

## Performance Review Programme 2009/10

### RECOMMENDATION

- 1.1 For the Commission to consider and confirm the topics that will be included in its work plan for the coming year.

### SUPPORTING INFORMATION

- 2.1 At its meeting on 28 September 2009 the Scrutiny Management Commission considered a report by the Corporate Director of Resources which outlined the current mechanisms for reviewing the performance of the Council and Derby City Partnership. These include:
- Performance Support Group
  - Overview and Scrutiny
  - Performance Surgeries
- 2.2 Members were informed that the introduction of Performance Support Group in conjunction with overview and scrutiny has provided the opportunity to develop performance review programme for 2009/10. This process should help to reduce duplication of the same area being reviewed by different groups and therefore maximise use of resources.
- 2.3 The SMC resolved that the table contained in Appendix 2 should be considered by all Commissions at their next meetings so that they could confirm the topics they wished to include in their work plans for the coming municipal year.

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**Background papers:** None  
**List of appendices:** Appendix 1 – Implications  
Appendix 2 – Performance Support Group Work Programme

<b>IMPLICATIONS</b>
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**Financial**

1. A performance reward grant of approximately £2.2 million is available if the 2008-2011 LAA performance targets are achieved.

**Legal**

2. None directly arising.

**Personnel**

3. None directly arising.

**Equalities impact**

4. The Local Area Agreement includes targets related to how well we are delivering services to different groups and whether people feel they are being treated fairly.

**Corporate priorities**

5. The performance review programme will challenge areas which are underperforming to help us achieve our corporate priorities and community outcomes.

## Work Programme 2009/10 (covering the Performance Support Group, Overview & Scrutiny and Performance Surgeries)

A rating has been assigned against each indicator/theme listed below in order to prioritise the review process and maximise resources.

- |                |   |
|----------------|---|
| 1 – High issue | Continued decline over 2+ quarters in direction of travel and performance against target or identified as CAA |
| 2 – Medium     | Initial decline in direction of travel and performance against target   |
| 3 – Low        | Borderline underperformance   |

### Performance Support Group

Possible area for review	Source(s)	Priority Level	Detailed or high-level review	DCP City	Suggested Lead Group	Expected review date	Comments
Educational attainment (NI 72 and 92)	LAA Monitoring	2 – Medium	High-level	CYP	Performance Support Group	July 2009	Reviewed by PSG in July 2009
Vulnerable people achieving independent living (NI 141)	LAA Monitoring	3 - Low	High-level	HC	Performance Support Group	July 2009	Reviewed by PSG in July 2009
Street cleaning – levels of detritus (NI 195b)	LAA Monitoring	3 - Low	High-level	SSC	Performance Support Group	July 2009	Reviewed by PSG in July 2009
Assault with injury crime rate (NI 20)	LAA Monitoring	2 - Medium	High-level	SSC	Performance Support Group	October 2009	
Children becoming the subject of a Child Protection Plan for a second or subsequent time (NI 65)	LAA Monitoring	1 - High	High-level	CYP	Performance Support Group	October 2009	

Possible area for review	Source(s)	Priority Level	Detailed or high-level review	DCP City	Suggested Lead Group	Expected review date	Comments
Alcohol reduction (NI 39)	CAA emerging issue	1 - High	High-level update	SSC	Performance Support Group	October 2009	Reviewed by PSG in Dec 2008
Waste landfilled (NI 193)	LAA Monitoring CAA Emerging issue	3 - Low	High-level	CG/SSC	Performance Support Group	Dec 2009	
Child poverty (NI 116)	LAA Monitoring	1 - High	High-level	CYP	Performance Support Group	Dec 2009	
Road safety and reducing KSI (NI 47)	CAA emerging issue	1 - High	High-level Update	CG	Performance Support Group	Dec 2009	Reviewed by PSG in March 2009
Working age people on our of work benefits (NI 152)	LAA Monitoring	1 - High	High-level Update	CG	Performance Support Group	Mar 2010	Reviewed by PSG Dec 2008

## Overview and Scrutiny Commissions

Possible area for review	Source(s)	Priority Level	Detailed or high-level review	DCP City	Suggested Lead Group	Expected review date	Comments
Budget setting process	Overview & Scrutiny	1 - High	High-level	N/A	Scrutiny Management Commission	July / August 2009	Review concluded.
Managing community cohesion (crime and disorder)	CAA emerging issue	2 – Medium	High-level	SSC	Scrutiny Management Commission	TBC	Review in progress.
Neighbourhood working	Community Commission	2- Medium	Detailed	All	Scrutiny Management Commission	TBC	Review in progress.
Infant Mortality at neighbourhood level	LAA Monitoring CAA emerging issue	1 - High	High-level	HC	Adult Services and Health Commission	TBC	
Physical activity strategy possibly together with childhood obesity targets (NI 8/57)	LAA Monitoring ASH Scrutiny Commission	3 - Low	Detailed	CC/CYP	Adult Services and Health Commission	TBC	
Under 18 conception rate (NI 112)	LAA Monitoring CAA emerging issue	1 – High	High-level	CYP	Children & Young People Commission	TBC	Detailed Review by Overview & Scrutiny in 2008
Gangs	CYP Commission	1 - High	Detailed	SSC/CYP	Children & Young People Commission	TBC	

Possible area for review	Source(s)	Priority Level	Detailed or high-level review	DCP City	Suggested Lead Group	Expected review date	Comments
Childrens well-being/ CAMHS (NI 50, 51 and 58)	LAA Monitoring	3 - Low	High-level	CYP	Children & Young People Commission	TBC	
Climate change - CO2 emissions and flood risk (NI 186/189)	LAA Monitoring CC Commission	2 - Medium	Detailed	CG	Climate Change Commission	TBC	Reviewed by PSG Oct 2008
Additional homes provided (NI 154) and general housing – demand v supply	CAA emerging issue	1 - High	Detailed	CG	Community Commission	TBC	Reviewed by PSG in Dec 2008
Art Development	Community Commission	2 - Medium	High-level	CC	Community Commission	TBC	
Derby Advice	Community Commission	2 - Medium	High-level	CG/SSC	Community Commission	TBC	
Fly-tipping	Community Commission Q1 Monitoring	2 - Medium	High-level	SSC	Community Commission	TBC	
Empty properties	Community Commission	2 - Medium	High-level	CG	Community Commission	TBC	
Homelessness	Community Commission	3 - Low	High-level	SSC	Community Commission	TBC	
Community Legal Services	Community Commission	3 - Low	High-level	CG/SSC	Community Commission	TBC	

Possible area for review	Source(s)	Priority Level	Detailed or high-level review	DCP City	Suggested Lead Group	Expected review date	Comments
Museums	Community Commission	3 - Low	High-level	CC	Community Commission	TBC	
Derby Live programme	Community Commission	3 – Low	High-level	CC	Community Commission	TBC	
Osmaston Master Plan	Community Commission	3 - Low	High-level	CG	Community Commission	TBC	

## Performance Surgeries

Possible area for review	Source(s)	Priority Level	Detailed or high-level review	DCP City	Suggested Lead Group	Expected review date	Comments
Children's social care indicators – various NI	Q4 / Q1 Monitoring	1 - High	Update – follow up to December Surgeries	N/A	Children and Young People	21 Sept	As reported to Cabinet on 1/9/09 Review completed
NI 155 - Number of new homes provided through the affordable housing development programme.	Q4 Monitoring	1 - High	Detailed	N/A	Housing and Environment	15 Sept	As reported to Cabinet on 1/9/09 Review completed
NI 156 - Number of households living in temporary accommodation	Q4 Monitoring	1 - High	Detailed	N/A	Housing and Environment	15 Sept	As reported to Cabinet on 1/9/09 Review completed
NI 181 - Time taken to process Housing Benefits/Council Tax Benefit new claims and change events.	Q4 Monitoring	1 - High	Update – Follow-up to 2007/08 Surgery	N/A	Housing and Environment	15 Sept	As reported to Cabinet on 1/9/09 Review completed



Possible area for review	Source(s)	Priority Level	Detailed or high-level review	DCP City	Suggested Lead Group	Expected review date	Comments
CP3.3a - Two conservation character appraisals completed and published.	Q4 Monitoring	1 - High	Detailed	N/A	Housing and Environment	24 Nov	As reported to Cabinet on 1/9/09
NI 157a and b – Processing of planning applications as measured against targets for 'major' and 'minor' application types.	Q4 Monitoring	3 - Low	Update – Follow-up to January Surgery	N/A	Planning and Transport	17 Sept	As reported to Cabinet on 1/9/09 Review completed