



Derby City Council

LICENSING COMMITTEE
17 March 2016

Report of the Strategic Director of Communities & Place

ITEM 8

Taxi Licensing Administration and Compliance Activities - Quarter 3 2015/16

SUMMARY

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during quarter 3 of the 2015/16 financial year.

RECOMMENDATION

- 2.1 To note the contents of the report.

REASONS FOR RECOMMENDATION

- 3.1 The information provided in this report is for member information only.

SUPPORTING INFORMATION

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for quarter three of 2015/16 are attached at Appendices 2 - 7.
- 4.2 The information contained at Appendix 2 sets out the number of requests for service received by the Licensing Team and the number of licences issued during the period.
- 4.3 The information contained at Appendix 3 sets out the vehicle compliance work carried out during the period. Using a risk-based approach, Licensing Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standard for licensed vehicles. Therefore, it is important to recognize that these statistics do not indicate the general condition of all of the licensed fleet.
- 4.4 The information contained at Appendix 4 sets out the age of the vehicles that were inspected during the quarter.
- 4.5 The information contained at Appendix 5 sets out the knowledge test statistics for the quarter and other compliance / enforcement related exercises undertaken throughout the period.

- 4.6 A breakdown of licensed vehicles by registration year can be found at Appendix 6.
- 4.7 A breakdown of the type of reports presented to the Taxi Licensing Sub-Committee and a breakdown of the outcomes can be found at Appendix 7.

OTHER OPTIONS CONSIDERED

- 5.1 Not applicable.

This report has been approved by the following officers:

Legal officer Financial officer Human Resources officer Service Director(s) Other(s)	Lucie Keeler Michael Kay
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For more information contact: Background papers: List of Appendices:	Sandra Mansell, Tel. 01332 641931, e-mail sandra.mansell@derby.gov.uk None Appendix 1 – Implications Appendix 2 – Licensing Statistics Appendix 3 – Vehicle Compliance Statistics Appendix 4 – Age Information of Vehicles Inspected Appendix 5 – Knowledge Test Statistics and Other Compliance/Enforcement Undertaken Appendix 6 – Breakdown of Vehicles by Registration Year Appendix 7 – Breakdown of Sub-Committee Reports and Outcomes
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IMPLICATIONS

Financial and Value for Money

1.1 None directly arising from this report.

Legal

2.1 None directly arising from this report.

Personnel

3.1 None directly arising from this report.

IT

4.1 None directly arising from this report.

Equalities Impact

5.1 None directly arising from this report.

Health and Safety

6.1 None directly arising from this report.

Environmental Sustainability

7.1 None directly arising from this report.

Property and Asset Management

8.1 None directly arising from this report.

Risk Management

9.1 None directly arising from this report.

Corporate objectives and priorities for change

10.1 The proposals set out in this report will **deliver better outcomes for our communities, more efficient and effective services and improved value for money for our customers.**

TAXI LICENSING QUARTERLY STATISTICS

	REQUESTS FOR SERVICE	LICENCES ISSUED				
		HACKNEY VEHICLES	HACKNEY DRIVERS	OPERATORS	PRIVATE HIRE VEHICLES	PRIVATE HIRE DRIVERS
Q3	48 (30)	62 (94)	115 (65)	22 (23)	257 (243)	317 (199)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
1861 (1654)	11 (9) mins	16 (13) mins

() denotes previous quarter figures

TOTAL NUMBER OF CURRENT LICENCES (as at 26 January 2016)	
Hackney Carriage Drivers	359 (361)
Hackney Carriage Vehicles	278 (281)
Private Hire Drivers	920 (919)
Private Hire Vehicles	871 (909)
Private Hire Operators	105 (99)

() denotes previous quarter figures

VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS						
Quarter	Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Q3	Hackney Carriages	16 (11)	0 (1)	3 (4)	4 (0)	9 (6)
Q3	Private Hire	19 (23)	1 (2)	7 (10)	3 (3)	8 (8)

VEHICLE SUSPENSIONS								
Quarter	Type	Number Suspended	Serious Defects Identified					
			Lights	Brakes	Steering	Tyres	Suspension	Other*
Q3	Hackney Carriages	9 (6)	0 (0)	3 (1)	1 (2)	1 (0)	0 (0)	8 (6)
Q3	Private Hire	8 (8)	2 (1)	2 (2)	6(1)	1 (1)	0 (3)	8 (8)

() denotes previous quarter figures

*Other refers to any defect outside the items listed in the "5 point safety check" (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/backs
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

AGE INFORMATION OF VEHICLES INSPECTED

Reg. No.	HACKNEY CARRIAGES				PRIVATE HIRE			
	Suspended	Referred	Advised	OK	Suspended	Referred	Advised	OK
N	0	0	0	0	0	0	0	0
P	0	0	0	0	0	0	0	0
R	1	0	1	0	0	0	0	0
S	1	0	0	0	1	0	0	0
T	1	0	0	0	0	0	0	0
V	0	0	0	0	0	0	0	0
W	0	0	0	0	0	0	0	0
X	1	0	0	0	0	0	0	0
Y	2	0	0	0	1	0	0	0
51	0	0	0	0	0	0	0	0
02	0	0	1	0	0	0	2	0
52	0	0	1	0	1	2	0	1
03	1	0	0	0	1	0	0	0
53	0	0	0	0	0	0	0	0
04	0	0	0	0	1	1	1	0
54	0	0	0	0	0	0	1	0
05	0	0	0	0	2	0	0	0
55	0	0	0	0	0	0	1	0
06	1	0	0	0	1	0	0	0
56	0	2	0	0	0	0	0	0
07	0	0	0	0	0	0	1	0
57	1	1	0	0	0	0	0	0
08	0	0	0	0	0	0	1	0
58	0	0	0	0	0	0	0	0
09	0	0	0	0	0	0	0	0
59	0	0	0	0	0	0	0	0
10	0	0	0	0	0	0	0	0
60	0	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0	0
61	0	0	0	0	0	0	0	0
12	0	0	0	0	0	0	0	0
62	0	0	0	0	0	0	0	0

13	0	0	0	0	0	0	0	0
63	0	0	0	0	0	0	0	0
14	0	0	0	0	0	0	0	0
64	0	0	0	0	0	0	0	0
15	0	0	0	0	0	0	0	0

Appendix 5

OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN

KNOWLEDGE TESTS

Qtr 3		Delegates Booked	Failed to Attend	Passed	Pass Rate of those Attending %
No. of Sessions Offered	9 (10)				
Hackney Carriage		1 (5)	1 (0)	0 (2)	0 (40)
Private Hire		53 (56)	9 (7)	6 (11)	11.3 (19.6)

() denotes previous quarter figures

TAXI ENFORCEMENT WORK

One daytime and one late night enforcement exercise undertaken with Derbyshire Constabulary. 11 licensed vehicles were suspended, 10 of which were also served with a police prohibition notice.

One out of town driver found to be plying for hire. Investigation with a view to prosecution is still being undertaken.

NVQ QUALIFICATION

As of 26 January 2016:

	Hackney Drivers	Private Hire Drivers
Current Suspensions	0	0

BREAKDOWN OF CURRENT LICENSED VEHICLES BY REGISTRATION YEAR
(at 26 January 2016)

Year of Registration	Hackney Carriage	Private Hire
1995	1	0
1996	1	2
1997	5	2
1998	14	9
1999	23	21
2000	28	19
2001	41	27
2002	19	42
2003	15	79
2004	19	115
2005	23	122
2006	33	84
2007	26	104
2008	8	68
2009	10	43
2010	4	36
2011	2	23
2012	2	15
2013	2	23
2014	2	24
2015	0	12
2016	0	1
Total	278	871

TAXI LICENSING SUB-COMMITTEE STATISTICS

No. of Reports in Total	18	Outcomes	Number	No. of Decisions different to Officer Recommendation	Number
Reports by Type		Types		Agreed	10
Convictions (new driver)	2	No action	2	Disagreed	4
Convictions (existing driver)	2	Grant	0	No recommendation made by officers	4
Caution (new driver)	0	Grant with warning	1		
Caution (existing driver)	1	Renew with warning	0		
Complaints	7	Warning	3		
Failure to comply with committee decisions	0	Warning with training	0		
Repeated vehicle suspensions	0	Suspension	6		
Plying for hire	1	Suspension with training	0		
Historical Information	4	Revocation	3		
Breach of Conditions	1	Deferred	0		
		Refused (new / renewal)	3		

Appendix 7 cont.

Appeals Against Committee decision	Number	2
	Upheld	Not yet determined
	Not upheld	Not yet determined

No. of Committees in Quarter		
Members attendance	Member	Chair
Barker	1	1
Hezelgrave	1	
Hickson	-	-
Holmes	2	
Jackson	2	
Khan J	1	
Khan S	1	
Keith	2	
Poulter	-	
Redfern	-	
Sandhu	-	2
Skelton	3	
Turner	1	-

Winter	1	1
Whitby	1	