

Performance Items

SUMMARY

- 1.1 In May 2015, the Corporate Scrutiny and Governance Board took over responsibilities for monitoring performance and discussing general performance issues as and when they may arise. The Board also has powers to determine whether further action should be taken to resolve issues through performance surgeries or further reviews and reporting to the topic specific Scrutiny Boards.
- 1.2 This report allows for officers to present performance information on the area of 'Overview of Inspections and Assessments' in relation to People's Services.

RECOMMENDATIONS

- 2.1 To discuss any performance issues raised by the Board for possible inclusion on the Forward Plan for Performance as shown in Appendix 2 and make any other amendments to the plan as necessary.
- 2.2 To discuss performance around the area of 'Overview of Inspections and Assessments' as presented and make any relevant comments or recommendations.

REASONS FOR RECOMMENDATION

- 3.1 To ensure robust performance monitoring and challenge, enabling the Corporate Scrutiny and Governance Board to take remedial or further investigative action supporting improvements in priority areas.
- 3.2 To allow the Board to discuss specific issues around performance and make relevant comments, recommendations and suggestions for future actions to resolve issues around performance.

SUPPORTING INFORMATION

- 4.1 Inspections and assessments form a key part of Derby City's improvement activity in providing external challenge on the quality of services that we provide and subsequently the impact on outcomes for our customers / residents.
- 4.2 The landscape for regulatory inspections, particularly in relation to Children and Young People's Services, has been subject to much transformation over the last four years with key changes in a number of significant areas...

- In November 2013, Ofsted published the inspection framework of services for children and young people in need of help and protection, looked after children and care leavers. Every local authority will be inspected under this framework and Derby City continues to await this inspection. Thematic based 'joint area targeted inspections' led by Ofsted, with engagement from other inspectorates (HMIC, HMIP, CQC etc.), run alongside this and cover multiagency issues / challenges such as; child sexual exploitation, neglect and domestic violence.
- In March 2016, Ofsted and CQC (Care Quality Commission) published the inspection framework for children and young people with special educational needs and disabilities, which for the first time will be judging the local areas response to meeting need and supporting better outcomes.

- 4.3 Alongside formal external inspections Derby City has been very actively involved in external peer assessments. These are either coordinated through the regional 'Sector Led Improvement' approaches, in place across the East Midlands for People's Services, or commissioned from the Local Government Association (LGA).
- 4.4 To make sure Corporate Scrutiny and Governance Overview and Scrutiny Board remain appropriately sighted on inspection and assessment demands, challenges, outcomes and implications a member of the Performance and Intelligence Team will attend the meeting to deliver a presentation on the latest position.

OTHER OPTIONS CONSIDERED

- 5.1 None.

This report has been approved by the following officers:

Legal officer Financial officer Human Resources officer Service Director(s) Other(s)	N/A N/A N/A N/A Director of Strategic Services and Organisational Development
For more information contact: Background papers: List of appendices:	Clare Harrison 01332 643648 clare.harrison@derby.gov.uk or Heather Greenan 01332 643462 heather.greenan@derby.gov.uk None Appendix 1 – Implications Appendix 2 – Forward Plan for Performance 2016/17

IMPLICATIONS

Financial and Value for Money

- 1.1 None directly arising from this report although the performance framework does support the evidencing of outcomes and value for money.

Legal

- 2.1 Her Majesty's Inspectors (HMI) carry out the inspections under section 136 of the Education and Inspections Act 2006.

Ofsted conduct inspections under sections 20–23 of the Children Act 2004.

Personnel

- 3.1 Workforce development issues are picked up through the evaluation frameworks for inspections.

IT

- 4.1 None directly arising from this report.

Equalities Impact

- 5.1 Effective scrutiny benefits all Derby people and the very nature of the Board ensures that it looks in depth at equality in all its investigations.

Equality and diversity issues are picked up through the evaluation framework for the inspections.

Health and Safety

- 6.1 None directly arising from this report.

Environmental Sustainability

- 7.1 None directly arising from this report.

Property and Asset Management

- 8.1 None directly arising from this report.

Risk Management and Safeguarding

- 9.1 Safeguarding implications are central to Ofsted's inspection frameworks. The inspection of services for children in need of help and protection, looked after children and care leavers specifically evaluates the effectiveness of safeguarding processes and if these are not deemed to be effective in appropriately protecting children and young people from harm an authority will receive an overall effectiveness outcome of 'inadequate'. The impact of this will be the introduction of an Improvement Board and support provided through the Department for Education.

Corporate objectives and priorities for change

- 10.1 Our aim is to work together towards achieving our partnership vision of Derby 2030: safe, strong and ambitious city. The performance framework monitors the implementation of the Council Plan 2015-18 and the 8 priority outcomes which underpin our vision.

Corporate Scrutiny & Governance Board - Forward Plan for Performance 2016/17

The performance forward plan is focused on indicators within the Council Scorecard 2016/17. Members can identify items for discussion and review throughout the year. The plan will be subject to regular review.

Meeting	Items	Format	Lead officer
4 October 2016	Annual Report 2015/16	Cabinet Report	Sarah Walker / Heather Greenan
	Overview of Inspections and Assessments	Presentation	Sarah Walker
8 November 2016	Q2 Performance report (covering period July to September 2016 and mid-year review of targets)	Cabinet Report	Heather Greenan
	Update on homelessness	Presentation	Clare Mehrbani
6 December 2016	Food safety / regulatory services	Presentation	John Tomlinson
	Complaints and customer feedback	Report	Bernard Fenton
17 January 2017	Adult social care – residential admissions / safeguarding	Presentation	Perveez Sadiq / Kirsty Everson
	Update on CYP Performance Surgeries – Social Care	Report	Sarah Walker / Maureen Darbon

Meeting	Items	Format	Lead officer
7 February 2017	Q3 Performance report (covering period October to December 2016)	Cabinet Report	Heather Greenan
	Staff health and wellbeing	Presentation	David Cox / Wendy Johnson
14 March 2017	New Homes	Presentation	Ian Fullagar / Andrew McNeil
	Health and wellbeing	Report	Cate Edwynn
11 April 2017	Council Scorecard for 2017/18	Cabinet Report	Heather Greenan
	Council Tax and Business Rate collection	Presentation	John Massey