



Supporting People

RECOMMENDATION

- 1.1 The Council Cabinet should review the charging policy for people living in warden complexes and consider removing the charge for people who do not require warden services.
- 1.2 The Council Cabinet should require providers contracted to deliver Supporting People services to develop care plans outlining specific needs of each resident and detailing how they are going to be met.
- 1.3 Each provider should be required to demonstrate that care plans are systematically reviewed to ensure their effectiveness.

SUPPORTING INFORMATION

- 2.1 The Social Care and Health Commission considered a progress report on the Supporting People Programme, which falls under its remit, at its February meeting.
- 2.2 Supporting People programme provides a variety of housing related services to over 5000 vulnerable people in the community that enables them to live more independently in their own home. These services prevent problems that can often lead to hospitalisation. The Commission learnt that 68% of the Supporting People services are accommodation based, a vast majority of which are provided by Registered Social Landlords (RSL) and Derby Homes.
- 2.3 Sheltered housing is intended for people who may need help in carrying on with their lives as they have a resident or mobile manager on call 24 hours a day. These properties are designed to meet the needs of older people although they may also house younger adults with disability or learning difficulty.
- 2.4 There is anecdotal evidence that not all individuals living in warden controlled complexes require or want warden services. The current charging structure is such that all residents in these establishments are charged for warden services. It is anticipated that a number of people may be paying charge for warden services when they do not require or

use warden services. The Commission therefore recommends that the Council Cabinet examines how people are allocated warden controlled accommodation and reviews the current charging structure for those already receiving warden services to ensure that charges are based on need not by merely living in these complexes.

- 2.5 The Commission also questioned whether people entering Supporting People services are assessed individually and a care plan is established to meet their specific needs. Although contractors are assessed for their suitability to deliver supporting people services and may meet its generic criteria, there is no evidence that service users are being systematically assessed and care plans established to meet their specific needs.
- 2.6 Supporting People services contribute to the policy of providing care in the community and therefore individuals receiving these services should have care plans to meet their needs. Requiring providers to produce care plans and demonstrate that these are being reviewed for effectiveness should help to improve services aimed some of the most vulnerable people in the community.
- 2.7 The Council with its duty as a housing authority has statutory executive functions for:
- Provision of housing by the Council
 - Private sector housing services
 - Housing strategy and development
 - Homelessness and housing advice
 - Home energy conservation
 - Commissioning the Council's delegated housing management services.

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Background papers:	None
List of appendices:	Appendix 1 – Implications

IMPLICATIONS

Financial

1. None.

Legal

2. None.

Personnel

3. None.

Equalities Impact

4. People receiving service under the Supporting People initiative are amongst the most vulnerable people in the city.

Corporate objectives and priorities

5. This report links to the Councils corporate objectives and priorities of **healthy, safe and independent communities and modernising social care.**