

Time began	3.00pm
Time ended	3.17pm

Adults and Health Cabinet Member Meeting 25 February 2014

Present: Councillor Tittley

05/13 Apologies

There were none.

06/13 Late Items

There were no late items.

07/13 Declarations of Interest

There were no declarations.

08/13 Performance Reporting – Quarter Three 2013/14

A report of the Chief Executive was considered which set out the quarter three performance results for the Council Scoreboard relevant to this portfolio which includes a summary of portfolio performance and individual measure dashboards.

The Council scorecard containing 71 priority measures was considered at the Part 1 Cabinet Meeting on 12 February 2014. There were 12 relevant performance measures for this portfolio.

Following consideration of performance measure AHH S2 (Percentage of safeguarding referrals completed in year) the Strategic Director of Adults, Health and Housing informed the Cabinet Member that she felt that the bar had been set too high and this would be reviewed at the end of the year. The Strategic Director of Adults, Health and Housing advised that the service had responded well and this slippage was due to system issue and staff not being trained on how to use the Lagan system.

It was acknowledged that when the Business Plan was refreshed performance levels would be set at 85% across the whole council. The Strategic Director of Adults, Health confirmed that Housing were already performing at 95%

On the value for money table AHH 01Cii (NI 130) Social Care clients receiving self-directed support through direct payments further analysis was going to be undertaken as the slippage was due to potential carers not putting themselves forward, as they think there is no budget available. A publicity campaign is being worked on to encourage more carers to come forward.

It was acknowledged that the Social Worker Service was performing very well but as from the 1 April there will be a 10% cut. The Strategic Director of Adults, Health and

Housing reported a bottleneck on safeguarding referrals but was confident that this will be resolved when the new structure comes into place on 1 April. The Strategic Director of Adults, Health and Housing also stressed that more realist timescales needed to be set as the 28 day cut off was unrealistic as some cases can be incredibly complex and a standard could not really be applied.

It was noted that that overall the targets were being achieved and the service was achieving the national targets. The Strategic Director of Adults, Health and Housing stated that overall the report was very positive. Councillor Tittley asked that his thanks be expressed to the officers for their ongoing support, hard work and commitment.

Resolved:

- 1) to note the quarter three 2013/14 performance results.**
- 2) to recommend to Scrutiny for further investigation at Performance Surgery:**
 - AHH 01 (NI 130) Social care clients receiving self-directed support through direct payments but to put this back 1 quarter**
 - To accept the recommendation of AHH S2 Percentage of safeguarding referrals completed in a year, on the basis that AHH will take an analytic presentation.**

MINUTES END