



Financial and Performance Monitoring – 2009/10 Quarter 3

SUMMARY

- 1.1 Financial and performance monitoring underpins the Council's planning framework in terms of reviewing progress regularly in achieving our priorities and delivering value for money.
- 1.2 This report includes highlights from both revenue and capital budgets, as well as key performance measures included in our Corporate Plan 2008-2011 and Local Area Agreement (LAA) 2008-2011.
- 1.3 Summary results for quarter three - the period up to 31 December 2009 - are as follows...
 - The overall forecast General Fund revenue position at the end of the third quarter is an underspend of £988,000, a 0.5% variance from total budget, excluding the Dedicated Schools Budget.
 - In addition, all of the £1.310 million 1% salary savings target agreed by Full Council in March 2009 have been met. £531,000 of other budgeted savings have yet to be achieved.
 - 76% of performance measures are on track to achieve their year end target, with 20% forecasting to miss year-end target by more than 5%.
- 1.4 The report proposes the following measures to deliver a balanced forecast General Fund revenue outturn for 2009/10, subject to Full Council approval on 1 March 2010 to the recommendations:
 - to approve a transfer of £800,000 revenue budget from Adult Social Services to create a capital reserve to part-fund the proposed Adult Social Services extracare capital programme in 2010/11
 - to approve the transfer of the net forecast underspend that would result of £188,000 to the budget risk reserve.
- 1.5 The supporting performance tables can be found on CMIS at <http://cmis.derby.gov.uk/CMISWebPublic/Binary.ashx?Document=15079>

RECOMMENDATIONS

- 2.1 To note the key variances and performance highlights for each Portfolio as set out in Section 7 of the report.
- 2.2 To note the overall budget position for revenue monitoring during 2009/10 as set out in Appendix 2.

- 2.3 To note the savings achieved to date in Appendix 3.
- 2.4 To request Chief Officers to take action to address overspends and deliver savings targets by the year-end, as far as possible, to manage overall spending in line with their approved budgets.
- 2.5 To recommend to Full Council the following revenue budget transfers 2009/10:
- a transfer of £800,000 revenue budget from Adult Social Services to create a capital reserve to part-fund the proposed Adult Social Services extracare capital programme in 2010/11
 - the transfer of the net remaining forecast underspend of £188,000 to the budget risk reserve.
- 2.6 To note the performance of the Corporate Plan measures and milestones, Local Area Agreement and National indicators against the 2009/10 quarter three targets as set out in Appendix 4.
- 2.7 To give particular attention to those highlighted significant budget variances and areas where performance is below target, particularly those that are 'red' - more than 5% adverse to quarter three targets.
- 2.8 To note that, where appropriate, indicators will be referred to the Performance Support Group or Cabinet Portfolio meetings as set out in Section 8 to explore reasons for apparent poor performance and to agree action planning for improvements.

3. Introduction

3.1 The report is structured into five sections...

- Section 4 – Revenue budget monitoring, including the overall summary position up to 31 December 2009.
- Section 5 – Capital budget monitoring update as at 31 December 2009.
- Section 6 – Overall summary of quarter three performance against target.
- Section 7 – Key issues from financial and performance monitoring for each Cabinet Portfolio including significant changes and additions to the capital programme.
- Section 8 – A list of indicator areas referred for performance review.

4. General Fund Revenue budget monitoring 2009/10

- 4.1 The overall forecast general fund revenue position at the end of the third quarter is an underspend of £988,000, a 0.5% variance from total budget. A revenue budget summary by department is shown in Appendix 2 which excludes the forecast overspend on the Dedicated Schools Budget.
- 4.2 As at 31 December 2009, all of the 1% salary savings targets have been met. £531,000 of other budgeted savings are yet to be achieved, as shown in Appendix 3. The forecast year-end overspends for Children and Young People's department, Regeneration and Community department and Corporate and Adult Services – Other Corporate Services include the shortfall in savings achieved.
- 4.3 Significant financial variances identified to date within portfolios have been identified in Section 7 of this report. Services and departments with overspends are required to take action to address overspends and deliver savings targets by the year-end, as far as possible, to manage overall spending in line with their approved budgets. This may involve transferring budgets from services which are underspending, generating additional income or reducing expenditure. Proposals have been developed as part of the budget process to address any ongoing implications to avoid pressures in the base budget for 2010/11.
- 4.4 Council Cabinet is asked to recommend to Full Council on 1 March 2010 the following revenue budget transfers 2009/10.
- a transfer of £800,000 revenue budget from Adult Social Services to create a capital reserve to part-fund the proposed Adult Social Services extracare capital programme 2010/11
 - the transfer of the net forecast underspend that would result of £188,000 to the budget risk reserve,.
- This would result in an overall net nil forecast outturn variance against the General Fund revenue budget 2009/10.
- 4.5 Based on these proposals it is prudent for departments to plan on the basis that any forecast underspends will not be available to apply to new proposals in 2009/10 or to carry forward to 2010/11.

- 4.6 The forecast net overspend on the Schools Budget is reported at paragraph 7.5 and dealt with further in the Revenue Budget 2010/11 report on this agenda.
- 4.7 A monitoring update on the Housing Revenue Account is provided within the Housing Revenue Account report on this agenda.

5. Capital budget monitoring

- 5.1 All capital monitoring changes have been included within the Contract and financial procedure matters report also presented at this cabinet. There are no new significant capital risk budget monitoring issues to address within this report. An updated position is reported on the Primary Capital programme, as explained in paragraph 7.9.

6. Performance monitoring

- 6.1 Summary performance results at quarter three (excluding missing data) for quarterly performance indicators and milestones included in our Local Area Agreement (LAA), wider National Indicators and Corporate Plan are as follows...

Traffic light Status	Performance against target in Quarter 1	Performance against target in Quarter 2	Performance against target in Quarter 3
Green (on track or met target)	67%	63%	65%
Amber (missed target by up to 5%)	10%	12%	12%
Red (missed target by more than 5%)	23%	25%	23%

- 6.2 76% of indicators where data has been submitted are on track to achieve annual targets (72% at quarter two). 66% (excluding missing data) are forecasting an improved position from 2008/09 (52% at quarter two).
- 6.3 A detailed summary of performance with a list of those forecast to miss the year end target is shown in Appendix 4. The supporting performance tables can be found on CMIS at <http://cmis.derby.gov.uk/CMISWebPublic/Binary.ashx?Document=15079>

7. Cabinet Portfolios - Key issues to note

- 7.1 Cabinet Members have been issued with individual portfolio summaries containing detailed financial and performance results. Key issues, including significant changes to the capital programme, are summarised below.

Adult Services and Health

- 7.2 The forecast underspend on Adult Social Services has increased to £2.950m from £2.283m last quarter. The majority of savings have been made as a consequence of retaining people in their own homes for longer rather than moving into residential care. The latest estimate reported here provides a firmer year-end forecast position following a more thorough review of monitoring information.

- 7.3 Social care clients receiving Self Directed Support (Direct Payments and Individual budgets – NI 130) continues to lag behind target at 6% against Quarter 3 target of 8%. From November Individual Budgets as well as Direct Payments are being offered as part of Self Directed Services. The targets are challenging, 10% for 2009/10 and 30% thereafter but the service is confident that performance will continue to move toward the year end target.
- 7.4 Performance in carers receiving support and advice (NI 135) has improved this quarter to 23% from 13% in quarter two. A range of advice and information is now being offered and performance is expected to improve further through the carers demonstration site project.
- 7.5 The number of people over 60 accessing the warm and well scheme (CP 3.2aiii) has already exceeded the target set for 2009/10 reflecting the success of the project. 339 people are using the scheme at quarter 3 against a year end target of 200.

Children and Young People

- 7.6 There is an overall budget overspend of £668,000 . This excludes any variances on individual schools budgets and the Dedicated Schools Grant. Significant issues to note...
- Locality services £153,000 underspend and Performance and Commissioning £206,000 underspend – these have reduced from last quarter. The savings in Locality services are predominately due to under spends on the grant to the Connexions service. Other under spends relate to expenditure against budget heads yet to be committed, pending consideration of the overall department budget position, and savings from staffing vacancies.
 - Specialist services – the reported overspend has increased from £941,000 to £1,248,000 this quarter primarily due to increased numbers of children in care, especially in high cost placements. There are overspends relating to agency placements, fostering and adoption, and unaccompanied asylum seeking children. There is pressure nationally on these budgets following the Baby Peter case and subsequent Laming report. Actions are being taken to reduce the pressure, as with the specialist foster carer scheme, but it will take time for these to have an effect.
 - There is a one-off underspend of £130,000 on the adult learning service relating to funding in previous years exceeding expenditure.
- 7.7 The reported overspend in the Dedicated Schools Budget has increased slightly from £293,000 last quarter to £333,000. The overspend is mainly related to an increase in numbers of pupils placed at the Pupil Referral Unit. In addition, there is still a balance of £146,000 from the 2008/09 overspend to be met. The 2010/11 budget report sets out proposals for a sustainable position
- 7.8 The main areas of overspend are demand-led budgets relating to the numbers of children in care. Efforts will be made where possible to contain spending in other budget areas through vacancy control and use of grant funding to support core budgets.
- 7.9 At quarter 2, we reported the significant delays within the spending of CYP Primary capital funding. A funding switch with the modernisation (mods) fund was done to

ensure grant funding was not lost. Actual spend to period 9 totalled £2.1m on mods funded switched schemes of the projected £3.2m spend. The financial matters report also going to this Cabinet has requested scheme commencement for Ravensdale Junior (£150,000 2009/10) and Arboretum Primary (£5,000 2009/10) together with further reported slippage of £124,000 for Roe Farm Primary, Ashgate Primary and Pear Tree Juniors which will take the forecasted spend for the primary capital programme to a total of £3.2m as required for 2009/10.

- 7.10 Work is ongoing to develop the Primary Capital Programme schemes for Markeaton Primary, Firs Estate Primary and Ashgate Primary.
- 7.11 Levels of school performance at Key Stages 2 and 4 declined in summer 2009, from previously improved levels. The National challenge programme is addressing underperformance in our three lowest achieving secondary schools, while the recently introduced World Class Primary Programme is being developed at a local level to improve performance at primary level. The latest statistical release in January 2010 provides final figures for the attainment of 5A*-C including English and Maths standing at 45.6%. This is down 3.8% on last year but Derby City's average point scores have gone up 26.4, with the national average points going up 23.5. Derby is currently placed 6th amongst comparator authorities.
- 7.12 Performance in initial social care assessments (NI 59) indicates a downward trend during quarter three, however this relates to safe closure of backlog open cases of which none will be completed within timescales. Statistics for cases open in December only indicate that timescales for new work is being completed within average and reasonable timescales. The gradual closing of backlog cases is holding our performance down. When the backlog is cleared (aiming for end of February 2010) timescales will improve immeasurably. The service has recently had an unannounced Ofsted inspection.
- 7.13 The more demanding Ofsted inspection regime since September 2009 has increased the likelihood of weaker performing schools being judged inadequate. Four of Derby's schools are now in this category. Each school has an allocated School Improvement Officer liaising between the school and the authority to address the areas for development.
- 7.14 Performance for care leavers in employment, education and training (NI 148) is currently significantly under target and below last year's national figure of 63%, partly due to the economic climate. This year's large cohort of 39 also includes a large number of young people with complex needs such as young parents, learning difficulties and emotional and behavioural difficulties. Motivation has also been identified as a factor in under performance. A volunteer has been recruited to offer group work sessions to help with confidence building and improve motivation and efforts are being made to try and expand the traineeship in the council and Derby is participating in the Care2Work project and V talent programme in 2010.
- 7.15 Levels of children becoming the subject of child protection plans for a second time (NI 65/LAA) has been significantly reduced during quarter 3 to 9.9% from 12.6% in quarter 2. This indicator is now expecting to perform better than the year end target of 14% set for 2009/10.

Policy, Partnership and Economic Development

- 7.16 The number of repeat incidents of domestic violence (NI 32/LAA) is performing well against the target set, with this level of performance expected to be maintained for the rest of the year. 13% of referrals at quarter 3 were repeat referrals against a target of 29%. Repeat referrals have been demonstrating a marked decreasing trend since June 2009, which coincides with the opening of the Family Justice Centre.
- 7.17 The total number of deliberate primary fires per 10,000 population (NI 33a) has not met the target at quarter 3 and is forecast to miss the year end target for 2009/10. There has however, been a reduction during quarter 3 which has seen the launch of an arson reduction boards scheme. A further initiative is to be launched within the city to tackle and reduce both deliberate fires and vehicle fires. The total number of deliberate secondary fires per 10,000 population (NI 33b) is ahead of the quarter 3 target and is expected to meet the end target. Partnership work has been successful in targeting hot spot areas and engaging young people in positive activities.
- 7.18 There remain 10 data quality self assessment forms outstanding. We have followed this up with officers and hope to have 8 in place by March. There are 2 indicators where the definition still has not been confirmed by CLG (NI 13 and NI 199), so no data can be provided at this stage. All assessments received to date have been passed onto Internal Audit for risk review and will inform the 2010/11 audit process.

Direct and Internal Services

- 7.19 There is a £256,000 overspend forecast for Other Corporate Services. This position is largely unchanged for previous reports. As reported last quarter, there is a forecast overspend in Democratic Services of £99,000 mainly due to reduced income in Land Charges. The slowdown in the housing market and competition from personal search companies has caused a significant reduction in the income achievable. There is also a forecast net overspend of £112,000 on Markets and Estates which have been affected by the economic downturn. These pressures are expected to worsen and are being considered. A £262,000 pressure has been included in the 2010-2013 budget process.
- 7.20 The expected underspend in Waste Services has increased to £540,000 due to falling tonnages going to landfill, improvement in recycling disposal material rates, savings in Rethink Rubbish financing costs, delayed purchase of replacement litter bins and a contract extension for Raynesway disposal facility incorporated into the main tonnage charge.
- 7.21 The Building section is forecasted to overspend by £335,000, due to turnover volume and margins deteriorating on public buildings works.
- 7.22 The in house school meals service is forecasted to overspend by £200,000 caused by the free school meal numbers increasing by an estimated 40,000 leading to increased costs estimated at £108,000 plus inherent losses within the school meal service. The Council House canteen is also projected to lose £35,000 in 2009/10.

- 7.23 Cleaning and Caretaking is projected to overspend by £206,000 due to staffing levels at public building sites being at levels greater than the income charged to those sites.
- 7.24 The forecast overspend within the Customer Services Division has increased to £142,000. This is mainly as a result of the economic downturn as follows...
- The demands on front line services in Derby Direct
 - Housing benefit applications and council tax and business rates collection have increased significantly since the economic downturn.
 - An increase in court fees charged to the Council which so far has not been passed on to non payers and a shortfall in court cost income against budgeted levels. A base budget review will undertaken to explore future court costs charges and income levels.
- 7.25 An underspend of £436,000 is currently forecast for Treasury Management. This is mainly due to a one-off saving made from bringing the Council's MRP policy on corporate prudential borrowing into line with MRP on borrowing supported by government grant. The underspend also assumes a further £10m borrowing in the current year; if this is postponed until 10/11 then further savings of around £60,000 might be made. However, this is very dependent on the Council's cashflow position towards the year end.
- 7.26 The cost of the Derbyshire Coroner is recharged to member authorities by the lead authority Derbyshire County Council. The latest monitoring received from Derbyshire County Council indicates an overspend of £108,000 against the Coroners budget. This ongoing pressure has been included in the 2010/11 budget.
- 7.27 Good progress is being made in reducing levels of litter and graffiti (NI 195a and c). Fly tipping (NI 196) remains a problem and whilst our capacity to collect has increased as an additional team was introduced in 2009/10, the measure of this indicator shows us as being ineffective. Additionally we now have clarification on how to measure needle finds which will result in a reduction in the number of fly tips in the future. Nonetheless the outturn will measure us as not effective in dealing with fly tips.
- 7.28 Household waste recycled and composted (NI 192) is on track to meet the year end target of 44%.
- 7.29 Plans for a new waste incinerator have halted. An interim contract was signed in December 2009 but all clauses relating to the new treatment plant were made conditional on Financial Close which has not yet occurred but is anticipated early in 2010. Planning Control Committee rejected the application in December. If an appeal on the decision is to be made the verdict of this will not be known for some time.

Housing and Environment

- 7.30 The Moorway lane Park and West Chellaston capital schemes have been taken off the capital programme due to the current unavailability of capital and revenue funding to support these works. These schemes will be reviewed in the future if funding availability allows.

- 7.31 The number of households living in temporary accommodation (NI 156) missed its target at quarter 2. However several prevention measures have since been successfully implemented such as 16/17 year olds crash pads and this has had a positive impact on performance. Quarter three performance data shows that performance is back on track with a performance of 32 being well within the quarterly target of 40. Forecasts show that the year end target is expected to be met.
- 7.32 The number of private sector dwellings made decent is forecast to miss the year end target of 700 dwellings with the figure at 338 at the end of quarter 3. Funding difficulties have forced the main Private Sector Decent Homes Programme to be cut short which will mean the 2009/10 target will not be met. Other projects to contribute to the number made decent are not yet substantiated.
- 7.33 The number of properties receiving home energy advice and where energy efficient measures have been installed has increased and are set to exceed the targets set for 2009/10.
- 7.34 Performance in processing benefit applications saw deterioration in December. This has been caused by a higher than average receipt of claims plus a reduction in processing capacity over the Christmas period and training commitments to deliver a new process for customers who go into or leave jobs. The section plans to reorganise teams and utilise extra resources to deal with the build up of outstanding work. Performance is expected to be at 25 days for January as the team processes the older work. Improvement to 15 days is forecast for February and March as the section becomes up to date and additional resources are available as trainee processors finish their training.
- 7.35 A Performance Surgery took place in December 2009 focusing on NI 14 – Avoidable customer contacts. Twelve services conducted their benchmark surveys in 2008/09 and agreed to produce action plans. Four services have now submitted plans. Accountable officers for the remaining services were reminded in December and plans are expected by the end of January.

Leisure and Culture

- 7.36 DerbyLive is predicting an overspend of £50,000 due to lower than anticipated ticket sales. A more accurate estimate of the eventual outturn will be reported in March 2010. It is proposed that the £50,000 be funded from the DerbyLive reserve.
- 7.37 Planned establishment reductions have resulted in high levels of vacancies in certain parts of the Libraries service and a forecast underspend of (£65,000).
- 7.38 A £30,000 overspend is anticipated against Arts budgets relating to the Quad lease position for 2009/10. This is planned to be met from within Culture Division revenue budgets in 2009/10. The ongoing impact will be considered by Cabinet in a separate report to this meeting.
- 7.39 Work is progressing on Mackworth and Chellaston Libraries with both expected to open in June and March respectively. Plans for Chaddesden Library are still under consideration as no suitable site for the library has yet been identified.

Planning and Transportation

7.40 The forecast overspend in Traffic and Transportation is £671,000 made up of:

- a shortfall in off and on street parking (including the impact of Connecting Derby) of £601,000. This is to be funded from the parking reserve.
- an anticipated overspend on Home to School transport of £70,000, relating to the decision to continue selected services for a further year and therefore delays some savings until 2010/11

7.41 A £123,000 overspend is forecast in Development Control mainly due to lower levels of income than assumed in the budget. Detailed monthly monitoring will continue to track activity levels. Expenditure savings and vacancy control have been undertaken to reduce this adverse variance, with a proposal that the balance of £123,000 be funded from the reserve balance held from Housing & Planning Delivery Grant.

7.42 A £81,000 overspend in Building Consultancy is due to a projected forecast shortfall in income due to reductions in activity, and has been partly offset by vacancy control and other minor underspends. It is proposed that the balance of £81,000 be funded from the reserve balance held from Housing & Planning Delivery Grant.

7.43 Concessionary Fares – estimated overspend of £915,000

- Concessionary passenger journeys continue to be at a higher than budgeted level. Although historic data for concessionary fares transport is not available it is expected to be in line with general bus passenger transport patterns and a forecast overspend of £840,000 is anticipated. The £840,000 estimated overspend includes a £190,000 estimated contingency increase on top of the £650,000 originally reported because of a forecasted increase in the demand for November 2009, December 2009 and January 2010 linked to seasonal trend. The actual journey data for these months is not yet available.
- B-Line costs are also exceeding budget with forecast overspend of £75,000, due to £40,000 relating to 2009/10 costs above budget and £35,000 relating to 2008/09 costs paid in 2009/10. The increase in 2009/10 costs is possibly due to the migration of passengers displaced from reductions in other public transport service provisions. Further analysis is required to establish the extent of this migration and whether any service budget can be used to offset part of this pressure.

7.44 Highways Maintenance net underspend of (£205,000) includes:

- reactive maintenance programme work underspend (£305,000) – the estimated underspend is due to the timing of the work, with some work budgeted in 2009/10 now likely to be carried out in 2010/11. This is primarily a consequence of working at maximum practical capacity. Full network inspection has not yet been completed and more work is being done to confirm the forecast outturn. The weather conditions over the winter months will also affect the ability to carry out work and therefore impact on the forecast outturn. Cabinet approval to be sought in February to carry forward any underspend into 2010/11 to ensure the required works can be undertaken.
- winter maintenance overspend £100,000 - the latest provisional estimate shows an overspend due to increase purchase of salt and gritting applications due to the severe weather conditions. A more detailed analysis will be reported in period 10.

- 7.45 Performance in processing planning applications (NI 157) continues to be strong and national targets are being exceeded for all categories.
- 7.46 The number of local bus passenger journeys (NI 177) has exceeded the quarter 3 target and is forecast to meet the 2009/10 year end target. The number of journeys made is 3% less however than quarter 3 in 2008/09.
- 7.47 Though the number of children killed and seriously injured in 2009 was lower than any other year since record began the target has still been missed. A scheme undertaken earlier in the year which focussed on the A5111 has been completed and its effectiveness is being reviewed. A work programme for 2010/11 is also being developed which will again focus on areas with the highest incident rates.

8. Performance Review

- 8.1 The following indicators will be referred for further investigation, either at the next Performance Support Group (PSG) or upcoming Cabinet Member briefings. The indicators are as follows...

Performance Support Group (LAA)

- NI 152 – Working age people on out of work benefits.
- NI 193 – Waste landfilled.
- NI 110 – Young people participating in positive activities.

Performance Surgeries

- NI 148 – Care leavers in employment, education or training.
- Update on NI 181 (benefit applications).
- NI 196 – Improved street and environmental cleanliness – fly tipping.

- 8.2 Action plans have been requested from Accountable Officers against all LAA indicators where performance projections have revealed that the final year LAA target will be missed.

<p>For more information contact:</p> <p>Background papers:</p> <p>List of appendices:</p>	<p>Carolyn Wright 01332 255349 carolyn.wright@derby.gov.uk</p> <p>Heather Greenan Tel: 01332 256259 heather.greenan@derby.gov.uk</p> <p>Q3 Performance Tables CMIS</p> <p>http://cmis.derby.gov.uk/CMISWebPublic/Binary.ashx?Document=15079</p> <p>Appendix 1 – Implications</p> <p>Appendix 2 – Summary of revenue budget 2009/10</p> <p>Appendix 3 – Summary of savings 2009/10</p> <p>Appendix 4 - Quarter Three 2009/10 Performance</p>
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IMPLICATIONS

Financial

1. As detailed in the report and appendices. A performance reward grant of approximately £1.6 million is available if the 2008-2011 Local Area Agreement performance targets are achieved.

Legal

2. None directly arising.

Personnel

3. None directly arising.

Equalities impact

4. None directly arising.

Corporate priorities

5. Schemes within the capital programme are consistent with the Council's corporate priorities. The report demonstrates progress made towards achieving the Council's corporate priorities. The Council's corporate priorities and related actions also support the Local Area Agreement outcomes and performance measures.

Q3 Draft Summary Revenue Monitoring Position by Department

Department	November 2009	December 2009
	Projected	Projected
	Year End Variance (under)/overspend £000	Year End Variance (under)/overspend £000
Children and Young People (excluding the Dedicated Schools Budget)		
Non Schools Budgets	868	668
Corporate and Adult Services		
Adult Social Services	(2,283)	(2,950)
Housing	0	0
Corporate Services – Departmental Controllable	251	256
	<u>(2,032)</u>	<u>(2,694)</u>
Environmental Services		
Non –Trading	(438)	(438)
Trading	644	644
	<u>206</u>	<u>206</u>
Regeneration and Community		
Regeneration and Community	9	108
Resources		
Departmental Controllable	107	0
Corporate Budgets		
Treasury Management	(200)	(436)
Benefit Payments	200	200
Concessionary Fares	650	915
Other	52	45
Total Net Overspend	<u>(140)</u>	<u>(988)</u>

Notes

1. The forecast year-end overspends for Children and Young People's department, Regeneration and Community department and Corporate and Adult Services – Other Corporate Services include the shortfall in savings achieved overleaf.
2. Any forecast underspends on cross department contingency budgets have also been excluded on the basis that they would be transferred to corporate reserves at the year-end, in line with the budget strategy. This will include £1.143m saving on the pay award inflation that is being pulled back from department budgets and transferred to the budget risks reserve, as approved in the budget strategy.

Achievement of 2009/10 Savings – Q3 Update

ACHIEVEMENT OF 2009/10 SAVINGS - UPDATE AT PERIOD 9						
	1% SALARY TARGET				OTHER SAVINGS	
	Savings target	Savings achieved	Variance		Savings target	Savings achieved
	£000	£000	£000		£000	£000
Children and Young People						
Non Schools Budgets	357	357	0		1506	1256
Corporate and Adult Services						
Adult	266	266	0		2420	2420
Other	76	76	0		256	181
HGF	35	35	0		294	294
Environmental Services	275	275	0		1555	1555
Regeneration and Community	167	167	0		2097	1953
Resources	118	118	0		998	936
Partnership	16	16	0			
Total	1,310	1,310	0		9,126	8,595

Supporting explanations – savings yet to be achieved**Children and Young People**

- £150,000 saving on Children's residential and leaving care service not yet identified
- Savings on placements from building of new home for autistic provision not materialising because only 3 children coming out of existing placements compared to an assumed 5.

It should be noted that services which were exempt from an earlier vacancy control procedure have been exempt from the additional 1% savings targets. The exempt areas are mainly those in relation to children's social care, due to concerns around safeguarding and childcare provision, where set staffing ratios have to be maintained. As a consequence of these exempted areas other services have to make increased savings.

Corporate and Adult Services

- Adult Social Services - all savings targets achieved.
- Other Corporate Services – in the current economic climate the budgeted savings for markets and estates are not achievable and contribute to the forecast year-end overspend
- Housing – the 1% Savings target will be achieved by not recruiting to vacant post in Housing Strategy. All other savings are expected to be delivered by the year-end.

Environmental Services

All savings made bar £57,000 on recycling brink site closures, as main sites were kept open. This saving has been replaced by new savings from the Rethink Rubbish revenue budget available for capital investment into Rethink Rubbish scheme.

Regeneration & Community

1% Savings Target

Against the target of £167,000, £112,000 has been signed off through schemes of delegations. The full 1% savings target will be met.

Other Savings

- £70,000 Remove HTST bus services – as a result of the decision to continue with selected services for a further year and therefore delay some savings until 2010/11.
- £35,000 Parking Services saving not achievable - The 2009/10 income target was reduced from 2008/09 but the latest position identifies that the net change may have been underestimated.
- Development Control Charge for pre-application advice £27,000 shortfall based on latest estimate regarding people seeking chargeable advice.
- £12,000 shortfall re sponsorship museums - current financial climate has limited business interest.

Resources

Management levels have been reduced but the changes have not delivered the full budgeted saving. The resulting pressure will be contained within the departmental outturn for 2009/10 and has been included on an ongoing basis in the 2010/11 budget.

Quarter 3 2009/10 Summary of Performance

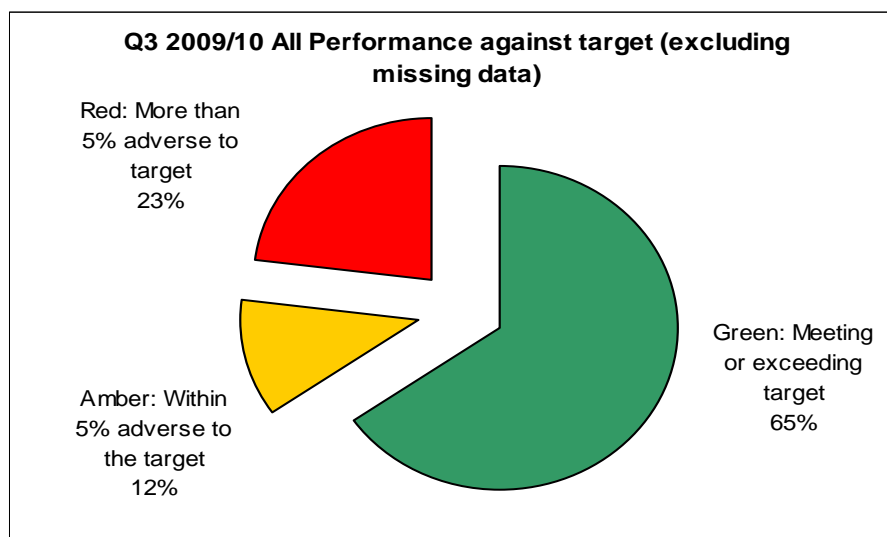
1. General Performance Issues

- 1.1 This appendix is structured by the type of performance indicator and contains information on both areas of strength and improvement for:

Indicator Type	Report Section
• Local Area Agreement – LAA	Section 2
• National Indicators – NIs	Section 3
• Corporate Plan	Section 4
○ measures	
○ milestones	

1.2 Overall Performance

Figure 1 – quarterly performance across the Corporate Plan indicators and milestones, LAA and NIs.






- 1.3 **Expected year end performance** - 76% of measures are on track to achieve their year end target, with 20% forecasting to miss year-end target by more than 5% (excluding missing data).
- 1.4 The supporting performance tables included show the quarterly indicators that are forecast to miss the year end target set and Corporate Plan milestones that are showing major slippage.

2. Local Area Agreement

2.1 Achievement against target at Q3 2009/10 – quarterly indicators




2009/10 Q3 Performance against target - LAA quarterly indicators

		Q3 Performance		Year End Forecast	
		Number	Percentage	Number	Percentage
Green		6	43%	6	43%
Amber		1	7%	0	0%
Red		4	29%	1	7%
No Data		1	7%	3	21%
No Data Expected		1	7%	4	29%
No Target Set		1	7%	0	0%
Total		14	100%	14	100%

3. National Indicator Set

3.1 Achievement against target at Q3 2009/10 – Remaining quarterly NIs




2009/10 Q3 Performance against target - Remaining quarterly NIS

		Q3 Performance		Year End Forecast	
		Number	Percentage	Number	Percentage
Green		25	42%	29	48%
Amber		6	10%	3	5%
Red		14	23%	7	12%
No Data		5	8%	9	15%
No Data Expected		5	8%	8	13%
No Target Set		5	8%	4	7%
Total		60	100%	60	100%

4 Corporate Plan Indicators and Milestones




4.1 Achievement against target at Q3 2009/10

2009/10 Q3 Performance against target - Corporate Plan Indicators

		Q3 Performance		Year End Forecast	
		Number	Percentage	Number	Percentage
Green		21	62%	19	56%
Amber		0	0%	0	0%
Red		7	21%	6	18%
No Data		2	6%	5	15%
No Data Expected		3	9%	3	9%
No Target Set		1	3%	1	3%
Total		34	100%	34	100%










2009/10 Q3 Performance against target - Corporate Plan Milestone

2009/10 Q3 Performance against target - Corporate Plan Milestones

		Q3 Performance	
		Number	Percentage
Green		57	65%
Amber		12	14%
Red		14	16%
No Data		5	6%
Total		88	100%

Q3 Performance Tables – LAA, National Indicators and Corporate Plan Indicators

Indicators listed which are forecast to miss the year end target

Type	Ref	Description	2008/09 Actual	Q2 2009/10 Actual	Q3 2009/10 Actual	Quarterly Target	Target Status	2009/10 Forecast	DoT Status	2009/10 Annual Target	Annual Forecast Status	PWC Q2 Quartile Position	Commentary	Dept
NI Set	NI 058	Emotional and behavioural health of children in care	15.97%	15.30%	15.39%	15.25%		15.44%		15.00%			There has been an improvement in the completion rate of the Questionnaires during the last quarter – from 41% to 50%. Although concerns remain re the validity and reliability of the tool, efforts are being made to improve the completion rate further.	CYP
NI Set	NI 060	Core assessments for children's social care that were carried out within 35 working days of their commencement	79.25%	76.00%	84.70%	88.00%		86.00%		88.00%		Upper (2)		CYP
NI Set	NI 066	Looked after children cases which were reviewed within required timescales	96.10%	98.40%	96.70%	100%		96.90%		100%		Upper (2)	The performance on this indicator has improved slightly from the 2008/09 year end figure. It is difficult to achieve 100%, although clearly this is an aspiration. This year we have had high levels of sickness in the review team, hopefully now resolved. It must also be acknowledged that the numbers of children in care has risen with no increase in resources. The reviews that are not held within timescales are due to the failure of operational staff to inform the review team when children become looked after, this is addressed in regular reminders and in inductions with new staff	CYP

Type	Ref	Description	2008/09 Actual	Q2 2009/10 Actual	Q3 2009/10 Actual	Quarterly Target	Target Status	2009/10 Forecast	DoT Status	2009/10 Annual Target	Annual Forecast Status	PWC Q2 Quartile Position	Commentary	Dept
Corporate Plan	CP1.3ci	Number of young people involved as decision makers in the Youth Opportunity Fund, YOF	28.00	27.00	27	30.00	★	29.00	↑	35.00	▲		So far this year 27 young people have been involved in the Youth Panel. There has been a stable membership of the Youth Panel during the last quarter. We are planning to recruit new young people between January and February 2010 ready for the 2010/11 round of applications.	CYP
Corporate Plan	CP1.3cii	Number of young people involved as participants	5457.00	4266.00	5200.00	5000.00	★	5300.00	↓	6000.00	▲		The total for the year is below target as there have been more bids approved for projects which are working with smaller groups of disadvantaged young people. This increase in work with disadvantaged young people fits with the main aim of the YOF to meet the needs of disadvantaged young people but will mean that our total numbers are below the agreed target this year.	CYP
Corporate Plan	CP1.4biii	Recruitment and training agreements signed by the end of March 2012	N/A	3.00	4.00	7.00	▲	5.00	NC	10.00	▲		The recession has meant that we have received fewer major planning applications that would be appropriate for a recruitment and training agreement. We can only work on the applications received that meet the minimum thresholds. We have therefore, reduced the target from 10 to 5. The achievement of 1 for this period relates to Clowes Development to develop Cathedral Road/St Mary's Gate	R&C
Corporate Plan	CP1.5bi	Number of private sector dwellings made decent	550.00	277.00	338.00	360.00	▲	338.00	↓	700.00	▲		Funding difficulties have forced us to cut short the main Private Sector Decent Homes Programme. This will lead to the target of 700 in 2009/10 not being achieved. Other projects which contribute to the numbers made decent have not yet been substantiated and will not therefore be included in the outturn figures until January 2010.	CAS

Type	Ref	Description	2008/09 Actual	Q2 2009/10 Actual	Q3 2009/10 Actual	Quarterly Target	Target Status	2009/10 Forecast	DoT Status	2009/10 Annual Target	Annual Forecast Status	PWC Q2 Quartile Position	Commentary	Dept
Corporate Plan	CP5.2cii(a)	Number of children receiving Bikeability cycle training – Year 5 to level 1 (75%)	N/A	592.00	776.00	1000.00	▲	1000.00	NC	1350.00	▲		The majority of schools are now asking for Level one training to be available to all their year 4 children as well as their year 5. We have now booked in 6 schools before April.	R&C
Corporate Plan	CP5.2cii(b)	Number of children receiving Bikeability cycle training Year 6 to level 2 (50%)	N/A	532.00	820.00	1500.00	▲	1200.00	NC	2000.00	▲		We have continued to deliver a comprehensive package for cycle training within the City as well as maintaining strong relationships with schools. We now have 9 schools booked in before April and are continuing to liaise with schools to encourage them to register. We hopefully will be able to recoup the majority of drop in numbers over the remaining quarter.	R&C
LAA	NI 047	People killed or seriously injured in road traffic accidents	106.00	107.00	112.00	101.50	▲	109.70	▼	100.00	▲		There were 113 KSI's in 2008 and so far there have been 105 in 2009, which is predicted to increase to 115 by the end of the year. We needed to achieve 62 or less KSI's in the whole of 2009 to meet the extremely ambitious LAA target and we have, therefore failed to achieve this. Although it has been impossible to meet this target, every effort has been made to reduce accidents on the City's roads to the lowest possible number. Progress continues on the extensive list of accident investigations and remedial schemes included in this years Highways and Transport Work Programme. As part of the Derby and Derbyshire Road Safety Partnership a number of education and training schemes aimed at improving road skills and behaviour amongst younger drivers and motor cyclists are being supported. We continue to offer pedestrian and cycle training in schools and organise the twice yearly "Think Bike" poster campaign. There has been additional financial support from neighbourhood boards to fund local road safety initiatives and pedestrian training in 5 extra primary schools. We are currently developing the Work Programme 2010/11; once again the highest priority will be placed on sites with identified accidents.	R&C

Type	Ref	Description	2008/09 Actual	Q2 2009/10 Actual	Q3 2009/10 Actual	Quarterly Target	Target Status	2009/10 Forecast	DoT Status	2009/10 Annual Target	Annual Forecast Status	PWC Q2 Quartile Position	Commentary	Dept
NI Set	NI 048	Children killed or seriously injured in road traffic accidents	18.00	18.30	18.00	15.50	▲	17.30	▲	15.00	▲		Progress continues on accident investigations and remedial schemes included in this years Highway and Transport Work Programme. There were 13 child KSI's in 2008 and so far there have been 9 in 2009. Although it proved impossible to meet this particularly difficult target the Authority has exceeded the performance achieved in any previous year since records began. The campaign on the A5111 outlined in the Q1 commentary has been completed and the scheme is currently being monitored to determine it's effectiveness. The Child Casualty Priority Action Group of the Derby and Derbyshire Road Safety Partnership is to enhance the extremely successful education campaign targeting vehicles with no restraint for child passengers by including Police enforcement for extreme circumstances of non-compliance. There will also be two more campaigns in those areas of the City identified by Police intelligence. We are currently developing the Work Programme for 2010/11 and once again the highest priority will be placed on sites with identified accidents.	R&C
NI Set	NI 059	Initial assessments for children's social care that were carried out within 7 working days of referral	60.30%	44.00%	43.80%	77.00%	▲	41.90%	▼	77.00%	▲	Bottom (4)		CYP
NI Set	NI 063	Stability of placements of looked after children: length of placement	73.10%	67.20%	69.80%	75.00%	▲	69.10%	▼	75.00%	▲	Lower (3)	We continue to maintain a good performance on this indicator, this reflects our very good performance in placing children for adoption and the best attempts to match children with appropriate placements	CYP

Type	Ref	Description	2008/09 Actual	Q2 2009/10 Actual	Q3 2009/10 Actual	Quarterly Target	Target Status	2009/10 Forecast	DoT Status	2009/10 Annual Target	Annual Forecast Status	PWC Q2 Quartile Position	Commentary	Dept
NI Set	NI 148	Care leavers in employment, education or training	0.98	0.65	57.7%	84%	▲	52.3%	↓	84%	▲	Bottom (4)	Performance is significantly under target and below last years national figure of 63%, although this years national figure may be significantly under last years given the economic climate. The leaving care service continues to employ a dedicated project worker who works with care leavers, further and higher education providers and employers to ensure care leavers are supported to access and maintain education and training. This year's large cohort of 39 includes a large number of young people with complex needs such as young parents, learning difficulties and emotional and behavioural difficulties. Motivation has also been identified as a factor in under performance. A volunteer has been recruited to offer group work sessions to help with confidence building and improve motivation. Efforts are being made to try and expand the traineeship in the council and Derby is participating in the Care2Work project. This is a DCSF initiative to promote the employability of care leavers and it will provide a tool for improving performance locally.	CYP
NI Set	NI 181	Time taken to process Housing Benefits/Council Tax Benefit new claims and change events	26.05	22.94	22.33	15.40	▲	21.86	↑	15.40	▲	Bottom (4)	Performance has improved on Q2 (was 25.55 days) as our plans to increase processing capacity have been effective and reduced the outstanding workload from Q1 to Q3 by 61%. Q4 brings a seasonal increase in the number of changes received as the Department for Work and Pensions have started to notify the Council about new rates of State Benefits and Landlords about increased rents for the new financial year.	RES
NI Set	NI 196	Improved street and environmental cleanliness - fly tipping	1.00	3.00	3.00	2.00	▲	3.00	↓	2.00	▲		Neat teams proactively clear fly tips and an additional team introduced in 9/10 has meant that our capacity to collect has also increased, whilst we are very efficient in dealing with this waste the measure of this indicator shows us as being ineffective. Additionally we now have clarification on how to measure needle finds which will result in a reduction in the number of fly tips in the future. None the less the outturn will measure us as not effective in dealing with fly tips.	ES




Corporate Plan Milestones reported as major slippage

Ref	Description	Q2 2009/10 Actual	Q3 2009/10 Actual	Quarterly Target	Target Status	2009/10 Annual Target	Commentary	Dept
CP1.4bii	Derby City Council to adopt The 3 Sustainable Construction Initiative by the end of June 2010	Major slippage	Major Slippage	On track/schedule	▲	On track/schedule	As stated in Quarter 2, it is not possible to progress this initiative as Nottingham City Council is no longer interested in developing a 3 city sustainable construction initiative.	R&C
CP1.7ciii	Development of a new park off Moorway Lane, Blagreaves - Consultation and Master planning completed by the end of March 2010	ND	Major Slippage	On track/schedule	▲	Completed/Delivered (Quarter 4)	The scheme needs extensive capital and revenue funding. Officers continue to examine ways in which the development scheme can be carried out. However, it is unlikely this work will be completed in 2010/11.	ES
CP2.1ai	Obtain partner agreement on preferred option by the end of June 2009	Major slippage	Major slippage	Completed/Delivered (Quarter 1)	▲	Completed/Delivered (Quarter 1)	Partners agreed to an alternative model, covered in the current Regeneration Review, which will be completed in line with the council restructuring, by 1st May 2010	R&C
CP2.1aii	Legal and funding agreement signed by partners by the end of December 2009	On track/schedule	Major slippage	On track/schedule	▲	Completed/Delivered (Quarter 3)	Partners agreed to an alternative model, covered in the current Regeneration Review, which will be completed in line with the council restructuring, by 1st May 2010	R&C
CP2.1aiii	New arrangements operational by the end of April 2010	On track/schedule	Major slippage	On track/schedule	▲	On track/schedule	Partners agreed to an alternative model, covered in the current Regeneration Review, which will be completed in line with the council restructuring, by 1st May 2010	R&C
CP2.2ai	Submission of major scheme business case to DFT by the end of December 2010	Major slippage	Major Slippage	On track/schedule	▲	On track/schedule	The current target is to submit a major scheme business case for Programme Entry to DfT July 2011 (not the Deadline of December 2010 stated in the Objective Title). The scheme is on programme to meet the interim project milestones reported last quarter: Consultation on Options for corridor: Sept 2010 Consultation on Options for Bridge: Sept 2010 Options for Bridge and Corridor to be presented to Cabinet for approval: Oct 2010 Submit MSBC - Programme Entry: July 2011 Submit MSBC - Full Approval: Nov 2012 Design work has continued on both the corridor and the bridge elements of the SITS. The Boulton Moor Park and Ride elements of scheme have been removed from this SITS project and are now being worked up as stand alone scheme.	R&C




CP3.1ci	Contract signed by the end of April 2009	Major slippage	Major Slippage	Completed/Delivered (Quarter 1)	▲	Completed/Delivered (Quarter 1)	Contract was signed in December 2009 but all clauses relating to the new treatment plant were made conditional on Financial Close which has not yet occurred but is anticipated early in 2010	ES
CP3.1cii	Complete planning procedures by the end of March 2010	On track/schedule	Major Slippage	On track/schedule	▲	Completed/Delivered (Quarter 4)	Planning Control Committee rejected the application in December. If an appeal on the decision is to be made the verdict of this will not be known until 2011	ES
CP4.1gi	Completion of the priority school schemes identified in the Primary Strategy for Change	Major slippage	Major slippage	On track/schedule	▲	On track/schedule	No additional capacity has been put in place to deliver these ambitious schemes and therefore there has been some slippage, although progress has been made: Meadow Farm—Working to convert surplus space into second Chaddesden Children's Centre, due to complete March-10. Arboretum Primary—design stage progressing, work to start July-10, completion August-11. Markeaton Primary—Scope of scheme re-considered due to changing priorities and delays in the outcome of the Council's School Meals consultation—design work re-starting. Ashgate Primary—scoping work underway. Detailed analysis and consultation required as existing buildings are in a conservation area/listed. Options appraisal being prepared in relation to refurbishment or new build, unlikely to start on site for 18 months. Firs Estate—Outcome of considerations over re-designation of surplus space now concluded, design can now proceed, however this is being held up by the discovery of significant condition issues which need investigation. Ravensdale Junior—Scoping work completed on a master plan. Scheme expected to start on site Jan-11, c	CYP
CP5.2hi	Employment of two Under-Age Sales Officers (12-month contract) to work with businesses across the city	On track/schedule	Major Slippage	On track/schedule	▲	Completed/Delivered (Quarter 4)	Job adverts have failed to attract candidates of sufficient calibre for these posts, so the vacancies have now been withdrawn. However, we intend to extend the contracts of 2 consultants currently working in the Division, who were originally scheduled to leave at the end of January 2010. Both are very experienced TSOs who will therefore be able to make an immediate start on this work when their current contracts come to an end.	ES
CP5.3biii	Put processes in place to meet the requirements of the Independent Safeguarding Authority by	On track/schedule	Major Slippage	On track/schedule	▲	Completed/Delivered (Quarter 3)	Implementation has been delayed until July 2010. All Council departments and LSCB Patner agencies have begun preparation for implementation.	CYP
CP6.1aiii	Launch the Directors succession pool	Major slippage	Major slippage	On track/schedule	▲	Completed/Delivered	Project suspended until September 2010 due to Council restructuring.	RES
CP6.1jii	Code approved by Audit and Accounts by the end of September 2009	Major slippage	Major slippage	Completed/Delivered	▲	Completed/Delivered (Quarter 2)	It is intended to take the Code to the Audit and Accounts Committee meeting on 25 March 2010 for approval by members.	RES

Key for Performance Tables:



Status against target:

Green		Meeting or exceeding target
Amber		Within 5% adverse of the target
Red		More than 5% adverse to the target
ND		Data Missing
NDE		Data not expected

Milestone Status:

Green		On track / completed
Amber		Some slippage
Red		Major Slippage

Direction of Travel:

Improving		Comparison between the 2008/09 outturn data and the forecast year end position for 2009/10
Stabilised		
Deteriorating	