ITEM 6

Reviewing Performance Eye Scorecards

RECOMMENDATIONS

1.1   To review the list of relevant performance indicators for the Environment Commission in **Appendix 2** and identify a basket of key performance indicators or KPI's to be included in the Commission's Performance Eye scorecard for 2006-07.

SUPPORTING INFORMATION

2.1   The Change Management and Performance Unit is in the process of updating Performance Eye, the Council's performance management system, to reflect a number of key changes…

- The Council's new directorate structure and incorporation of directorate business plans into Performance Eye (to be piloted in 2006-07).

- The Council's new Corporate Plan for 2006-09.

- The refreshed Local Area Agreement incorporating our second generation Local Public Service Agreement or LPSA2, Neighbourhood Renewal targets and Community Strategy indicators.

2.2   This provides an opportunity for the newly constituted Commissions to review their scorecard within Performance Eye to consider whether existing indicators are still appropriate and identify any additional indicators for inclusion.

2.3   Existing indicators within the Planning and Environment Commission scorecard are based solely on the Audit Commission's Best Value Performance Indicators.

2.4   A list of Best Value Performance Indicators and measures from the new Corporate Plan and Local Area Agreement that are relevant to the Environment Commission have been listed in **Appendix 2**.

2.5   The Commission needs to think carefully about the criteria for including key performance indicators or KPI's in its scorecard. We suggest that the scorecard should contain no more than 20 indicators to allow members to focus on key areas and become familiar with issues affecting performance in these areas.

2.6   Selecting indicators which are monitored on a quarterly or six monthly basis would allow more regular updates on progress. Annual performance is reported in the Council's Best Value Performance Plan.

2.7   Following the Commission's decision to select the 2006-07 KPI's, we will update
        the Performance Eye scorecard during July/August to reflect this.

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Background papers:	
List of appendices:	Appendix 1 – Implications
	Appendix 2 – List of all relevant indicators from Audit Commission, Corporate Plan and Local Area Agreement

IMPLICATIONS

Financial

1.	In some areas such as Local Public Service Agreement targets, performance is directly related to the achievement of additional income through performance reward grants.

Legal

2.	None directly arising from this report.

Personnel

3.	None directly arising from this report.

Equalities impact

4.	None directly arising from this report.

Corporate objectives and priorities for change

5.	Monitoring key indicators to improve performance will help the Council take forward all of its objectives and priorities.

List of relevant indicators for Environment Commission

This list includes all relevant indicators from:

- Audit Commission Best Value Performance Indicators - BVPI
- Corporate Plan - CP
- Local Area Agreement – LAA
- Local Public Service Agreement – LPSA
- Local Service Performance Indicators - LPI

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	LAA	LPSA	CP	LPI
BV100	No. of days of temporary traffic controls or road closure on traffic sensitive roads	Quarterly	✓	✓				
BV102	Local bus services (passenger journeys per year)	Quarterly	✓	✓				
BV106	Percentage of new homes built on previously developed land	Annually	✓	✓				
BV109a	Percentage of planning applications -60% of major applications in 13 weeks	Quarterly	✓	✓				
BV109b	Percentage of planning applications - 65% of minor applications in 8 weeks	Quarterly	✓	✓				
BV109c	Percentage of planning applications - 80% of other applications in 8 weeks	Quarterly	✓	✓				
BV165	% of pedestrian crossings with facilities for disabled people	Quarterly	✓	✓				
BV166a	Score against a checklist of enforcement best practice for environmental health	Quarterly	✓	✓				
BV166b	Score against a checklist of enforcement best practice for trading standards	Quarterly	✓	✓				

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	LAA	LPSA	CP	LPI
BV178	% of footpaths and other rights of way which were easy to use	Annually	✓	✓				
BV187	Condition of footway	Annually	✓	✓				
BV199 LAA SSC 3.1	The proportion of relevant land and highways having combined deposits of litter and detritus	Quarterly	✓	✓	✓			
BV199b LAA SSC 3.2	% of land/highways from which unacceptable levels of graffiti are visible	Quarterly	✓	✓	✓			
BV199c LAA SSC 3.3	% of land/highways from which unacceptable levels of fly-posting are visible	Quarterly	✓	✓	✓			
BV199d LAA SSC 3.4	Reduction in the number of fly-tips and increase in enforcement action	Quarterly	✓	✓	✓			
BV200a	Do you have a development plan that has been adopted in the last 5 years?	Annually	✓	✓				
BV200b	Are there proposals on deposit for an alteration or replacement?	Annually	✓	✓				
BV200c	Was the annual monitoring report published on time?	Annually	✓	✓				
BV204	% of appeals allowed against the authority's decision to refuse planning	Annually	✓	✓				
BV205	Quality of planning service	Annually	✓	✓				
BV215a	Average no. of days taken to repair a street lighting fault	Quarterly	✓	✓				
BV215b	Average time taken to repair a street lighting fault - DNO	Quarterly	✓	✓				
BV216a	No. of sites of potential concern (land contamination)	Quarterly	✓	✓				
BV216b	% of sites where remediation of the land is necessary	Quarterly	✓	✓				
BV217	% of pollution control improvements completed on time	Quarterly	✓	✓				

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	LAA	LPSA	CP	LPI
BV218a	% of new reports of abandoned vehicles investigated within 24 hours	Quarterly	✓	✓				
BV218b	% of abandoned vehicles removed within 24 hours	Quarterly	✓	✓				
BV219a	No. of conservation areas in the local authority area	Annually	✓	✓				
BV219b	% of conservation areas with up-to-date character appraisals	Annually	✓	✓				
BV219c	% of conservation areas with published management proposals	Annually	✓	✓				
BV223	% of principal roads where structural maintenance should be considered	Annually	✓	✓				
BV224a	% of non-principal classified roads where maintenance should be considered	Annually	✓	✓				
BV224b	% of unclassified roads where maintenance should be considered	Annually	✓	✓				
BV82a LAA SSC 3.6 CP 1.4b (i)	% of total tonnage of household waste arisings which have been recycled	Quarterly	✓	✓	✓		✓	
BV82a (ii)	Total tonnage of household waste recycled	Quarterly	✓	✓				
BV82b CP1.4 b (ii)	% of total tonnage of household waste arisings which have been composted	Quarterly	✓	✓			✓	
BV82b (ii)	Total tonnage of household waste composted/anaerobically digested)	Quarterly	✓	✓				
BV82c	% of the total tonnage of household waste arisings which has been used to recover energy	Annually	✓	✓				
BV82c (ii)	Tonnage of waste used to recover heat, power and other energy source	Annually	✓	✓				
BV82d	% of the total tonnage of household waste arisings which has been landfilled	Quarterly	✓	✓				

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	LAA	LPSA	CP	LPI
BV82d (ii)	Total tonnage of household waste landfilled	Quarterly	✓	✓				
BV84	Number of kilograms of household waste collected per head	Quarterly	✓	✓				
BV84b	% change in no. of kilograms of household waste collected	Annually	✓	✓				
BV86	Cost of waste collection per household	Annually	✓	✓				
BV87	Cost of waste disposal per tonne for municipal waste	Annually	✓	✓				
BV91	% of population resident in the authority's area served by a collection of recyclables	Annually	✓	✓				
BV91b	% of households served by a collection of 2 recyclables	Annually	✓	✓				
BV99a (i) LAA SSC 3.5 LPSA T3	No. of road accident casualties - all KSI	Quarterly	✓	✓	✓	✓		
BV99a (ii)	% change in road accident casualties over previous year - all KSI	Annually	✓	✓				
BV99a (iii)	% change in road accident casualties over 1994 - 1998 average - all KSI	Annually	✓	✓				
BV99b (i) LAA CYP1.4	No. of road accident casualties - children KSI	Quarterly	✓	✓	✓			
BV99b (ii)	% change in road accident casualties in previous year -children KSI	Annually	✓	✓				
BV99b (iii)	% change in road accident casualties between 1994-1998 average - children KSI	Annually	✓	✓				
BV99c (i)	No. of road accident casualties - all slight injuries	Quarterly	✓	✓				
BV99c (ii)	% change in road accident casualties in previous year - all slight injuries	Annually	✓	✓				
BV99c (iii)	% change in road accident casualties 1994-1998 average - all slight injuries	Annually	✓	✓				

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	LAA	LPSA	CP	LPI
BV170a	No. of visits to/usages of museums per 1,000 population	Quarterly	✓	✓				
BV170b	No. of those visits of museums that were in person per 1,000 population	Quarterly	✓	✓				
BV170c	No. of pupils visiting museums and galleries in organised school groups	Quarterly	✓	✓				
BV220	Compliance against the Public Library Service Standards (PLSS)	Annually	✓	✓				
LAA HCOP 3.5 CP 3.1e (i)	% of adults undertaking 30 minutes of exercise 5 times a week	3 years			✓		✓	
LAA HCOP 3.6	% of adults participating in at least 30 minutes of moderate intensity sport and active recreation (including walking on 3 or more days per week).	3 years			✓			
LAA HCOP 3.7	% of population volunteering in sport and physical activity for at least one hour per week	3 years			✓			
LAA SSC 2.5	% of residents who think that for their local area, over the past three years cultural facilities have got better or stayed the same (for example, cinemas, museums)	3 years			✓			
LAA SSC 2.6	% of residents who think that for their local area, over the past three years sports and leisure facilities have got better or stayed the same	3 years			✓			
CP 1.4a (i)	NEAT teams established for each priority area	Annually					✓	
CP 1.4a (ii)	Number of NEAT jobs received and completed	Quarterly					✓	

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	LAA	LPSA	CP	LPI
CP 1.4a (iii)	Amount of waste from NEAT areas that is landfilled	Quarterly					✓	
CP 3.1c (ii)	Increased numbers of secure cycle undercover parking places at schools and colleges	Annually					✓	
CP 3.1c (iii)	Increased number of children receiving cycle training	Quarterly					✓	
Arts 1	Number of arts events	Quarterly						✓
Arts 2	Number of performances or exhibition days	Quarterly						✓
Arts 3	Number of audience members	Quarterly						✓
Arts 4	Total funding from Derby City Council	Quarterly						✓
Arts 5	Total income	Quarterly						✓
Arts 6	Derby City Council funding as a ratio of total funding	Quarterly						✓
Arts 7	Total expenditure on commissioning new work	Quarterly						✓
Arts 8	Total expenditure	Quarterly						✓
Arts 9	Expenditure on commissioning new work as a ratio of total expenditure	Quarterly						✓
Arts 10	Number of sessions for education, training or taking part	Quarterly						✓
Arts 11	Number of people taking part	Quarterly						✓
Arts 12	Number of artists employed	Quarterly						✓
Arts 13	Period of employment for artists in days	Quarterly						✓
Arts 14	Number of full time or part time equivalent employees	Quarterly						✓
Libraries 1	Number of library visitors per 1,000 population	Annually						✓

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	LAA	LPSA	CP	LPI
Libraries 2	items added to stock annually through purchase	Annually						✓
Libraries 3	% of requests for books met within 7 days	Annually						✓
Libraries 4	% of requests for books met within 15 days	Annually						✓
Libraries 5	% of requests for books met within 30 days	Annually						✓
Libraries 6	Number of children completing the summer reading challenge	Annually						✓
Libraries 7	Number of children completing the Book Crawl	Annually						✓
Libraries 8	Number of new Library members	Annually						✓

NOTES

CYP   Children and Young People
HCOP   Healthier Communities and Older People
SSC   Safer and Stronger Communities
EDE   Economic Development and Enterprise