



Appendix 2 – Housing Related Support Services  
Consultation paper based survey

Derby City Council  
Housing Related Support Services Consultation

What are Housing Related Support Services (HRS)?

HRS plays an important role in promoting links between health, housing, probation, social care, the police and other partners for the planning and delivery of services for vulnerable people. Derby City Council are consulting on the future of these services. This will potentially affect the following services:

- Action Housing (Arbor)– High Risk Offenders
- Action Housing (MISS) – Medium Intensity drug and alcohol users
- Riverside Centenary House – High Intensity drug and alcohol users
- Riverside - Young people at risk
- Derby Homes Milestone House – Homeless shelter, Single Point of Entry
- Refuge - Domestic Violence Refuge

In order to help the council achieve a balanced budget we have developed proposals for the future of housing related support schemes. We are consulting with you on these proposals and inviting you to suggest any alternatives for the delivery and funding of these schemes.

You can view the summary document outlining details of this consultation and proposals. The Council has a number of proposals on the future of these services and would like to hear your opinions on each of these.

Proposal 1: Derby Homes to fund and manage Refuge

Q1. Do you agree or disagree with the proposal for Derby Homes to fund and manage Refuge? Please select one option.

- ☐ Agree ☐ Disagree ☐ Don't

know Q1a. If you said you disagree at Q1, please tell us why below.

Q2. If you have any alternative suggestions or proposals for the future of this service, please tell us below.

**Proposal 2: Derby Homes to fund and manage Milestone House and the Single Point of Entry Service**

Q3. Do you agree or disagree with the proposal for Derby Homes to fund and manage Milestone House and the Single Point of Entry service? Please select one option.

- ☐ Agree
- ☐ Disagree
- ☐ Don't

know Q3a. If you said you disagree at Q3, please tell us why below.

Q4. If you have any alternative suggestions or proposals for the future of this service, please tell us below.

**Proposal 3: Services for Drug and Alcohol dependency to be funded and managed by Public Health at Centenary House**

Q5. Do you agree or disagree with the proposal for Public Health to fund and manage Drug and Alcohol dependency services? Please select one option.

- ☐ Agree
- ☐ Disagree
- ☐ Don't

know Q5a. If you said you disagree at Q5, please tell us why below.

Q6. If you have any alternative suggestions or proposals for the future of this service, please tell us

**Proposal 2: Derby Homes to fund and manage Milestone House and the below.**

**Proposal 4: Services for High Risk Offenders cease to be funded by Derby City Council**

Q7. Do you agree or disagree that funding to Action Housing services for High Risk Offenders should cease? Please select one option.

- ☐ Agree
- ☐ Disagree
- ☐ Don't

know Q7a. If you said you disagree at Q7, please tell us why below.

Q8. If you have any alternative suggestions or proposals for the future of this service, please tell us below.

**Proposal 5: The Young Person's service ceases; with eligible Young People able to move to mainstream accommodation contract within Children's Services**

Q9. Do you agree or disagree with the proposal to cease the Young Person's service and move them to a mainstream accommodation contract with Children's Services? Please select one option.

- ☐ Agree
- ☐ Disagree
- ☐ Don't

know Q9a. If you said you disagree at Q9, please tell us why below.

Q10. If you have any alternative suggestions or proposals for the future of this service, please tell us

Proposal 4: Services for High Risk Offenders cease to be funded by Derby City below.

Q11. Do you currently use, or have used, any of the Housing Related Support services we are consulting on? Please select one option.

- ☐ Yes ☐ No ☐ Don't know

Q12. If 'Yes' at Q11 - Which of the services have you used? Please select all that apply.

- |  |  |
|--|--|
| <input type="checkbox"/> Action Housing (Arbor) - High Risk Offenders                      | <input type="checkbox"/> Riverside - Young People at Risk        |
| <input type="checkbox"/> Action Housing (MISS) - Medium Intensity Drug and Alcohol users   | <input type="checkbox"/> Milestone House - Single Point of Entry |
| <input type="checkbox"/> Riverside Centenary House - High Intensity Drug and Alcohol users | <input type="checkbox"/> Refuge - Domestic Violence              |

Q13. If 'Yes' at Q11, please tell us what impact, if any, the service has had for you?

Q14. If there is anything else you would like to add about the proposals or the Housing Related Support services, please tell us below.

Q15. In what capacity are you completing this questionnaire? Please select all that apply.

- |   |   |
|---|---|
| <input type="checkbox"/> Derby Resident who has used Housing Related Support Services     | <input type="checkbox"/> Public Sector - employee / representative                            |
| <input type="checkbox"/> Derby Resident who has not used Housing Related Support Services | <input type="checkbox"/> Private Sector - employee / representative                           |
| <input type="checkbox"/> Current Service Provider for these Housing Related services      | <input type="checkbox"/> Voluntary / Community Sector - volunteer / employee / representative |
|   | <input type="checkbox"/> Other  |

Other, please say.

## About You

Please only answer this section if you are a Derby Resident who has used Housing Related Support Services, or a Derby Resident who has not used Housing Related Support Services.

The next few questions will help us to make sure that we hear everyone's views, whatever your age or background.

### Why are we asking these questions?

We have to make sure we are complying with our legal equality responsibilities so we know what all sections of our community feel about our services and functions and in particular people in equality groups or protected characteristics as these groups are referred to in the Equality Act. This is so that we can make any appropriate changes.

We would like people to fill in the equality questions, but it is not essential and if anyone feels uncomfortable about this then they can leave the questions blank.

Q16. Are you ...

Please select one option.

☐ Male

☐ Female

Q17. What was your age on your last birthday? Please tell us your age in years.

Q18. To which group do you consider you belong? Please select one option.

☐ Asian or Asian British - Indian

☐ Dual Heritage - White and Black African

☐ Asian or Asian British - Pakistani

☐ Dual Heritage - White and Asian

☐ Asian or Asian British - Bangladeshi

☐ Any other Dual Heritage background

☐ Asian or Asian British - Chinese

☐ White - English / Welsh / Scottish / Northern Irish / British

☐ Any other Asian background

☐ White - Irish

☐ Black or Black British - African

☐ White - Gypsy or Irish Traveller

☐ Black or Black British - Caribbean

☐ Any other White background

☐ Any other Black background

☐ Other ethnic group - Arab

☐ Dual Heritage - White and Black Caribbean

☐ Any other ethnic group

If you have selected one of the 'Any other background' options, please give further details.

Q19. Do you consider yourself to be a disabled person? Please select one option.

☐ Yes

☐ No

Q20. I consider myself to be? Please select one option.

☐ Heterosexual/straight

☐ Gay woman/lesbian

☐ Bisexual

☐ Other

☐ Gay man

☐ Prefer not to say

Q21. Do you have any religious beliefs? Please select one option.

- ☐ Yes ☐ No ☐ Prefer not to say

Q22. If you said 'Yes' at Q21. Which religion do you belong? Please select one option.

- ☐ Buddhist ☐ Jewish ☐ Other  
☐ Christian ☐ Muslim ☐ Prefer not to say  
☐ Hindu ☐ Sikh

Q23. Would you be interested in receiving further information relating to this consultation? Please select one option.

- ☐ Yes ☐ No

If 'Yes' at Q23, please enter your details below so we can send you further information relating to this consultation.

Name	<input type="text"/>
Agency or group you represent - if appropriate	<input type="text"/>
Address *	<input type="text"/>
Postcode *	<input type="text"/>
Phone number *	<input type="text"/>
e-mail address *	<input type="text"/>

\* We only need this information if you are happy for us to contact you in this way. Your comments will still be taken on board if you do not supply your contact details.



All information provided will be treated in accordance with the Data Protection Act 1998. We will only use this information to ascertain views and opinions about Housing Related Support services. If you have given your contact details, we will only use them to contact you, if necessary, about anything related to this consultation. Your personal details will not be attributed to your response or shared with any other agencies.

Thank you for taking the time to fill in this feedback form. Please send your completed response freepost to:

Housing Related Support Services Consultation  
Derby City Council  
FREEPOST  
MID24259  
Derby  
DE1 2BR

For further information, please contact [Adrian.McNaney@derby.gov.uk](mailto:Adrian.McNaney@derby.gov.uk) or 01332 642752.