

Agencia Consulting Ltd 8 Waterside House Livingstone Road HESSLE East Yorkshire HU13 0EG Celtic House, Heritage Gate, Friary Street, Derby, DE1 1LS Phone 01332 225225 Fax 01332 225444 DX No 11528 - DERBY www.smithpartnership.co.uk email info@smithpartnership.co.uk

Offices also at: Leicester, Stoke On Trent, Burton Upon Trent and Swadlincore

Date: 16 February 2011

Our Ref: SDR/K/194061-00001

Your Ref:

Please Ask for Simon Richardson

Dear Sirs

RE: Warwick House, Bonsall Avenue, Derby, DE23 6JW

Our Clients: Mrs Olive George, Mr Sid Horne, Mr Cyril Pickering and Mr George Palfreyman

Potential Clients: Mr Fred Parks and Mrs Arthur Tossell

On behalf of our above named clients we wish the following points to be taken into consideration by Derby City Council in advance of their decision as to whether to close Warwick House.

- Given the advanced age of our clients and, in at least two of their cases, the fact that they were moved to Warwick House within the last two years, a move from their home is a completely disproportionate and inappropriate response to the problems identified by the Council. They should be allowed to spend the rest of their days in their current home.
- As recently as autumn 2009 Mr Phil Holmes, the Council's Head of Old People's Strategic Commissioning, wrote to our clients and then visited them to explain that Warwick House would be their home for good.
- 3. The extra care model of future provision will not suitable for any of our clients.
- 4. Our clients are concerned that the cost of accommodation and care at an independently run home is likely to be more than the cost at a Council run home and although the Council states that it will cover any difference, our clients do not believe that they have the means or the wish so to do, certainly for so long as there are cheaper beds available in other homes even if it means parting residents from their friends.
- 5. Our clients do not believe that there will be sufficient beds available to give every resident sufficient choice to be with their friends.
- 6. Our clients regard Warwick House, the residents and the staff as their family home and consider that it is their human right to remain there with them.





7. The Council has give priority to renovating its own premises at a costs of some £40 million whereas that project should have been postponed during the course of our clients' lifetimes so as to make funds available to enable our clients to remain in their home.

Would you please ensure that these representations are placed before the Council Cabinet and would you please in due course forward to us the minutes of the decision made by the Cabinet in April.

Yours faithfully

Smith Partnership

Direct Dial: 01332 225331 Direct Fax: 01332 225395

Email: simon.richardson@smithpartnership.co.uk