#### **APPENDIX 1**

## Communities Scrutiny Review Board Waste Services

25 January 2021



#### Agenda



## Welcome and introductions

Review of the waste service



### **National Context**

Looking at the national context and the implications for Derby



### **Service transformation**

Understanding the initiatives put in place



#### Agenda



## The impact of Covid

How has Covid affected the waste services



### **Our biggest challenges**

**Exploring the most significant challenges facing the waste service** 



### Over to you...

How can you help us meet our challenges?



# **The National Context**

The waste sector is heavily regulated. UK waste regulations are based on EU policies. Current policy and regulatory drivers include:



Environmental



 Waste hierarchy: reduce, reuse, recycle, recover



 Kerbside collections



# The National Context (2)

Upcoming policy changes are expected from the government's Resources and Waste Strategy.



 Plastics Packaging Tax and UK Plastics Pact



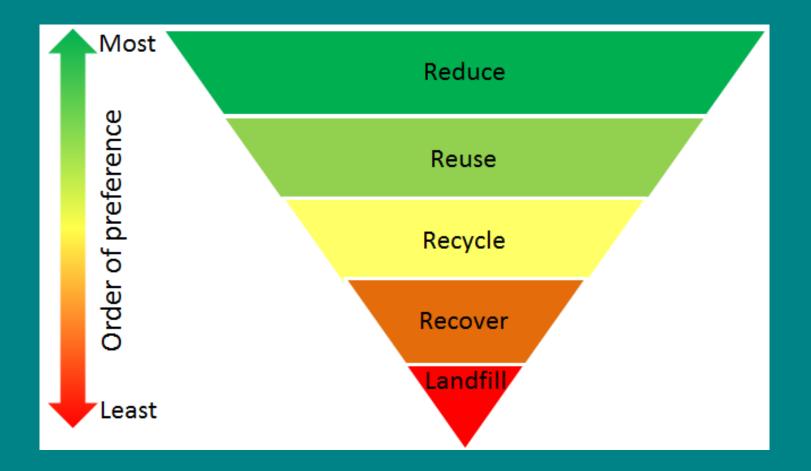
 Extended Producer Responsibility Scheme



 Deposit Return Scheme



# Waste Hierarchy – What is it ?



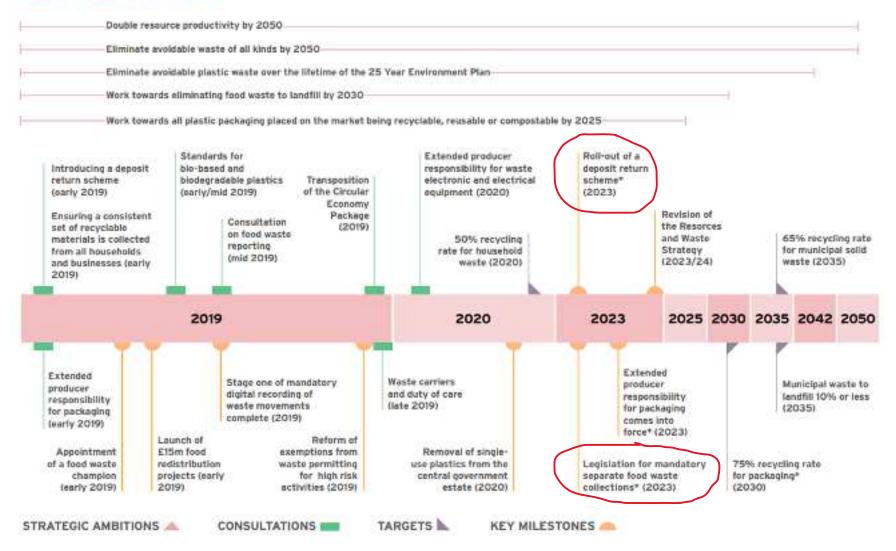


#### The Government's Resources and Waste Strategy – what is it?

- In the 25 Year Environment Plan, the government pledged to leave the environment in a better condition for the next generation. This Strategy will help us meet that commitment. It will be supported by a series of consultations on known problem areas, such as packaging waste, and encourages engagement with government in delivering this strategy by sharing your views.
- We want to prolong the lives of the materials and goods that we use, and move society away from the inefficient 'linear' economic model of 'take, make, use, throw'.
- A more circular economy will see us keeping resources in use as long as possible, so we extract maximum value from them. We should recover and regenerate products and materials whenever we can, giving them a new lease of life.

#### The Government's Resources and Waste Strategy - Timeline

#### **KEY MILESTONES**



# **Service Transformation – Phase 1**



Digital Transformation...including MiPermit (HWRC) and Whitespace (Refuse and now street cleansing)



Management Information – now being obtained from above.



Understand our customer – getting feedback – will come on to more later...



# Impacts of Covid...



*Kerbside Collections* – prioritised the black and blue bin kerbside collections and protected access to the waste transfer station



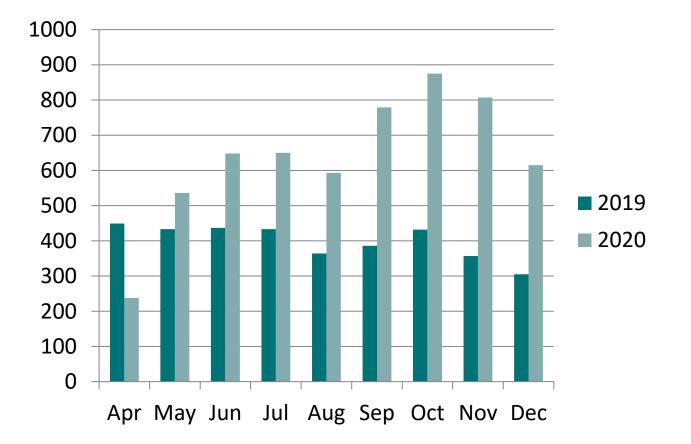
**Raynesway HWRC** – implemented a new booking system and redesigned the HWRC to safeguard staff and visitors, improve road safety and protect the waste transfer station



*Safety* – implemented new working practices to keep city council staff safe



#### **Bulky Waste Service – Number of Jobs**





#### Waste Policies – being reviewed and drafted

The waste team are currently in the process of reviewing and updating the policies which we follow when providing the service.

The policies currently being reviewed are:

- Collection service standards (what we will do and what residents will do)
- Service provision and bin capacity (what service we offer and various bin sizes)
- Non standard collection points (this is mainly around collection on private roads)
- Assisted collections (where we go onto properties to collect and return bins)
- Adverse weather (confirming the process we follow both extreme heat and cold)
- Internal council recycling / internal policy on waste
- Planning and new builds (supplying bins to new properties)

When these policies are finalised we would like to bring these back to scrutiny for your views and input.



# **Our Three Biggest Challenges...**



*Kerbside Contamination* – minimising the wrong material in the bins collected at the kerbside



**Protecting the environment** – reducing waste arising and increasing what our residents and businesses reuse, reduce and recycle



*Costs???* – reducing costs for waste collection and disposal services and contributing to the Council's financial challenges (MTFP)



## Over to you...

What do you think we should do to help address and tackle our biggest challenges? We will consider this information to develop our new waste strategy and the policies and operational procedures.



Contamination



• Reduce, reuse, recycle



Costs



# Thank you

