



**You Said We
Did**



**Our Voice, Our
Success 2023**



Children's Guides

What do you like/thing is good about the current guide?	What do you dislike/think needs to be improved?
<ul style="list-style-type: none">• Lots of relevant information included – names of people involved such as social workers and IRO's.	<ul style="list-style-type: none">• Too much information and the booklet is too long• Split the booklet into different parts and topics so they can be given at different stages• There is too much information on job roles which could be given in a separate leaflet.• Information is not always easy to take in especially if a young person has a learning disability• Include things to get involved in such as CiCC, activities, virtual school etc



Children's Guides

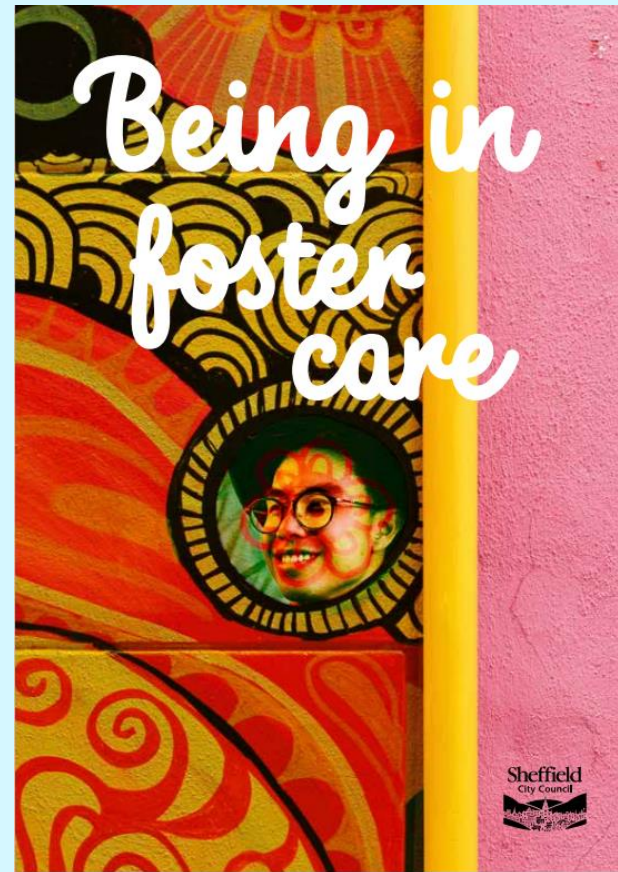
Tell us about your thoughts on the design and look	Are there any pages you feel are not relevant?
<ul style="list-style-type: none">• Improve the colours that are used• Remove the pictures of young people• Make sure the pictures are coloured rather than black and white• Front page needs to be better designed• Have cartoon images• Make sure the pictures are coloured rather than black and white• It looks ugly• Don't like the colour scheme	<ul style="list-style-type: none">• All about where you are living• Like the FAQ page• Cut out activity instead of magazine• Your questions page for young people to fill in• Make it into a book rather than magazine

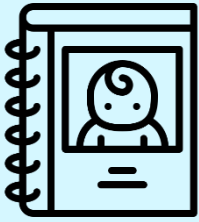


Children's Guides

Looking at the Sheffield Children's Guide, is there anything you like that could be used for Derby's Children's Guide?

- Like the corresponding colours
- Don't like the front page
- Prefer the design in comparison to Derby's
- Like the graffiti
- Have artwork but no faces





Children's Guides

We Did

- The Principal Service Manager for Early Help and Social Care (Fostering and Permanence Team) has taken on board the feedback given and tasked a student Social Worker to take this forward and develop a reviewed guide using the feedback from young people.
- In the design stages this will come back to the Our Voice, Our Success group for approval and amendments and OVOS will continue to have oversight and input



Budget Consultation

Tell us your thoughts on the proposals in the following areas

Residential Services – deletion of cook, reduction of use of taxis and agency staff, looking at the possibility of young people going to Foster Placements from Residential where possible

- Disagree - some young people may not like change so removing the cook post may affect this. Especially for young people with Special Educational Needs and Disability
- Young people exiting residential should only be explored if it is appropriate for the young person and they are involved with any planned changes
- Need to keep the cook as young people may not have the same support if care staff will be helping to cook meals
- More funding may be needed for food hygiene if the cook post is deleted
- Young people exiting residential should only be explored if it is appropriate for the young person and they are involved with any planned changes
- Life skills could be gained if there isn't a cook as young people could help cook their own meals
- Agree with reducing taxis and agency staff

Budget Consultation

Fostering and Permanence – Freeze allowances for Foster Carers, Disband the exit from care team

- Disagree – Foster carer could drop out if allowances are frozen meaning there could be less carers
- Disagree- Foster carers may struggle with the cost of living if allowances are frozen
- Disagree with disbanding exit from care team - Social workers will have extra workload which may mean there isn't as much time for young people
- Disagree- Less foster carers could mean increasing costs for using private foster carers
- Disagree- It will put extra pressure on other teams if they disband the exit from care team

Budget Consultation

Libraries and Leisure – Less money spent on statutory libraries, end funding, staffing and book fund for community libraries, explore outside operator to deliver remaining leisure facilities Springwood and Derby Arena

- Disagree – Libraries may have limited books/resources to use if you get rid of the others
- There should be one big library rather than numerous libraries
- Why are the other libraries not statutory? All the statutory libraries are close to the City Centre
- Disagree – If they change the times then less people will be coming in which means they could shut down
- Agree – things are more accessible online
- Libraries need to be accessible for everyone
- Improve the quality of the libraries that are already there
- Leisure centres – don't want to lose accessibility such as memberships if they are run by outside business but they need to keep the community links



Budget Consultation

We Did

- A reversal of the proposal to freeze allowances for foster carers. Instead, they will rise by 2.3%.
- Continuation of the Exit from Care team in children's social care, so children and young people can continue to receive specialist support to help them stay with their families.
- Within Residential Homes, they retained the cook for our disabled children's home, young people in the homes are to complete food hygiene awareness and there are robust processes to support young people moving from Residential Homes should this be appropriate



Budget Consultation

We Did

- Work is still underway looking at outside organization to run the leisure centers'. Memberships would still be available and the organization would work with local communities.
- An additional investment of £186,000 for Community Managed Libraries in 2023/24, which sees the budget process adding £286,000 in total to ensure that funding is available to support the operation of the libraries as their management transfers to community and other interested groups
- Following approval of the Council's budget in February, initial work has started on putting the documents together that are required to start to the exploration of procuring an operator for the remaining leisure facilities.

Newsletter

What should be in the Newsletter?

- Put the activity in the middle of the book to break up the writing
- Focus on us newsletter looks good and like the colours
- Contains useful information, I would read it
- Graffiti is cool
- Information about services such as advocacy and virtual school is good to include

How and to who would you like this to be distributed?

- Social Workers and carers should have access to the newsletter to share with young people
- Newsletter – tell everyone about all the things going on
- Videos as well about what is happening in Derby
- Instagram page – can use it to upload pictures of the newsletter. It may be harder to find
- People use email a lot more
- WhatsApp – people can use that and can post the newsletter in the group. You can change the settings so no one can chat, and it could reach a lot of people from teenagers to older adults
- Would prefer to have a paper version



Newsletter

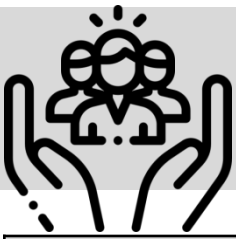
We Did

- We are in the process of creating a Whatsapp broadcast channel where we can send out information to young people, foster carers, Social Workers and anyone else who support young people
- In addition to this there will be a landing page on our website which will allow information to be shared about what we have been up to in the Our Voice, Our Success group and have sections of information on it much like a posting page allowing us to put information on there we would share in the old style newsletter and it be more current and up to date

CiCC Regional Residential trip to Beaumanor Hall

What language is not felt appropriate by young people in care/what changes would you like to see?

- Do not like the term 'contact' and preferred the term 'family time'. However, others, including our Young Person disliked the term family time and preferred supervised contact.
- Do not like the term/role of Social Worker and feel it does not explain what they do and who they are.
- 'looked after child' – many did not like this term and preferred 'child ' on its own like any other child.
- Do not like being referred to as children and there was some discussion as to when a 'child' becomes a 'Young Person'.
- Do not like the term 'Corporate Parent'
- Do not like the word 'placement ' as it did not feel like a home or a safe place
- Abbreviations being used by professionals like CP, CIN and LAC many of these words they do not understand and just sound negative and make them feel bad .
- Young People shared about conversations that staff have in their homes about their 'perfect lives' e.g. what fancy holidays they are going, what great family time they have had with their children and things they have brought them and how this made them feel



Regional Residential

We Did

- The Participation Officer took this to Corporate Parenting Committee where it was recommended the language within Derby City Council changes
- The Director for Early Help and Social Care is committed to making these positive changes and is meeting with the Participation Officer to start this process

Small Children's Homes Interiors

2 Young People had the opportunity to go to an interior supplier to give views on what they would like to see in a new small Children's Home

- We were able to choose everything
- We chose:
 - A sofa
 - Mirrors
 - Beds
 - Wall art
 - Cupboards
 - Wardrobes
 - We picked a fish as the boy who is going to live in the house loves fishing.

Small Children's Homes Interiors

We Did

- All the soft furnishings selected by the 2 young ladies from the CiCC were purchased by the Provider and are now in the property.
- A neighbours engagement event and several home tours have been carried out of the Home and all the soft furnishings have given the Home a very cosy feel to it.
- The young person whose Home this will be is really happy with the soft furnishings, especially for his bedroom and sitting room.
- The young person is moving into his new Home with all the soft furnishings selected by the CiCC giving his Home a positive new start and a sense of belonging.

See pictures on next slide

Small Children's Homes Interiors

We Did





Ashtree House Revamp

What would you like to see or make changes to in relation to the Family Time Rooms at Ashtree House?

- Add soft furnishings such as rugs, tables, curtains, weighted blankets.
- Themed rooms with names to match – jungle, music, sports etc.
- Murals to add colour, calming music, sensory toys.
- Sofas as well as chairs, storage space, tidier rooms.

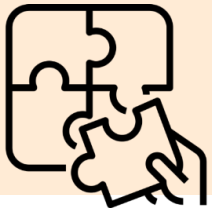
- Have more signs to show where the entrance to the building is and where to go
- Not very welcoming
- Have a feedback page on the way out so families can have a say on the rooms and how
- Children may feel scared seeing the bars on the windows
- Looks quite boring
- Make it bright and comfy



Ashtree House Revamp

We Did









- We have purchased 2 new sofas for the rooms
- We have purchased 2 new bean bags for the rooms
- We have new lamps to go in the rooms to make it bright and homely
- There have been lots of donations of toys and games and we are still collecting items
- We are starting to tidy the rooms up and plan how to make the walls brighter
- There is still a lot to do a request for help to paint murals on the walls has gone into our news letter

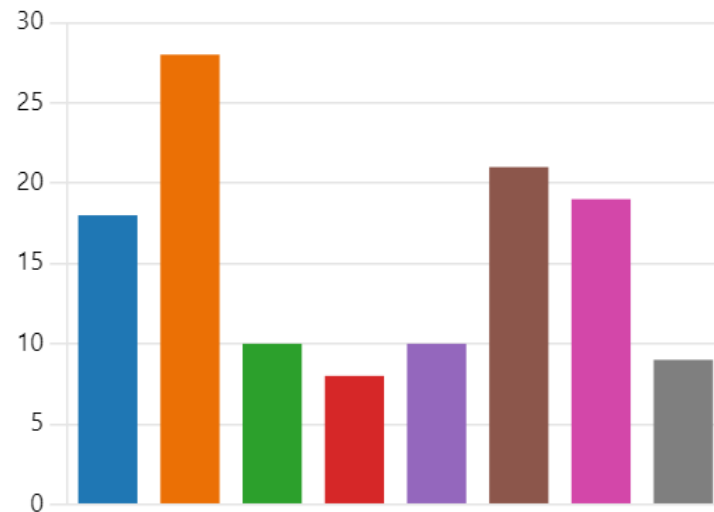


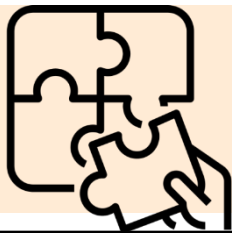
CiCC Name Change

1. What name would you like to see used for the Children in Care Council? Please select three options.

[More Details](#)

 Young People in Charge	18
 Our Voice, Our Success	28
 In Charge for Change	10
 Young Inspirers	8
 Focus on Us	10
 Speak Up, Speak Out	21
 Our Life, Our View	19
 Other	9





CiCC Name Change

We Did



**Our Voice,
Our Success**



You spoke.....we listened

*'A change is as
good as a rest'*