the path route and maintenance responsibilities would have to be arranged. A resident commented that while there is only one access point to the park, off Moorway Lane, it reduces use and makes it a less safe area for residents to visit. He asked that the Council provides a second access point and he stated that when asking Councillor Dhindsa to support this request he was told it would be a priority.

January 2006 - The Council has a duty to produce a Right of Way Improvement Plan – ROWIP, for Derby under Section 60 of the Countryside and Rights of Way Act 2000. A progress report will be included within the second Derby Joint Local Transport Plan - LTP2. The final ROWIP will be published in late summer 2006 and will form a strand of the final LTP2.

We are required to assess within the ROWIP:

- the extent to which local rights of way meet the present and likely future needs of the public
- the opportunities provided by local rights of way - and in particular by footpaths, cycle tracks, bridleways and restricted byways - for exercise and other forms of open-air recreation and the enjoyment of their area
- the accessibility of local rights of way to blind or partially sighted persons and others with mobility problems
- and such other matters relating to local rights of way as the Secretary of State may direct.

March 2006 - The City's Rights of Way Officer has confirmed that these suggestions for access points to Millennium Wood - from Oaklands Avenue, Blagreaves Lane, Tiller Close and from the south - will be considered for inclusion in the draft Right of Way Improvement Plan. It will be published in November 2006 prior to consultation up to March 2007.

Andrew Morgan from Derby Parks will be invited to attend the next area panel meeting in Blagreaves ward on 28 June 2006. Steve Medlock, Head of Parks Services will attend the meeting on 28 June and give a presentation.

Response on 28 June 2006

Steve Medlock gave a presentation outlining the history of the site and the current issues affecting the development. He explained the city perspective relating to parks and that all parks gradually decline over time and the funding needed to address this is not provided by the Council. Instead, external funding is sought and the Council identifies match funding. Therefore park improvements tend to be where funding is made available from external sources. Some funding is made available from section 106 agreements and next year Derby Homes is providing some additional funding for some public open space near to Council owned housing.

He explained that staff resources are limited and are sufficient to develop improvements on just one large park each year with a few smaller schemes alongside.

While Millennium Wood was first proposed in 1989, locations like Moorway Lane are do not attract much external funding. However, he explained that there appears to be a small shift in funding emphasis and a relaxation on requirements that external funding must be spent in the more deprived areas. The change in funding emphasis also appears to be applying to revenue funding. An increase in revenue funding is needed to maintain any parks which have benefited from capital funding.

In the next two years work is progressing on developing improvements at Markeaton Park and the Racecourse. Work on Millennium Wood could start with some consultation in 2007/8 that could take forward ideas for the following year. While it is possible to complete some small improvements to the wood it would involve using funding that is needed as match funding that will attract larger sums in the future.

Residents asked if access can be improved to the site. There was a feeling that without access from Oaklands Avenue the site is underused and unsafe. In addition there were requests for improvements to seating and lighting. Concern was expressed about parking for the wood and the chances that it could be built on.

Steve agreed to explore the idea of permissive routes and report back. He agreed that more access points would be beneficial and that they are being considered as part of the Rights of Way Improvement Plan being prepared for Derby. He confirmed that the only part of the site that could be built on is the existing farm buildings and that parking spaces would be provided on site when the funding was available. He indicated that the Friends of Millennium Wood group that once existed no longer meets.

The panel thanked Steve for his informative talk.

Actions agreed:

Explore the idea of permissive routes and investigate the options to increase the number of access points

Update:

Officers from Environmental Sustainability, Planning, Legal, Cycling, Parks and Sustrans have established that:

1. The 'green lane' is unregistered and no documented rights exist over it according to the Land Registry. Legal opinion from the Council is that in these circumstances a green lane relates only to agricultural access by way of a track and does not allow a public footpath or vehicular rights.
2. When the Council acquired the land adjacent to the green lane no rights of access were established acquired and the only access to the Councils land is that from Moorway Lane on the opposite side.
3. When the owner tried to sell Prize Farm at auction, the marketing particulars mentioned access up the lane from Oaklands Avenue but did not specifically say the lane was included in the demise. Enquiries are on-going to try to establish precise ownership and rights.
4. The current owner is within his rights to fence it off assuming he owns the access road from

Oaklands Avenue.

5. The owner is currently planning to serve Derby City Council with a blight notice for the entirety of Prize Farm and until this issue is resolved there seems little point in opening negotiations for the purchase of the farm.
6. Sustrans is very keen that the projected Derby orbital cycling route should be aligned to attract users to and through some of the City's best landscapes including the present Markeaton Park and planned Moorway Lane Park. Prime purpose of the orbital is to supplement Derby's existing and planned radials in development of a City-wide cycling network helping people to be less reliant on their cars and offering better travel choice for those who remain car-free. The initiative offers a cross-cutting approach to policy agendas associated with social equity, road congestion, air pollution, carbon-use reduction and healthy living. Any new or improved route that helps to encourage walking or cycling to any of Derby's schools is already potentially eligible for a Cycling England grant of up to 50%.

Note.

2. Ref: 406015 – Damage to Bendall Green roads, paths and grassed areas, Blagreaves - received 28.06.06

Responsible officer(s) for more information:

John Edgar, Maintenance Manager, Regeneration and Community, telephone 715067
Wendy Jessop, Local Manager, Derby Homes, telephone 718771

Issue:

Local residents raised concerns over the state of roads, paths and grassy areas around Bendall Green following the improvement work completed by Derby Homes. A resident confirmed that some repairs have been completed but they are not adequate and other repairs were still outstanding. He explained that residents had previously been assured that all the repairs would be done.

A resident stated that he had contacted Derby Homes and had been informed that the repairs were now the responsibility of the Highways section and not Derby Homes. He felt Derby Homes should be paying for the repair work

Previous key points / action taken:

New item.

Response on 28 June 2006

Councillor Skelton confirmed that she had also asked Highways to take action to bring the roads back up to standard after the improvement work.

Councillor Troup agreed to take this issue up with Derby Homes to see why these repairs had been delayed, and to push them to get them completed.

Actions agreed:

Investigate and report back responsibility for the work and progress

Update:

We can confirm that the majority of repair work at Bendall Green has been completed. Final completion is expected in the next few weeks. Whilst undertaking the repairs, we took the opportunity to carry out some further works. The work was funded by Derby Homes and Highways Maintenance. Derby Homes contributed the cost of repairing the damage caused by their contractor. Note and close.

3. Ref: 404028 – Petition – Skateboard Park Request, Littleover - received 21.07.04

Responsible officer(s) for more information:

Andrew Morgan, Landscape and Development Officer, Environmental Services, telephone 715547
David Finn, Project Officer-Targeted Youth Support, Childrens and Young People's Service
telephone 716956

Issue:

A petition was handed in to the panel with 50 signatures requesting a skateboard park in the Littleover area. They require a small outdoor skate park, which was available to the whole community in Littleover.

Previous key points / action taken:

September 2004 - officers welcomed the submission of the petition and explained the importance of completing a thorough investigation of the request. The investigation will involve work to identify potential sites, consider possible sources for funding and include consultation. It was anticipated that this work will take between 12 and 18 months. The request is linked to other recent requests for information about facilities on open spaces in the Area Panel 4 area.

November 2004 - a presentation included an update on progress with the skateboard park request. It was confirmed that Parks are looking at the provision of wheeled sports facilities as part of the strategic provision of outdoor youth facilities in the City. Over the past year many schemes for youth facilities have been met with opposition from local residents that has led to confrontation and young people missing out on new facilities. There is no funding currently available for a skateboard park and it is estimated to take about two years to attract funding and build a park.

June 2005 - it had been planned to prepare a strategic report covering the provision of wheeled sports across the city but due to other work commitments within the Landscape Section in Parks it has not been possible to progress this as far as desired. The most suitable location is probably somewhere within King George V and Clemson's Park. At the moment there is no funding available for the provision of a skateboard park in Littleover.

September 2005 - The Millennium Wood site is not a favoured location for a skateboard park, but can be looked at and assessed along with other options in due course.

November 2005 - There is still no programme set for developing proposals at this stage. As previously reported possible sources of funding will be looked at once the Big Lottery has announced its new programme, probably in early 2006.

June 2006 - Discussions have taken place to consider the purchase of a mobile skateboard facility, which would travel around the City to Park settings providing organised wheeled sport activities. This suggestion would allow a skateboarding facility to be provided on smaller parks for short sessions to respond to demands from young people without becoming a permanent fixture and prompting other local residents to campaign for its removal.

The County Council have a Mobile Wheels Project ,however it comes at a cost, and includes the employment of qualified staff to manage the facility and organise activities. Cost for the mobile facility would be around £100,000, with additional revenue cost of approximately £50,000 per year. The Government have introduced a young people's Youth Opportunities Fund -YOF this year, which is specifically for groups of young people to bid into for such projects as a skateboard park. Derby's allocation is about £150,000 a year for the next two years. There will be significant demand on the fund, however any contribution particularly if it is secured by young people may lever in other funds. We are awaiting guidance from the Government on the deployment of the YOF.

Derby now has a number of skateboard parks in place in Alvaston park, Osmaston park, Sunnyhill Recreation Ground, Mickleover park - BMX track and nearing completion in Markeaton park. Also planned, subject to obtaining funding, are skateboard parks in Chaddesden park and on the Racecourse over the next two years. We would like to provide further skateboard areas in larger parks in each district around the city, but this is subject to identifying suitable sites and obtaining

funding. Should funding be identified in the future then Clemson's Park/King George V playing fields is likely to be the only site large enough in Littleover.

Response on 28 June 2006

Noted. Councillor Care asked if the lead petitioner had received this response, as she felt they would not be too happy with the update. She also stated that she was not aware of progress with setting a Council policy regarding the identification of suitable sites.

Actions agreed:

To update on progress to develop a Council policy relating to wheeled sports facilities, and to inform the lead petitioner of the response to the petition.

Update:

The Council is now planning to incorporate the proposed Wheeled Sports Strategy into a Play Strategy. The Play Strategy will be completed by the end of the year. We plan to issue the first draft in October 2006 for comment. The Strategy will be fairly general in its content, it will cover provision for older children and teenagers but is not expected to provide specific locations for facilities such as siting of wheeled sports areas, although it may identify broad geographical areas that show a shortfall in types of provision.

A response is being sent to the lead petitioner. Note and close.

4. Ref: 406009 – Petition – Request for Pedestrian Crossing, Chain Lane, Littleover - received 29.03.06

Responsible officer(s) for more information:

Tony Gascoigne, Traffic Control Engineer, Regeneration and Community, telephone 715019.

Issue:

A petition has been received requesting a traffic light controlled pedestrian crossing is provided near to the junction of Chain Lane and Jackson Avenue. The lead petitioner explained that there used to be a school crossing patrol at this location but since they retired the service has been withdrawn. Parents and children are finding it both difficult and dangerous to cross the road. She is concerned there are no signs stating the speed limit. A previous request had been made in 2005 but without success. It had also been indicated to residents that installing a refuge in the middle of the road would not be possible.

Residents asked why the money saved from not having a crossing patrol could not be used to pay for a pedestrian crossing.

Previous key points / action taken:

March 2006 - Councillor Care recognised the problems faced by residents and confirmed that an assessment of the traffic and pedestrians needs to be made. Councillor Winters referred to similar issues along the road at Derby High School.

June 2006 - We will report back to the next Area Panel 4 meeting in September as investigations are still ongoing.

Response on 28 June 2006

Noted.

Actions agreed:

To report back on investigations in September 2006

Update:

We are still investigating and will provide a response to the next Area Panel 4 meeting on 29

November. In the meantime, we can confirm that we have been successful in appointing a School Crossing Patrol and this will commence from September 2006. Note.

5. Ref: 406016 – Parking on Jackson Avenue junction, Littleover - received 28.06.06

Responsible officer(s) for more information:

Neil Palfeyman, Traffic Management Engineer, Regeneration and Community, telephone 716090

Issue:

Concern was raised about cars parking at school pick up time on the junction of Jackson Avenue and Corden Avenue where there is a sharp bend. It meant that it was virtually impossible for two coaches to pass which meant it would be hazardous for the emergency services. The panel were asked if something could be done to reduce this hazard and yellow lines were suggested.

Previous key points / action taken:

New item.

Response on 28 June 2006

Nick O'Key, Fire Service, agreed that this was a regular problem in many locations, but they are limited in what they can do. He reported that a positive short term measure was to put up posters and leaflet the cars that block access. He confirmed that this had proved successful in other areas, and was being done nearby at Gladwell close, but emphasised that it was only a short term solution.

Councillor Hird added that the same problem occurs on Devonshire Drive in Mickleover when coaches could not get access to drop the children off at Ravensdale school.

Actions agreed:

Investigate option to install double yellow lines at the junction

Update:

While it is acknowledged that Jackson Avenue can be busy, particularly at school arrival and dispersal times, it is not considered that waiting restrictions are necessary at the bend in the road nor at its junction with Corden Avenue, at this time. Note and close.

6. Ref: 406001 – Petition, Car parking on Uttoxeter Road, Mickleover, - received 18.01.06

Responsible officer(s) for more information:

Tony Gascoigne, Traffic Control Engineer, Regeneration and Community, telephone 715019

Issue:

A petition had been received in December 2005 about the difficulty of getting out of driveways along Uttoxeter Road near to the City Hospital. This is because of cars parked by hospital workers, visitors and contractors between 8am and 5pm. There is very little space to manoeuvre and it is difficult to see oncoming traffic travelling at 40mph. Can the Council install double yellow lines as part of the list of improvements already proposed for the next few weeks.

Previous key points / action taken:

January 2006 - A number of residents from Uttoxeter Road who live nearer to Corden Avenue reported that they also have the same parking and access problems caused by the people working at the Hospital for their contractor. It is very dangerous trying to get into and out of driveways and they asked that double yellow lines are provided.

March 2006 – Reported that initial observations in February revealed a significant number of contractors working on the hospital development were parking along this stretch of Uttoxeter Road along with a smaller number of private cars. Skanska confirmed that provision had been made for contractors to park off the highway while working at the hospital and they agreed to take action to reduce the inconvenience caused by their contractors.

Further monitoring over a one month period, at all times of the day, showed that the action taken by Skanska has virtually eliminated contractor parking. However, it also revealed that some parking remained that was a mixture of drivers visiting properties along Uttoxeter Road and drivers who parked and then walked in the direction of the hospital. Some of these drivers have since been identified as hospital staff.

In light of the improvements achieved by Skanska's actions and the minimal parking that remains it is felt unnecessary to install parking restrictions at this time. Therefore the request for parking restrictions along the length of Uttoxeter Road between the Corden Avenue junction and the City Hospital roundabout has been refused. However, officers will advise the hospital that some of their staff may be parking on Uttoxeter Road and will ask them to remind staff to use their car park.

The lead petitioner acknowledged that the problem has reduced but felt there is still sufficient parking by non residents to make it dangerous for residents to drive on and off their drives. She felt that when the hospital is providing its full range of services there will be nothing to prevent staff and visitors parking on Uttoxeter road. She asked that the officers reconsider their decision.

She also asked if the Council could provide white lines to prevent parking across driveways.

The panel recognised that the problem has reduced but were sympathetic to residents concerns about problems in the future. The panel approved the officers recommendation however, on the suggestion of Councillor Care, the panel requested that when the traffic improvements planned for the Uttoxeter Road/Corden Avenue junction are installed a cycle lane is provided on Uttoxeter Road going into the city.

In response to the resident suggestion Richard Smail advised the meeting that any resident can ask the Council to provide the white markings front of driveways, but at a cost to the resident of about £60.

June 2006 - Further cycle improvements are planned for this junction as part of the overall improvements. This scheme is on the reserve list of schemes should funding become available in 2006/07. Skanska have reinstated regular parking patrols in May when some residents noted the problem had become worse. Now that Phase 1 has been completed Skanska now have relatively few contractors still on site. In addition, Skanska have been able to close up the Kings Drive gate once more to reduce the temptation to park on the road.

Response on 28 June 2006

Councillor Care reported that the Residents Liaison Group was meeting tonight and the parking issue remains a major concern. The Kings Drive gate does not impact on the Uttoxeter Road parking which appears to be hospital staff. Requested that this item stays open and that more action is followed up.

Actions agreed:

Update on any recent actions.

Update:

Officers from Traffic Management met with residents from Kings Drive and some from Uttoxeter Road on 5 July. Officers gave the residents details of a possible controlled parking zone for the area around Kings Drive. The zone did not include Uttoxeter Road.

Since then officers have had some feedback from the Cabinet Member, Planning and Transportation, on the work programme priorities for this year 2006/07. As a result we intend to look at Kings Drive and the wider area around the city hospital, including this section of Uttoxeter Road in the 2007/08 financial year. This issue is included in the separate report on the agenda entitled "Consultation on the 2007/08 programme for highways and transport schemes" - see Table 1 on page 5 of the report. Note.

7. Ref: 406013 – Arson damage to sports facilities, all wards - received 29.03.06

Responsible officer(s) for more information:

Ken Richardson, Parks Officer, Environmental Services, telephone 716646

Issue:

A resident asked why it takes the Council so long to repair arson damage to sports facilities. He referred to Mickleover pavilion and other recent examples at Sinfin and Alvaston. He considered that the loss of facilities to residents as well as the loss of income to the Council needs to be kept to a minimum. He considered that sprinkler systems should always be installed.

Previous key points / action taken:

March 2006 - Nick O'Key from Derbyshire Fire and Rescue service confirmed that they always lobby and advise that sprinkler should be fitted but it is not a legal requirement.

Richard Smail explained that the delays in rebuilding the Mickleover pavilion were largely because the insurance payment for the original building was insufficient to pay for a modern replacement and it took time to find additional funding.

June 2006 - The Director of Environmental Services will need to take advice from Property Services on the potential for fitting sprinkler systems in its sports pavilions.

With regards Alvaston and Sinfin Moor pavilions Property Services are in discussions with the City Council's insurance loss adjuster regarding agreement on the payments for the repairs to the buildings. Once agreement has been settled arrangements for the repair works can be made.

Response on 28 June 2006

Noted.

Actions agreed:

Update on response from Property Services

Update:

The latest position after fire damage to sports facilities across the city is that work has started on Sinfin Moor Park Pavilion with plans to finish later in the year. We aim to use the recently agreed insurance funding for Alvaston Park Pavilion to produce a funding bid for a new building on this site in the near future and Parkers Piece Pavilion is now back in action.

Generally installing fire sprinklers is very expensive however the City Council accepts that it is a good idea to introduce them into its buildings and is looking at the potential at putting them into a number of sites. However it may be sometime before this idea is introduced into Parks buildings.

Council officers are keen to install sprinkler systems but it comes down to cost. The situation is being reconsidered now after the Sinfin School fire with the recognition of the reduction in overall insurance risk. However, sprinklers still risk being the first omission if building costs do not stack up. Note and close.

8. Ref: 406014 – Temporary street signs and adverts, all wards - received 28.06.06

Responsible officer(s) for more information:

Neil Palfreyman, Traffic Management Engineer, Regeneration and Community, telephone 716090

Issue:

A resident was concerned about the growing number of signs along the highways. He asked for clarification on the policy regarding the removal of temporary street signs, once works have been completed. There have been signs on Underhill Avenue and Offerton Avenue for over 5 years saying they are closed. There are two signs on Blagreaves Lane indicating new traffic lights are in, but there is still an old sign in place relating to temporary lights. He also felt there are too many 40mph repeater signs between Stenson Road and Burton Road.

He also asked what can be done to prevent organisations from flyposting and displaying adverts on lampposts and fences and using 'A' boards beside the highway. This includes signs and posters put up by Armadillo including one at Kingsway, antique sales, night clubs, weight watchers and house builders.

Previous key points / action taken:

New item.

Response on 28 June 2006

Councillor Care responded regarding the Armadillo signs and stated that enforcement officers have contacted the organisation. It is believed that their signs reappeared after a new manager started. She commented that the Council appear to be removing flyposting more slowly than in the past and that action can only be taken against the flyposter and not the company being advertised. She explained that house builders signs are paid for by the developers and are there as directional signs only.

Councillor Troup referred to work being done by the Disabled Peoples Advisory Group to introduce a no tolerance policy for the use of A boards on footways.

Actions agreed:

Confirm policy on managing temporary road traffic signs and investigate the specific examples given.

Confirm purpose of 40mph repeater signs

Update:

With regard to A-boards, the Council does not have an approved policy although we have been looking into it for some considerable time. At present, we would ignore A-boards unless they were presenting a specific danger to highway users, such as forcing pedestrians to walk in the road, reducing drivers visibility at junctions etc.

With regard to signs that relate to temporary works the basic legal position is that it is the responsibility of the organisation promoting the works to ensure that all signs are removed. The current regulations prevent the works from being officially completed until the signs have been removed. This is important for works involving utility companies, as a fee may be charged for the duration of works, if they exceed an agreed or statutory maximum period. The presence on signs should be identified as part of the inspection of the highway.

Signs left following local authority temporary road works are still the responsibility of the works promoter, but there is no fee charged. However, the duration of works will be a key performance indicator from 2007 and will be assessed by the Department for Transport. If works are routinely extended beyond a reasonable period, then the DFT will be able to impose penalties on the local authority.

This would not include signs that refer to new road layouts or warning of new signals. These types of signs will generally stay in place for a reasonable period, which will vary from location to

location. We can confirm that the signs at Underhill Avenue, Offerton Avenue and Blagreaves Lane have been removed.

The 40mph signs on the ring road between Stenson Road and Burton Road is signed in accordance with Department for Transport guidelines.

As waste contractors we remove fly-posting constantly, for example nightclubs, events etc. We do not remove developers directional signs as some of these have been placed with the permission of the Highways Authority. Any prosecutions would have to be put to planning as part of illegal advertising.

Enforcement Officers wrote to Armadillo in March and June 2006 requesting that all trailer adverts in the city are removed including those at Kingsway, they were also reminded to make sure this request stayed on file for future information. Note and close.

9. Ref: 406017 – Traffic issues, all wards - received 28.06.06

Responsible officer(s) for more information:

Michelle Spamer, Area Coordination Officer, Regeneration and Community, telephone 715064

Issue:

A resident commented that many questions raised at the area panel meetings relate to traffic and highway issues. She asked the panel that a highways officer attend a future Area Panel 4 meeting to respond to the traffic related issues.

Previous key points / action taken:

New item.

Response on 28 June 2006

The panel and other residents supported the suggestion. It was noted how well the presentations at this meeting had worked.

Actions agreed:

Invite a highways officer to attend a future Area Panel 4 meeting

Update:

At the last Area Panel a resident asked for a Highway officer to attend Area Panel and answer questions. Without knowing at least something about the issues that may be raised it would be impossible to determine which officer may be best able to represent the Council and therefore able to answer residents questions.

We feel that if there are specific highways and transport issues that residents would like to raise it would be more productive for them to raise those issues individually. In this way we can ensure the most appropriate response is provided and in a way that meets the needs of the individual resident.

We want to highlight that as well as raising their issues at Area Panel meetings, residents can also contact Michelle Spamer from the Highways and Transport Division on 01332 715064 or by e-mail: michelle.spamer@derby.gov.uk, and Michelle will ensure a response is provided directly to the resident. Alternatively can use our service contacts points:

Streetcare Hotline Tel: 01332 715000 or e-mail: streetcare@derby.gov.uk

Parking Services Tel: 01332 715032 or e-mail: parking.services@derby.gov.uk

Public Transport Tel: 01332 715065 or e-mail: bus.stop&shelterenquiries@derby.gov.uk

Note and close.