



Derby City Council

**LICENSING COMMITTEE**  
**16 July 2015**

Report of the Acting Strategic Director of  
Neighbourhoods

# ITEM 5

## **Taxi Licensing Administration and Compliance Activities - Quarter 4 2014/15**

### **SUMMARY**

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during quarter 4 of the 2014/15 financial year.

### **RECOMMENDATION**

- 2.1 To note the contents of the report.

### **REASONS FOR RECOMMENDATION**

- 3.1 The information provided in this report is for member information only.

### **SUPPORTING INFORMATION**

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for quarter four of 2014/15 are attached at Appendices 2, 3, 4 and 5.
- 4.2 The information contained at Appendix 2 sets out the number of requests for service received by the Licensing Team and the number of licences issued during the period.
- 4.3 The information contained at Appendix 3 sets out the vehicle compliance work carried out during the period. Using a risk-based approach, Licensing Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standard for licensed vehicles. Therefore, it is important to recognize that these statistics do not indicate the general condition of all of the licensed fleet.
- 4.4 The information contained at Appendix 4 sets out the age of the vehicles that were inspected during the quarter.
- 4.5 The information contained at Appendix 5 sets out the knowledge test statistics for the quarter and other compliance / enforcement related exercises undertaken throughout the period.

- 4.6 A breakdown of licensed vehicles by registration year can be found at Appendix 6.
- 4.7 A breakdown of the type of reports presented to the Taxi Licensing Sub-Committee and a breakdown of the outcomes can be found at Appendix 7.

<b>OTHER OPTIONS CONSIDERED</b>
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- 5.1 Not applicable.

**This report has been approved by the following officers:**

<b>Legal officer</b>	n/a
<b>Financial officer</b>	n/a
<b>Human Resources officer</b>	n/a
<b>Service Director(s)</b>	n/a
<b>Other(s)</b>	Michael Kay

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<b>Background papers:</b>	None
<b>List of Appendices:</b>	Appendix 1 – Implications Appendix 2 – Licensing Statistics Appendix 3 – Vehicle Compliance Statistics Appendix 4 – Age Information of Vehicles Inspected Appendix 5 – Knowledge Test Statistics and Other Compliance/Enforcement Undertaken Appendix 6 – Breakdown of Vehicles by Registration Year Appendix 7 – Breakdown of Sub-Committee Reports and Outcomes

<b>IMPLICATIONS</b>
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**Financial and Value for Money**

1.1 None directly arising from this report.

**Legal**

2.1 None directly arising from this report.

**Personnel**

3.1 None directly arising from this report.

**IT**

4.1 None directly arising from this report.

**Equalities Impact**

5.1 None directly arising from this report.

**Health and Safety**

6.1 None directly arising from this report.

**Environmental Sustainability**

7.1 None directly arising from this report.

**Property and Asset Management**

8.1 None directly arising from this report.

**Risk Management**

9.1 None directly arising from this report.

### **Corporate objectives and priorities for change**

10.1 The proposals set out in this report will **deliver better outcomes for our communities, more efficient and effective services and improved value for money for our customers.**

## TAXI LICENSING QUARTERLY STATISTICS

	REQUESTS FOR SERVICE	LICENCES ISSUED				
		HACKNEY VEHICLES	HACKNEY DRIVERS	OPERATORS	PRIVATE HIRE VEHICLES	PRIVATE HIRE DRIVERS
<b>Q4</b>	69 (75)	25 (60)	43 (84)	15 (22)	154 (208)	140 (214)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
1490 (1401)	10 (9) mins	13 (10) mins

( ) denotes previous quarter figures

TOTAL NUMBER OF CURRENT LICENCES (as at 14 May 2015)	
Hackney Carriage Drivers	361 (363)
Hackney Carriage Vehicles	287 (290)
Private Hire Drivers	894 (881)
Private Hire Vehicles	834 (811)
Private Hire Operators	85 (77)

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( ) denotes previous quarter figures

## VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS						
Quarter	Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Q4	Hackney Carriages	5 (39)	1 (7)	1 (25)	0 (7)	3 (22)
Q4	Private Hire	5 (45)	2 (13)	2 (25)	0 (7)	1 (15)

VEHICLE SUSPENSIONS								
Quarter	Type	Number Suspended	Serious Defects Identified					
			Lights	Brakes	Steering	Tyres	Suspension	Other*
Q4	Hackney Carriages	3 (22)	0 (4)	1 (4)	1 (5)	2 (3)	0 (6)	3 (18)
Q4	Private Hire	1 (15)	0 (1)	0 (4)	1(8)	0 (4)	1 (1)	1 (11)

( ) denotes previous quarter figures

\*Other refers to any defect outside the items listed in the “5 point safety check” (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

\*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/back
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

# Appendix 4

## AGE INFORMATION OF VEHICLES INSPECTED

Reg. No.	HACKNEY CARRIAGES				PRIVATE HIRE			
	Suspended	Referred	Advised	OK	Suspended	Referred	Advised	OK
N	0	0	0	0	0	0	0	0
P	0	0	0	0	0	0	0	0
R	0	0	0	0	0	0	0	0
S	0	0	0	0	0	0	0	1
T	0	0	0	0	1	0	0	0
V	0	0	0	0	0	0	0	0
W	0	0	0	0	0	0	0	0
X	1	0	0	0	0	0	1	0
Y	0	0	0	0	0	0	0	0
51	0	0	0	0	0	0	0	0
02	0	0	0	0	0	0	0	0
52	0	0	0	0	0	0	0	0
03	0	0	0	0	0	0	0	0
53	1	0	0	0	0	0	0	0
04	0	0	0	0	0	0	0	0
54	0	0	0	0	0	0	0	0
05	0	0	0	0	0	0	0	0
55	0	0	0	0	0	0	0	1
06	0	0	0	0	0	0	0	0
56	0	0	0	1	0	0	0	0
07	0	0	1	0	0	0	0	0
57	0	0	0	0	0	0	1	0
08	0	0	0	0	0	0	0	0
58	0	0	0	0	0	0	0	0
09	0	0	0	0	0	0	0	0
59	1	0	0	0	0	0	0	0
10	0	0	0	0	0	0	0	0
60	0	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0	0
61	0	0	0	0	0	0	0	0
12	0	0	0	0	0	0	0	0
62	0	0	0	0	0	0	0	0



13	0	0	0	0	0	0	0	0
63	0	0	0	0	0	0	0	0
14	0	0	0	0	0	0	0	0
64	0	0	0	0	0	0	0	0
15	0	0	0	0	0	0	0	0

## Appendix 5

### OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN

#### KNOWLEDGE TESTS

Qtr 4		Delegates Booked	Failed to Attend	Passed	Pass Rate of those Attending %
No. of Sessions Offered	12 (12)				
Hackney Carriage		5 (4)	3 (1)	0 (2)	0 (66.6)
Private Hire		89 (87)	5 (4)	21 (19)	25 (22.9)

( ) denotes previous quarter figures

#### LATE NIGHT TAXI ENFORCEMENT WORK

None this quarter, due to reduction in staff numbers, staff illness and reduction in other agency availability.

#### NVQ QUALIFICATION

As of 14 May 2015:

	Hackney Drivers	Private Hire Drivers
Suspension served since 9 September 2014	11	48
Qualifications seen	9	41
Badges surrendered/not renewed	2	5

Badges still suspended	0	2

**BREAKDOWN OF CURRENT LICENSED VEHICLES BY REGISTRATION YEAR**  
(as at 15 May 2015)

<b>Year of Registration</b>	<b>Hackney Carriage</b>	<b>Private Hire</b>
1995	1	1
1996	1	2
1997	8	2
1998	14	8
1999	24	30
2000	32	23
2001	40	29
2002	18	53
2003	15	83
2004	18	114
2005	26	106
2006	29	82
2007	25	89
2008	9	71
2009	12	36
2010	5	26
2011	2	22
2012	2	16
2013	3	15
2014	3	22
2015	0	4



## Taxi Licensing Sub-Committee Statistics

No. of Reports	Reports		No. of Decisions different to Officer Recommendation (only available from 29 May 2015)	Outcomes	
	Types	Number		Types	Number
13	Convictions (new driver)	2	Available Qtr 1 2015/16 report	No action	2
	Convictions (existing driver)	1		Grant	0
	Caution (new driver)	0		Grant with warning	2
	Caution (existing driver)	1		Renew with warning	1
	Complaints	2		Warning	2
	Failure to comply with committee decisions	2		Warning with training	1
	Repeated vehicle suspensions	4		Suspension	0
	Plying for hire	1		Suspension with training	2
				Revocation	0
				Deferred	3

