



DERBY CITY COUNCIL

**SOCIAL CARE AND HEALTH COMMISSION**  
**18 April 2005**

Report of the Director of Corporate Services

# ITEM 7

## **Briefing paper : GP Retirement notification**

### **RECOMMENDATION**

- 1.1 The Commission is asked to note the action taken by the Central and Greater Derby Primary Care Trusts on the change of service resulting from a planned GP Retirement.

### **SUPPORTING INFORMATION**

- 2.1 The Chellaston Medical Centre, a single partner practice, was to close on 1 April due to the planned retirement of its GP, Dr Chowdhury's, and all his former patients to be registered with other appropriate practices.
- 2.2 The change of service resulting from the GP retirement is managed by the Director of Operations and Primary Care, Central and Greater Derby Primary Care Trusts. The information provided by the Director of Operations and Primary Care states that each of Dr Chowdhury's patients/ family group will have received a letter advising them of their individual circumstances. Patients living in the Chellaston area will be transferred to one of the two practices who currently serve Chellaston. These are allocated on home address and proximity to the new practice.
- 2.3 Patients who do not live in the Chellaston area have been sent a letter which details how to register with a new practice. These letters were sent out a number of weeks ago and to date have not had any patients express any dissatisfaction or difficulty whatsoever. In addition Derwent Shared Services who deal with patient registration have been tracking the patients to ensure they are registered with another GP. They are planning to review this again in a few weeks and will send another letter to any patient not re-registered with another practice offering them support to register.
- 2.4 The Commission is offered reassurances that no one will be left without a GP. It is the individuals' responsibility to register themselves with a GP, and they have made this process as easy as possible for all the patients. The Director of Operations and Primary Care states that the whole process has been very smooth due to the planning and work of Dr Chowdhury's team, Dr Black and partners, Meadowfields, Derwent Shared Services and team at the PCT.

- 2.5 The attached briefing paper provided by the Director of Operations and Primary Care, Central and Greater Derby Primary Care Trusts updates members on the action taken by the Trust to the planned GP retirement.

<b>For more information contact:</b>	Mr M Hussain 01332 255597 e-mail <a href="mailto:mahroof.hussain@derby.gov.uk">mahroof.hussain@derby.gov.uk</a>
<b>Background papers:</b>	None
<b>List of appendices:</b>	Appendix 1 - Implications Appendix 2 - Briefing paper: GP retirement notification and Email Appendix 3 – Email from Director of Operations and Primary Care

## Appendix 1

### IMPLICATIONS

#### Financial

- 1.1 None.

#### Legal

- 2.1 The Health and Social Care Act 2001 enables overview and scrutiny committees to review any matter relating to the planning, provision and operation of health services within their area.

#### Personnel

- 3.1 None.

#### Equalities Impact

- 4.1 None.

#### Corporate Objectives and Priorities

- 5.1 The report supports the Corporate Objectives of a **diverse, attractive and healthy environment**

E-Mail from Trish Thompson, Director of Operations and Primary Care to provide further information

Good morning Mahroof and thanks for your letter.

Each of Dr Chowdhury's patients/ family group will have received a letter advising them of their individual circumstances. The list was split between the two practices who currently serve Chellaston. These were allocated on home address and proximity to the new practice.

Patients who do not live in the Chellaston Area have been sent a letter which details how to register with a new practice. These letters were sent out a number of weeks ago and I am delighted to advise you to date I have not had any patient express any dissatisfaction or difficulty whatsoever. In addition Derwent Shared Services who deal with patient registration have been tracking the patients to ensure they are registered with another GP. They are planning to review this again in a few weeks and will send another letter to any patient not re-registered with another practice offering them support to register.

I therefore am confident in offering you our reassurances that no one will be left without a GP. It is the individuals responsibility to register themselves with a GP but we have made this process as easy as possible for all the patients.

The whole process has been very smooth due to the planning and work of Dr Chowdhury's team, Dr Black and partners, Meadowfields, Derwent Shared Services and my team here at the PCT.

If you require any additional information then please do not hesitate to contact me

Regards

Trish