

ITEM 9

Sensory Team



Who are we?

Following the "Sharper Focus" report by central government, it was decided that people with a sensory loss should be entitled to a service from a specialist team. Derby City Council founded its Sensory Team in 2000 and is based in Derby City Centre at 29 St Mary's Gate.

The team has ten members who work closely with other professionals including GPs, Housing Providers, Occupational Therapists and agencies like CamTAD, Derbyshire Association for the Blind, RNID, RNIB and Disability Direct.

Do you, or does someone you care for:

- Have difficulty reading mail or the newspaper?
- Have difficulty seeing where to put a signature
- Accidentally overfill a cup when making tea?
- Have difficulty seeing your medication?
- Have sight loss and have difficulty hearing as well?
- Have difficulty hearing the doorbell?
- Have the television at a volume others consider loud?
- Have difficulty hearing the telephone ring or what the caller is saying?

If the answer is "Yes" to any of these questions then the Sensory Team may be able to help.

What we do

We aim to take into account the fact that everyone's experience of sight / hearing loss is unique. Therefore we will carry out assessment in your home / workplace / college etc at your convenience to ascertain any difficulties you may be experiencing.

If you required we also offer an assessment to your carer.

The overall service offers:

- In depth assessment of your needs.
- Equipment dependent on need.
- Aids for daily living.
- Carers assessment.
- Advice and support to obtain maximum benefit entitlement and any grants which you may be eligible to claim.
- Sharing of information about a wide range of topics and other services which are available to people experiencing sight / hearing loss.
- Confidentiality.

The Sensory Team aims to be accessible and take into account the wide range of different cultural, religious and social needs. We believe that everyone has the right to choose how and where they live and that everyone has the right to lead full and satisfying lives.

If you are over 18 and have either:

- acquired [hearing loss](#),
- are [visually impaired](#),
- or have [dual sensory loss](#) - difficulty seeing and hearing,

then you can contact the Sensory Team via reception:

Telephone: 01332 717777

Fax: 01332 717277

Textphone: 01332 206180