



DERBY CITY COUNCIL

## COMMUNITY COMMISSION 2 OCTOBER 2006

Report of the Corporate Director of Corporate and Adult Social Services

### Performance Eye

#### RECOMMENDATIONS

1. To consider the performance data relating to this Commission's scorecard on Performance Eye.

#### SUPPORTING INFORMATION

- 2.1 The Commission meeting held on 25 July 2006 resolved that Performance Eye should be a standing agenda item at its meetings and that on the system the 'scorecard' should show all performance indicators relevant to the Commission's portfolio. This allows members at any one meeting to select indicators they wish to consider in more detail at the *next* meeting, with an appropriate officer and/or Council Cabinet Member being invited for interview. The pre-agenda meeting also allows the Chair and Vice Chair to identify issues.
- 2.2 Performance Eye is a 'traffic light' system backed by commentaries. Being computer based it is accessible 24 hours a day, 365 days per year. It can therefore be viewed by members in their own homes and at times of their own choosing. Each scorecard uses the 'traffic light' system to show how the individual items within the scorecard are performing. The traffic light system works as follows:

- Red – Performance is not achieving the target and is more than 5% adverse to the target
- Amber – Performance is not achieving the target and is within 5% adverse to the target
- Green – Performance is exactly meeting or exceeding the target.

The system means that councillors have immediate access to a range of data that only a few years ago would have required specific requests being made to senior council staff and, if not immediately available, a delay before the answer was provided.

- 2.3 The layout on the Performance Eye scorecard and on the paper version at Appendix 3 has been improved to separately show Quarterly Indicators, Six Monthly Indicators and Annual Indicators.

<b>For more information contact:</b>	01322 255596 e-mail rob.davison@derby.gov.uk
<b>Background papers:</b>	None
<b>List of appendices:</b>	Appendix 1 – Implications Appendix 2 – Performance Management and Performance Eye Appendix 3 – Performance Indicators Relating to the Portfolio of the Community Commission

<b>IMPLICATIONS</b>
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**Financial**

1. None directly. However, good scrutiny of performance contributes to good stewardship of public monies and may identify opportunities for greater effectiveness, efficiency and economy.

**Legal**

2. None directly. Section 21 of the Local Government Act 2000 requires that the Council's overview and scrutiny commissions between them can review and scrutinise the range of the Council's functions. Performance Eye can greatly assist by enabling a watching brief to be kept on the full remit of services within a Commission's portfolio so allowing members to identify and give focussed attention to areas of concern.

**Personnel**

3. None directly arising.

**Equalities impact**

4. None directly arising.

**Corporate Priorities**

5. Performance Eye is a major tool that can beneficially assist the overview and scrutiny function in monitoring the Council Cabinet's delivery of all of the Corporate objectives and priorities

### **Performance Management and Performance Eye**

Performance management is a fundamental part of our corporate planning process. It is made up of the culture and systems that we put in place to help us manage, monitor and continuously improve our performance, and achieve our priorities. To underpin the culture and systems we monitor our performance continually so we identify areas of service where good progress is being made and those that are not performing as well as expected. Demonstrating effective performance management is an important element in delivering good and improving services to the people of Derby and is featured in the Comprehensive Performance Assessment – CPA - framework.

The indicators that are managed through Performance Eye are the main mechanism in which performance is monitored corporately. BVPIs, are also used by Government to compare our performance to other Local Authorities and are integral to the national inspection framework. Our performance against key BVPIs contributed to the Council's standing as an 'excellent' council. Future CPA assessments will have an increased emphasis on progress made against these indicators. Therefore the way in which we set targets and actions and continue to drive our improvement is increasingly important.