



HEALTH AND WELLBEING BOARD
19th November 2015

ITEM 10

Report of the Strategic Director of...

Learning from Healthwatch inspection, briefing on the Dept. of health strategy- Proactive and Safe and Reforming Our Service

SUMMARY

- 1.1 Derbyshire Healthcare Foundation Trust is a multi-specialty provider of community, children's and mental health services.
- 1.2 In 2014/15 Derbyshire Healthcare received an income of £131m, received 67,547 referrals, saw 90,746 service users and had 1,502 inpatient admissions.
- 1.3 Healthwatch carried out an independent review of services. Approximately 75% respondents say our services are 'good' to 'excellent'.
- 1.4 A number of issues were identified, however. In response to this Derbyshire Healthcare have identified a number of local quality priorities and put in place plans to bring about change including promoting cultural change and refreshing all professional strategies to set the tone of practice.

RECOMMENDATION

- 2.1 To note the progress and plans to bring about change to improve services.

REASONS FOR RECOMMENDATION

- 3.1 To provide assurance to the Board.

SUPPORTING INFORMATION

- 4.1 Derbyshire Healthcare Foundation Trust is a multi-specialty provider of community, children's and mental health services.
- 4.2 In 2014/15 Derbyshire Healthcare:
 - Received an income of £131m
 - Employed 2,356 members of staff
 - Saw 90,746 service users

- Received 67,547 referrals
 - Had 1,502 inpatient admissions
 - 37,121 adults treated at any one time
 - 70,457 children treated at any one time.
- 4.3 Healthwatch carried out an independent review of services. Approximately 75% respondents say our services are 'good' to 'excellent'.
- 4.4 We believe that the biggest issue is not restrictive practices but access to services and self-referral.
- 4.5 We have identified a number of local quality priorities:
- 'Positive and safe' (reducing the use of restrictive practice);
 - Recovery-focused care;
 - Individualised, personalised care is evidenced;
 - Strengthening clinical leadership and ownership of quality performance.
- 4.6 We now have plans in place to bring about change. This includes promoting cultural change with a clear strategy which has been recently refreshed alongside refreshing all professional strategies to set the tone of practice. In addition new NICE guideline was published in May 2015 and warnings provided on the impact New and Novel Psychoactive substances (NPS).

OTHER OPTIONS CONSIDERED

5.1 None.

This report has been approved by the following officers:

Legal officer Financial officer Human Resources officer Estates/Property officer Service Director(s) Other(s)	
For more information contact: Background papers: List of appendices:	Put-your-name-here 01332 XXXXXX xxx.xxx@derby.gov.uk None Appendix 1 – Implications

IMPLICATIONS

Financial and Value for Money

1.1

Legal

2.1

Personnel

3.1

IT

4.1

Equalities Impact

5.1

Health and Safety

6.1

Environmental Sustainability

7.1

Property and Asset Management

8.1

Risk Management

9.1

Corporate objectives and priorities for change

10.1