

AREA PANEL THREE – UPDATE REPORT

FOR 16 NOVEMBER 2005

ST GILES CHURCH HALL

Area and Neighbourhood Unit

Vickie Butler, Area Panel Support Officer, telephone 258529

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1. Ref: 304012 – Unauthorised change of use at 51 Mount Street, Arboretum - received 17.03.04

Issue

Concern was raised about the Apples Garage, on Mount Street/Mill Hill Lane being turned into 'Floors to go'. A major retail organisation it has enormous lorry deliveries at least three times a week. There is also a forklift truck that goes on the pavement. This has been reported to the planning department – who say that this is an unauthorised change of use, as they do not have planning permission. It has also been reported to the police about when the lorries are there. This is a major junction and local residents feel that something needs to be done.

Action reported at the meeting on 7 September 2005

15 April 2005 - Planning Application DER/205/147 refused.

25 April 2005 - Letter received from Floors 2 Go's agent stating that it is currently their intention to submit another, revised planning application addressing the reasons for the refusal of DER/205/147.

6 April 2005 - Councils Legal Section instructed to commence enforcement action. Enforcement Notice to be served in due course. Should a second planning application be received, any Notice served will be put into abeyance until the determination of that application.

22 June 2005 - On 1 July 2005, an appeal lodged against both planning refusal and enforcement notice with the Planning Inspectorate. A date for Public Inquiry has been set for 8 November 2005. On 11 August 2005, a second planning application was received to retain unauthorised use.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

Update

Updates on agreed actions to feedback to the meeting on 16 November 2005

11 August 2005 - Revised planning application, DER/805/1320, received to retain unauthorised use.

20 September 2005 - Letter received from Planning Inspectorate stating applicant wishes to change the appeal procedure to an Informal Hearing.

6 October 2005 - Application DER/805/1320 approved for a temporary period of 12 months. Confirmation from Planning Inspectorate of revised timetable for appeal. Date for Informal Hearing now set for 24 January 2006.

Responsibility

Laurence Rayner, Planning and Enforcement Assistant, Development and Cultural Services, telephone 255947

2. Ref: 304031 – Railings – Mount Carmel Street, Arboretum - received 14.07.04

Issue

A resident raised concerns about dangerous railings on the steps at Mount Carmel Street – there is a piece missing, and one dangerous piece. This was initially reported 3 years ago and residents feel that they are no nearer to getting these replaced. They are not asking for a replacement just a repair.

Action reported at the meeting on 7 September 2005

22 June 2005 - These railings are to be repainted. We hope that this will be done by the end of June 2005.

7 September 2005 - We propose to paint the railings black in keeping with the other street furniture. However, an order to sanction a temporary closure of the steps whilst the painting is undertaken has yet to be obtained.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

Update

Updates on agreed actions to feedback to the meeting on 16 November 2005

We still propose to paint the railings black in keeping with the other street furniture. We have issued an order for the railings to be painted without closing the steps. We expect the work will be done by the end of November.

Responsibility

Stewart Corbett, Highway Manager, Development and Cultural Services, telephone 715008.

3. Ref: 304034 – Traffic issues – Normanton and Pear Tree, Normanton and Arboretum - received 14.07.04

Issue

A resident raised concern over the bad traffic congestion problems within the area, and commented that there was no room to increase access for traffic. This also affected the air quality. She asked the panel what the Council were doing to apply the Road Traffic Reduction Act of 1997.

Action reported at the meeting on 7 September 2005

22 June 2005 - Recognised that there was no one solution to the problems of congestion on Normanton Road. The Council recognised that there is a need to look at the issue of congestion later in the year. Councillor Nath considered that Planning and Highways Officers should be working together to find a resolution to this issue. David Gartside had a meeting with ward members in May 2005, and a further meeting took place on 10 June to look at how best to improve the issues.

7 September 2005 - A neighbourhood planning event took place 18 July. Traffic problems were discussed in an open debate, facilitated by Neil Palfreyman. Key actions in and around Normanton Road identified included:

- improved bus services
- lowering speed limits
- cycle lanes
- enforcement of parking restrictions/waiting restrictions
- repair and widening of street pavements
- increasing police and cctv presence
- increase available parking sites and spaces
- reduce availability of free parking
- develop resident only parking
- improve car park signing
- apply the road traffic reduction act 1997
- implement one way access.

The Area and Neighbourhood Unit will work with the Normanton Partnership network and services to investigate and develop actions as part of the Normanton neighbourhood planning process.

The Police report that there are two traffic wardens who have been used on Rosehill Street to deal with the congestion issues. They have a good understanding of the local issues, particularly with the use of the temple, and have been very helpful dealing with traffic and making sure that there is access to and from the temple. Beat officers have also been used to deal with this issue.

The Council is preparing to take on the role of parking enforcement in 2006.

The request to consider Loudon Street as a two way street will be considered in the wider strategic review of traffic proposed within Normanton.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

None.

Updates on agreed actions to feedback to the meeting on 16 November 2005
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A meeting was held on 18 October attended by representatives from Traffic Management, Traffic Enforcement and the Area and Neighbourhood Unit.

In order to consider and resolve the issues, it is recommended that a major transport planning event be held in the Normanton neighbourhood in April 2006. The planning event will be attended by residents, Ward Councillors, Traffic Management, Traffic Enforcement, Police and local businesses.

The event will focus on a key question of 'What do we want the Normanton Road area to be.' Each of the issues and actions proposed in relation to congestion, parking and one way street access will be considered in this context.

Traffic Management have approached a consultant to undertake a planning for real exercise. The cost will be in the region of £16,000, currently there are no Traffic Management funds to deliver this approach. In addition to the existing work programmes, it is possible to build the new work into work programmes for next year with a start as early as April. This would facilitate a wide event, engaging residents, partners and businesses to look at the fundamental question of what local people want Normanton to be.

It would be possible to undertake a smaller event to prioritise the issues, by bringing members and partners together with the Normanton Partnership.

Area Panel 3 are requested to consider and comment on this approach. If it is acceptable the Neighbourhood Co-ordinator for Normanton will work with relevant partners and Council departments to develop and deliver the planning event in April 2006.

Responsibility

David Gartside, Head of Traffic– Highways, Transportation and Waste, telephone 715025.

Pete Price, Transport Policy Manager, Development and Cultural Services, telephone 715034.

Pop Gill, Neighbourhood Coordination Manager, Policy Directorate, telephone 258538.

Gary Parkin, Inspector, Derbyshire Police, telephone 222184

4. Ref: 304038 – Graffiti in Crompton/ Gerard Streets, Arboretum - received 08.09.04

Issue

Mr Woodward raised concerned about the graffiti on Crompton Street. He has spoken to the Council about this, but was told that it is the landlord's problem as it is private property. In areas such Crompton Street, Gerard Street and the alley way in Marks and Spencer this is becoming a bigger and bigger problem. He is aware that the Council are under funded in this area and unless the graffiti is racist they do not have the resources to remove it. He asked the Council to supply advice on its removal.

Action reported at the meeting on 7 September 2005

November 2004

It was reported that the property in question is a private property. The only solution for removing the graffiti is to paint over it, because the wall is a painted render. The council has written to the owner but have had no reply. Anyone who contacts the council for advice is given it freely. We are currently investigating ways in which we could increase the amount of graffiti removal on Private Property. The problem is identifying who owns property that has got graffiti on and getting them to take some action about it. It is often the case that each graffiti job must be examined before work can take place, no one solution fits all.

A key target for the Anti-social Behaviour Team and partner agencies is graffiti. A recent notable success is the targeting of the tagger known as 'drops'. He has been made subject to a three-year anti-social behaviour order prohibiting him from being in possession of paint materials in public, not to cause graffiti or cause alarm, harassment and distress.

Richard Winters attended this meeting and gave a short presentation about the Council's policies for the removal of graffiti. He also answered a range of questions from residents

In **March 2005** it was reported that the Council has an agreement with the telephone companies to paint over graffiti on the green boxes. If residents have any particular problems with graffiti on green boxes, please contact Richard Winters with details of the precise locations and we will arrange for them to be painted.

An additional £30,000 has been identified by the Council for the financial year 2005/06 to help tackle the problem of graffiti throughout the city.

June 2005

To paint a box costs approximately £10. NTL (Stoke-on-Trent Office) have supplied us with the paint. We do not have a record of the exact numbers of boxes we've painted because our contractors will paint over them if they identify one that is in a poor state when they are doing another job near it. The reason we do this arrangement is that it is the most effective way of reducing graffiti in the city.

There is no legal agreement between utility companies and the Council regarding graffiti on green boxes. In the majority of cases, utilities companies do not need planning permission for their small control cabinets, for example cable boxes etc. This is covered under the Permitted Development Order, which is a Statutory Instrument within the Town and Country Planning Act.

There is no real power currently available to the Council to enforce the utility companies to maintain the control cabinets. Recent legislation trialed in 12 Areas has introduced Graffiti Removal Notices. These force property owners to remove graffiti within 28 Days of receiving a notice. The trial is currently being examined to assess the impact on graffiti removal.

September 2005

We are now in a process of training our contractors to remove graffiti without causing too much damage. Graffiti removal is still dependent on getting permission from the property owner and providing that it is safe to do so. Graffiti removal crews are up and running from 1st August 2005.

The Derby Evening Telegraph campaign is going strong. The Police, Anti Social Behaviour team and Crimestoppers are involved in a number of projects including covert and overt CCTV.

Public response at the meeting on 7 September 2005

A member of the public thanked the Council and the Derby Evening Telegraph for the campaigns that had been run. However, graffiti still continued in the area, and he expressed his disappointment that a recent offender in Spondon, had received an ASBO which stated that he should not carry spray paints – he stated that this was not sufficient action to stop people from doing graffiti.

Council response at the meeting on 7 September 2005

Chris Williamson stated that ASBO orders should not be underestimated – if the offender was then found in possession of spray paints, then they would be subject to a full order.

Inspector Parkin explained that whilst some ASBOs have conditions which might seem bizarre, they are actually specific to the individual in question. If they continue to do it then the conditions become more serious – if the offenders do not change their behaviour, then it would become a criminal offence.

Actions agreed at the meeting on 7 September 2005

Update on action taken in Crompton Street

Updates on agreed actions to feedback to the meeting on 16 November 2005

Crompton Street has been painted over at least once this year. We have a program of cleaning for the city centre to address over the next few weeks, including Crompton Street, Marks and Spencers and HSBC.

The new graffiti team, which has been operating since August, has produced a massive increase in the number of jobs cleaned off.

A partnership project supported by the Derby Evening Telegraph's Lets Strike Back Campaign has proved very successful. One person has been dealt with and received a magistrates penalty and a three year ASBO and further cases are pending.

Responsibility

Richard Winter, Streetcare and Waste Management, Development and Cultural Services, telephone 716352

Inspector Gary Parkin, Derby Police, telephone 222184

5. Ref: 305002 – Derelict Building, Dashwood Street / Normanton Road, Arboretum - received 19.01.05

Issue

New question: A member of the public asked about the derelict building at the bottom of Dashwood Street and Normanton Road. This building has been vacant for many years and the resident considered that it is now time for the City Council to take action to get a compulsory purchase order – CPO to ensure that it is brought back into use.

Action reported at the meeting on 7 September 2005

In **March 2005** it was reported that the building has been inspected, and there were no signs of anything that warrants a dangerous structures notice. Full appraisal of the building's condition is not possible from the outside and no internal access was possible. Officers need permission of the owner to enter the property, or obtain a warrant from the magistrates court. The private sector renewal team cannot bring property back into use because it is a commercial property. They only take action with residential properties.

Noted this issue was raised at Normanton Action Group years ago and had not been resolved.

In **June 2005** it was reported that a copy of the Land Register Entry had been received, and owner had been written to requesting access. Meeting with owner on site arranged for 27 June.

In **September 2005** it was reported that Martin Fryer visited the site with a structural engineer on Monday 27 June 2005 and met with the owner to inspect the condition of the building. Confirmed the building is safe and cannot pursue any action under section 77 of the Building Act 1984. Written to owner asking that he regularly checks and maintains the building including checking rendering and guttering, downpipes and timber that could become loose. Owner agreed to cut down tree in building.

Some graffiti was reported and will be investigated

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

Update on graffiti.

Updates on agreed actions to feedback to the meeting on 16 November 2005

The offensive sign above the building has now been removed. There is some graffiti on the rendered surfaces on the building and the owner has been written to asking them to maintain the outside of the building. If the owner does this then the graffiti issue should be resolved.

Responsibility

Martin Gadsby, Private Sector Housing Manager, telephone 255236

Martin Fryer, Team Leader, Building Consultancy, Development and Cultural Services, telephone 255963

Richard Winter, Streetcare and Waste Management, Development and Cultural Services, telephone 716352

6. Ref: 305012 – Street lighting in Derby City centre, Arboretum – received 30.03.05

Issue

A member of the public commented that he had counted a large number of street lights out on the Wardwick and Uttoxeter New Road.

Action reported at the meeting on 7 September 2005

June 2005 - We are aware of an ongoing problem with some of the lighting on Uttoxeter New Road, our clerk of works is currently trying to resolve the situation, we will endeavour to get them working as soon as possible.

The Street lighting Engineer has surveyed the Wardwick area. All of the lights on Wardwick were lit, however a couple of the new lighting units on the Strand were out. Since these roads join together, these may be the lights referred to by the resident. These will now have been replaced. However, these new lights were installed as part of Connecting Derby, and the main contractor who did the works has become bankrupt. Unfortunately, this will continue to cause some delays in getting faulty lights working. It is understood that the lights will be 'handed over' to Streetcare in the next few weeks.

September 2005 - The Uttoxeter Road lights have been repaired. The handover of the new city centre lighting is expected to take place by October 2005.

Public response at the meeting on 7 September 2005

A member of the public stated that there were still nine lights out in the Wardwick area.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

This will be referred to street lighting.

Updates on agreed actions to feedback to the meeting on 16 November 2005

Our Clerk of Works has now carried out a survey of the City Centre Connecting Derby scheme. There are many issues which require resolving before we are able to take these street lights over for maintenance. We are meeting with the Special Projects Team responsible for Connecting Derby to resolve this as soon as possible.

We have given details of the defective lamps, as picked up by our Night Patroller, to the Special Projects Team in order for them to have the lamps repaired.

Responsibility

Michelle Spamer, Area Co-ordination Officer Development and Cultural Services, telephone 715064

7. Ref: 303045 – Baseball Ground, Leacroft Road, Arboretum – raised 17.09.03 – new petition presented 19.01.05

Issue

A member of the public raised the issue of restricted access to rear gardens adjacent to Shaftsbury Road. Parking problems had been created due to no waiting restrictions and residents had received parking fines as a result.

Action reported at the meeting on 7 September 2005

In **September 2003** reported that parking restrictions are being considered urgently and that, once an official order to remove them is received, the restrictions could be taken away.

Inspector Parkin to investigate why residents had received parking tickets. Agreed that the parking restrictions around Baseball Ground needed reviewing and had been brought forward.

In **January 2004** it was reported that the review and consultation of the existing waiting restrictions was continuing with the Police, Councillors and other statutory consultees.

Proposals are currently being considered to:

- retain a number of the 'at any time' restrictions - such as double yellow lines to ensure junction safety and adequate carriageway width for access by larger vehicles and through traffic
- remove the 'no waiting restrictions' - 10am and 6pm on Saturdays and 6pm and 10pm on Wednesdays between 1 August and 31 May because no longer an emergency access route
- retain the no waiting restrictions from Monday to Saturday between 8am and 6pm in Portland Street to ensure free flow of traffic in the day and safe and efficient use of traffic signals.

In **March 2004** it was reported that there was a three-week consultation period legally required for Traffic Regulation Orders and the initial meeting with police yet to take place.

In **May 2004** it was reported that gathering the necessary information was taking time due to the size of the area. Officers drawing up a detailed proposal to deal with parking restrictions in the area including retaining some 'at any time' restrictions and removing Wednesday and Saturday restrictions.

November 2004

Statutory consultation on proposed amendments to waiting restrictions currently taking place with emergency services and road haulage associations. Proposals will be advertised for public comment - on street and in the local press - by the end of the year.

In **March 2005** the panel considered a report of the Director of Development and Cultural Services which stated that a petition had been received from residents of Leacroft Road seeking off-road parking facilities at the rear of the properties. Many issues needed to be addressed in considering the request. Proposed that the request is examined within the context of the masterplan currently being prepared for the regeneration of the wider Baseball Ground site and report to a future meeting.

Residents had been asking for 'off street' parking for 25 years and were keen to get a response and do not want to miss the opportunity presented by the redevelopment of the Baseball Ground. It was noted that there was also another Leacroft Road petition about housing improvements. The area panel manager said that the response for this would be done through the update report at the June area panel meeting.

In **June 2005** it was reported that the funding set aside for the Council's Renewal Area Programme is fully committed for at least the next 2 years on works in our two current priority areas – the Hartington Street Renewal Area and the Osmaston Housing Improvement Zone. Thereafter, subject to Cabinet approval, the next area to be dealt with is likely to be Crewton.

Because Government funding for Housing Renewal is limited, the Council has to target the resources it has at those areas with the greatest concentration of poor housing conditions. Leacroft Road has benefited significantly from Government funded housing grant programmes in the past. More recently it was included in a scheme, funded through the Single Regeneration Budget, to improve home security, insulation and undertake basic home maintenance work. Grants also remain available, as they do citywide, for older, low-income homeowners whose properties are in need of repair.

At present therefore there are no proposals to include Leacroft Road within the current Area Renewal Programme. The programme will however be subject to review later this year when the outcome of a citywide private sector housing survey, being undertaken over the course of the next few months, is known. This will establish where the Council will need to focus its future area based activity in order to meet the Government's recently established targets in relation to decent homes within the private sector.

Work by Walbrook's consultants on the draft Masterplan is well advanced. The consultants have been asked to consider the issue of rear servicing to Leacroft Road. The next step will be a public consultation exercise on the draft Masterplan, which is expected to take place very soon.

In September 2005 it was reported that The results of the Council's citywide house condition survey will be known by the end of this financial year. The information will help the Council determine in which areas of the city homeowners are most in need of help with the repair and maintenance of their homes. In the meantime potential funding to carry out further Group Repair Schemes in the northern half of Leacroft Road has now been identified. Subject to the approval of the Council's Cabinet we will be notifying the home owners of those properties in Leacroft Road who will be eligible to participate in these schemes in this Autumn.

Consideration was given to the inclusion of a parking area by the consultants who drew up the masterplan for Walbrook, but this proved to be an impractical proposal, mainly due to costs and the extensive impact that a parking area and access road would have had on the park. The masterplan was subject to public consultation in June/July and is now being finalised, pending a planning application from Walbrook and its partners for the Baseball Ground site.

The possibility of utilising part of the rear gardens of the Leacroft Road properties to provide a rear access road has been provisionally examined but such a proposal would require the demolition of at least one property to facilitate access. It would also require the mutual agreement of all homeowners whose land would be affected, something which is likely to prove difficult to secure.

Public response at the meeting on 7 September 2005
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A member of the public asked if the planning application had gone in.

Council response at the meeting on 7 September 2005

It was not known by those present whether the application had been submitted yet.

Actions agreed at the meeting on 7 September 2005

Update on planning application

Updates on agreed actions to feedback to the meeting on 16 November 2005
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A planning application for redevelopment of the former Baseball Ground in accordance with the principles set out in the recent Masterplan is still awaited. It is proposed to close this item after the meeting on 16 November.

Responsibility

Rob Salmon, Head of Plans and Policies, Development and Cultural Services, telephone 255020
Martin Gadsby, Private Sector Housing Manager, telephone 255236

8. Ref: 304027 – Petition - Molineux Street – one way street, Arboretum - received 12.05.04

Issue

Residents of Molineux Street presented a petition asking the Council to take steps to reduce traffic congestion. They say that the volume of traffic and parking on both sides of the street is making driving conditions virtually impossible. They have requested that the street is made one-way with traffic flowing down Molineux Street from Rosehill Street.

Action reported at the meeting on 7 September 2005

In **July 2004** it was reported that as the Council had also received a request to make Wilfred Street one-way, this request would be considered together with Wilfred and Sale Street. This will require a detailed investigation including vehicle counts and speed surveys. Due to a high number of similar requests, and in order to avoid doing these counts during school holidays, it is likely that this investigation will take place in September.

In **June 2005** it was reported that officers are currently working on a report to address all these requests. Consideration will be given to the pros and cons of installing one ways, the reasons for introduction and possible recommendations to solve any identified areas of concern. Surveys are currently being organised for all the roads. We expect that a report will be available for the September Area Panel meeting.

In **September 2005** it was reported that officers had spoken with some of the residents who signed the petition and listened to their main concerns. The introduction of a one-way restriction would not reduce vehicle speed nor would it create additional parking spaces as parking is currently permitted on both sides of each of the streets.

Examination of Derbyshire Constabulary's accident statistics shows that there had been only one reported injury accident in the area during the preceding three years. Further, the traffic levels in the area are low, with approximately 100 vehicles driven along any of the streets during the busiest hour. It can be seen that one-way restrictions in this area would provide none of the benefits that are referred to. Five residents have already expressed their opposition to one-way restrictions.

Although it is not possible to recommend the introduction of one-way restrictions, it is considered that a more strategic approach to residents concerns can be employed by making sure that these issues continue to be considered as part of the Normanton Neighbourhood Planning process being facilitated by the Area and Neighbourhood Unit.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

None.

Updates on agreed actions to feedback to the meeting on 16 November 2005

A meeting was held on 18 October attended by representatives from Traffic Management, Traffic Enforcement and the Area and Neighbourhood Unit.

In order to consider and resolve the issues, it is recommended that a major transport planning event be held in the Normanton neighbourhood in April 2006. The planning event will be attended by residents, Ward Councillors, Traffic Management, Traffic Enforcement, Police and local businesses.

The event will focus on a key question of 'What do we want the Normanton Road area to be.' Each of the issues and actions proposed in relation to congestion, parking and one way street access will be considered in this context.

Traffic Management have approached a consultant to undertake a planning for real exercise. The cost will be in the region of £16,000, currently there are no Traffic Management funds to deliver this approach. In addition to the existing work programmes, it is possible to build the new work into work programmes for next year with a start as early as April. This would facilitate a wide event, engaging residents, partners and businesses to look at the fundamental question of what local people want Normanton to be.

It would be possible to undertake a smaller event to prioritise the issues, by bringing members and partners together with the Normanton Partnership.

Area Panel 3 are requested to consider and comment on this approach. If it is acceptable the Neighbourhood Co-ordinator for Normanton will work with relevant partners and Council departments to develop and deliver the planning event in April 2006.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone 716074

9. Ref: 304047 - Petition – Activ8 Project, Mount Carmel Street, Arboretum - received 08.09.04

Issue

A petition was received about anti-social behaviour of residents in the Activ8 Project on Mount Carmel Street. This has been referred to the Council's Housing Strategy Unit and to the Chief Executive of Stonham Housing Association.

Action reported at the meeting on 7 September 2005

In **March 2005** it was reported that Stonham Housing Association has met with local residents to discuss the petition. They are working together to try to find mutually agreeable arrangements that will provide sustainable solutions to the problems outlined in the petition. It was reported that Ian Fullagar, Housing Strategy and Performance Manager, had been in contact with residents and had reported that Stonham propose to install a concierge at the building, subject to approval. A full response to the petition will be presented at the June area panel meeting.

In **June 2005** the panel considered a report of the Assistant Director Housing and Advice Services in response to the petition relating to instances of inappropriate behaviour from residents or friends of residents of the Activ 8 project at 35 Mount Carmel Street. It was reported that senior representatives from Stonham had met with local residents and ward councillors with a view to resolving the problems raised. Following this meeting Stonham have

- developed internal monitoring procedures to ensure that staff are able to respond more quickly to comments and complaints
- worked with tenants to increase their awareness of how their behaviour may impact on others and their responsibilities in relation to their Tenancy Agreement which prohibits excessive noise and other inappropriate behaviour
- updated CCTV surveillance around the building which now provides a 24 hour, 7 days per week recording facility
- arranged monitoring by Neighbourhood Wardens following agreement with the Anti-social Behaviour Team and distributed the contact number for the Neighbourhood Wardens to neighbours
- proposed providing a Concierge service at the building to provide 24 hour on site supervision. Whilst the introduction of this service has been agreed locally, it does require agreement from Stonham head office and the proposal is currently going through Stonham's internal approval processes. It is anticipated that approval may be forthcoming in July of this year

In **September 2005** - A letter has been sent to Stonham asking them to introduce the concierge as a matter of urgency. A representative has been asked to attend the next meeting.

Officers from the Council and Stonham and Councillor Hussain have met with the lead petitioner to discuss the issues. It is not realistic to introduce the concierge system by 7 September 2005 because the issues around Housing Benefit have not been resolved and a meeting will be held with Housing Benefits on 9 September.

Public response at the meeting on 7 September 2005

A resident stated that the petition had been ongoing for a year, and they are still waiting a satisfactory outcome. He has been advised by Councillor Hussain to keep a log of this – to date there are six pages in total. He handed this document to Ian Fullagar at the meeting.

Council response at the meeting on 7 September 2005

Ian Fullagar explained that by the next meeting, a more thorough update would be available.

Actions agreed at the meeting on 7 September 2005

Update

Updates on agreed actions to feedback to the meeting on 16 November 2005
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Stonham have now met with Housing Benefit officers. Housing Benefit have agreed in principal that Housing Benefit could cover concierge costs, but the proposed costs for this scheme are too high and will need to be reduced. Stonham are now reviewing their proposed concierge system to reduce costs.

Jane Gandy for Stonham will be attending the meeting on 16 November 2005. Because the housing benefit issues are not yet resolved, there are no further details about when the concierge service will be introduced.

Responsibility

Ian Fullagar, Housing Strategy and Performance Manager, Housing Strategy Unit, telephone 255185

10. Ref: 304054 – Petition - Renals Street and Avondale Road – request for a one-way system to improve traffic flows, Arboretum - received 26.09.04

Issue

The Council received a petition signed by 31 residents in September 2004. It concerned the installation of a one-way system to improve traffic flow. The main problems included inconvenience caused when having to give way to opposing traffic, congestion and inconsiderate parking, particularly during the morning peak, associated with parents taking children to St Joseph's School, and difficulty in finding parking spaces due to commuter parking during the day.

Action reported at the meeting on 7 September 2005

In **June 2005** it was reported that officers will provide a report to the September Area Panel meeting.

In **September 2005** it was reported that officers had met with residents who had signed the petition. It was found that traffic volumes are very low through this area with about 50 vehicles driven along Avondale Road during the busiest hour. There has been only one reported injury accident in the area during the preceding three years. Parts of Renals Street form part of the strategic cycle network and there is little scope to permit contra-flow cycling if one-way restrictions are introduced.

Although it is not possible to recommend the introduction of one-way restrictions, a more strategic approach can be employed by including these issues as part of the Normanton Neighbourhood Planning process.

It was recommended that Avondale Road and Renals Street are added to the list of locations where the introduction of residents' only parking could address one of the parking issues that residents have raised.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

Update on progress

Updates on agreed actions to feedback to the meeting on 16 November 2005

Avondale Road, Renals Street, Salisbury Street and Belgrave Street have been added to the list of sites for future residents' only parking consideration. This list is considered by Cabinet each financial year and a maximum of two locations are identified for investigation. Investigations are on-going into the future use of Grove Street car park and these streets could be included in any scheme that is developed as a result of the investigation.

Responsibility

Neil Palfreyman, Traffic Management Engineer, Development and Cultural Services, telephone 716090.

11. Ref: 305016 – Petition requesting One Way Road System on Wilfred Street, Sale Street and Molineux Street, Arboretum - received 30.03.05

Issue

The Panel received a petition signed by 162 requesting a one way traffic system on Wilfred Street, Sale Street and Molineux Street to deal with parking problems and speeding traffic. The petition had been referred to the Director of Development and Cultural Services to provide a full response to the next meeting.

Action reported at the meeting on 7 September 2005

June 2005 - Officers are currently working on a report to address all these requests. Consideration will be given to the pros and cons of installing one ways, the reasons for introduction and possible recommendations to solve any identified areas of concern. Surveys are currently being organised for all the roads. We expect that a report will be available for the September Area Panel meeting.

In **September 2005** it was reported that officers had spoken with some of the residents who signed the petition and listened to their main concerns. The introduction of a one-way restriction would not reduce vehicle speed nor would it create additional parking spaces as parking is currently permitted on both sides of each of the streets. Further Sale Street forms part of the strategic cycle network and, due to the parking that occurs, there would be little opportunity to permit contra-flow cycling.

Examination of Derbyshire Constabulary's accident statistics shows that there had been only one reported injury accident in the area during the preceding three years. Further, the traffic levels in the area are low, with approximately 100 vehicles driven along any of the streets during the busiest hour. It can be seen that one-way restrictions in this area would provide none of the benefits that are referred to. Five residents have already expressed their opposition to one-way restrictions.

Although it is not possible to recommend the introduction of one-way restrictions, it is considered that a more strategic approach to residents concerns can be employed by making sure that these issues continue to be considered as part of the Normanton Neighbourhood Planning process being facilitated by the Area and Neighbourhood Unit.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

None.

Updates on agreed actions to feedback to the meeting on 16 November 2005

A meeting was held on 18 October attended by representatives from Traffic Management, Traffic Enforcement and the Area and Neighbourhood Unit.

In order to consider and resolve the issues, it is recommended that a major transport planning event be held in the Normanton neighbourhood in April 2006. The planning event will be attended by residents, Ward Councillors, Traffic Management, Traffic Enforcement, Police and local businesses.

The event will focus on a key question of ‘What do we want the Normanton Road area to be.’ Each of the issues and actions proposed in relation to congestion, parking and one way street access will be considered in this context.

Traffic Management have approached a consultant to undertake a planning for real exercise. The cost will be in the region of £16,000, currently there are no Traffic Management funds to deliver this approach. In addition to the existing work programmes, it is possible to build the new work into work programmes for next year with a start as early as April. This would facilitate a wide event, engaging residents, partners and businesses to look at the fundamental question of what local people want Normanton to be.

It would be possible to undertake a smaller event to prioritise the issues, by bringing members and partners together with the Normanton Partnership.

Area Panel 3 are requested to consider and comment on this approach. If it is acceptable the Neighbourhood Co-ordinator for Normanton will work with relevant partners and Council departments to develop and deliver the planning event in April 2006.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone 716074

12. Ref: 305023 – Petition – Whitaker Road Day Centre, Arboretum - received 22.06.05

Issue

A petition was received relating to issues of anti social behaviour in the grounds of the Whitaker Road Day Centre for Older people.

Action reported at the meeting on 7 September 2005

June 2005 - A report was presented in response to the petition and outlined that Social Services had taken action in autumn 2004 to remove the old fence, trees and shrubs in the corner of the day centre to open up the area.

Since then, there has been no evidence of incidents of anti social behaviour in this specific area. While the petitioners had asked for CCTV cameras and/or lighting to be installed, officers who attended agreed that more evidence would be needed before installing lighting or cameras. The Anti Social Behaviour Team had been contacted by Social Services to provide their mobile CCTV but because the area is not a crime 'hotspot' it does not fit the criteria and therefore cannot be used here. Social Services agreed to continue monitoring the site.

September 2005 - Social Services are meeting with the Lead petitioner to discuss his issues. They are working with Legal Services to check the deeds and the accuracy of the boundary in question. The meeting with the lead petitioner is planned for 2 September and will be attended by Councillor Lowe, Legal Services and Social Services. The purpose is to confirm the exact position of the boundary and responsibilities before options can be considered.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

Councillor Lowe informed the meeting that he had a meeting arranged with Social Services on the following Friday 9 September, so would provide an update at the next meeting.

Actions agreed at the meeting on 7 September 2005

None.

Updates on agreed actions to feedback to the meeting on 16 November 2005

John Wilcox from Social Services met the petitioner and Councillor Lowe at Whitaker Day Centre on 9 September. It was confirmed with the petitioner there was insufficient evidence for Social Services to commission significant funding for improved security measures - CCTV/fencing and gates for frontage and side of Day Centre. On checking the Day Centre grounds there was very little evidence of inappropriate behaviour.

It was requested that the petitioner and his neighbours report all incidents of unsociable behaviour to the Police. Legal Services are checking the deeds for information on the correct boundary line. John Wilcox, agreed on behalf of Social Services, to have the trees and shrubs regularly pruned to improve visibility. In addition, it was agreed to ask the Police to increase patrols to monitor the site. The petitioner confirmed he is not interested in buying any of the Day Centre land as had been previously indicated. A letter confirming these discussions was sent to the lead petitioner on 16 September. On 29 September another letter was written to the petitioner confirming that the deeds from the Land Registry show there is no discrepancy with regard to the boundary line.

Responsibility

John Wilcox, Support Services Manager, Social Services, telephone 256746

13. Ref: 305024 – Petition – Jitty Closure Empress Road/Mount Carmel Street, Arboretum - received 22.06.05

Issue

A petition was received at the meeting held on 22 June 2005 requesting the closure of the Empress Road/Mount Carmel Street jitty in response to problems with drugs, alcohol and prostitution, plus a woman being mugged in the alleyway in March 2005.

Action reported at the meeting on 7 September 2005

The Anti Social Behaviour team have been asked to visit the path. Their investigations are continuing and a report will be presented to a future meeting.

Public response at the meeting on 7 September 2005

A member of the public explained that before the petition had been submitted, he had asked Inspector Parkin to carry out an investigation and come up with suggested improvements. He handed in a copy of the letter that he sent to Inspector Parkin. He also handed in a copy of an article that appeared in the Derby Evening Telegraph regarding a jitty in Alvaston, and the fact that the law would be changing to enable these closures to happen.

Council response at the meeting on 7 September 2005

Isabella Stone confirmed that these would be passed to the relevant officers.

Actions agreed at the meeting on 7 September 2005

Update on investigation.

Updates on agreed actions to feedback to the meeting on 16 November 2005

Officers in the Community Safety Partnership have visited the jitty. They noted there is graffiti on the walls and recommend it is removed. Waste Management were asked to investigate and they have reported that graffiti along the Mount Carmel to Empress Road jitty needs painting over rather than cleaning because it is mainly breeze block. The graffiti team will be asked to include it in their programme. Graffiti on one wall was cleaned earlier this summer as a special job. Residents have put spikes or barbed wire on their fences and walls. It is a wide path with lighting but they would recommend the introduction of white light. The Antisocial Behaviour Team has stated that they do not support closure of the path.

The Police have been in contacted with the petitioners and have investigated the complaint. They note that all reported incidents of crime in the area only relate to minor examples of antisocial behaviour such as litter and not to more serious crimes or antisocial incidents. However, they have included the area as a hotspot for antisocial behaviour, and as a result the local beat officers will visit it regularly.

Responsibility

Ray Brown, Senior Planning Officer, Development and Cultural Services, telephone 255024
Andy Thomas, Anti-Social Behaviour Team, Community Safety Partnership, telephone 256910
Inspector Parkin, Derbyshire Police, telephone 222164

14. Ref: 305025 – Petition – Request for Revised Opening Hours for Historic Section of Arboretum Park, Arboretum - received 22.06.05

Issue

A petition was received asking for extended opening hours for the historic section of Arboretum Park.

Action reported at the meeting on 7 September 2005

June 2005 - It was reported that had been several forms of consultation about the restoration and operation of Arboretum Park dating back to 1997. Although the historic section of the park would be closed, the recreation side of the Park was open 24 hours a day. The proposed opening time of 8am would ensure that all gates were unlocked by then. There were 13 gates to be unlocked and this process would commence at 7.30 am and be completed by 8am. In response to the report the Area Panel asked for the opening hours in the summer evenings to be extended.

September 2005 – The original proposed opening hours for the historic section of Arboretum Park were from 8am to 6pm - November to March and from 8am to 8pm - April to October. The Office of the Deputy Prime Minister has approved the byelaw to close the historic section of Arboretum Park and this became effective on 14 August 2005. It is for the Council to determine the actual opening and closing times.

We have re examined keeping the Park open for an additional hour up to 9pm for the period June to August. The proposed operating hours would be:

- 8am to 6pm November to March
- 8am to 8pm April to May
- 8am to 9pm June to August
- 8am to 8pm September to October

To assist in keeping costs down a security firm will be used to lock the Park in the period June to August at a cost of £1,140. This will avoid a second Park Ranger being on duty and is considered the most cost effective means of operating.

Public response at the meeting on 7 September 2005

Residents made a variety of comments including noting that the original request was for users of the park to get to work, and being open from 8am does not accommodate this. Was the installation of lighting and CCTV camera considered? The park is a safer and quicker place to cross, and not the footpaths - should have better street coverage.

There are not too many green areas in this area of the city and it should be available for use to residents, and extra funding should be made available.

A resident commented that vandalism was a concern and while this is one of the main reasons that the park will be closed in the evening, the closure will not prevent vandalism.

A member of the public spoke in response to this issue, and provided a detailed written response. A summary is below:

1. Attendance – The Heritage Lottery Fund has provided funding for a park ranger, which to date remains to be seen.
2. The park is used by residents – the opening time of 8am and closing time of 8pm could extend to 7.30am to 9pm by the time all gates are locked. People going to work cannot rely on the uncertainty of whether a gate will be unlocked or not.

3. Residents cross the park to go to and from work and need lighting and CCTV camera installed on the footpath. The footpath through Grove Street is unsafe:
 - CCTV cameras do not have a preventative function. A physical barrier for access to the station and DRI.
4. Families would like to enjoy the park - it would cost £13,000 for the extra hours:
 - The additional cost seems inappropriate to the request
 - Additional cost is nothing compared to the actual amount of money already spent on restoration – which is approximately £5.5 million.
 - It is the Council's duty to seek funding for this type of project. Arboretum Park is the only green area freely available to residents of the Arboretum ward
5. Vandalism – the park has experienced vandalism during the period it was not closed:
 - If a park ranger had been appointed as planned, some of the vandalism would not have occurred
 - Proof that CCTV cameras are inefficient and that park rangers will have a better effect to deter vandalism
 - Vandalism will continue to occur because locked gates are not a deterrent for criminals –
 - we do not object the closure at night – we object the opening hours suggested.

The wider issue here is that parks and green areas in urban environments are vital to the well being of residents and as such, they play a fundamental role in the social balance of a neighbourhood.

Locking them like jewels can only have the opposite effect to that desired:

- Create frustration to residents
- Create a focal point to potential criminals and vandals
- Introduce a rift in the fragile balance within a neighbourhood.

Council response at the meeting on 7 September 2005

Councillor Khan responded stating that in terms of opening times, they have been increased, and the Council will readdress these issues particularly with cctv. Asked to re raise with Inspector Parkin.

Actions agreed at the meeting on 7 September 2005

Response to be fed back to the Parks section for a response to the resident.

Updates on agreed actions to feedback to the meeting on 16 November 2005
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In response to the five issues raised the responses are:

1. There are three rangers, two gardeners and the arboretum manager, all full time employees, working solely on the Arboretum. These posts are part funded by Heritage Lottery Funding and provide staff on site throughout the hours that the park is open seven days a week.
2. Issues 2, 3, 4, and 5 can all be responded to with the same response namely that longer opening hours is a cost issue which has to be weighed against the benefits for local residents. More money spent on keeping the park open means less to spend on other council services

On the 'wider' issues, I can understand that some residents will feel frustrated that the park isn't open for longer.

Responsibility

Ian Wheatley, Grounds Maintenance Manager, Commercial Services, telephone 716530

15. Ref: 305027 – Petition - Turning area on Dexter Street, Arboretum - received 07.09.05

Issue

A petition had been received requesting the council look at the feasibility of creating a turning area at the end of Dexter Street.

Action reported at the meeting on 7 September 2005

A report was presented to the panel outlining the result of the investigation to look at a turning circle. Contact has been made with Rotadata Ltd and English, Scottish and Welsh Railways who each own land at the end of Dexter Street, because it would be necessary to obtain land from both companies to create a turning area at the end of Dexter Street. Agreements would have to be reached with both companies to take the proposal further. Rotadata are not prepared to allow the Council to purchase the land, as they suffer from excessive fly tipping and trespassing on their site and feel that by removing the wall at the end of Dexter Street and creating a turning area, access to their site would be made easier. Investigations have revealed that there is a large difference in levels between the end of Dexter Street and the Rotadata site. Large scale engineering work would be required to create a turning area with the costs reflecting the scale of the work.

The only other option is to introduce waiting restrictions - double yellow lines - at the end of Dexter Street. This would create an area free of vehicles, if the restrictions are adhered to, which could be used as a turning area.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

Councillor Khan informed the meeting that he had spoken to the lead petitioner, and agreed that he would consult with the street and report back to the panel.

Actions agreed at the meeting on 7 September 2005

To report back to the panel.

Updates on agreed actions to feedback to the meeting on 16 November 2005

Officers have tried to contact the lead petitioner. An e-mail was sent on the 8 September 2005, offering assistance with any consultation. A letter was also sent on 29 September 2005. So far, no response has been received.

Councillor Khan has been in contact with the lead petitioner and residents are keen to explore the option to introduce waiting restrictions to allow a turning area to be created.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone 716074
Councillor Khan, telephone 331555

16. Ref: 305028 – Fly tipping – Porter Road, Arboretum - received 07.09.05

Issue

A resident of Porter Road raised concern over the road environment, stating that fly tipping and dumping was not making it a pleasant place. They asked the panel what was happening with the clean up of the streets, as action needs to be taken. They stated that they had already spent a lot of time contacting and speaking to the Council to find out what is happening.

Action reported at the meeting on 7 September 2005

New item.

Public response at the meeting on 7 September 2005

Another resident asked if the Council could also look at the reoccurring issue of flytipping in Normanton.

Council response at the meeting on 7 September 2005

Councillor Williamson agreed that this is a concern. He informed the resident that local residents groups have been established in Normanton, and the next meeting is on 15 September. He explained that the purpose of the group is for residents to talk and raise issues and concerns, and find solutions for problems like flytipping. He confirmed that the Council want to give a greater emphasis on improving the streets environment and have a better present. He agreed that there is a need to look if there is anything else the Council can do to make it easier for people to remove items rather than having to dump them in the streets.

He explained that the Council did agree to a system where people have an opportunity to get rid of bulky items during the year, and would look into this. He encouraged residents to attend the forum on 15 September.

Actions agreed at the meeting on 7 September 2005

To report generally about what the council is doing about flytipping.

Updates on agreed actions to feedback to the meeting on 16 November 2005

Fly tipping on Porter Road is dealt with in the same way as other parts of the City. When fly tipping is reported we will try to clear it within twenty four hours. Large amounts may have to wait a little bit longer until we have resources. The street cleaners who visit Porter Road twice each week would clear small amounts.

We only clear fly tipping from the highway or relevant land. Residents are encouraged to telephone 715000 to report all incidents of flytipping.

The Council currently has no Enforcement Officers to apprehend culprits or to bring cases to court.

Responsibility

Richard Winter, Streetcare and Waste Management, Development and Cultural Services, telephone 716352

17. Ref: 305032 – Car park – Becher Street, Arboretum - received 07.09.05

Issue

A member of the public asked if anything was to be done with the piece of land on Becher Street – it had been proposed that this would be turned into a car park, which would be allocated to the Mandela Centre, but there is now a shortage of funding, and nothing has happened. He explained that the street joins Pear Tree Road which is a busy road, and there is a shortage of parking.

Action reported at the meeting on 7 September 2005

New item.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

Councillor Nath explained that this land was and still is designated as a car park for the Mandela Centre, and work is being done on the plot. He agreed to check the status of this work, and ask why the car park is not yet operational, and report back to the next meeting, and write to the resident personally.

Actions agreed at the meeting on 7 September 2005

To report back to the area panel.

Updates on agreed actions to feedback to the meeting on 16 November 2005

Following an inspection of the site it was found that:

- the area is not a designated car park
- there is no vehicular access to this open land off Becher Street – the kerbs are not dropped and they are at full height construction
- there are a number of bollards in place to deter parking – however, a few bollards have been removed and this would allow cars to park within the area
- currently this land is an eyesore and will continue to attract fly tipping.

A planning application has been submitted to turn this land into a car park. The application was submitted by the Education Department in September 2005, the timescales involved in the proposal being formalised are not yet known. However, it is unlikely that local people will be permitted to use the car park out of hours, as leaving the car park open will mean that cars will be parked when Mandela staff need to park. It is also felt that there could be problems with abandoned and burnt out cars.

Responsibility

Councillor Nath, telephone 360725

18. Ref: 305006 – Cameron Road Homezone improvements and wheelie bins, Normanton - received 19.01.05

Issue

A written question was submitted to the panel, asking the Council to enforce that wheelie bins are put away by every resident, as they are an hazard on the pavements, particularly for the blind and disabled. He also asked that the tree guards that are being installed are painted white instead of black, so that they are more visible to car drivers at night.

Action reported at the meeting on 7 September 2005

22 June 2005 - The Panel considered a report of the Director of Development and Cultural Services regarding a petition received from residents of Cameron Road which detailed a number of complaints about the Home Zone on Cameron Road. It was reported that as the improvements to the street lighting on the Home Zone had increased the illumination of Cameron Road enormously, it was considered that the trees and tree protectors were highly visible and did not require further illumination. It was also reported that the changes in the road layout had been designed to ensure that the Home Zone was self enforcing and vehicles were driven at appropriate speeds. It was reported that a request had been made to erect signs informing motorists of who had priority on the street, however the principles of the Home Zone were that motorists perceive that they were given informal priority to other road users and that the street was a shared space. It was accepted that road users would need to alter their behaviour when using streets within the Home Zone and it was reported that it was noticeable that all those using the Home Zone were accepting the change. The lack of parking on Cameron Road had also been queried. The layout of the parking within the Home Zone had been altered as part of the design of the street layout. Although the number of parking spaces had decreased, the final design provided spaces that exceeded the measured demand. It was reported that officers had agreed to monitor the situation on a regular basis and would take action where it might be considered necessary in order to maintain or improve safety.

7 September 2005 - Consultation has been carried out with local residents. 41 replied, 15 opted for reflective strips, 12 opted for white, 11 opted for black and 3 had no preferred option. We propose to install reflective strips to the existing tree guards. However, the reflective strips we have used on other street furniture in the area were subject to vandalism and removed. In view of this we are looking for alternative reflective strips to lessen the risk of vandalism.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

To provide an update for the next meeting.

Updates on agreed actions to feedback to the meeting on 16 November 2005

We have investigated various types of reflector and reflective paint, and have decided to trial high-tack reflective tape and are expecting samples within the next couple of weeks. Subject to the trial being successful, we then hope to have the reflective strips in place by Christmas.

Responsibility

Martin Gadsby, Private Sector Housing Manager, telephone 255236

Richard Winter, Streetcare and Waste Management, Development and Cultural Services, telephone 716352

19. Ref: 305010 – Chatham Street, Concern about impact of Homezone improvements, Normanton – received 30.03.05

Issue

A member of the public raised concerns over the state that Chatham Street had been left in following the completion of the Homezone scheme. She said that one at the Council would take responsibility for finishing the work off that had been left uncompleted. Photographs were distributed to demonstrate the incomplete works. Concern was also expressed about the lack of kerb edges – especially at the end of streets. Residents present felt that this was potentially very dangerous for pedestrians – especially young children.

Action reported at the meeting on 7 September 2005

June 2005 - The majority of the scheme is finished, however there are a number of issues that still need to be completed and these should be completed over the next few weeks. This scheme is like any other highway scheme in that following the completion of the work there is a 12-month maintenance period.

The scheme has been carefully designed, including consultation with the local residents, to be in line with Government initiatives to change the way that streets are used. The design aims to improve the quality of life in residential streets by making them for people, not just for traffic. Changes to the layout of the street emphasised this change of use, so that motorists perceive that they should give informal priority to other road users and the scheme is therefore self enforcing. The Road Safety Unit carries out child pedestrian training at schools for Years 1 & 2 and would cover issues such as these.

September 2005 - The work has not yet been completed. We are liaising with the contractors to get the work done as soon as possible.

Public response at the meeting on 7 September 2005

A member of the public asked the panel what they thought about residents handing in a second petition regarding Chatham Street not being included in the HomeZone. They informed the Panel that when the first petition was submitted, when the Homezone was being set up, it was requested that it was not included.

They explained that Chatham Street had been encroached on with two-lane access now gone to one-lane, and as a result they would be submitting a second petition.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

Update on outstanding works.

Updates on agreed actions to feedback to the meeting on 16 November 2005

The contractors have now completed all the footway works that were remaining at the Randolph Road and Chatham Street junction.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone 716074

20. Ref: 305020 – Normanton Park Pavilion, Normanton - received 22.06.05

Issue

A resident raised concern over the state of the Normanton Park Pavilion.

Action reported at the meeting on 7 September 2005

No additional information received.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

Isabella Stone informed the meeting that the Council are aware of the problems, stating that their had been similar vandalism problems elsewhere in the city with Council owned community buildings such as at Field Lane Community centre. Costings have been prepared, and a meeting is taking place with Commercial Services, Education and Property Services to look at a way forward.

Councillor Nath stated that he did not feel that this issue could be compared to Field Lane Community Centre. He explained that he receives calls on a daily basis from elderly people who use the pavilion. He reported that a lot of money has been spent on the inside of the pavilion, and this needs to be looked at urgently.

Actions agreed at the meeting on 7 September 2005

To feedback to the Officers and provide an update for the next meeting.

Updates on agreed actions to feedback to the meeting on 16 November 2005

The funding has now been formally approved. The Normanton Pavilion User group have temporarily been moved to the Activity Centre. Work has started on improving the pavilion and we aim to complete the work by Christmas.

Responsibility

Ian Wheatley, Grounds Maintenance Manager, Commercial Services, telephone 716530

21. Ref: 305007 – Petition – St Giles Road – request for a one-way system, Normanton - received 19.01.05

Issue

The panel received a petition requesting a one-way traffic system on St Giles Road because of traffic congestion, and parking problems. The petition was referred to the Director of Development and Cultural Services to provide a detailed response. The lead petitioner was invited to present the petition to area panel 3 on the 21 January 2005.

Action reported at the meeting on 7 September 2005

June 2005 - Officers are currently working on a report to address all these requests. Consideration will be given to the pros and cons of installing one ways, the reasons for introduction and possible recommendations to solve any identified areas of concern. Surveys are currently being organised for all the roads. We expect that a report will be available for the September Area Panel meeting.

September 2005 – Traffic surveys undertaken have revealed that traffic levels in the area are low with less than 70 vehicles travelling along the street during the busiest hour. St Giles Road is within a 20 mph zone, encompassing associated traffic calming measures, and the latest recorded 85th %ile speed is only 19 mph. It would appear that there are no highway safety issues to address in St Giles Road, and therefore the introduction of a one-way system would not benefit this area. Although it is not possible to recommend the introduction of one-way restrictions, it is considered that a more strategic approach to residents concerns can be employed by making sure that these issues continue to be considered as part of the Normanton Neighbourhood Planning process being facilitated by the Area and Neighbourhood Unit.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

None.

Updates on agreed actions to feedback to the meeting on 16 November 2005

A meeting was held on 18 October attended by representatives from Traffic Management, Traffic Enforcement and the Area and Neighbourhood Unit.

In order to consider and resolve the issues, it is recommended that a major transport planning event be held in the Normanton neighbourhood in April 2006. The planning event will be attended by residents, Ward Councillors, Traffic Management, Traffic Enforcement, Police and local businesses.

The event will focus on a key question of 'What do we want the Normanton Road area to be.' Each of the issues and actions proposed in relation to congestion, parking and one way street access will be considered in this context.

Traffic Management have approached a consultant to undertake a planning for real exercise. The cost will be in the region of £16,000, currently there are no Traffic Management funds to deliver this approach. In addition to the existing work programmes, it is possible to build the new work into work programmes for next year with a start as early as April. This would facilitate a wide event, engaging

residents, partners and businesses to look at the fundamental question of what local people want Normanton to be.

It would be possible to undertake a smaller event to prioritise the issues, by bringing members and partners together with the Normanton Partnership.

Area Panel 3 are requested to consider and comment on this approach. If it is acceptable the Neighbourhood Co-ordinator for Normanton will work with relevant partners and Council departments to develop and deliver the planning event in April 2006.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone 716074

22. Ref: 305030 – Homezone – Sutherland Road, Normanton - received 07.09.05

Issue

A local residents asked if the Council had any feedback regarding questionnaires that were sent to residents on Sutherland Road regarding the Homezone and diagonal parking

Action reported at the meeting on 7 September 2005

New item.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

Councillor Williamson explained that he didn't know the details of the questionnaire, but would get back to the resident outside of the meeting, and report back at the next meeting.

Actions agreed at the meeting on 7 September 2005

Investigate and report back

Updates on agreed actions to feedback to the meeting on 16 November 2005

Information to be circulated to residents in the next few weeks in the format of a Home Zone leaflet.

The result of the questionnaires to the residents of Sutherland Road was that they do not wish to be included in Phase III of Homezone. A letter went out to the residents of Sutherland Road on 27 October informing them that their road will not be included in the Homezone.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone 716074

23. Ref: 305033 – Litter – Home zones, Normanton - received 07.09.05

Issue

A resident asked the Council how they would distinguish between people who live on most streets and people who live in Home zones as regards enforcing wheelie bins not being left on the street. She asked how they can penalise one group and not the other, as in the Home Zone the bins are permanently left in the front. She also explained that residents of Chatham Street had actually stated that they did not want to be included in the Home Zone, but in fact they were.

Action reported at the meeting on 7 September 2005

New item.

Public response at the meeting on 7 September 2005

None

Council response at the meeting on 7 September 2005

It was stated that something did need to be done to address bins being left out on the streets and in the Home zone the bins were kept tidy in secure areas. With regard to the Home Zone the Council do have to balance the situation – some people did not want to be included, and yet others did.

Councillor Khan stated that residents did have a say as to whether they wanted Home Zone.

Actions agreed at the meeting on 7 September 2005

Investigate and respond

Updates on agreed actions to feedback to the meeting on 16 November 2005

The 'bins cages' were not specifically designed to encourage residents to leave their bins out but to help that those who did at least keep them stored tidily. The idea is also that it helps prevent inconsiderate drivers from travelling too close to those houses with front doors directly on to the footway. Also the self-contained area can be used for plant tubs and the like and therefore add to the general environmental improvements as part of the Home Zone.

When bins are left permanently blocking the highway, then we would take action. However, if bins are in the corals or set areas, they are not blocking the highway and we are not able to prosecute.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone 716074

24. Ref: 305034 – Parking – Upperdale Road, Normanton - received 07.09.05

Issue

A resident raised concerns over the parking on Upperdale Road, outside the shops, on double yellow lines, asking if it was in fact illegal to park on them, as people are doing so, due to the lack of parking spaces in the area, and the police are not actually addressing it.

Action reported at the meeting on 7 September 2005

New item.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

Inspector Parkin acknowledged that there was a problem in this area, and stated that there is traffic warden provision in the area, and officers also issue tickets to parking offenders. He explained that keeping the streets clear is just one of the police's priorities. He confirmed that parking on double yellow lines is illegal, and agreed to discuss this with the resident after the meeting.

Actions agreed at the meeting on 7 September 2005

To provide an update on this issue.

Updates on agreed actions to feedback to the meeting on 16 November 2005

The Police are very aware of the parking issues around Upperdale Road and are continuing to visit the area and issue tickets. However, parking enforcement is not a Police priority and officers are not able to visit this specific area every day.

Responsibility

Inspector Gary Parkin, Derbyshire Police, telephone 222184

25. Ref: 305039 – One way – Harrington Street, Normanton - received 07.09.05

Issue

A member of the public asked whether Harrington Street could be made one way to accommodate traffic for weddings and other big events, even though the residents want resident parking only. He thought the general public had a right to use streets as well as residents. He thought the residents should be encouraged to petition for a one way street in the central part of Harrington Street.

Action reported at the meeting on 7 September 2005

New item.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

To respond to the issue.

Updates on agreed actions to feedback to the meeting on 16 November 2005

A meeting was held on 18 October attended by representatives from Traffic Management, Traffic Enforcement and the Area and Neighbourhood Unit.

In order to consider and resolve the issues, it is recommended that a major transport planning event be held in the Normanton neighbourhood in April 2006. The planning event will be attended by residents, Ward Councillors, Traffic Management, Traffic Enforcement, Police and local businesses.

The event will focus on a key question of 'What do we want the Normanton Road area to be.' Each of the issues and actions proposed in relation to congestion, parking and one way street access will be considered in this context.

Traffic Management have approached a consultant to undertake a planning for real exercise. The cost will be in the region of £16,000, currently there are no Traffic Management funds to deliver this approach. In addition to the existing work programmes, it is possible to build the new work into work programmes for next year with a start as early as April. This would facilitate a wide event, engaging residents, partners and businesses to look at the fundamental question of what local people want Normanton to be.

It would be possible to undertake a smaller event to prioritise the issues, by bringing members and partners together with the Normanton Partnership.

Area Panel 3 are requested to consider and comment on this approach. If it is acceptable the Neighbourhood Co-ordinator for Normanton will work with relevant partners and Council departments to develop and deliver the planning event in April 2006.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone 716074

26. Ref: 304048 – Area Panel Papers, All Wards - received 10.11.04

Issue

Chris Woodward asked that the changes in the way the Council distributes the meeting papers be raised as a late item in the meeting.

Action reported at the meeting on 7 September 2005

In **March 2005** Councillor Burgess reminded residents that the decision had been taken for prudent reasons to save money.

The area panel manager reminded residents that if they sign the attendance sheet they can ask to receive a copy of the agenda of future meetings. She confirmed that the attendance list had been reviewed and that it now includes a data protection statement. The Panel agreed to recommend to Council Cabinet that it re-examines its decision on Area Panel agenda distribution now, rather than waiting to see if public attendance at Area Panels reduces

In **June 2005** it was reported that this resolution was considered by Council Cabinet at its meeting on 26 April. Cabinet agreed that this issue would be covered specifically as part of the Area Panel Review which is due to commence in June 2005 but will not be completed until the end of the year. Cllr Williamson referred to promised review of attendance figures after two cycles, which does not fit in with the planned review. We will therefore analyse the actual attendance figures when the two cycles are complete and discuss these with Councillor Samra – Cabinet Member for Community Regeneration, the Leader and Deputy Leaders of the Council.

In **September 2005** it was reported that the review of area panels is ongoing and any proposals to amend the distribution of area panel papers will be made as part of the review recommendations. The outcomes of the review are expected by March 2006.

Public response at the meeting on 7 September 2005

None.

Council response at the meeting on 7 September 2005

None.

Actions agreed at the meeting on 7 September 2005

To provide an update on this issue.

Updates on agreed actions to feedback to the meeting on 16 November 2005

A resolution to reintroduce the distribution of agenda papers to residents who regularly attend area panel meetings will be considered by Council on Wednesday 23 November.

Responsibility

Jason Spencer, Constitutional and Electoral Services Manager, telephone 255466

27. Ref: 305019 – Incinerator, all wards - received 22.06.05

Issue

A member of the public raised concern over health issues of incinerators. She asked if the Council intend to burn rubbish, and if so, if this was why the recycling schemes have taken so long to be rolled out. She also raised concerns that the life expectancy in Normanton and Sinfin. A letter detailing the issues was handed to the Chair of the meeting.

Action reported at the meeting on 7 September 2005

The Primary Care Trusts - PCTs are keen to address health inequalities across the city, and this has been the focus of both the Public Health Strategy and this year's Public Health Annual Report, both of which have been produced jointly with the City Council. In Normanton specifically the PCTs are planning a new health centre on Browning Street, on the site of the old village school. The new centre will include the full range of primary care services currently provided by the Village Street surgery, plus a wider range of community services including dentistry, pharmacy and space for community groups to use. The PCT is also reviewing health needs in Sinfin, particularly in relation to children's services.

The Director of Development and Cultural Services has written directly to the resident and responded to the detailed issues raised in the letter handed in.

Public response at the meeting on 7 September 2005

A member of the public stated that whilst she had received a full answer, it was not relevant to the initial question. The Derby Evening Telegraph had publicised that the Council had announced that it may move the proposed incinerator to Alvaston, which is also an area of falling life expectancy, like Normanton and Sinfin. The Council claim that they will be fined for not having the incinerator – however 1,000s of people across the UK are preparing themselves for court action through the European Courts of Justice, if the British Government dares to go against the EU bio waste directive. Council Officers are aware that exemptions can be claimed as they have started the Rethink Rubbish recycling schemes. It is in fact the tax payer who will have to pay for the incinerator through the Private Finance Initiative Scheme, as well as having to pay the increased health costs.

She asked the Panel for assurance that the bio degradable recyclable items – including paper, card, and garden waste – that thousands of Derby people are collecting, on the understanding that they will be recycled – will not instead be sent for burning to an incinerator either in Derbyshire or in other neighbouring regions. She also confirmed that she had not yet received a letter from the Director of Development and Cultural Services, has indicated in the update report.

Council response at the meeting on 7 September 2005

Councillor Williamson explained that the Council are committed to recycling and meeting the governments target. He stated that the Council are setting their own local targets to exceed the governments target. He explained that the Council are looking at the twin bin initiative and other ways of making sure that the waste the city produces is dealt with in an environmentally friendly way, and would not be introducing an incinerator.

Actions agreed at the meeting on 7 September 2005

To provide an update on the plans regarding recycling.

Updates on agreed actions to feedback to the meeting on 16 November 2005
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The Council are rolling out their Rethink Rubbish Scheme at the moment and it is intended that this will have been introduced to most of the city's residences in 2007. It is anticipated this will lead to recycling levels for the city of between 35 and 40%.

The Council, in conjunction with the County Council and all the district councils in Derbyshire are engaged on the production of a new waste strategy for the County. This is due to be completed at any time now and all affected stakeholders will be consulted on its content.

The strategy will contain options for how we deal with the rest of our household waste, after the removal of recyclables via Rethink Rubbish and the use of Recycling Banks. This is termed residual waste. All of the options will include for pre-treatment and extraction from the residual waste of as much of the remaining recyclable material as possible. It is anticipated that this will enable the total recycling rate for the city to increase up to around 50%.

It is not possible yet to say which treatment will be used or where it will be carried out as this will depend on the results of the consultation, the availability of sites, on what treatment facilities can be procured from the waste market and at what cost.

Responsibility

John Hansed, Head of Streetcare and Waste Management, Development and Cultural Services,
telephone 716351

Debbie Jackson, Associate Director, Central and Greater Derby PCTs, telephone 224000

28. Ref: 305021 – Deliberate fires in Derby, All wards - received 22.06.05

Issue

A member of the public asked the fire service to report to the area panels the number of arson attacks, known as deliberate set fires, in the city over the last ten years and the number of prosecutions for arson.

Action reported at the meeting on 7 September 2005

Trevor Sherwin reported that a more detailed presentation will be made on at the area panel meeting on 16 November 2005 outlining where fires have been set in Derby, the different type of fires and the action being taken to reduce deliberately set fires in the future.

Public response at the meeting on 7 September 2005

A member of the public explained that the waste paper collection carried out fortnightly in Crompton Street is collected very early in the morning, which means that some residents put their waste out in the evening, which isn't safe. He asked that these collections be made later in the day.

Another resident asked if the 900 fires include bonfires on bonfire night.

Council response at the meeting on 7 September 2005

Trevor Sherwin informed the meeting that there are approximately 3,000 deliberate fires per year in the county, of which 900 of those are in Derby City area. He explained that there are a number of things the fire service is doing, including mapping every single fire, which allows them to look at trends and hotspots and come up with solutions to particular problems.

He also explained that they are trying to tackle bin fires by making people aware of the dangers of leaving their bins outside their properties overnight. With regard to bonfires, he confirmed that these are not deliberate fires, and are classed as controlled burning, and there is therefore no crime related to them.

Actions agreed at the meeting on 7 September 2005

To feed back the observation about waste paper collections in the early morning to the Waste Management section.

Updates on agreed actions to feedback to the meeting on 16 November 2005

A presentation about deliberately set fires is on the agenda for 16 November.

In response to the request to change the waste paper collection time, we are not able to review the time the collections are made. If the collection was made later in the day, the crew would find that they would be delayed in the build up of traffic which could mean that they were unable to finish their round. We have worked with the fire service on the problem with deliberate set fires. It was found that where bins were set on fire, they had been left out for some days. Experience has shown that bins just out for collection are not targeted. We also find that papers left for collection tend to be difficult to set alight when they are packed together with little air in the bag. We have not had any reports of any papers being set alight whilst waiting for collection.

Responsibility

Trevor Sherwin, Station Manager, Derbyshire Fire and Rescue Service, telephone 346675

29. Ref: 305029 – Bonfires and litter, All wards - received 07.09.05

Issue

A resident raised concerns over bonfires, stating that they are a nuisance and affect everybody. He explained that other cities have passed bylaws to ban them altogether, and asked if there is something the Council could do.

Action reported at the meeting on 7 September 2005

New item.

Public response at the meeting on 7 September 2005

Another resident reported that there was also a problems with polystyrene being burnt in the area, as it is very difficult to determine the actual location.

Another residents informed the meeting that one of the problems contributing to this issue was dustbins being left outside properties, after collection days.

A Stamford Street resident explained that there is also lots of flytipping in the area, which again is not helping the situation. There is also lots of litter although there is a litter picker in the area each week. She also stated that there was problems with dog mess, and although there are signs in the area, these are being ignored. This should be monitored, along with the flytipping issues.

Another member of the public explained that there were also problems with litter on Portland Street, as there are 10 cm gaps in the properties with cellars – to allow air flow – but these are getting filled with litter. She asked the Council what they intended to do about it.

Council response at the meeting on 7 September 2005

Councillor Nath explained that there is a policy at the Council regarding bonfires, and leaflets are available explaining when it is permitted to have bonfires.

With regard to bins, Councillor Williamson confirmed that this had been raised on a number of occasions by the public, and had been passed through to officers. He informed the meeting that both Nottinghamshire and Leicester County Council are taking a much firmer line with residents, and are issuing cautions and threatening legal action to persistent offenders. This trial is being monitored, and the two Councils will prepare a report to see if this has worked. If it is working, then it is something that Derby should adopt. He went on to explain that the Council need to also involve local businesses so that they take more responsibility, and educate the local areas – this is something that the Council are very keen to do to improve areas, and will be looking at a policy and way to work in partnership with local people and businesses to address these ongoing issues.

Councillor Khan confirmed that the Council will try and come up with a solution to this ongoing problem, and stated that people need to be made aware of the facilities available from the Council.

Actions agreed at the meeting on 7 September 2005

It was agreed to find out if more could be done to prevent litter accumulating in cellars.

Updates on agreed actions to feedback to the meeting on 16 November 2005

Fires in wheeled bins are an issue for both Derbyshire Fire and Rescue and the City Council. Derbyshire Fire and Rescue are currently running a leaflet campaign addressing this issue. The Council does remove bins from residents if they persistently leave their bin on the highway, but this is

difficult to enforce because of current legislation and often creates more problems than it solves. When bins are taken away by the Council, we then find that there are issues with bags being dumped on the road.

When litter is blown down into residents' cellar grates, it is the responsibility of the resident to rectify this, as the cellar grates are the residents' responsibility. Unfortunately, the gaps are usually very small, normally 10 mm rather than 10 cm and often slabbed over, which means that we are not able to get into the small gaps to clean.

We will check the level of cleanliness on Stamford Street and Portland Street.

Responsibility

Richard Winter, Streetcare and Waste Management, Development and Cultural Services, telephone 716352

Trevor Sherwin, Derbyshire Fire and Rescue Service, Telephone 346675

30. Ref: 305035 – Alcohol Free Zone, All wards - received 07.09.05

Issue

A member of the public asked when the alcohol free zone would be enforced, as they had understood it would be during the week, but as yet no signage had been erected.

Action reported at the meeting on 7 September 2005

New item.

Public response at the meeting on 7 September 2005

A local resident stated that because there was no signage, people are not aware that it is now an alcohol free zone. She also informed that panel that a lot of people stand drinking outside Centenary House.

Council response at the meeting on 7 September 2005

Councillor Hussain confirmed that this did come into effect the previous week.

Inspector Parkin explained that the signs should have been put in at various locations by the Council, and agreed to check with the Legal Department to see where they are, and if there wasn't enough signs, then request more.

Actions agreed at the meeting on 7 September 2005

To provide an update on this issue.

Updates on agreed actions to feedback to the meeting on 16 November 2005

The Order has come into effect on 26 August and the Police consider that there are enough signs in the area to allow them to enforce the AFZ. The Police have confirmed that officers have been enforcing the AFZ throughout the area including within in Arboretum Park.

There was some concern that there was an issue with enforcement in the Arboretum Park because all the proposed signs had not been erected. This is because having agreed with Derby Parks where the signs should be erected in the park it was confirmed the style of the signs was no longer appropriate in keeping with the refurbishment. Legal Services postponed the order to erect more signs in the Park until Derby Parks confirm if they want to erect:

1. modified signs
2. no more signs
3. the original signs

Responsibility

Inspector Gary Parkin, Derbyshire Police, telephone 222184