

Area Panel 5 Community Issues Update Report

Item No	Issue title	Recommended panel action
Allestree ward		
1.1	Kingscroft	Note and Close
1.2	Traffic along Ford Lane	Note and refer to Allestree Neighbourhood Board
1.3	Sustainability of housing developments in Allestree	Note and refer to Allestree Neighbourhood Board
Darley ward		
1.4	<u>Five Lamps Traffic Lights, Darley</u>	Note and refer to Darley Neighbourhood Board
1.5	Petition – Well repairs and installation of hand rail, Well Street	Note and refer to Darley Neighbourhood Board
1.6	<u>Yellow Advertising Signs, Darley</u>	Note and close
1.7	<u>Parking Restrictions & Enforcement, Darley</u>	Note and refer to Darley Neighbourhood Board
1.8	Refurbishment of toilets in Darley Park	Note and refer to Darley Neighbourhood Board
1.9	Maintenance of trees and hedgerows	Note and close
1.10	St Mary's Footbridge	Note and refer to Darley Neighbourhood Board
1.11	Maintenance of buildings in Markeaton Park and the condition of toilets at the Craft centre	Note and refer to Darley Neighbourhood Board
1.12	Petition – Resident visitor parking permits on Mansfield Road	Note and refer to Darley Neighbourhood Board
Allestree and Darley		
1.13	University Parking	Note and refer to a sub group of Allestree and Darley Neighbourhood Boards
Allestree and Mackworth		
1.14	Pedestrian crossing, Markeaton Park	Note and refer to a sub group of Allestree and Darley Neighbourhood Boards
Mackworth ward		
1.15	<u>Anti social behaviour at Humbleton Drive Shopping Parade</u>	Note and refer to Mackworth Neighbourhood Board
1.16	Request for a pedestrian crossing at the junctions of Balham Walk, Prince Charles Avenue and Mornington Crescent	Note and refer to Mackworth Neighbourhood Board

All Wards		
1.17	<u>Bus Lanes</u>	Note and refer to a sub group of Allestre and Darley Neighbourhood Boards
1.18	Criteria on planning processes	Note and close
1.19	Neighbourhood Forums	Note and close
1.20	Representation of people across the three wards	Note and close
1.21	Sturgess Field Site	Note and refer to a sub group of Allestre and Darley Neighbourhood Boards
1.22	Outstanding issues	None

For more information contact:	Sarah Dosunmu, Area Panel Manager, ☎ 01332 258501 e-mail sarah.dosunmu@derby.gov.uk 📧
Background papers:	None.
List of appendices:	Appendix 1 - Area Panel 5 community issues update report, background information

1.1 Ref: 507017 – Kingscroft, Allestree received 04.07.2007

Issue: A resident asked about current developments proposed for Kingscroft. The resident is concerned regarding the density of population proposed for Kingscroft and feels that it is too high. She wanted to know if the planning department take into consideration ground space and gardens when assessing planning applications, particularly in relation to the proposed Nursing home as she believes that older people need and value access to open space and gardens. In addition the resident hoped that the proposed nursing home was not too big as large homes can be too impersonal.

Action: To respond to the resident and the next meeting.

Update: A response has been provided to the resident. It has been confirmed that yes, the Planning Department consider ground space and gardens when considering an application. This issue is a current planning application. **Note and close.**

Further information: Paul Clarke, Head of Development Control and Land Searches, Regeneration and Community, Telephone 25 5942

1.2 Ref: 507020 – Traffic along Ford Lane, Allestree received 04.07.2007

Issue: A resident asked if the Council is planning to monitor the change in traffic using Ford Lane to avoid congestion on the A6 and A38. Subjectively, this has increased massively since changes to the A6. The resident has undertaken their own survey and suggests about 350 vehicles per hour in the evening peak times, but thinks that it is greater in the morning.

Action: Appropriate officer to respond directly to the resident.

Update: The resident has been contacted directly, as he requested and now has a point of contact within the Highways and Traffic Division. **Note and refer to Allestree Neighbourhood Board.**

Further information: Neil Palfreyman, Traffic Management Engineer, Regeneration and Community, telephone 716090

1.3 Ref: 507025– Sustainability of housing development in Allestree received 04.07.2007

Issue: A resident asked, following the planning permission given to 456-458 Duffield Road and the inevitable development proposal for Kings Croft. There are currently rumours regarding local children now being told they cannot go to their local school, Woodlands, GP practices are now running at a stressed level. What is the Council doing to ensure these developments are sustainable?

Action: Appropriate officer to respond directly to the resident.

Update: A response has been sent to the resident. **Note and refer to Allestree Neighbourhood Board.**

Further information: Paul Clarke, Head of Development Control and Land Searches, Regeneration and Community, Telephone 25 5942

1.4 507005 – Five Lamps Traffic Lights, Darley - raised 31.01.07

Issue: Ever since the traffic lights have been installed at Five Lamps, the traffic situation has been worse. Since their introduction, Five Lamps has become an Air Quality Management Area. In correspondence, Derby City Council has confirmed that there has been an increase in road traffic accidents. DCC has also stated that if Connecting Derby goes ahead there will be no improvement of their quality at five lamps and DCC's own figures show an increase of up to 350%, adding to rather than reducing the problem.

Considering that DCC has an obligation to improve this situation and state in their local transport plan (2006-2011 - page 4E) that one of their over-arching objectives is to improve Air Quality and road safety, the resident is seeking clarification on what DCC is proposing to do about this. The resident suggested that these issues make it a fair argument that the Connecting Derby proposals for Five Lamps are abandoned.

Action: Provide an update to the next meeting.

Update: No further information to add. **Note and refer to Darley Neighbourhood Board**

Further information: Dave Powner, Project Manager, Regeneration and Community, 📞 715130

1.5 Ref: 505039 – Petition – Well repairs and installation of hand rail, Well Street, Darley - received 12.10.05

Issue: A petition containing 80 signatures, had been received from residents of Strutt's Park and Rivermead House requesting the repair of the well at the bottom of Well Street and the installation of a handrail on Well Street, as they were concerned about the general state of Well Street, in particular the slippery surface and the difficulties faced by everyone who use the route to negotiating the steep hill.

Action: Update on progress on repairs to the well.

Update: Derby Homes is awaiting funding for the repair works. It is an on going concern and will continue to be pursued. **Note and refer to Darley Neighbourhood Board.**

Further information: Peter Matthews, Local Manager, Derby Homes, 📞 717831

1.6 Ref: 507009 – Yellow Advertising Signs, Darley - received 04.04.2007

Issue: A resident on behalf of Broadway Action Group stated that a number of yellow advertising signs were fixed to lampposts. The Bryant's signs advertised Highfield housing development. The number and positioning of the signs made them very visually intrusive. The resident asked if action could be taken to remove the signs and to prevent more being erected.

Action: The resident further information on whether the Council receives remuneration for the erection of the signs.

Update: We can confirm that the City Council receives no remuneration from the erection of these new housing development signs. If the signs are discovered not

be authorised by the Council, the street lighting PFI contract will pay for the removal of any unauthorised signs. **Note and close.**

Further information: Neil Palfreyman, Highways and Transport, Regeneration and Community, ☎716090

1.7 Ref: 507010 – Parking Restrictions & Enforcement, Darley - received 04.04.2007

Issue: A resident on behalf of Broadway Action Group stated that drivers were regularly driving their vehicles over the footpath to park during evenings Thursday to Saturday avoiding the double yellow lines. When she had enquired about parking enforcement officers she had been told that they were not available after 8.00 pm. The resident went on to ask if bollards could be installed to prevent the inappropriate parking.

A second resident asked a similar question about enforcement in the Edward Street area during the evening / at night.

Several other residents mentioned parking problems that occurred during evenings (including the Strutts Park area) and that when they had rung the Council they had been told that parking enforcement officers she had been told that they were not available after 8.00 pm.

Action: The panel agreed to refer the issue to the relevant officer and asked for a robust response and appropriate action at the Broadway site.

Update: The parking issue, and the resident's proposed solution, was discussed at the meeting on 19 July, 2007 and will be given consideration during future meetings of the University Parking Group as an action plan for the area is developed. **Note and refer to a sub group of Allestree and Darley Neighbourhood Boards**

Further information: Neil Palfreyman, Highways and Transport, Regeneration and Community, ☎716090

1.8 Ref: 507015 – Future of toilets in Darley Park, Darley received 04.07.2007

Issue: A resident raised a question regarding the refurbishment of the toilets in Darley Park. The resident stated that they had been in contact with the Parks department and written to a number of officers and had little response. The resident stated that toilets are in a terrible condition and are used extensively by users of the park, particularly families and patrons of the nearby cafeteria and that the refurbishment of the toilets is a priority.

Action: Provide a response to the resident.

Update: A response has been sent to the resident. The toilets are due for further refurbishment and have been included as part of the maintenance programme.

Note and refer to Darley Neighbourhood Board

Further information: Steve Medlock, Head of Park Services, Environmental Services, Telephone 715536

Dawn Dagley, Park officer Community, Environmental Services, Telephone 716272

1.9 Ref: 507018 – Maintenance of trees and hedgerows, Mackworth - received 04.07.2007

Issue: A resident complained about the overgrown trees in Whitecross street, along the pavements and in the gardens. The resident stated that they are blocking light to the flats and scratching on the windows, causing a nuisance and disturbance, particularly at night.

Action: Appropriate officer to respond directly to the resident.

Update: Work has taken place, led by Derby Homes in conjunction with the Parks department. Hedgerows have been cut on Derby City land. Derby Homes have commenced their hedge and shrub trimming as part of their winter programme. Work has commenced on the 'lifting' of trees and branches. This work involves the cutting back of lower branches. This work will be undertaken as part of the Community Payback Scheme. **Note and close.**

Further information: Peter Matthews, Local Manager, Derby Homes, ☎ 717831

1.10 Ref: 507022– St Mary's Footbridge, Darley - received 04.07.2007

Issue: A resident requested information on why residents have not been consulted on the design and future use of St Mary's footbridge as previously promised on numerous occasions.

Action: Appropriate officer to respond directly to the resident.

Update: A Freedom of Information request was submitted on this item. The resident has had a detailed response on the matter. **Note and refer to Darley Neighbourhood Board.**

Further information: Andy Smart, Project Co-ordinator, Regeneration and Community, telephone 716100

1.11 Ref: 507024– Maintenance of buildings in Markeaton Park and the condition of lavatories at the Craft Centre, Allestree - received 04.07.2007

Issue: A resident submitted a written question regarding the former barrack blocks/army blocks now used for storage/maintenance purposes. The resident stated that they need to be looked after. The resident wanted to know who is responsible for clearing the troughings (roof guttering), where trees and shrubs have been growing for some time so that water is flowing down the sides of the building and rotting the brickwork.

With reference to the lavatories, the resident stated that they are in need of a proper clean. The ladies toilets are frequently dirty even in the morning when they are supposed to have been cleaned.

Action: Appropriate officer to respond directly to the resident.

Update: The toilets are cleaned every day and on several occasions on the days that the parks are busy. It depends on the time of the day you visit to when it was cleaned. It has been agreed to put notices in the toilets. The notices will advise users to contact the Play Centre or Ranger's Office if the toilets need some attention. **Note and refer to Darley Neighbourhood Board**

Further information: Steve Medlock, Head of Park Services, Environmental Services, Telephone 715536
Dawn Dagley, Park officer Community, Environmental Services, Telephone 716272

1.12 Ref: 507026– Petition – Resident visitor parking permits on Mansfield Road, Chester Green, Darley

Issue: A petition has been submitted regarding visitor parking permits on Mansfield Road. Residents have complained about difficulties of parking for visitors.

Action: Appropriate officer to respond directly to the resident.

Update: Investigations are still ongoing. **Note and refer to Darley Neighbourhood Board**

Further information: Neil Palfreyman, Traffic Management Engineer, Regeneration and Community, telephone 716090

1.13 Ref: 505040 – University Parking, Allestree and Darley - raised 12.10.05

Issue: Over the past two years residents have raised a number of issues, concerns and petitions about student parking and traffic around the University of Derby. These include complaints about student parking on Oakover Drive and Amber Road in Allestree, Broadway and Penny Long Lane and around Markeaton Street. Complaints had also been raised about the amount of litter generated on Broadway due to flyers and posters being placed on the car windscreens.

Action: To provide a report back on meetings organised between the University, Highways and Transportation and local resident's groups.

Update: Meetings have been taking place between Highways and Transportation; the University; local ward Councillors and resident's groups. An action plan has been drawn up and will go out for consultation though Broadway Action Group's AGM and Allestree and Darley Neighbourhood Forums and Boards. **Note and refer to a sub group of Allestree and Darley Neighbourhood Boards**

Further information: David Gartside, Head of Traffic, Regeneration and Community, ☎715025

Inspector Rachel Walker, Derbyshire Police, ☎613131

Neville Wells, University of Derby, ☎591962

1.14 Ref 506029 – Pedestrian crossing, Markeaton Park, Mackworth/Allestree – raised 12.07.06

Issue: A local resident considered that the new skateboard park at Markeaton Park now meant even more residents from Mackworth were going to Markeaton Park. He considered this was more evidence for the need for a pedestrian crossing by the Prince Charles Avenue junction and he asked the panel to consider the request.

Action: Agreed to leave open with a robust request to reconsider the request for

a controlled crossing

Update: The design is complete and we are waiting a commencement date from our contractor. We will contact ward councillors when we have confirmed a start date. **Note and refer to a sub group of Allestree and Darley Neighbourhood Boards.**

Further information: Tony Gascoigne, Traffic Control Engineer, Regeneration and Community, ☎715019

1.15 Ref 507003 — Anti social behaviour at Humbleton Drive Shopping Parade, Mackworth - raised 31.01.07

Issue: A resident reported problems with anti social behaviour in the shopping parade. Young people are congregating in the archway and at the rear of the shops. The resident has asked for clarification on the forthcoming planning application to build nine flats to insist that the developers provide gates on Leytonstone Drive at the entrance to the proposed flats. To assist with the erection of gates at the archway on Humbleton Drive, DCC uses money from the proceeds of the sale of the former scout hut land on Leytonstone Drive.

Action: Leave open to report progress

Update: The gates have been erected. Development work has started on the vacant site at the rear. This matter will continue to be monitored by the Neighbourhood Tasking and Co-ordination Group in Mackworth. **Note and refer to Mackworth Neighbourhood Board.**

Further information: Pete Matthews, Housing Manager, Derby Homes ☎717831
Craig Keen, Anti-social behaviour Team Leader. ☎256840
Rosie Watson, Senior Planning Officer, ☎255073

1.16 Ref: 507027– Petition – Request for a pedestrian crossing at the junctions of Balham Walk, Prince Charles Avenue and Mornington Crescent, Mackworth - received 04.07.2007

Issue: A petition signed by over 500 residents was submitted requesting the installation of a Road crossing at the junctions of Balham Walk, Prince Charles Avenue and Mornington Crescent, following the near fatal accident at this junction in February 2007.

Action: Appropriate officer to respond directly to the resident.

Update: This is currently under investigation awaiting surveys following the school return. **Note and refer to Mackworth Neighbourhood Board.**

Further information: Tony Gascoigne, Traffic Control Engineer, Regeneration and Community, telephone 715019

1.17 Ref 507011 – Bus Lanes, All Wards received 04.04.2007

Issue: A resident stated that the introduction of the Bus Lane on Duffield Road was at the expense of considerable cost to the resident and his family. The Bus Lane meant that he would need to alter his drive at a cost of £8-10000 to avoid the risks of entering / leaving his drive and colliding with traffic on the road. The

resident asked if the council would contribute towards meeting these costs.

Action: The panel agreed to refer the issues to the relevant officers for responses on the bus lane.

Update: The three-month trial is complete and has been reviewed. The bus lane was considered to be a success and will therefore continue. **Note and refer to a sub group of Allestree and Darley Neighbourhood Boards.**

Further information: Tony Gascoigne, Traffic Control Engineer, Regeneration and Community, ☎ 715019

1.18 Ref: 507016 – Criteria on planning processes, all wards - received 04.07.2007

Issue: A resident asked for the criteria used by Derby City Council when assessing planning applications.

Action: Appropriate officer to respond directly to the resident.

Update: A response has been sent to the resident. **Note and close.**

Further information: Paul Clarke, Head of Development Control and Land Searches, Regeneration and Community, Telephone 25 5942

1. 19 Ref: 507019 – Neighbourhood Forums, All wards - received 04.07.2007

Issue: A resident asked how are neighbourhood forums to be successfully implemented without the injection of substantial new funding.

Action: A response was provided at the meeting. It was agreed to provide an update to the next meeting.

Update: There is an item on the agenda at this meeting. Meetings were held on the 31 July for Mackworth ward and the 13th September for Allestree and Darley wards to provide more information on the implementation of Neighbourhood Boards and Forums. **Note and close.**

Further information: Andy Thomas, Head of Stronger and Safer Communities Unit, Derby Community Safety Partnership, Telephone 256910

1.20 Ref: 507021 – Representation of the people across all three wards, All wards - received 04.07.2007

Issue: A resident asked how the proposed Neighbourhood Forums for each ward will deal with issues that affect all three wards. For example, the A38, Markeaton Park and refuse collection.

Action: A response was provided at the meeting. It was agreed to provide an update to the next meeting.

Update: There is an item on the agenda at this meeting. Meetings were held on the 31 July for Mackworth ward and the 13th September for Allestree and Darley wards to provide more information on the implementation of Neighbourhood Boards and Forums. **Note and close.**

Further information: Andy Thomas, Head of Stronger and Safer Communities Unit, Derby Community Safety Partnership, Telephone 256910

1.21 Ref: 507023– Sturgess Field Site, Darley - received 04.07.2007

Issue: A resident asked if the Sturgess site has been saved from further development of a bus route across the field, as it was featured as a nature walk during the Derby City Partnership week.

Action: Appropriate officer to respond directly to the resident.

Update: A response has been sent to the resident. A planning application is currently being considered. **Note and refer to a sub group of Allestree and Darley Neighbourhood Boards.**

Further information: Paul Clarke, Head of Development Control and Land Searches, Regeneration and Community, Telephone 25 5942

1.22 Outstanding issues

Issue	Outstanding action	Date to report back
None	N/A	N/A

PROPOSED ACTION

2.1 To consider and note the report.