

To: Disabled People's Diversity Forum Members

11 February 2008

Dear Forum Member

MEETING ROOM 2, INDUCTION LOOP

You will recall that the 24 January 2008 meeting was moved to Meeting Room 2 at the Council House, and that the room induction wasn't working.

I want to apologise for the absence of a working loop. The loop was reported for repair on two occasions, but the importance of getting a repair affected quickly wasn't appreciated. At the earliest opportunity following the meeting the Council's Maintenance Manager was contacted and the urgent nature of the repair stressed. Following this meeting an audio and loop specialist was contacted who visited site and tested the loop, which was declared as beyond economical repair. An order was immediately placed for the installation of a new loop, which will be installed on 15 February 2008.

Following loop installation I intend to invite a number of hearing impaired forum members to join me and test the loop. I will also be working with maintenance colleagues on implementing the five point induction loop action plan discussed at a previous forum meeting. I will report back at a future meeting on progress made on implementing the action points.

Once again please accept my apologies for the Council not responding sooner to this important issue.

Mick Watts
Access Officer
Derby City Council