



DERBY CITY COUNCIL

ADULT SERVICES AND HEALTH COMMISSION 30 October 2006

Report of the Director of Corporate and Adult Social Services

PERFORMANCE EYE - MONITORING PERFORMANCE DURING 2006-07

RECOMMENDATION

1. Consider and comment on the performance indicators that fall within the remit of this Commission.

SUPPORTING INFORMATION

- 2.1 There are currently 41 performance indicators listed under this Commission's view in the Performance Eye. These cover a range of activities that fall within the remit of this Commission. At the July's meeting members agreed to continue to regularly monitor Council's performance, as recommended by the SMC in 2003. Since a number of indicators record performance annually, Members asked that they receive information on these indicators at least twice a year, at the beginning and end of the annual cycle to enable them to monitor the progress.
- 2.2 Members also suggested that they regularly monitor approximately 20 indicators from the large list and delegated the authority for selecting these to the chair and vice-chair. They also asked that a criterion be established for selecting these indicators.
- 2.3 The following criterion is suggested for selecting the batch indicators for regular monitoring by the Commission:
 - Include all the Key Threshold Indicators since these can limit the Council's star rating if any one of them is not met
 - Include indicators that can be measured every quarter
 - Include indicators that reflect the Council's priorities
 - Establish a mix of national and local indicators that measure the effectiveness of the service
- 2.4 The full list of indicators relevant to this Commission is given in Appendix 2. Members will be pleased to note that health indicators are included for the first time under the Local Area Agreement, which will enable the Commission to monitor changes in local health.

2.5 Performance in quarter 1 shows vast majority of (18) indicators are green with performance on or above target, four amber indicators where the performance is within 5% of the target and two red indicators with performance off target. The commentary on each is available on the Performance Eye.

2.6 Commentary on the two red indicators is given below.

1. AO/D55 % of new older clients whose assessments are delivered in the required timescale this indicator

“We are significantly adrift of our target at quarter 1 and on current performance and forecast we would be at band 2. An investigative report will identify any process issues linked to assessments in less than 48 hours and those within 4 weeks. The headline indicator for D55 is the average of these two percentages so we will look to rectify any problems highlighted to increase 55a and 55b. We aim to get back on track toward our target of 85% from Quarter 2. D55 composite average has been rising during quarter 1.

2. HCOP1.1 Emergency bed days for people aged 75 or more

This indicator is continuing to move in the wrong direction, and urgent remedial action is necessary. Partnership project work is not having a quick impact upon the out-turn, although many changes are not likely to embed until 2007-8.

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Background papers:	None
List of appendices:	Appendix 1 – Implications

IMPLICATIONS

Financial

1. None arising from this report.

Legal

2. None arising from this report.

Personnel

3. None arising from this report.

Equalities impact

4. Effective scrutiny is to the benefit of all Derby people.

Corporate Priorities

5. This report links with Council's priority for 2006-09 to
 - ◆ build healthy and independent communities, by:
 - improving the health of our communities
 - improving the standard of social care for vulnerable adults and older people
 - delivering joined up services for children and young people that meet the needs of the local community
 - ◆ encourage lifelong learning and achievement as a catalyst for economic growth, by:
 - raising skill levels to improve the chances of securing employment.