

PLAIN ENGLISH PANEL
TUESDAY 15 MARCH 2005 AT 10.00 AM
AT THE COUNCIL HOUSE,
CORPORATION STREET, DERBY

A G E N D A

1. Apologies for Absence
2. Confirmation of the Minutes of the meeting held on 16 September 2005 Attached
3. Welcome Pack for Young People Moving into a Care Home
4. Making Yourself Heard – Complaint Form
5. What Happens Now? – Stages for Complaints