



Performance Items and Performance Forward Plan

SUMMARY

- 1.1 Following the constitutional changes implemented in March 2015 the Executive Scrutiny Board took ownership for monitoring corporate performance. To support the delivery of improved outcomes, a performance forward plan was approved by the Board in June 2018.
- 1.2 This report allows for officers to present performance information in relation to the Annual Report 2017/18 and the Council Plan for 2018/19.

RECOMMENDATIONS

- 2.1 To consider and agree the performance items identified for consideration by the Board as part of the Forward Plan for Performance as shown at Appendix 2 and make any amendments to the plan as agreed by the Board.
- 2.2 To discuss any actions arising from the performance update received and agree any recommendations arising from these discussions.

REASONS FOR RECOMMENDATIONS

- 3.1 To ensure robust performance monitoring and challenge, enabling the Executive Scrutiny Board to take remedial or further investigative action supporting improvements in priority areas.
- 3.2 To allow the Board to discuss specific issues around performance and make relevant comments, recommendations and suggestions for future actions to resolve issues around performance.

SUPPORTING INFORMATION

- 4.1 To make sure the Executive Scrutiny Board remains appropriately sighted on inspection and assessment demands, challenges, outcomes and implications a member of the Performance and Intelligence Team will attend the meeting to deliver a presentation on the latest position.
- 4.2 A member of the Performance and Intelligence Team will normally attend the meeting, supporting lead officers to deliver a presentation on the latest position and ensuring that the Executive Scrutiny Board is updated on performance, inspection and assessment demands, challenges, outcomes and implications.

OTHER OPTIONS CONSIDERED

5.1 None.

This report has been approved by the following officers:

Legal officer	N/A
Financial officer	N/A
Human Resources officer	N/A
Estates/Property officer	N/A
Service Director(s)	N/A
Other(s)	Heather Greenan – Head of Performance and Intelligence

For more information contact:	Heather Greenan – Head of Performance and Intelligence 01332 643462
Background papers:	None
List of appendices:	Appendix 1 – Implications Appendix 2 – Forward Plan

IMPLICATIONS

Financial and Value for Money

- 1.1 Each year the External Auditors give an opinion on the Authority's Statement of Accounts and Value for Money (VFM) Opinion. The Corporate Improvement Plan is required to drive improvement against key risks and provide evidence for the VFM Opinion for 2017/18.

Legal

- 2.1 There is no legal requirement for a Corporate Improvement Plan however it will make reference to other improvement plans which are legally constituted (for example, the Ofsted SIF Improvement Plan approved by Cabinet in September 2017).

Personnel

- 3.1 The CIP includes actions which will support strong leadership and workforce planning.

IT

- 4.1 None arising from this report.

Equalities Impact

- 5.1 Inspections and assessments consider how services are addressing equality and diversity needs of both individuals and communities.

Health and Safety

- 6.1 None arising from this report.

Environmental Sustainability

- 7.1 None arising from this report.

Property and Asset Management

- 8.1 None arising from this report.

Risk Management

- 9.1 Risk management is one of the priority themes included in the CIP where improvement is needed.
- 9.2 Performance monitoring, reporting and scrutiny allows the Council to manage risk by identifying potential issues at the earliest opportunity and put measures in place to mitigate these and improve performance.

Corporate objectives and priorities for change

- 10.1 The CIP will support implementation of the Council Delivery Plan covering 'Safe, Strong, Ambitious and Resilient' priorities.
- 10.2 The Council's performance monitoring processes monitor the implementation of the Council Plan 2015-18 and the 8 priority outcomes which underpin our vision.

Executive Scrutiny Board - Forward Plan for Performance 2018/19

Month	Theme / Item	Format
August 2018	<i>Annual Report 2017/18</i>	<i>Cabinet Report</i>
	<i>Council Plan for 2018/19</i>	<i>Cabinet Report</i>
September 2018	Update on Leisure and Culture projects	Presentation
	<i>Quarter 1 Performance Report</i>	<i>Cabinet Report</i>
October 2018	Corporate Peer Challenge – progress since review in June 2017	Report
	Complaints (re-visited)	Report
November 2018	Managing demand in People Services	Presentation
	<i>Quarter 2 Performance Report including a mid-year review of the Council Delivery Plan</i>	<i>Cabinet Report</i>
December 2018	Inspections update – JTAI, ILACS, YOS, SEND and Adults peer review	Report
January 2019	Rent Arrears and wider impact of Universal Credit	Presentation
February 2019	Sickness absence (re-visited) – What difference has been made?	Presentation
	<i>Quarter 3 Performance Report</i>	<i>Cabinet Report</i>
March 2019	JTAI – key findings and next steps	Presentation
April 2019	Update on Regeneration projects	Presentation