

AREA PANEL ONE – UPDATE REPORT FOR 8 JUNE 2005 PARKVIEW PRIMARY SCHOOL, OAKWOOD

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1. Ref: 103022 – Vandalism around 145th Scouts building, Coniston Crescent, Derwent – raised 03.09.03

Issue

This issue was raised on 3 September 2003, by a representative from the 145th Scouts, who reported that there was an issue with bottles, tins, dog fouling and graffiti around the scout hut. Also, the scout hut roof was being damaged because the gate behind the shops was not closed allowing people access to the scout hut roof.

Action reported at the meeting on 9 March 2005

To resolve the dog fouling issue Environmental Services have attached 'No dog fouling' signs onto lampposts in the area around the scout hut. The Community Watch Patrol included the scout hut as one of its 'hotspots' and make regular visits to the area.

To resolve the issue of the takeaway shop tenant not closing the council security gates at the rear of the shops many people have contacted the tenant. Councillors, staff from Derby Homes, Estates and the Anti Social Behaviour have contacted the tenant to ask him to keep the gates closed in the evening. Legal Services have considered the issue and confirmed that because the lease does not refer to the new gates, the tenant has no legal obligation to close the gates. As there is no legal obligation, and the tenant is not the one directly causing the nuisance, there is also no legal action that can be taken against them. The lease expires in 2011. However, case law suggests that because closing the gates are not in the existing lease it cannot be placed in the new one without the tenants consent. Even if something is included there would be a problem enforcing the covenant. It is recognised that the most effective way to resolve the matter is by talking and working together, but we rely on the tenant taking notice and changing what they do.

In **October 2004** it was reported that a meeting was held on 30 September 2004 involving Councillor Redfern, Derby Homes, Derwent Community Team, the Scout Leader, the Area Panel Manager and local residents. Agreed to follow up possible solutions including, reporting all incidents to the Police, involving the Youth service to engage with the young people, keep the area as a Community Watch Patrol -CWP 'hotspot', investigate the application of anti vandal paint on the roof and investigate ways to protect the wall at the back with a fence or soft landscaping.

The ASB Team have provided the Scout group with anti vandal paint and warning signs for their roof. The Youth Services have been asked to visit the site and to assess what support they can provide. Richard Smail confirmed that a number of suggestions were made at the meeting. The Detached Youth Service has been asked to visit the area to assess who congregates there. They have not yet reported back on their findings. He confirmed that it is still a CWP hotspot.

In **January 2005** it was reported that the situation has improved recently, but there have still been seven occasions when people using the Scout hut have suffered from anti social behaviour. The scouts are considering erecting a fence at the back of the scout hut. Estates have confirmed that they support the idea but with certain conditions because the proposed fence will be on land that the Scout group already provide a maintenance contribution for. The Scout group will need to contribute to the maintenance responsibilities of any new developments on this land. To keep maintenance costs low, provide effective security and to prevent vandalism the proposed fence should be a steel palisade fence. The scout group are getting quotes for fencing and plan to make an application for funding to the area panel in the next financial year.

In **March 2005** it was reported that the Scouts are planning to apply to the area panel in June 2005 and to the Small Change fund for funding for the security fencing. The scout group will maintain the grassed area inside any new fencing installed. Guttering around the building has been ripped down three times since September 2004 and the Scout Group is leaving the repairs until the area is made secure.

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Youth services have visited the area but no young people were there when they visited. They will contact the Scout Group and visit again when young people are in the area.

Public response at the meeting on 9 March 2005

The Scout leader reported that the youth services had visited the area and would visit again to engage with local people. There had been more vandalism at the Scout hut including the anti vandal paint being sprayed with silver paint. There had been further incidences of verbal abuse. The scout leader was looking into arranging funding to provide fencing around the scout hut, and she reported that an application for Area Panel funding would be made at the next meeting, and that they were also applying to the Small Change fund.

Council response at the meeting on 9 March 2005

It was confirmed that Youth Services would visit the area again.

Actions agreed at the meeting on 9 March 2005

The Scout Group will submit a funding application to the area panel and Small Change.

Updates on agreed actions to feedback to the meeting on 8 June 2005

The Scout group has submitted a funding application for £2,288 to the area panel that will be considered on 8 June. The quote for the metal fencing is £5,288 and the Scout leader is making an application for £3,000 match funding to the Small Change fund and a decision is due in July 2005.

The scouts are negotiating with Estates about erecting the two metre high metal palisade fence. The fence would be on Council land that is not included in their lease. While the land on which the scout hut is built is not held by the council as public open space, it is amenity land serving the neighbourhood. This means that the regulations relating to its use are not as strict as if it was classed as public open space. However, the Planning Officer has indicated that a full planning application will need to be submitted because the proposal aims to enclose a small area around the building with a security fence. He has also suggested that the scouts liaise with Building Control and the Council Access Officer about improving some of their access issues.

The Chief Estates Officer would need to consider the extent of the land being enclosed and the nature of the fencing. The scouts have been sent a plan to mark up the exact location of the fence. Subject to planning approval the lease would need to be amended to include this land and make the scouts responsible for its maintenance. The scouts are completing a planning application.

The Scout Leader has reported that verbal abuse and graffiti is continuing. The Council Waste management team is supporting the scouts to remove the graffiti from the special paint.

Youth Services visited the area on three evenings in April and May. They have spoken to the scout leader on site about what they can do. The Youth service does not work in this area on Friday evenings or at the weekends. On one evening a small group of 6 to 10 year olds were gathering in the area. On another evening they engaged with a group of 14 to 16 year olds who explained they have nothing to do when the local youth club on St. Andrews View is not open. The Youth service support installing the fence to provide some personal space for the Scout group. Estates have written again to the shopkeepers on Scarborough Rise asking them to keep the gate to the back of the shops closed in the evening.

Responsibility

Peter Matthews, Local Manager, Derby Homes, telephone 716564 David Finn, Head of Youth Services, Education Service, telephone 716956

2. Ref: 104019 – Antisocial behaviour Mansfield Road and Croft Wood, Derwent - raised 28.04.04

Issue

A resident from Mansfield Road first raised this issue on 28 April 2004 concerned about constant antisocial behaviour and motorcycle problems around Croft Wood. He felt that as Derby City Council and Erewash District Council owned the land they needed to make improvements to it because it is currently very neglected and motorbikers were using it.

Action reported at the meeting on 9 March 2005

In **April 2004** it was reported that Councillor Redfern had raised the issue with the Police who had confirmed that although the bikes can be confiscated, new ones can be bought for £50. Inspector Stokes informed the meeting the problem is not just in this area, but all across Chaddesden. He stated that they had had some success, and had made arrests, but emphasised that it was very difficult to pursue bikes in this area. He added that they are aware of the problem and are continuing to tackle it. Councillor E Berry asked that the antisocial behaviour team are involved and suggested using the mobile surveillance cameras.

In **July 2004** it was reported that the land along the old railway line is maintained by Derby Parks however private landowners are responsible for other parts of Croft wood. The Anti Social Behaviour team have been in contact with local residents and have sent out diary sheets to record antisocial behaviour. They are also investigating if it is a suitable location to use mobile CCTV.

The Anti Social Behaviour team have recently received diary sheets, information and a booklet from a local resident. They are now assessing the information provided. The police have asked local petrol stations not to supply fuel to people on the trial bikes.

In **September 2004** it was reported that incidents had reduced during June and July but there have been a number of more recent incidents of bikes in the wood. On 15 August Ilkeston Police responded to a complaint and on 22 August Derby North police responded to a complaint. On the first occasion the bikes drove off before they were caught and on the second occasion they had left by the time the Police arrived and therefore on both occasions they were unable to identify those responsible. The Police are using the new powers provided by the Police Reform Act 2002 that allows them to confiscate bikes from individuals who have been warned and are witnessed again by the Police committing an offence. The Anti Social Behaviour team have recently received diary sheets and information from local residents. They are now assessing the information. The Anti Social Behaviour team are continuing to work closely with the police including asking the local petrol stations not to supply fuel to people on the trial bikes. Cllr West said that he is working with officers to identify a site and funding for a motor-cross facility. Unfortunately, it is proving very difficult to identify a site that is not in a residential area. The Panel asked the area panel manager to co-ordinate a multi-agency meeting to facilitate a joined-up approach to this problem.

In **October 2004** it was reported that Operation Throttle was started by the Police in September 2004 and included two exercises on separate weekends. After the first weekend there were, three arrests, two motorbike seizures, 16 Section 59 notices issued, which allows bikes to be confiscated if they are caught again within the next 12 months and one PG9 Prohibition Notice issued. During the second weekend of the operation there were no motorbike sightings. Offenders have been reported for summons and will appear in the Magistrate's Court at some future date.

The police have visited residents on Mansfield Road and Elmwood Drive and issued Victim Impact Statements to 17 residents, these will be collected and will give an indication as to whether the action taken has made an improvement. The Police have identified gaps at:

- Paddock Pub Car Park
- Opposite Stratford Road the mesh fencing has been removed

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• Bridleway opposite Porters Lane

A meeting was held on 30 September 2004 involving Councillor Redfern, Derby Homes, Derwent Community Team, Janet Bailey Breadsall Parish Councillor, Area Panel Manager and local residents. Janet Bailey identified more access points. A contractor has provided quotes for fencing the original access sites. The area panel approved £1,000 towards the proposed fencing work.

In **January 2005** the Police erected fencing opposite Stratford Road, next to the Paddock Public House and a new barrier/gate on the bridleway next to the Windmill Public House. This has made it more difficult to access the land on a motorcycle. Inspector McLaughlin stated that he was very impressed at the real willingness of all those involved who rapidly came together, analyse the problem and put in sustainable solutions. Local residents have applied to the area panel for funding to install two signs and to install a stile on a footpath to prevent access by motorbikes.

Public response at the meeting on 9 March 2005

A member of the public reported that while motorbikes were still using the area, mainly on the Breadsall side, a lot more people were now using the area in a proper way. He considered that the lack of fencing along the A61 meant it had become the main access for motorbikes. He suggested that facilities be provided elsewhere in the city for bikes.

Council response at the meeting on 9 March 2005

Councillor West reported that the Council had been trying to attract a national motor cross centre to the city, but had not been successful. It was suggested that an area of land at the back of Pride Park could be used, but it was reported that this was not in Council ownership.

Councillor Redfern reported that there was a piece of land on Raynesway, belonging to Acordis or Severn Trent, which was also being used illegally. She reported that it was proving very difficult to find a suitable off road location for bikes in the city.

The area panel approved £3,226 towards the cost of installing two signs and a 'k' barrier to prevent motorbikes accessing a public footpath opposite Bishops Drive.

Actions agreed at the meeting on 9 March 2005

Update on progress.

Updates on agreed actions to feedback to the meeting on 8 June 2005

The Police have received complaints that motorbikes were using the area again. They visited Croft wood and stopped two people who were using motorbikes. They were visited at home and informed about the Section 59 notice that allows bikes to be confiscated if they are caught again within the next 12 months

The Police are visiting all local petrol stations again to reinforce the message that they are not to sell fuel to off road motorcyclists. It would appear that some motorcyclists using Croft wood have been displaced from Pride Park while football is taking place.

The 'k' barrier stile has now been manufactured and will soon be installed on the footpath. Development and Cultural Services have agreed to contribute to the cost of installing the stile and will pay for all labour costs. The Police are considering making a contribution also. The landowners' agent is also visiting the site to assess if they can help by blocking other access points that have been created.

Responsibility

Andy Thomas, Anti-Social Behaviour Team, Community Safety Partnership, telephone 256910 Inspector Graham McLaughlin, Police Divisional Headquarters, telephone 613131

3. Ref: 104022 – Pedestrian Crossing on Mansfield Road, Derwent - raised 28.04.04

Issue

A resident from Mansfield Road first raised this issue on 28 April 2004 concerned about how difficult it is to cross Mansfield Road at its junction with Stratford Road. It was also requested that a pedestrian crossing is installed because this is an extremely busy road and very dangerous for young people and the elderly.

Action reported at the meeting on 9 March 2005

In **July 2004** it was reported that The Council's Cabinet had approved guidelines determining the suitability of providing pedestrian crossings. This is based on a number of factors but is initially determined by measuring the conflict between traffic and pedestrians crossing the road. We will investigate this site and report our findings back to the Area Panel. As we currently have a backlog of crossing requests this may take a number of months but we aim to have completed our investigations in August 2004.

In **September 2004** it was reported that the investigations have been completed and unfortunately the location does not meet the criteria for a new crossing. Adrian Astle, Signals and Projects Engineer, wrote to the resident on 21 July 2004 stating that the investigations show that the site does not meet the requirements for a pedestrian crossing facility. Observations on site reveal that the low numbers of pedestrians at this location were able to cross safely using gaps in traffic. At busy times pedestrians had to wait for a short period for a gap in traffic. Residents challenged this decision and expressed concern that the survey was done during a week when the traffic was practically stationary. They did not feel that the survey was done at the

week when the traffic was practically stationary. They did not feel that the survey was done at the right time and think it should be done again taking into account traffic and pedestrian flows at the weekends as well as during the week.

In **October 2004** it was reported that in line with the Cabinet approved criteria a site assessment was carried out on Mansfield Road on 13 July 2004. Observations were made between 8am to 9am and 3.30pm to 4.40pm. This showed few pedestrians crossed, ten in total in the morning hour. There were two adults, two unaccompanied secondary school children, and three secondary school children accompanied with three adults. Traffic flows were high, in the region of 1,400 vehicles an hour. However, in light of the continued concerns, including those raised at the Multi Agency meeting on 30 September 2004, a full 12 hour survey will be undertaken along the length of Mansfield Road near Stratford Road and Bishop's Drive. There is currently a high demand for this type of survey across the city and no date has been agreed yet for this new survey. We will report progress at the next area panel meeting.

In **January 2005** residents asked about the progress regarding the pedestrian crossing request. There were particular problems mentioned for people crossing Mansfield Road after getting off the H1 bus after 5pm, for the scouts crossing the road and residents of Elmwood Drive crossing where visibility is poor. David Gartside confirmed that the new survey had been completed and that there will be a report at the next meeting.

In **March 2005** it was reported that a full 12-hour traffic survey was carried out on 23 November 2004. The surveys were broken down into four sections of approximately 50 metres each between south of Stratford Road and north of Bishops Drive. In total the greatest number of pedestrians crossed in the section south of Stratford Road and the least crossed north of Bishops Drive. In total 480 pedestrians crossed in the 12 hour period. The highest hourly level of pedestrians crossing the road took place between 7 and 8 am also in the section south of Stratford Road. During this hour 41 pedestrians crossed, 25 were adults and 16 were unaccompanied school children. Traffic flows were high in the region of 1,400 vehicles an hour. As a result the site now meets the Council's criteria for a pedestrian crossing facility and will be put forward into the

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preparation pool of schemes for next financial year. Whilst additional funding for new crossings totaling £200,000 has been approved by Cabinet for next financial year this is insufficient to fund all the schemes in the preparation pool. A priority programme will be drawn up before April 2005. Any schemes not being funded next year will remain as reserve schemes to be funded in future financial years or if additional resources are made available within the year. It was reported that the situation at Mansfield Road is complex. The most desirable location for pedestrians to cross is south of the Stratford Road junction. A crossing at this location will impact on the current bus stop location and a private access and there may be safety considerations due to the close proximity of the junction. Officers are looking at the options and will report their findings to the next panel meeting in June 2005.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

Richard Smail clarified that while the location met the criteria there was no obvious place to site a crossing and options would be brought to the next meeting.

Actions agreed at the meeting on 9 March 2005

Report back on proposed location for crossing

Updates on agreed actions to feedback to the meeting on 8 June 2005

We are planning to install the crossing to the south of Stratford Road. No detail design has yet been drawn up but we will consult with residents and interested parties as part of the project. We plan to complete our design by the end of June 2005 and have the crossing installed by the end of December 2005.

Responsibility

Adrian Astle, Signals and Projects Engineer, Development and Cultural Services, telephone 715018

4. Ref: 104028 – Community Facilities, Breadsall Hilltop, Derwent - raised 28.04.04

Issue

A resident of Coniston Crescent first raised this issue on 28 April concerned about the lack of community facilities in the Breadsall Hilltop area. She wanted a facility for the young and old people in the area. She felt that the lack of facilities could be contributing to the constant vandalism in the area.

Action reported at the meeting on 9 March 2005

In July 2005 it was reported that when Crest Homes developed the land near to High View School two years ago, residents were told football pitches and a community hall would be provided. He asked the panel to find out if the facilities were still planned. Councillor Roberts reported that £47.000 is held by the Council for work to be done on the Crest Homes site. As yet no plans have been seen for this work. He raised concerns about the level of vandalism at the Hilltop Youth and Community Centre on St. Andrews View and suggested that the money is used to make the current facilities more secure, before any new facilities are pursued. It was reported that the £47,000 held by the Council for community facilities on the Crest Homes site, a section 106 agreement was signed on 31 March 1998 with Crest Homes. This meant £129,000 was available to be spent towards developing the open space and/or education and community facilities on the development site. In 1998 the Council approved spending £82,600 for the Adult Education Centre on the site, which has all been spent, and allocating the remaining £46,400 to lay out the land. when it is adopted by the Council, for public open space. This site has not yet been adopted by the Council and is being maintained by the developer. We are in negotiations with the developer to adopt the land. The £46,400 will then be used to lay out and improve the open space for the benefit of the whole community. Councillor Redfern asked whether any interest had accrued from the unallocated £46.400.

In **September 2004** it was reported that the £46,400 does not accrue interest that can be used for the project. It does accrue interest, but the Council uses it, along with other accrued interest, to offset the costs of borrowing money. It was also reported that Derby Parks is in regular contact with the developer to resolve the remaining issues regarding adoption of this piece of land. Adoption cannot yet take place because of the difficulties encountered on this site.

In **October 2004** it was reported that Derby Parks had a site meeting with Crest Nicholson on 24 May 2004 asking for various outstanding items to be completed and for clarification of the boundary ownerships. We wrote on 20 August 2004 because we had had no response. We have now received a letter from Crest Nicholson stating they are investigating some issues about boundary ownership between the open space and neighbouring houses. The adoption cannot progress until this has been resolved. Crest Nicholson is continuing to maintain the site but residents use the site as a dumping ground and Crest Nicholson will clear the site of rubbish and repair the eastern boundary when the boundary issues are resolved and the adoption of the land takes place. Crest Nicholson will keep us informed as to when the outstanding work commences and the site is ready for adoption. Crest Nicholson has not said when these issues will be resolved.

In **January 2005** it was reported that Derby Parks is in regular contact with Crest Nicholson to sort out the remaining issues regarding adoption of this piece of land. Adoption cannot yet take place because of the difficulties encountered on this site. These are the same as many others to be laid out as public open space by a developer and then adopted by the Council and are:

- Developer not completing the work required and not completing the work to a standard acceptable for the Council to adopt.
- Developer not providing correct information in order for the Council to progress adoption on this site we have requested information regarding boundary ownership and responsibilities

and a plan showing the development as built and the area of land to be adopted as public open space.

There have been approximately 20 meetings and site visits regarding this site and its adoption between early 1999 to middle of 2002. Since 2003 we have been pushing the developer to provide the necessary information. Estates has now been instructed to progress adoption, but they are unable to do so until they have all the necessary information. The Council has few powers to enforce the developer to complete the work and handover the site - there is no bond or similar financial penalty attached to this site. The £46,000 is held by the Council in the capital reserve and has been allocated for capital works to this site once adoption of the site has been completed. It is proposed to carry out consultation with the local community on what the money should be spent on. The Council would only adopt the land when it was fit to do so. There are some minor outstanding issues with trees, drainage and boundaries and that he has been in contact regularly with Crest Nicholson. The Council cannot make the developer do the work even though the items are minor and technically could be completed by the end of spring 2005. In the meantime Crest Nicholson are maintaining the site. The Council are prepared to start the consultation with residents about use of the land as soon as the adoption is completed. Councillor Roberts suggested writing to Crest Nicholson to complain. The area panel agreed to refer the issue of adoption of open space, which has a wide impact across the city, to Scrutiny Management Commission.

In **March 2005** it was reported that Scrutiny Management Commission - SMC considered this on 31 January 2005 and referred it to the Planning and Environment Commission to investigate and report back to SMC. The plans showing the area to be adopted have now been received from Crest Nicholson. Estates Section is now progressing negotiation with Crest Nicholson to secure the adoption. Parks are waiting for Crest Nicholson to provide dates of when the remaining work will be completed to bring the site up to a satisfactory standard. The Director of Commercial Services has written to Crest Nicholson.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

None.

Actions agreed at the meeting on 9 March 2005

Update on progress to adopt land.

Updates on agreed actions to feedback to the meeting on 8 June 2005

Estates are continuing the negotiations with Crest Nicholson. There is no date yet for when the adoption of the land will be completed.

Planning and Environment Commission have investigated the issue of adoption of open space across the city and their report is due to be presented to the Scrutiny Management Commission on 7 June 2005.

Responsibility

Andrew Morgan, Landscape and Development Officer, Commercial Services, telephone 715547

5. Ref: 104030 - Provision of litter bins, Derwent Ward - raised 28.04.04

Issue

This issue was first raised on 28 April concerned that Derwent ward was not benefiting from any of the new 82 dog waste bins.

Action reported at the meeting on 9 March 2005

In **April 2004** it was reported that Council Cabinet had approved that 82 dual-purpose bins would be installed across the city in parks, but unfortunately none were in Derwent ward. However, there would be an additional 100 dual-purpose bins replacing existing old bins in parks and that some were in Derwent ward. Councillor E. Berry confirmed that in total there would be 182 dual-purpose bins installed in Derby parks during the year. It was confirmed that Chaddesden Park would get five new dual-purpose bins. The 14 new dual purpose litter bins will be installed in Area Panel 1 during 2004/05.

In **September 2004** it was reported that Derby Parks have obtained quotes to manufacture and supply the new bins but cannot confirm the exact programme because they are having to modify the design of the new dual purpose bin, to take on board comments about the prototype made. They anticipate a possible start in January 2005. The revised design will have a lockable lid that has an opening in it for rubbish to be pushed through. The bins are then unlocked to empty the rubbish. This reduces the health and safety issues and the risk of people/children pulling out rubbish and dog waste and throwing it around.

There has been great demand for the installation of additional dog waste bins. To have bins exclusively for dog waste results in increased costs because there is inevitably a need for ordinary litter bins on site as well. In practice, the ordinary litterbins, most of which currently do not have lids and are open to the elements, are also used for dog waste disposal. By having dual purpose bins, with lids, we are reducing the potential smell and health hazard, as well as being able to fund more of the additional bins requested.

Emptying frequencies for most bins will be twice per week in the summer period - April to October and once per week in the winter period - November to March. There are a number of exceptions in high usage areas where bins are emptied daily in the summer and twice per week in the winter. It is proposed that bins in or adjacent to play areas and cafes are painted in a different colour to the standard bin and clearly marked as being **not for dog waste**. In addition new and replacement bins will be located where they are visible but away from seats or benches so as to reduce any potential nuisance to people sitting. This will have the added benefit of removing the wasp hazard.

In **October 2004** it was reported that the new litter bin installed on Mansfield Road had been vandalised and not replaced.

In **January 2005** it was reported that Streetcare, part of Development and Cultural Services and not Derby Parks in Commercial Services, had installed the vandalised bin on Mansfield Road. The Streetcare cleaners noticed that before it was vandalised it wasn't being used and therefore they do not plan to replace it. The amount of litter along the road will continue to be monitored but initial observations indicate that nearly all of the litter is thrown from cars.

In **March 2005** it was reported that we have many litter bin priorities in the city and a very limited budget. The replacement of the litterbin on Mansfield Road is not a high priority and it is not on our list of sites that will receive a bin in the foreseeable future. Should circumstances change and the amount of litter increase, then we would be happy to review the situation.

Public response at the meeting on 9 March 2005

A member of the public reported that a bin was still required to replace the bin that had been set on fire and considered that the criteria had not changed since the first installation of the bin.

Council response at the meeting on 9 March 2005

Councillor Redfern reported she had now been informed that the litter bin did not originally meet the criteria for installing litter bins because there was not enough litter in the area.

Neil Haslam, Waste Management Officer - Strategy, reported that the litter in the area was quite small, and that there were more serious litter problems elsewhere. Officers had surveyed the area and had not found a litter problem and the bin would not therefore be replaced. Councillor Redfern requested that her opposition to the decision be recorded.

Councillor West asked about the revenue implications of emptying the bin. Neil Haslam explained that it cost very little to empty but it would cost about £150 to install a new litter bin.

Actions agreed at the meeting on 9 March 2005

Confirm will be monitored and how.

Updates on agreed actions to feedback to the meeting on 8 June 2005

We will monitor the area as we did approximately two years ago. This will entail us going out on a number of site checks. We will score the level of litter using the National Scoring System of A - D. This system is used by all street cleaning departments across the UK and throughout the world.

If the level of litter on the strip from the Paddock Pub appears that it has been dropped by people walking along, and it exceeds the acceptable level of cleanliness under the National Scoring System, we will address this by putting in litter bins. If the litter is blown in or thrown from cars, unfortunately a litter bin will not help.

To date, three checks have been carried out already and no litter was seen.

Responsibility

Richard Winter, Assistant Waste Management Officer, Development and Cultural Services, telephone 716352

6. Ref: 104046- Resurfacing Worcester Crescent, Derwent - raised 27.10.04

Issue

A resident from Derwent, explained that the resurfacing on Worcester Crescent was awful, and that it had only taken two hours to be done. She confirmed that they had received letters stating that the road would be 'resurfaced'. She asked that somebody clarifies what 'resurfacing' actually means, because the work had only involved putting a thin spray of tar and chippings over the surface. This means all the potholes and grass are still there. Whereas on Reginald Road South, which had been resurfaced, the old tarmac had been taken off and a new layer put on.

Action reported at the meeting on 9 March 2005

In **January 2005** it was reported that the standard of the work completed by the contractor is still under investigation. It was confirmed that the surface dressing process aims to provide a longer life to the road surface, improve skid resistance and improve protection to the surface to reduce potholes. The potholes should have been filled in and grass removed before the surface dressing took place. Officers are aware of the problem and have asked the contractor to fill in the potholes. The grass will be removed when the new kerbs are installed as part of the Worcester Crescent footway improvement scheme that will be completed by March 2005. It was confirmed that an officer will contact the resident to discuss the other detailed questions that were raised.

In **March 2005** it was reported that we have spoken to the resident and explained that the contractor has been instructed to fill the potholes. The resident reported that there were some remaining potholes and as a result the area will be inspected again and any potholes found will be filled. The contractors will be returning to undertake remedial work to the resurfacing in May.

Public response at the meeting on 9 March 2005

None

Council response at the meeting on 9 March 2005

None

Actions agreed at the meeting on 9 March 2005

None

Updates on agreed actions to feedback to the meeting on 8 June 2005

We have written to the contractors asking them to redo the work and we anticipate the resurfacing will be completed during the summer of 2005.

Responsibility

John Edgar, Maintenance Manager, Development and Cultural Services, telephone 715067.

7. Ref: 104049 - Bus services, Spondon/Chaddesden - raised 27.10.04

Issue

A Spondon resident raised a concern that the Number 9 bus service through Chaddesden and Spondon to Ockbrook and Borrowash is was being withdrawn after 6 pm and that other day time bus services in Spondon were reducing to a 2 hour service in non-peak time, and a 1 hour service during peak time. He felt that with the reduction in number of the post offices in the area, more bus services are required for Spondon. Could the Urban Bus Fund be used to pay for bus services in Spondon?

When will the electronic bus information at bus stops be provided in Spondon?

Action reported at the meeting on 9 March 2005

In **October 2004** the Chair of the Chaddesden Links Community Panel, explained that the Albert Road Estate has similar problems with no bus service at all. She asked that the number 9 bus service is redirected through the estate because there are already six bus stops, and the estate can be driven round in four minutes. Councillor Ahern informed the resident that he will continue to argue for the reintroduction of buses for the Albert Road estate. Councillor P. Berry stated that he had asked whether more bus services could be provided in Spondon because of the post office closures. He had also been informed that the bus companies were planning to reduce more services in Spondon. Councillor Roberts reported that there is a bus service that is sponsored by Derwent Community Team that goes through the Derwent ward to Morrisons and Sainsburys. These services are being extended to Scarborough Rise.

In **January 2005** it was reported that Urban Bus Challenge funding no longer exists. It ended in 2003 and was due to be replaced with a combination of funds that include the former Rural Bus Challenge, but, so far, Department of Transport have not announced anything. The operator who was running the contract for Service 9 to Spondon in the evening - jointly funded by the County Council and City Council, and managed by County - decided not to continue with it. Only one operator, Stagecoach, put in a bid for the contract, but their price was so high that neither the County nor the City Council had enough budget to pay for it. It was also reported that Electronic bus information known as RTI – Real Time Information will be installed in Spondon, on the Spondon Flyer route during the current financial year. This is paid for by Capital funding, unlike the service 9 which would have to be paid for from Revenue funding.

Public response at the meeting on 9 March 2005

A member of the public reported that the Pride Park bus number 10 was being withdrawn from 10 April 2005. He asked if this would be replaced. He also stated that the number 9 bus service was being replaced.

Council response at the meeting on 9 March 2005

Christine Durrant, Head of Transportation and Special Projects, reported that she was aware of service 10 being withdrawn, and that there was currently a study being undertaken to see what services were required in the area. Derby City Council are currently funding a replacement service 110 until the study has been completed.

In respect of service 9, this service is provided under contract to Derbyshire County Council. Littles had taken over the contract, but the evening service was not continuing. However, from 20th February 2005 an additional journey was added in the evening to the timetable, leaving Derby bus station at 19.05 terminating in Ockbrook. The last bus leaves Borrowash at 18.29 and arrives into Derby bus station at 19.00.

Actions agreed at the meeting on 9 March 2005

Confirm progress on Services 9 and 10. Clarify if the Bus review will include the routes of the number 9 and 10 services through Chaddesden and Spondon.

Updates on agreed actions to feedback to the meeting on 8 June 2005

There are currently two reviews under way looking at bus services in the Derwent and Pride Park/Wyvern areas. The scope of these reviews is as follows:

1) Derwent 101/102 and Ring and Ride Services

This review is being conducted to look at the long term sustainability of these services. We anticipate that the results of the study should be made available imminently with changes due to take place in July 2005. Item 28 Petition Cornwall Road Bus Service also refers to this review.

As part of the review, consideration was given to re-routing the number 9 to take in the Albert Road estate area, but it was decided that this option was not feasible as there was not enough time in the current timetable to deviate the number 9 from its current route without reducing the frequency of the service passengers currently enjoy. The number 9 service will therefore continue to operate on its current route and timetable. It should be noted that the number 9 is a service provided under contract to Derbyshire County Council, with a small amount of funding being provided by Derby City Council.

2) Bus No. 10/Pride Park and Ride/Pride Park Shuttle

This separate review is looking at the possibility of combining all 3 of these services to provide one service to the Pride Park and Wyvern areas. These services operate in the Pride Park and Wyvern areas only and do not go out to Chaddesden and Spondon. We are currently funding the service 110 as a temporary replacement for the withdrawn service 10 whilst the review is underway.

Responsibility

Peter Price, Transport Policy Manager, Development and Cultural Services, telephone 715034

8. Ref: 104050 - Railings, Chaddesden Park Allotments, Chaddesden - raised 27.10.04

Issue

A Chaddesden resident asked for an update on the railings around Chaddesden Park Allotments.

Action reported at the meeting on 9 March 2005

In **October 2004** it was reported by Councillor Bolton that there are issues that need addressing, and aims to set up a meeting with the Chair and Secretary of the Allotments Society. She agreed that the fencing is not adequate

In **January 2005** it was reported that the site is leased by the City Council to the Allotments Association. The terms of these leases usually make the Association responsible for maintaining the site, including boundaries, an arrangement which applies on most allotment sites across the City. Parks has contacted Estates and requested confirmation of the details of the lease that applies to this site. The Allotments Association has submitted a funding application to Area Panel 1 to provide fencing around the unused allotments and temporary post and rail fencing to cover weak spots in the existing fencing where break-ins were occurring. Any new fencing would require the Allotments Association to be responsible for future maintenance, which they are reluctant to agree to unless it is good quality fencing that is erected. A new solution was agreed in December that will involve Derby Parks clearing the undergrowth from the unused allotments and include it within Chaddesden Park. Meanwhile the Association will gather more quotes to provide steel palisade security fencing on the inside of their boundary hedge. This would be a largely maintenance free option. The area panel allocated £3,506 towards the boundary fencing.

In **March 2005** it was reported that the unused allotment area had been cleared and that the Allotment Association has obtained quotes for their security fencing and would start a programme of improvements.

Public response at the meeting on 9 March 2005

Chaddesden Park Allotment Association thanked the Area Panel for the funding and explained that the majority of work would be carried out by the Allotment Association, which has enabled them to purchase 100 metres of fencing rather than 60metres. Derby Parks had cleared the unused allotments area and Roe Farm Police were maintaining regular patrols in the area.

Council response at the meeting on 9 March 2005

None.

Actions agreed at the meeting on 9 March 2005

None.

Updates on agreed actions to feedback to the meeting on 8 June 2005

The Allotment members have installed 75 metres of new fencing along the whole west side and part of the south side of the allotments site using the funding from the area panel. They have funding to install about 25 more metres on the south side. They have also purchased and installed 'Haris' fencing and planted 300 hawthorn bushes, supplied by Derby Parks on the inside of the existing hedge on the north side. The new fencing has improved the security of the site with no incidents of vandalism or break ins since the fencing has been installed.

Responsibility

Andrew Morgan, Landscape and Development Officer, Commercial Services, telephone 715547

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9. Ref: 105003 – Cowsley Road Visions Consultation event – Derwent - raised 12.01.05

Issue

A resident asked for a progress report about the Cowsley Road consultation project, especially because it has received funding from the Area Panel.

Action reported at the meeting on 9 March 2005

In **March 2005** it was reported that the original date for the feasibility study was moved from the end of December 2004 to 31 March 2005, because there had not been a large response to the consultation. The steering group felt that this was because of the time of year. Consultation is now taking place in February and March 2005 on the use and design of the Cowsley Road site. Funding experts will also be looking at the feasibility of funding people's preferred options to make sure that any decision reached is possible and sustainable in the long term. A group of residents has been recruited who live near the site and they are meeting on a regular basis to progress the project with support and help from relevant agencies and the consultants. Awareness raising, promoting the consultation exercise at existing groups, knocking on people's doors and carrying out a survey will take place until the end of February. The steering group will meet to discuss the results of the consultation and establish the use of the site on Monday 28 of February. This will take into account the findings of the funding research, which is on going. March will see the group design the site. A design, cost appraisal and business plan will be completed by 31 March. Progress will be brought back to the steering group and area panel and designs will also be published in the newsletter.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

Krissi Spinoza reported that the meeting on 28 February had been a success with over 70 residents attending to give their views on the site. Ideas included a community garden, a community room and housing. Design proposals are now being developed.

Actions agreed at the meeting on 9 March 2005

Update on progress

Updates on agreed actions to feedback to the meeting on 8 June 2005

Derwent Community Team held drop in sessions to talk with residents and agencies about ideas for the Cowsley Road site on Wednesday 16 May in the evening and on Friday 18 May. Holloway Foo had taken suggestions from residents about the things they'd like to see on the site and had shown residents how the site might look in the future. Three ideas for the site were displayed. Most people liked the idea of some well designed housing along Cornwall Road, a community room and community garden on the space. Residents and agencies again emphasised that it was important that whatever was put on the site fitted in with the surroundings and was well managed.

Holloway Foo and Derwent Community Team have been discussing the site with Derby Parks and the planners to ensure the feasibility of these ideas. They will then be taking the group on a residential event to discuss the management and design of the community garden and centre. A list of possible funders has now been assembled and applications will be made once costings have been established.

The group has also been working with the owner of the maisonettes site. He has listened to residents previous comments about low buildings that were in keeping with the area and had designed a bungalow style care home. He had also listened to people's concerns about traffic problems and had included plenty of parking with his design.

Responsibility

Krissi Spinoza, Derwent Community Team, telephone 256373

10. Ref: 105004 – Lighting Around Scout Hut on Coniston Crescent – Derwent - raised 12.01.05

Issue

A resident asked who is responsible for repairing streetlights. She has reported that street lights need repairing on Coniston Crescent for four months and they have not been repaired. She explained that they were near to the Scout Hut and the sheltered housing scheme bungalows and had been reported about15 times.

Action reported at the meeting on 9 March 2005

In **March 2005** it was reported that Development and Cultural Services are not responsible for the maintenance and repair of the lights identified by the resident because they are not streetlights by the highway. The complaint was referred to Derby Homes who are responsible for maintaining these lights. The repairs had not yet been completed but they were due to be repaired on Thursday 10 March. The resident has been informed that Derby Homes is responsible.

Public response at the meeting on 9 March 2005

A member of the public asked what the procedure is with streetlight complaints and the link with Derby Homes. It was noted that while the lights were not working vandalism had occured in the Scout Hut area.

Council response at the meeting on 9 March 2005

Richard Smail, Area Panel Manager reported that he had been assured that the lights, which were maintained by Derby Homes, would be repaired on 10 March 2005. Councillor Redfern reported that she had asked the Planning and Environment Commission to look at the services provided relating to fixing streetlights. She stated that an action plan had been promised and a new manager had been appointed. It was hoped that requests would be dealt with within ten days.

Actions agreed at the meeting on 9 March 2005

Respond to procedure used to deal with street lighting complaints and link to Derby Homes responsibilities. Update on the 'Action Plan' and standard of ten days.

Updates on agreed actions to feedback to the meeting on 8 June 2005

The normal method of dealing with reports of lighting outages is as follows:-

- 1. The initial phone call is taken by the streetcare hotline and the resident asked for either a lighting column number or location.
- 2. While the person is still on the phone, we check for the lighting column on our computer inventory system.
- 3. If the lighting column does not belong to the section, we inform the resident that we will pass on the reported fault to the organisation or agency which owns that particular column.
- 4. Any future calls are then passed on directly by us to the organisation/agency concerned. With the help of our contractors, Commercial Services, we endeavour to repair street lighting

outages on lighting columns we own within the city on a ten-day working day cycle.

Responsibility

Rab Singh, Senior Lighting Technician, Development and Cultural Services, telephone Peter Matthews, Local Manager, Derby Homes, telephone 716564

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11. Ref: 105008 – Boundary of the Wilmot Pub - Chaddesden - raised 09.03.05

Issue

A member of the public asked where the boundary of the Wilmot Pub was and who should be tidying up the mess in the Chapel Lane/Brook Farm area.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

Councillor Bolton reported that she had had a meeting at the Wilmot Pub with PC Nicky Simpson and PC Paddy Allen and the brewery, and a meeting was being organised by the Police and Licensee to tidy up the areas.

The Brewery had confirmed that they are responsible for the boundary. Residents in Chapel Lane were experiencing some vandalism, but they were pleased with the lighting that had been installed recently.

Actions agreed at the meeting on 9 March 2005

Update on progress to tidy area.

Updates on agreed actions to feedback to the meeting on 8 June 2005

The police sent proposals to the brewery to make good their fencing to stop people gaining unauthorised access on to their land.

To date, the brewery has not done any work to improve the fencing.

Responsibility

Councillor Sara Bolton, telephone 760677 Inspector Graham McLaughlin, Police Divisional Headquarters, telephone 613131

12. Ref: 105009 – White Lines on Roads - Spondon, Oakwood - raised 09.03.05

Issue

A member of the public stated that there were issues with white lines on three roads. No central white line, on Morley Road, Oakwood, north of Ryegrass Road. No white lines on the A6005/A52 northern half for about two years, this is dangerous for cycling because there is no alternative route. On Raynesway Service Road East, emergence to Raynesway, the white hatching needs to be extended on the short side of the bend to provide a better sight line.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

None.

Actions agreed at the meeting on 9 March 2005

Agreed to ask the Director of Development and Cultural Services to investigate the three locations and report back

Updates on agreed actions to feedback to the meeting on 8 June 2005

The requests for lining have all been investigated

Morley Road:

Two short sections of Morley Road north of Ryegrass Road do not have a centre warning line. However before putting a warning line on these sections it is intended to carry out some further investigation to measure their effects on driver behaviour.

A6005 / A52 'Asda' Roundabout:

The white lining on the southern side of the roundabout was introduced due to collisions. The accident study revealed lack of lane discipline as the major problem. At that time there were no accidents on the northern side, and it wasn't felt appropriate to change something that wasn't a problem. We are however looking at the lining around the whole roundabout as part of the Quality Bus Partnership project to improve the bus journey times from Spondon.

Raynesway Service Road East:

It was felt the existing area of hatching, which is only for guidance, was adequate, however as Raynesway at this point is the responsibility of the Highways Agency the concerns have been passed on to their agents.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone, 716074

13. Ref: 105010 – Oakwood Community Centre - Oakwood - raised 09.03.05

Issue

A question was asked about what was causing the delay in getting the new Police base opened in Oakwood Community Centre. The base should have been open already.

Action reported at the meeting on 9 March 2005

It was reported that the works to the police base were completed by 1 February 2005. The delays were mainly due to the installation of the new door and misunderstandings over the specification and extent of works required. At the time of this update the police were equipping the office and preparing to take occupation.

It is anticipated that funding will be made available from the Council Public Priorities fund for replacement windows and window security. Oakwood Community Association has also applied to the area panel for funding to support the improvement project. Planning permission is required, the windows will need to be custom made and the walls beneath the windows will need to be rebuilt. The works will be completed by August 2005.

Public response at the meeting on 9 March 2005

A member of the public reported that there had been four incidences of anti-social behaviour in a week in the Oakwood area.

Council response at the meeting on 9 March 2005

Inspector McLaughlin reported that an increase in anti-social behaviour had been identified around the shops, and that more resources had been allocated to the area. Anti Social behaviour activities had been recorded on video. As a result two people had been arrested.

Actions agreed at the meeting on 9 March 2005

Update on progress.

Updates on agreed actions to feedback to the meeting on 8 June 2005

The Area Panel approved £5,900 on 9 March towards funding the security improvements to the Community Centre. Other funding is coming from Oakwood Community Centre budget, the Public Priorities fund and City Council budgets.

The improvement work will include replacing the doors and windows along the frontage, providing motorised security shutters and bricking up the return windows on the car park side. Architects have been instructed to draw up plans, apply for planning permission and obtain quotes for the work. We anticipate completing the works by the end of August. The police are now in occupation and using the centre as a police base.

Youth Services have been working with Oakwood Community Association and plan to start running a Youth Club at the Community centre from September 2005 on a Monday evening as a pilot. Youth services are also planning to run Advice Sessions at the Community Centre from 20 June to 22 July from 10 to 12 noon on a Monday and Tuesday.

Responsibility

Julie Basford, Property Review Officer, Chief Executives, telephone 255545

14. Ref: 105011 – Lodge Lane North Junction with A52 - Spondon - raised 09.03.05

Issue

A member of the public expressed concern about people turning onto the A52 at Lodge Lane North Junction, a one way street, and wanted to know what was being done to improve it.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

Councillor P Berry reported that there were a number of issues, including signposting and lighting. He reported that Highways officers were aware of the issue and had considered options including new signs but it was deemed adequate.

Councillor E Berry reported that satellite navigation systems used by lorry drivers did not tell them that there was a no entry sign. Officers have informed the Satellite Navigation company about this problem.

Actions agreed at the meeting on 9 March 2005

Update on any action taken and what cannot be done to improve safety of this junction.

Updates on agreed actions to feedback to the meeting on 8 June 2005

This issue has been raised a number of times over the years. As Councillor E Berry suggested at the previous Area Panel meeting, one reason the problem occurs is the increased use of satellite navigation systems.

In an attempt to solve this problem, contact was made with the companies supplying the data to the software firms to correct their information.

Physical attempts to discourage the manoeuvre have been made on Lodge Lane North itself and well before the junction to persuade drivers from attempting the manoeuvre.

In 2001, a complete review of all the direction signing in the immediate area was undertaken. One aim of the scheme was to look at reducing the occurrence of vehicles accessing the A52 via Lodge Lane North. With this in mind a number of signs were designed and installed to positively enforce the direction of the A52. These signs and their locations and signs stating 'No access to A52' were also erected, they are shown on a plan available at the meeting on 8 June 2005.

On Lodge Lane North itself, the No Entry signs are clearly visible to approaching drivers; the No Entry message is also repeated on the carriageway itself. Beyond this point the carriageway is hatched out, making it look 'out of bounds'. Equally, the geometry of the road at the junction must make the manoeuvre onto the A52 difficult. The angle of the kerb lines is very acute to further dissuade the movement. The plan on show at the meeting on 8 June will also shows these measures.

Area Panel 1 Update Report – for 8 June 2005

An additional sign has recently been erected at the junction of Willowcroft Road and Sitwell Street, positively directing traffic looking for the A52 down Willowcroft Road.

Whilst carrying out the necessary site investigations to write this report, it was observed that one of the direction signs is slightly obscured by a conifer tree; arrangements have been made to have the tree trimmed. There is little more that can be done from a signing point of view to remedy this problem.

Derbyshire Constabulary's accident records were consulted as part of this investigation into this issue. Although, unfortunately 1 accident in a 3 year period was recorded, the specifics of this incident were not attributed to vehicles attempting to access the A52 from Lodge Lane North.

However, despite all that has been done, some drivers may still attempt the manoeuvre. It will help if anyone who spots this happening passes the vehicle/company details to us by telephoning 715026.

Responsibility

Nicola Weekly, Traffic Manager, Development and Cultural Services, telephone, 716074

15. Ref: 105012 – Vandalised Speed Cameras - Spondon - raised 09.03.05

Issue

A member of the public expressed concern about speed cameras being dirty and vandalised. He asked if it was time to use different measures of controlling traffic because speed cameras were being vandalised.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

Councillor E Berry reported that cameras need to be given a chance to have an effect before they were reviewed.

Actions agreed at the meeting on 9 March 2005

Agreed to pass on the comments about the vandalised safety cameras.

Updates on agreed actions to feedback to the meeting on 8 June 2005

A camera lens was replaced in November 2004 at a relatively low cost. There has been some damage to signs and the Safety Camera Partnership is replacing these. As the route through Spondon is a principal road it would be difficult to install other measures as an alternative to safety cameras. Consequently we have no plans at this time to replace the cameras with other measures.

Responsibility

Tony Gascoigne, Traffic Control Engineer, Development and Cultural Services, telephone, 715019

16. Ref: 105013 - Graffiti - all wards - raised 09.03.05

Issue

A member of the public reported that the NEAT team were doing a good job, but asked if the Police and the anti-social behaviour service could continue to monitor the situation and put more resources in to stop graffiti happening.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

Councillor E Berry reported that extra resources had been allocated in the last budget specifically for graffiti removal. The Anti-social Behaviour Team was using Anti-Social Behaviour Orders - ASBO with offenders and this was having a better effect in stemming problems.

Neil Haslam, Waste Management Officer (Strategy) reported that a small number of people commit most of the offences. He confirmed that the budget for graffiti removal had been doubled for 2005/6, and this will allow the Council to tackle private property, as well as Council owned land and buildings.

Actions agreed at the meeting on 9 March 2005

Update on details of budget increases to tackle graffiti What is being done to stop graffiti happening in the first place.

Updates on agreed actions to feedback to the meeting on 8 June 2005

The Council has allocated a further £30,000 towards graffiti removal. This will pay for an extra vehicle to clean up more graffiti. The exact method of work has not been identified as yet for this new area of work. It should be noted that very few Councils in this country clean private property.

Responsibility

Neil Haslam, Waste Management Officer (Strategy), Development and Cultural Services, telephone

Andy Thomas, Anti-Social Behaviour Team, Community Safety Partnership, telephone 256910

17. Ref: 105015 - Highfield Lane signs - Chaddesden - raised 09.03.05

Issue

A member of the public asked if additional signs could be placed on Highfield Lane to say that it led to Highfield Mews and Highfield Cottages.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

Councillor Ahern asked the resident to provide more details after the meeting and he would make sure the suggestion is acted on.

Actions agreed at the meeting on 9 March 2005

Agreed to ask the Director of Development and Cultural Services to investigate and report back.

Updates on agreed actions to feedback to the meeting on 8 June 2005

We are investigating the request. We anticipate that additional signs will be provided.

Responsibility

Stewart Corbett, Highway Manager, Development and Cultural Services, telephone 715008

18. Ref: 105016 - Cycle Path from West Road to Oregon Way - Spondon - raised 09.03.05

Issue

A written question was submitted requesting that signs are installed, on the new West Road to Oregon Way cycle path, to warn cyclists of the path narrowing in places where bars have been put in. It is dangerous in the dark.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

None.

Actions agreed at the meeting on 9 March 2005

To investigate and report back.

Updates on agreed actions to feedback to the meeting on 8 June 2005

The following response was sent to the resident via email on 11 April 2005:

Since the above path was completed there have been a number of acts of vandalism, the pedestrian gates have been ripped off twice, lamp columns have been loosened in the ground and the litter bin has been pushed over. The damage to the lamp columns has been reported to Streetcare and they will repair them shortly.

The signage on the path is part of a much larger signage scheme planned for Spondon and the surrounding area. These will be erected shortly.

Responsibility

Tony Gascoigne, Traffic Control Engineer, Development and Cultural Services, telephone 715019

19. Ref: 105017 – Footpath at West Park School- Spondon - raised 09.03.05

Issue

A written question was submitted requesting the old footpath between the upper and lower school is repaired and upgraded. The steps are loose and dangerous. The new fencing is built too close to the footpath to allow a shortcut to the fields around West Park.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

None.

Actions agreed at the meeting on 9 March 2005

To investigate and report back.

Updates on agreed actions to feedback to the meeting on 8 June 2005

The footpath has been highlighted along with other issues in the school's travel plan. If it is considered a priority it could be addressed through the Council's Safe Routes to School programme, subject to funding. The other option is for the school travel plan forum to submit a bid to the Area Panel.

Responsibility

Stan Werbinski, Road safety and Travelwise Manager, Development and Cultural Services, telephone 715022

20. Ref: 105018 - Integrated Bus Tickets- all wards - raised 09.03.05

Issue

A written question was submitted requesting integrated bus tickets are introduced in Derby. It will encourage more use of public transport and reduce congestion.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

None.

Actions agreed at the meeting on 9 March 2005

To investigate and report back.

Updates on agreed actions to feedback to the meeting on 8 June 2005

A survey of local bus and car users was conducted in March 2005 to establish opinions on a oneday or one-week integrated ticket. We are currently analysing the findings of the survey and discussing with the bus operators.

Responsibility

Peter Price, Transport Policy Manager, Development and Cultural Services, telephone 715064

21. Ref: 105005 – Petition –Cornwall Road Bus service – Derwent - raised 12.01.05

Issue

A petition signed by 48 residents from Cornwall Road had been received in October 2004 outlining residents concerns about damage caused to vehicles on Cornwall Road by large buses. The petitioners are requesting the removal of the bus service.

Action reported at the meeting on 9 March 2005

In January 2005 it was reported that the service has been operating for about 18 months and was designed to improve access to employment and other services. Officers in Development and Cultural Services are continuing to investigate the complaint and are consulting with the bus company Arriva. A further report will be presented to the next meeting when the research has been completed.

In **March 2005** the panel considered a report of the Assistant Director, Highways Transportation and Waste Management which stated that a petition had been considered at the last meeting, to request the re-routing of service 102 away from Cornwall Road due to problems with access. The service was funded through the Government Urban Bus Challenge with support from Derwent New Deal for Communities. The service was designed to increase access to jobs and services at both Pride Park and the Meteor Centre, and to penetrate areas not previously served by buses to allow easier access to public transport network.

Following the receipt of the petition the City Council contacted Arriva to get the views of operator of the service. Their response was that there had been a small number of claims for damage to parked vehicles, but no more than average, and certainly less than elsewhere, where buses had been re-routed. In addition the drivers had not reported any major problems for access. Arriva had also been asked about patronage from this part of the route.

Whilst patronages was not strong on the route as a whole, there were some regular customers from the Cornwall Road area to the Meteor Centre. The Council had looked at alternative routes for the service, and that whilst these re-routings would be possible they would create the problem that customers from the Cornwall Road area would have to go further to use the bus, and it would then duplicate existing bus services on either Beaufort Street or Wiltshire Road.

The Council had employed Consultants to review both these routes and the ring and ride service, which was funded from the same source, with a view to improving their sustainability. This may result in changes to the route later in the year, in terms of both route and method of operation. At this time therefore, it was not proposed to amend the route of the service and to bring a further report to the Area panel when the recommendation as to the overall future of the service was made.

Public response at the meeting on 9 March 2005

None.

Council response at the meeting on 9 March 2005

None.

Actions agreed at the meeting on 9 March 2005

Resolved that no action be taken at the current time, but that a report on the Consultant's findings is brought to a future meeting.

Updates on agreed actions to feedback to the meeting on 8 June 2005

Page 31 of 33 D:\Documents and Settings\squirek\Local Settings\Temporary Internet Files\OLK1F5\AP1 -08 06 05 (3).doc We are currently considering the options proposed by the review conducted by the Consultants. Any changes to the 101/102 services are likely to take place in late July 2005.

We hope to have more information to report on the situation at the Area Panel 1 meeting on 8 June.

Responsibility

Peter Price, Transport Policy Manager, Development and Cultural Services, telephone 715064

22. Ref: 105014 – Petition – Relocation of bus stop on Reginald Road South - Chaddesden – received 09.03.05

Issue

Mr Vickers, Lead Petitioner, attended the Area Panel and presented the petition. The panel also considered a report from the Director of Development and Cultural Services which stated that a petition had been received from parents who use the Oaktree Day Nursery regarding the proposal to relocate a bus stop on Reginald Road South, from its current position location outside 5 & 7 Reginald Road South to a point some 20 - 25 metres further South directly outside the Oaktree Day Nursery.

Action reported at the meeting on 9 March 2005

New item.

Public response at the meeting on 9 March 2005

Mr Vickers was very concerned about the proposal and felt that the situation had not been thought through properly.

Council response at the meeting on 9 March 2005

Christine Durrant, Head of Transportation and Special Projects reported that accessible kerbs could not be put in place at the existing bus stop site, and that safety issues were not a significant problem with the proposed site.

Actions agreed at the meeting on 9 March 2005

Report approved. Resolved to advise the Petitioners that their objection had been considered, but that the bus stop would be installed as proposed on Reginald Road South outside the Oaktree Day Nursery.

Updates on agreed actions to feedback to the meeting on 8 June 2005

A response has been sent to the lead petitioner and a copy of the letter has been sent to Richard Smail, Area Panel Manager for information.

Responsibility

Peter Price, Transport Policy Manager, Development and Cultural Services, telephone 715064