



DERBY CITY COUNCIL

CHILDREN AND YOUNG PEOPLE COMMISSION 12 DECEMBER 2006

Report of the Corporate Director of Corporate and Adult Social Services

Performance Eye – 2nd Quarter 2006/07

RECOMMENDATION

1. To a) generally consider the attached Performance Eye commentaries for Quarter 2 2006 – 07, b) decide which performance areas(s) to focus on at the January meeting c) note the explanation, at appendix 4, to issues raised at the special informal meeting held on 30 November 2006.

SUPPORTING INFORMATION

Performance Eye is the Council's performance tracking system, with 'traffic light' indicators backed by commentaries. Being computer based it is accessible 24 hours a day, 365 days per year. It can therefore be viewed by members in their own homes and at times of their own choosing. Each scorecard uses the 'traffic light' system to show how the individual items within the scorecard are performing. The traffic light system works as follows:

- Red – Performance is not achieving the target
- Amber – Performance is within +/- 5% of the target which is classed as on target
- Green – Performance is exactly meeting or exceeding the target.

The system means that councillors have immediate access to a range of data that only a few years ago would have required specific requests being made to senior council staff and, if not immediately available, a delay before the answer was provided

- 2.1 The inaugural meeting of the new Children and Young People Commission resolved to have Performance Eye as a standing agenda item. Attached is the newly available 2nd quarter 'traffic light' report from Performance Eye for 2006-07. The commentaries for the yellow and red indicators are also shown. The Commission may be satisfied by the proposed actions shown in the commentaries or may decide that a chief/senior officer or Council Cabinet member should be interviewed to explore the matter further. There is also the opportunity to re-visit an issue perhaps six or nine months later to see whether any corrective action has proven successful.
- 2.2 A special meeting was held on 30 November to consider the 05/06 Annual Indicators. An explanation was requested as to why some indicators did not have a traffic light and/or a trend line and the response is set out at Appendix 4.

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Background papers:	None
List of appendices:	Appendix 1 – Implications; Appendix 2 – The Role of Performance Eye Appendix 3 – Extracts from Performance Eye 2nd Quarter Reports Appendix 4 – Explanation requested by the meeting held 30 November 2006

IMPLICATIONS

Financial

- 1.1 None directly arising.

Legal

- 2.1 None directly arising

Personnel

- 3.1 None directly arising.

Equalities impact

- 4.1 None directly arising.

Corporate objectives and priorities for change

- 5.1 Performance Eye is a major tool that can beneficially assist the overview and scrutiny function in monitoring the Council Cabinet's delivery of all of the Corporate objectives and priorities.

Performance Management and the Role of Performance Eye

Performance management is a fundamental part of our corporate planning process. It is made up of the culture and systems that we put in place to help us manage, monitor and continuously improve our performance, and achieve our priorities.

To underpin the culture and systems we monitor our performance continually so we identify areas of service where good progress is being made and those that are not performing as well as expected. Demonstrating effective performance management is an important element in delivering good and improving services to the people of Derby and is featured in the Comprehensive Performance Assessment – CPA - framework.

The indicators that are managed through Performance Eye are the main mechanism in which performance is monitored corporately. BVPIs, are also used by Government to compare our performance to other Local Authorities and are integral to the national inspection framework. Our performance against key BVPIs contributed to the Council's standing as an 'excellent' council. Future CPA assessments will have an increased emphasis on progress made against these indicators. Therefore the way in which we set targets and actions and continue to drive our improvement is increasingly important.

Performance Eye – Quarter 2 2006 - 07

Please see separate bundle, which should be retained following the meeting

Appendix 4

At the special informal meeting on 30 November an explanation was requested as to why some annual indicators had:

- neither a traffic light nor a trend line
- a trend line but no traffic light.

Also included is an explanation about CY 4.2

Neither a traffic light nor a trend line

These were new indicators for 2005/06. For the first year the Government said that Councils did not need to set targets but should monitor performance. This avoids the situation where a figure has had to be set locally but without any data to base it on. Targets have been set for 2006/07 based on the information built up from 2005/06, so at year end – March 2007 - a traffic light will be shown to indicate performance against the target and a trend line to show whether that performance was an improvement or deterioration against the 2005/06 actual.

A trend line is shown but no traffic light

This applies to the LPSA2 indicators. The Agreement did not start until 2005/06. Actual performance data is usually held and is shown for the two years 2004/05 and for 2005/06. However that was prior to the 'stretch' targets which LPSA2 is designed to achieve. The results for 2006 academic year get added to Performance Eye which operates on the financial year April to March, so will show for 2006/07. This means that by March 2007 Performance Eye will show the appropriate traffic light *and* trend line. The trend line currently shows the year-on-year change from 2004/05 to 2005/06. In Performance Eye performance for academic indicators is not shown alongside academic years but financial years. This is because of requirements from the Audit Commission and the Department for Communities and Local Government, DCLG, which state that performance figures must be reported to them on a financial year basis.

Three yearly indicator

CYP 4.2 is an indicator where a performance figure will only be entered every three years. The first year of reporting a performance figure is 2006-07 and the figure reported will be form a baseline. The indicator will then not have a performance figure entered until June 2009, which falls in the financial year 2009-10. The performance figures are gathered through a survey. There has been preparatory work going on since the indicator was first created in 2005-06, see commentary in Performance Eye, and there will also be work undertaken after the baseline figure is established and in between the next survey in June 2009. As it is likely that a commentary update will be added at least once a year it was therefore decided to place the indicator under the 'annual indicator' list in Performance Eye rather than create a separate additional list of '3-yearly Indicator'