

Council Scorecard – Quarter Two 2018/19

Measure Description	Good is	Previous Year End Outturn	Quarter Two - Year to Date	Quarterly Target	Quarterly Target Status	Year End Forecast	Year End Target	Forecast Year End Status	Direction of Travel
Ambitious									
C PM02a Take up of universal entitlement 15 hour FEEE places for three and four year-olds	High	95%	95%	98%	Amber	95%	98%	Amber	
DH Local 62b Number of new homes delivered in year (HRA & DH)	High	33	12	Annual Collection		44	28	Blue	
EIISS PM16a (NI 117) Percentage of 16-17 year-olds who are not in education, training or employment (NEET)	Low	4.6%	4.4% Provisional	4.6%	Blue	4.4%	4.4%	Green	
L&I PM02a Percentage of Y6 pupils achieving expected level in reading, writing and maths	High	55%	60% Provisional	61%	Amber	61%	61%	Green	
L&I PM03a Progress 8 score	High	-0.18	Data available at Q3				-0.15		
L&I PM04a Attainment 8 score	High	42.6	Data available at Q3				45.0		
L&I PM23c Maintained Schools services, settings and institutions judged 'good' or 'outstanding'	High	82%	86%	86%	Green	85%	90%	Red	
Regen PM14 Jobs created through DCC initiatives	High	1,047	368	250	Blue	1,000	1,000	Green	
Regen PM21 Number of new businesses established arising from DCC interventions	High	14	22	30	Red	45	106	Red	
Regen PM22 Number of businesses supported by DCC through access to finance, advice and indirect support	High	291	206	100	Blue	300	200	Blue	
SEND 6 (L&I PM26a) Percentage of new EHCPs issued in 20 weeks	High	47%	53%	75%	Red	75%	75%	Green	
Resilient									
CM PM05 % sundry debt collected in-year	High	93.5%	94%	93%	Green	93%	93%	Green	
CM PM15 Number of online transactions	High	97,171	44,745	60,000	Red	112,816	125,000	Red	
CM PM24 Average time (days) taken to process new Housing Benefit claims	Low	28.5	31.5	28.5	Red	29.5	28.5	Amber	
CM PM24a Average time (days) taken to process changes of circumstances for Housing Benefit	Low	10.4	11.8	11.0	Red	11.0	11.0	Green	
CP 08f Average working days per employee (full time equivalents) per year lost through sickness absence - Excluding Schools	Low	12.8	5.6	4.2	Red	11.67	8.4	Red	

Data Source: DORIS

Date: Friday 25 October 2018

Report Name: Council Scorecard Quarterly

Performance and Intelligence Team

Appendix 2

Measure Description	Good is	Previous Year End Outturn	Quarter Two - Year to Date	Quarterly Target	Quarterly Target Status	Year End Forecast	Year End Target	Forecast Year End Status	Direction of Travel
DH Local 01 (old bop 66b) Rent arrears of current tenants as a percentage of rent roll	Low	2.2%	2.7%	3.3%	Blue	3.1%	3.1%	Green	
EARS PM53 Percentage of sickness incidents where a return interview has been completed within three working days	High	59%	65%	90%	Red	80%	90%	Red	
FPA PM22a Unqualified audit opinion on last year's statement of accounts	High		Unqualified opinion achieved for 2017/18 accounts		Green			Green	N/A
FPA PM22b Positive Value for Money opinion from external auditors on last year's statement of accounts	High		Major Slippage	Complete	Red	Major Slippage	Complete	Red	N/A
FPA PM40 Percentage of in year savings achieved	High	N/A	Not yet available	No target set					
IG PM01 Number of Internal Audit recommended actions not yet implemented after 6 months	Low	N/A	37	No target set					
L&D PM07b Average time taken (days) to issue a Local Land Charges search	Low	14.3 days	15.1 days	10 days	Red	15 days	10 days	Red	
Safe									
AHH 02Cb (NI 131) Delayed transfers of care from hospitals per 100,000 population, social care only	Low	0.5 per 100,000 population	0.7 per 100,000 population	0.9 per 100,000 population	Blue	0.5 per 100,000 population	0.9 per 100,000 population	Blue	
AHH 02D % of new Adult Social Care clients who received short term support, who then required no other services (STMAX)	High	68.2%	67.6%	71.5%	Red	67.5%	71.5%	Red	
AHH 4A Users saying they feel safe	High	68.1%	Annual Collection				No target set		
AHH Local 2A (i) Adults aged 18 to 64 whose long term care needs are met through residential or nursing care per 100,000 population	Low	19.3 per 100,000 population	9.0 per 100,000 population	7.7 per 100,000 population	Red	23.0 per 100,000 population	20.0 per 100,000 population	Red	
AHH Local 2A2(ii) Adults aged 65 and over whose long term care needs are met through residential or nursing care per 100,000 population	Low	626.0 per 100,000 population	230.7 per 100,000 population	267.5 per 100,000 population	Blue	590 per 100,000 population	612 per 100,000 population	Blue	
C PM21 Percentage of children and young people placed within 20 miles of Derby (for IFA providers)	High	N/A	55%	57%	Amber	60%	60%	Green	N/A
EaRS PM25 Proportion of Food Hygiene Rating Scheme	High	91.0%	91.7%	90%	Blue	90%	90%	Green	

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rated premises achieving level 4 or level 5 following intervention									
EI 12/EI 3 Percentage of children and young people's early help cases where progression tools show an improving direction of travel after support has been provided	High	88.7%	94.5%	95%	Amber	95%	95%	Green	
EI SS PM04 Children who are the subject of a child protection plan per 10,000 population aged under 18 (Snapshot)	Low	87.40 per 10,000 population	78.90 per 10,000 population	81.30 per 10,000 population	Blue	80.00 per 10,000 population	75.80 per 10,000 population	Red	
EI SS PM39 Number of child sexual exploitation requests that were identified at medium or high risk at the first strategy meeting	High	11	16		No target set				N/A
L&I PM23e Percentage of inspected services settings and institutions that are judged as 'good' or 'outstanding' – Residential Children's Homes	High	83.3%	40%	83%	Red	40%	83%	Red	
SP PM09g Emptied bins as a percentage of all household bins	High	99.95%	99.93%	99.85%	Green	99.85%	99.85%	Green	
SS PM07 - Children in Care per 10,000 population aged under 18 (EI SS PM05)	Low	83.20 per 10,000 population	84.80 per 10,000 population	81.10 per 10,000 population	Amber	85.00 per 10,000 population	79.10 per 10,000 population	Red	
SS PM23b Percentage of children placed with independent fostering agencies	Low	62.6%	67.2%	60%	Red	65%	60%	Red	
SS PM25 Percentage of children who wait less than 16 months between entering care and moving in with their adoptive family	High	62.5%	56.3%	65%	Red	65%	65%	Green	
SS PM28 Percentage of foster carer applicants approved in 8 months from receipt of application	High	43%	0.0%	50%	Red	85%	50%	Blue	
Strong									
AHH 02B (NI 125) % of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	High	78.0%	78.3%	82%	Amber	78%	82%	Amber	
DH Local 142 Total number of cases resolved under prevention duty - NEW for 2018-19	High	N/A	119		No Target				N/A

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DH Local 143 Total number of cases resolved under relief duty - NEW for 2018-19	High	N/A	204		No Target				N/A
IC PM06 Number of households assisted through the Healthy Housing Hub with repairs, improvements, adaptations and advice	High	692	357	275	Blue	550	550	Green	↓
L&C PM28 Livewell: NHS Health Checks	High	923	366	375	Amber	1,000	1,000	Green	↗
LCT PM03 Number of older people participating in programme to reduce falls	High	394	233	200	Blue	400	400	Green	↗
YA&H PM08 (NI 155) Number of new affordable homes provided (gross)	High	75	30	22	Blue	90	135	Red	↗

Table Key

Traffic Light Status:

- Blue** performance above target by 2% or more
- Green** performance meets target
- Amber** performance within 5% of the target
- Red** performance more than 5% adverse of target

Direction of Travel:

-  Performance has improved compared to the previous year
-  Performance remains the same as the previous year
-  Performance has deteriorated compared to the previous year
-  Performance has deteriorated compared to previous year – planned through target setting process