

Under age policy

General

- Age restriction to be decided on an event by event basis.
- Pit staff and SIA Security and Stewards to be briefed as to expected attendance of minors, additional female SIA's and additional medics utilised where large young female audience expected.
- Additional Female SIA security for young person events with a high percentage of female audience.
- Regular toilet checks and response security patrols.
- FOH staff and SIA security and stewards to be aware of any young person are leaving the event on their own or with other patrons they do not know.
- Pit staff to liaise with customers in the crowd and ensure everyone comfortable and monitor any potential disturbance of the events enjoyment.
- Crowd profiling of the audience to occur for heavy young person demographic events for older lone patrons.
- Access to the event may be refused.
- Additional security patrols and staff members utilised for events that attract an early queue with minors present.
- Licensing objectives to be upheld at all times, challenge 25 procedures in place to prevent minors purchasing alcohol, refusals for lack of ID to be logged in refusals log.

Queuing

- All customers advised to not camp out in the street.
- Events with the potential for under age camping to be flagged with local police and local authority.

Alcohol prevention policy

- Venue to take extra precautions such as 1 ID 1 drink to be put in place at events with a young audience demographic likely to be attempting to access alcohol.
- Additional security to be utilised at events considered high risk for the potential attempt of purchase or alcohol to patrol.
- Where event are identified to attract a younger demographic, liaise with local off licences premises to prevent underage sales pre-venue.
- Anyone believed to be underage holding a drink with be questioned.
- No admission to the event will be provided to anyone believed to be intoxicated, if they are or we believe them to be under 18 we will call their parents/guardian or police.

Use of Wrist bands.

- On a risk assessed basis anybody over the age of 18 or who has a recognised id to prove that they are over 18 will be supplied with a wristband on entry.
- During these shows only people who have the wristband will be served alcohol during the event.
- There will also be security present in the room to ensure that no non-wristband customers have access to alcohol during the event.
- Proxy sales policy to be re-enforced to all staff prior to doors opening.

First aid provision

- Identified first aid at work / medically trained person on site if required by event by event risk assessment, there role is to respond to any issues relating to intoxication and customers feeling unwell.