Dimension 2 – Service Delivery Arrangements

Code requirement	Source Documents as per CIPFA / SOLACE	Evidence	Compliance
(a) Setting of standards/targets for performance in the delivery of services on a sustainable basis (and with reference to equality policies).	Best Value Performance Plans	Annual detailed and summary BVPP produced. Corporate Plan sets out the framework. Advisory committees	Full
	Best Value Reviews	eg MECAC Best Value Reviews include Equalities issues. Race Equality Scheme drafted Departmental Race Equality Action Plans (with SMART targets) All policies have action plans	Full
b) Sound systems for providing management information for performance measurement purposes.	Performance management and information systems	Corporate Plan Quarterly performance reports Well established links re financial reporting Monitor Key Performance Indicators on a quarterly basis.	Partial
(c) Monitor and report performance against agreed standards and targets and	Best Value Performance Plans	Annual detailed and summary BVPP produced.	Full
develop comprehensive and understandable performance plans.	Scrutiny committee reports	Agendas and minutes of the Scrutiny Management Commission are produced.	Partial

Dimension 2 – Service Delivery Arrangements

Code requirement	Source Documents as per CIPFA / SOLACE	Evidence	Compliance
(d) Put in place arrangements to allocate resources according to priorities.	Community Plan	Corporate Plan Community Strategy is currently being developed.	Full
	Service Plans	Departmental and section service plans are produced. Local Public Service Agreement bids	Partial
	Budget	Budget strategy produced annually in July. Public consultation takes place on budget. Capital Strategy	Full
(e) Foster relationships / partnerships with other public/private/voluntary sector agencies. Ensuring needs of community are met, processes to do so are adequate.	Community Strategy	Community Strategy is currently being developed	Full
	Adherence to good employment practice	Corporate Joint Committee Equalities Unit Advisory committees Best Value Reviews have Trade Union representation	Full
	Partnership Working	Derby City Council is a member of Derby City Partnership – details in Corp. Strategy. Social Services and Health	

Derby City Council – Review of Arrangements for Corporate Governance

Code requirement	Source Documents as per CIPFA / SOLACE	Evidence	Compliance
(f) Respond positively to findings and recommendations of external auditors and statutory inspectors and arrange to effectively implement agreed actions.	Protocol for: Joint Joint funding Joint accountability Annual audit letter and other audit reports	Standard agreements Standardised management arrangements Social Services agreements with Health Single Regeneration Budget Neighbourhood Renewal Fund New Deal for Communities Annual management letter from external audit covering financial statements and reliance on internal audit work. External audit review Best Value Performance Plan annually. Completion of Action Plans arising out of	Partial
	Inspectorate reports	 Audit Reports Addressing action plans as a result of: Best Value Inspectorate reviews. Ofsted inspections. Social Services Inspectorate. IDeA 	Full

Dimension 2 – Service Delivery Arrangements