

Appendix 5: Frequencies and Coded Verbatim Tables

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This set of tables sets out the overall findings from each quantitative question asked of the Panel. Open questions have been coded and included in the tables set out below.

The overall response rate at time of analysis was 63% or 753 out of 1200 postal and e-surveys.

Please note that some questions only applied to subsets of the total response, hence lower total responses. In some cases not all respondents gave a valid response to particular questions, and again this causes small variations in totals.

Where a number of responses have proved to be illegible or too far removed from the topic to be of use, we note these as '*Uncodable*' in the tables below.

Source		
	Count	Column N %
Postal	648	86%
Web	105	14%
Total	753	100%

Q1 Have you heard about the Council's Area Panel Meetings?		
	Count	Column N %
Yes	469	63%
No	274	37%
Total	743	100%

Q2. How did you find out about the Area Panel Meetings? This was a multiple choice question		
	Count	Column N %
Newspaper article	122	26%
Poster or leaflet seen in a public building	66	14%
Leaflet delivered to your home	242	52%
Council website - www.derby.gov.uk	24	5%
My local councillor told me about them	27	6%
Through family / friend	40	9%
Other	61	13%
Uncodable	6	1%
Base	464	N/A ¹

	Q2 – Other	Frequency
1	Through Pointer Panel or QA Research	22
2	Word of Mouth	10
3	Through work or employment	18
4	Membership of or involvement in local residents group	8
5	During Planning Appeal Process	1
6	Liberation Day	1
7	Shop Window	1

Q3 Have you ever attended an area panel meeting?		
	Count	Column N %
Yes	49	10%
No	420	90%
Base	469	100%

Q4. If yes, why did you go to the area panel meeting? - This was a multiple choice question		
	Count	Column N %
I was interested to find out more about area panels	16	36%
To ask a question in the public question time session	21	47%
To find out what was going on in my area	28	62%
To hear the response to a local issue raised at a previous meeting	16	36%
To meet my local councillors	8	18%
To present a petition	10	22%
Other	6	13%
Uncodable	2	4%
Base	45	N/A ²

¹ Total percentage not applicable as respondents could give multiple answers

² Total percentage not applicable as respondents could give multiple answers

	Q4 – Other	Frequency
1	To present a funding request	3
2	To raise an issue	3

Q5. What might stop you going to area panel meetings?

This was a multiple choice question

	Count	Column N %
Been once but it did not meet my expectations	11	2%
Can't get transport to the meetings	65	9%
Don't know enough about them	258	37%
Not interested	74	11%
The time of the meetings is not convenient	144	21%
Too busy	216	31%
Don't think my views will be taken seriously	129	18%
Other	73	10%
Uncodable	16	2%
Base	700	N/A ³

	Q5 – Other	Frequency
1	Lack of publicity or prior awareness	16
2	Problems with disability, health issues or age concerns	28
3	Carer, childcare or family problems	10
4	Work or education commitments	10
5	Agenda uninteresting or not relevant to me	9

Q6. If you were to attend, who would you like to meet at an area panel meeting?

This was a multiple choice question

	Count	Column N %
Derby Homes housing officers	124	17%
Derbyshire Fire and Rescue Service officers	128	17%
Derbyshire Police officers	421	58%
Local councillors	494	67%
Parks officers	168	23%
Health Service officers	195	27%
Residents and local community groups	302	41%
Transport and Highways officers	318	43%
I would not go to an area panel meeting	131	18%
Other	21	3%
Uncodable	8	1%
Base	732	N/A ⁴

⁴ Total percentage not applicable as respondents could give multiple answers

	Q6 – Other	Frequency
1	Planning Department or those responsible for planning decisions	7
2	Refuse and recycling department representatives	3
3	MPs	3
4	Other named parties in connection with specific issues	8

Q7. How would you like to receive information about your local area panel? This was a multiple choice question		
	Count	Column N %
A publicity leaflet delivered to your house every year	280	38%
Receive area panel minutes, agenda and reports by post	186	25%
Receive an Area Panel newsletter	419	56%
Council website - www.derby.gov.uk	107	14%
Posters displayed in community venues/notice boards	89	12%
By e-mail	143	19%
Articles in the local press	209	28%
Text message sent to your mobile phone	20	3%
I am not interested in receiving information	53	7%
Other	5	1%
Uncodable	3	0%
Base	743	N/A ⁵

	Q7– Other	Frequency
1	By local radio	2
2	By other specified method	2
3	Already received by post	1

Q8. How would you prefer to give your views about local services? This was a multiple choice question		
	Count	Column N %
Attend a local ward councillor surgery	129	18%
Attend Area Panel meetings	204	28%
Attend a local neighbourhood meeting	185	26%
Contact your local ward councillor	172	24%
Ring the Council	200	28%
Use the Council website - www.derby.gov.uk	179	25%
Visit a Council office to speak to someone in person	131	18%
Write to the Council	210	29%
By e-mail	213	29%
Other	15	2%
Uncodable	5	1%
Base	724	N/A ⁶

⁵ Total percentage not applicable as respondents could give multiple answers

⁶ Total percentage not applicable as respondents could give multiple answers

	Q8– Other	Frequency
1	Through a survey or questionnaire	11
2	Through local housing office	2
3	Visit by councillors or other relevant party	2

Q9 How do you rate the Council's Winter Service? (Select one only)		
	Count	Column N %
Very good	57	8%
Good	413	56%
Neither good nor poor	203	28%
Poor	46	6%
Very poor	15	2%
Base	734	100%

	Q10a – Any highways or parts of highways respondents would like to see salted This was an open question	Frequency	%
1	No	36	11
2	General e.g. "all areas"	15	4
3	Specific streets or areas	204	61
4	Side or minor roads	46	14
5	Bus Routes	19	6
6	Pedestrian areas including footpaths, pavements and cycle paths	67	20
7	Town centre	5	1
8	Near shops or shopping areas	12	4
9	Industrial estates or car parks	4	1
10	Hills or areas with an incline	36	11
11	Near schools	14	4
12	On bends, corners or junctions	13	4
13	Mackworth	8	2
14	Allestree	16	5
15	Spondon	11	3
16	Alvaston	7	2
17	Other	5	1
18	Uncodable	11	3
	Base	337	N/A ⁷

⁷ Total percentage not applicable as respondents could give multiple answers

	Q10b – Any highways or parts of highways respondents would like to see salted – Reasons for suggestions This was an open question	Frequency	%
1	Site of frequent incidents (accidents or near-accidents)	8	3
2	Vehicles frequently parked on street	20	7
3	Geographical feature specified e.g. "hill", "tight corner" or "narrow road"	52	18
4	Carriageway or pavement in state of disrepair	11	4
5	Personal experience of incident related	23	8
6	Road or pavement dangerous due to insufficient salting	35	12
7	Heavy traffic usage or road provides main area access	33	11
8	General e.g. "all slippery surfaces dangerous" or "to make driving safer"	57	20
9	Road sheltered from sun, or snow and ice otherwise becomes compacted and takes a long time to melt	11	4
10	Site of frequent incidents (non-accidents e.g. cars stuck or pedestrian accidents)	14	5
11	Road used by heavy vehicles	13	4
12	Conditions difficult or dangerous for elderly or disabled users	44	15
13	Specific location named	48	16
14	Conditions difficult for pedestrians	54	18
15	Respondent expressed satisfaction with council service	6	2
16	Area near a school, or otherwise frequented by children	13	4
17	Side roads or secondary routes require attention in poor conditions	14	5
18	Other	20	7
19	Uncodable	14	5
	Base	292	N/A ⁸

⁸ Total percentage not applicable as respondents could give multiple answers

The following tables illustrate the five most commonly chosen locations or types of area where extra gritting is felt to be needed. The reasons given for each location are also set out in the second column from the left. The Base shown in the right-hand column is the number of respondents, not comments. Respondents could name more than one reason or location.

Area	Reason	Frequency	%	Base
Specific Streets or areas	Geographical feature specified eg "hill", "tight corner" or "narrow road"	44	23	193
	Specific location named	39	20	
	Conditions difficult for pedestrians	34	18	
	General eg "all slippery surfaces dangerous" or "to make driving safer"	33	17	
	Heavy traffic usage or road provides main area access	31	16	
	Road or pavement dangerous due to insufficient salting	26	13	
	Conditions difficult or dangerous for elderly or disabled users	26	13	
	Personal experience of incident related	20	10	
	Vehicles frequently parked on street	15	8	
	Site of frequent incidents (non-accidents eg cars stuck or pedestrian accidents)	12	6	
	Road used by heavy vehicles	11	6	
	Area near a school, or otherwise frequented by children	11	6	
	Other	10	5	
	Carriageway or pavement in state of disrepair	8	4	
	Road sheltered from sun, or snow and ice otherwise becomes compacted and takes a long time to melt	8	4	
	Site of frequent incidents (accidents or near-accidents)	7	4	
	Side roads or secondary routes require attention in poor conditions	6	3	
Pedestrian areas including footpaths, pavements and cycle paths	Conditions difficult for pedestrians	27	45	60
	Conditions difficult or dangerous for elderly or disabled users	23	38	
	Specific location named	14	23	
	General eg "all slippery surfaces dangerous" or "to make driving safer"	11	18	
	Geographical feature specified eg "hill", "tight corner" or "narrow road"	5	8	
	Carriageway or pavement in state of disrepair	5	8	
	Personal experience of incident related	5	8	

	Road or pavement dangerous due to insufficient salting	5	8	
	Road sheltered from sun, or snow and ice otherwise becomes compacted and takes a long time to melt	5	8	
	Heavy traffic usage or road provides main area access	4	7	
	Area near a school, or otherwise frequented by children	3	5	
	Vehicles frequently parked on street	2	3	
	Site of frequent incidents (non-accidents eg cars stuck or pedestrian accidents)	2	3	
	Site of frequent incidents (accidents or near-accidents)	1	2	
	Road used by heavy vehicles	1	2	
	Respondent expressed satisfaction with council service	1	2	
Side or minor roads	Road or pavement dangerous due to insufficient salting	8	18	45
	General eg "all slippery surfaces dangerous" or "to make driving safer"	8	18	
	Conditions difficult or dangerous for elderly or disabled users	8	18	
	Conditions difficult for pedestrians	8	18	
	Vehicles frequently parked on street	7	16	
	Geographical feature specified eg "hill", "tight corner" or "narrow road"	5	11	
	Heavy traffic usage or road provides main area access	3	7	
	Specific location named	3	7	
	Area near a school, or otherwise frequented by children	3	7	
	Side roads or secondary routes require attention in poor conditions	2	4	
	Site of frequent incidents (accidents or near-accidents)	1	2	
	Carriageway or pavement in state of disrepair	1	2	
	Personal experience of incident related	1	2	
	Respondent expressed satisfaction with council service	1	2	

Hills or areas with an incline	Geographical feature specified eg "hill", "tight corner" or "narrow road"	9	26	34
	Conditions difficult for pedestrians	9	26	
	General eg "all slippery surfaces dangerous" or "to make driving safer"	7	21	
	Personal experience of incident related	6	18	
	Specific location named	6	18	
	Road or pavement dangerous due to insufficient salting	4	12	
	Vehicles frequently parked on street	3	9	
	Conditions difficult or dangerous for elderly or disabled users	3	9	
	Heavy traffic usage or road provides main area access	2	6	
	Road used by heavy vehicles	2	6	
	Other	2	6	
	Carriageway or pavement in state of disrepair	1	3	
	Road sheltered from sun, or snow and ice otherwise becomes compacted and takes a long time to melt	1	3	
	Site of frequent incidents (non-accidents eg cars stuck or pedestrian accidents)	1	3	
	Area near a school, or otherwise frequented by children	1	3	
	Side roads or secondary routes require attention in poor conditions	1	3	
Allestree	Geographical feature specified eg "hill", "tight corner" or "narrow road"	5	36	14
	Road sheltered from sun, or snow and ice otherwise becomes compacted and takes a long time to melt	3	21	
	Road or pavement dangerous due to insufficient salting	2	14	
	General eg "all slippery surfaces dangerous" or "to make driving safer"	2	14	
	Specific location named	2	14	
	Conditions difficult for pedestrians	2	14	
	Carriageway or pavement in state of disrepair	1	7	
	Personal experience of incident related	1	7	
	Heavy traffic usage or road provides main area access	1	7	
	Area near a school, or otherwise frequented by children	1	7	
	Side roads or secondary routes require attention in poor conditions	1	7	

Q11 Do you need more information about which routes are salted?		
	Count	Column N %
Yes	221	31%
No	486	69%
Base	707	100%

	Q12 – What do you think is the best way to provide you with information about which routes we salt? This was an open question	Frequency	%
1	Council leaflet or newsletter	75	26
2	By post	50	17
3	By email	30	10
4	Newspaper	84	29
5	Radio	48	16
6	TV	11	4
7	Online	40	14
8	Map	15	5
9	Notice in public centres or libraries	4	1
10	Other	26	9
11	Uncodable	15	5
	Base	293	N/A ⁹

Q13 Do you think there are enough salt bins around the city for people to use?		
	Count	Column N %
Yes	86	12%
No	328	45%
Don't know	308	43%
Base	722	100%

⁹ Total percentage not applicable as respondents could give multiple answers

	Q14a – Are there any other places you would like to see additional salt bins This was an open question	Frequency	%
1	General response i.e. all over	30	10
2	Not aware of salt bins/they are not used	53	17
3	Specific streets	133	43
4	Near public transport roads/tracks	4	1
5	Near schools/hospitals	8	3
6	Estates/new estates	9	3
7	Alvaston.	3	1
8	My own road/estate	7	2
9	smaller roads/ less used streets	10	3
10	Spondon	3	1
11	Carsington Crescent	3	1
12	Littleover	3	1
13	Allestree	6	2
14	Not applicable	20	6
15	Shopping areas	11	4
16	Hilly/steep areas	15	5
17	Car Parks	2	1
18	Other	13	4
	Base	312	N/A ¹⁰

	Q14b – Suggestions for reasons in Q14a This was an open question	Frequency	%
1	There are many OAP's/disabled people in the area	24	9
2	I don't think there are enough salt bins in this location	45	17
3	Need to prevent accidents on slippery roads/pavements	105	40
4	Road is already steep/difficult to use.	46	18
5	I live near the area	6	2
6	The road is often used during the day	27	10
7	I did not realise people could use the salt bins privately	34	13
8	Will reduce traffic congestion on the roads	9	3
9	Other	5	2
10	Uncodable	18	7
	Base	261	N/A ¹¹

¹⁰ Total percentage not applicable as respondents could give multiple answers

¹¹ Total percentage not applicable as respondents could give multiple answers

The following tables illustrate the five most commonly chosen locations or types of area where salt bins are felt to be needed. The reasons given for each location are also set out in the second column from the left. The Base shown in the right-hand column is the number of respondents, not comments. Respondents could name more than one reason or location.

Area	Reasons	Frequency	%	Base
Specific Streets	Need to prevent accidents on slippery roads/pavements.	63	50	125
	Road is already steep/difficult to use.	28	22	
	I don't think there are enough salt bins in this location.	20	16	
	The road is often used during the day.	18	14	
	There are many OAP's/disabled people in the area.	12	10	
	I did not realise people could use the salt bins privately.	10	8	
	I live near the area	5	4	
	Will educe traffic congestion on the roads	4	3	
	Other.	1	1	
	Uncodable	1	1	
Not aware of salt bins/ they are used.	Uncodable	10	28	36
	I don't think there are enough salt bins in this location.	7	19	
	I did not realise people could use the salt bins privately.	7	19	
	Need to prevent accidents on slippery roads/pavements.	6	17	
	Road is already steep/difficult to use.	3	8	
	There are many OAP's/disabled people in the area.	1	3	
	The road is often used during the day.	1	3	
	Will educe traffic congestion on the roads	1	3	
	Other.	1	3	
General Response i.e. all over	Need to prevent accidents on slippery roads/pavements.	10	42	24
	I don't think there are enough salt bins in this location.	3	13	
	Road is already steep/difficult to use.	3	13	
	The road is often used during the day.	3	13	

	I did not realise people could use the salt bins privately.	3	13	
	Will educe traffic congestion on the roads	3	13	
	Other.	2	8	
	There are many OAP's/disabled people in the area.	1	4	
	I live near the area	1	4	
	Uncodable	1	4	
Hilly/Steep Areas	Need to prevent accidents on slippery roads/pavements.	6	43	14
	Road is already steep/difficult to use.	6	43	
	There are many OAP's/disabled people in the area.	2	14	
	I did not realise people could use the salt bins privately.	2	14	
	I don't think there are enough salt bins in this location.	1	7	
	Will reduce traffic congestion on the roads	1	7	
Shopping Areas	Need to prevent accidents on slippery roads/pavements.	4	36	11
	I did not realise people could use the salt bins privately.	4	36	
	The road is often used during the day.	3	27	
	There are many OAP's/disabled people in the area.	2	18	
	I don't think there are enough salt bins in this location.	2	18	
	Road is already steep/difficult to use.	1	9	

	Q15. Are there any other changes you would like made to the winter services? This was an open question	Frequency	%
1	Need better response/coverage/consistency from gritters	29	11
2	Pavements/pedestrian areas/ cycle routes need to be gritted/serviced	28	11
3	Try to improve lighting on streets/pedestrian areas	5	2
4	More information about the winter service	8	3
5	More salt bins needed/ must be filled quicker/need more information about them	19	7
6	Greater use of snow ploughs/snow clearing	3	1
7	Better implementation of road drainage/service/repair	7	3
8	No improvement needed/ can't think of one	142	55
9	Don't know/not informed enough to know what to improve	9	3
10	Need more bus shelters	3	1
11	A greater provision of winter service e.g. "individual advice."	6	2
18	Other	6	2
19	Uncodable	4	2
	Base	258	N/A ¹²

¹² Total percentage not applicable as respondents could give multiple answers

Q16. If there was heavy snowfall, how long do you think it should take the Council to make passable, with care, the routes listed, when they are in use?						
	1 hour	3 hours	1 day	3 days	1 week	Total
Main carriageways - including main bus routes	335	287	81	6	5	714
	47%	40%	11%	1%	1%	100%
Secondary carriageways - including bus routes through residential areas	114	360	190	32	5	701
	16%	51%	27%	5%	1%	100%
Minor carriageways - mostly residential streets	23	156	298	167	43	687
	3%	23%	43%	24%	6%	100%
Cycleways	48	128	229	140	106	651
	7%	20%	35%	22%	16%	100%
Footways in city centre	218	281	169	26	11	705
	31%	40%	24%	4%	2%	100%
Footways in local shopping centres	167	297	188	45	8	705
	24%	42%	27%	6%	1%	100%
Footways leading to schools	215	251	162	46	18	692
	31%	36%	23%	7%	3%	100%
Footways leading to industrial areas	85	221	223	110	28	667
	13%	33%	33%	16%	4%	100%
Footways leading to emergency facilities	467	148	68	7	6	696
	67%	21%	10%	1%	1%	100%
Footways which give access to residential properties	68	171	235	119	94	687
	10%	25%	34%	17%	14%	100%

Q17 How did you vote in the May 2006 Council elections? (Select one only)		
	Count	Column N %
I did not vote	206	28%
Vote at a Polling Station	366	49%
Use a Postal Vote	168	22%
Can't remember	2	0%
Vote in another way	4	1%
Base	746	100%

	Q17 How did you vote in the May 2006 Council Elections? 'another way'	Frequency
1	Voter disabled - cast vote through proxy	1
2	Voted via text message	1
3	Uncodable	1

Q18. If you did not vote in the May 2006 elections was it because...		
This was a multiple choice question		
	Count	Column N %
You were too busy to go to the Polling Station	46	23%
You were physically unable to get to the Polling Station	19	10%
You did not know the election was on	6	3%
You forgot the election was on	27	14%
You did not think that your vote was important	18	9%
You have no interest in local elections	23	12%
You thought none of the candidates seemed to represent your view	56	28%
Not on the electoral register	8	4%
Other	45	23%
Uncodable	3	2%
Base	200	N/A ¹³

	Q18 If you did not vote in the May 2006 elections was it because - other	Frequency
1	Out of the area at the time	11
2	General disillusion with process of electoral politics	9
3	Prevented by unforeseen crisis	6
4	Applied for postal vote but didn't get it in time/at all	7
5	Not enough information on candidates	4
6	Just moved house	3
7	Non-specific comment	5

Q19. Would these options make you more likely to vote at the next Council elections?		
This was a multiple choice question		
	Count	Column N %
If it was an all-postal election	224	33%
If you could vote by phone	162	24%
If you could vote electronically - by e-mail or Internet	237	35%
If you could vote over a period of time rather than just on one day	207	31%
If you could vote at the weekend, rather than on Thursday	162	24%
If you could vote at a Polling Station	265	39%
Nothing would encourage me to vote in the next local Council Election	20	3%
Other	65	10%
Uncodable	1	0%
Base	676	N/A ¹⁴

¹³ Total percentage not applicable as respondents could give multiple answers

¹⁴ Total percentage not applicable as respondents could give multiple answers

	Q19. Would these options make you more likely to vote at the next election - Other	Frequency
1	Respondent intends to vote as a matter of course, so none of the options will increase their likelihood to do so.	20
2	Respondent more likely to vote if more polling stations were available, in other public spaces.	6
3	If you could vote by text message.	2
4	Respondent expressed their preference for postal voting.	7
5	Respondent more likely to vote if they felt candidates more closely represented their views, or if their vote was felt to make a difference.	9
6	Respondent more likely to vote if candidate's views were clearer.	3
7	Respondent feels that penalties should be incurred for not voting, or that it should be mandatory.	2
8	Respondent expressed a wish for a wider choice of candidates, or to be able to indicate a non-preference for candidates standing.	3
9	Respondent expresses satisfaction with the current system of polling stations.	5
10	Choice of voting ways	1
11	If the council organised my postal vote as requested	1
12	If there was option of polling station or postal. Rather than one or the other.	1
13	If things would change to benefit people who are working class	1
14	Knowing it is being held-last time I only knew because of the polling card being delivered	1
15	Longer to return postal vote (was on holiday)	1
16	Preference voting-ward has major majority and hence votes for other parties no use	1
17	Voting should be made compulsory!	1

Q20 Please tell us which option would make you most likely to vote at the next Council election? (Select one only)		
	Count	Column N %
If it was an all-postal election	85	17%
If you could vote by phone	29	6%
If you could vote electronically - by e-mail or Internet	115	23%
If you could vote over a period of time rather than just on one day	61	12%
If you could vote at the weekend, rather than on Thursday	29	6%
If you could vote at a Polling Station	138	28%
Nothing would encourage me to vote in the next local Council Election	13	3%
Other	31	6%
Base	501	100% ¹⁵

¹⁵ The sub-totals in this table add up to 101% due to rounding up to the nearest whole number

Q21. For postal voting at any election, do you have any concerns about...?		
This was a multiple choice question		
	Count	Column N %
The confidentiality of the voting process	293	40%
The risk of your vote being lost in the post	392	54%
The risk of someone stealing and using your vote	351	48%
I have no concerns about postal voting	213	29%
Other	54	7%
Uncodable	2	0%
Base	728	N/A ¹⁶

	Q21. Concerns about postal voting - Other	Frequency
1	Don't trust the post	1
2	Need voting box in Post Office	1
3	Prefer to take it by hand	1
4	Respondent is concerned that the postal voting system is open to abuse e.g. "vote rigging", "fraud" or "theft".	33
5	Respondent is concerned that postal voting opens up the possibility of pressure being exerted or multiple vote casting within families	5
6	Respondent is worried about finding someone to countersign their vote	2
7	Respondent is worried about the potential for administrative or postal errors.	5
8	Respondent is concerned that the postal voting system is overly complex	4
9	Respondent is worried that their circumstances will affect their ability to vote.	2

¹⁶ Total percentage not applicable as respondents could give multiple answers

Q22. Would you like to take part in these other types of consultation? This was a multiple choice question		
	Count	Column N %
Discussion groups / workshops - panel members who take part receive £10 for travel expenses	186	48%
Mystery shopper - for example, giving us feedback on Council reception areas	213	54%
Plain Talk Group - giving us your views about how the documents we produce could be improved	86	22%
Website group - give us your views on how the Council website could be improved	96	25%
Text panel - receive text messages on your mobile phone about key Council decisions you can vote on	72	18%
Base	391	N/A ¹⁷

Q23 Are you willing for us to pass on your personal details to the local media so they can contact you direct to interview you about the survey results or issues that concern you in your local area.		
	Count	Column N %
Yes	158	22%
No	571	78%
Base	729	100%

Q24. Please tell us which of the service issues listed interest you. This was a multiple choice question		
	Count	Column N %
Travel / Transport in Derby	409	57%
Your home / Housing needs	263	37%
Employment	202	28%
Income, Pensions and Benefits	449	63%
Leisure / Recreation	183	26%
Education / Training	282	39%
Support for living at home	296	41%
Staying healthy / Health care	138	19%
The environment	261	37%
Crime / Safety	457	64%
Other	46	6%
Base	714	N/A ¹⁸

¹⁷ Total percentage not applicable as respondents could give multiple answers

¹⁸ Total percentage not applicable as respondents could give multiple answers

	Q24. Any other information, service/topics in which respondents wish to be included in - Other	Frequency
1	Any issues that arise	4
2	Disability services and facilities	4
3	Recycling	8
4	Town planning and infrastructure	7
5	Littering and graffiti issues	3
6	Improvements to Derby	4
7	None/unsure	10
8	Dating issues	1
9	Immigrant and refugee issues	1
10	Pointer Panel Reviews, Council Performance issues	1
11	Services for children	1
12	Trading standards	1
13	Uncodable	1