

Time began	9.05am
Time ended	9.15am

CORPORATE POLICY, PERSONNEL, PERFORMANCE MANAGEMENT AND ECONOMIC DEVELOPMENT CABINET MEMBER'S MEETING

7 FEBRUARY 2006

Present: Councillor Williamson (Chair)
Councillor Roberts

Also present: Councillors Graves, Higginbottom, Jackson, Travis

01/05 Apologies

There were no apologies for absence.

02/05 Late Items Introduced by the Cabinet Member's

There were no late items

03/05 Declarations of Interest

There were no declarations of interest.

Non-Key Decisions

04/05 Business Case for the Procurement of a Customer Service Information System

The Cabinet Member considered a report from the Corporate Director – Resources about the business case for the procurement of a Customer Service Information System (CSIS). The CSIS proof of concept pilot had been successful and the roll out of the Microsoft CRM product would improve delivery of Council services to customers.

Decision

1. To accept Microsoft's CRM system as the corporate customer services solution for the Council and roll out across all services as they migrate into Derby Direct in accordance with the Council's Contact Centre Strategy
2. To approve the preparation of a business case for the possible procurement of a corporate Electronic Data Retrieval and Management System and Workflow Solution. This would be part of the Council's Strategic Information Technology Framework.

05/05 A6 – Alvaston Bypass – Proposed Settlement of CPO
Claim for Land Taken

The Cabinet Member considered a report from the Corporate Director of Corporate and Adult Social Services regarding the settlement of the Councils claim for land taken for the affected by the Compulsory Purchase Order – CPO – for Highways Agency's A6 Bypass scheme, including arrangements to retain ownership of the subsoil beneath the Raynesway Park Drive side road.

Decision

To authorise the proposed terms as set out in the report for settling the Councils claim with Highways Agency for land taken and associated matters arising from their A6 Alvaston Bypass scheme.

Consultation Arrangements

06/05 Derby's Community Strategy 2006-2009, the
2020 Vision

The Cabinet Member considered a report from the Corporate Director – Regeneration and Community seeking approval of the draft Community Strategy for consideration by the Community Regeneration Commission on 14 February 2006.

Decision

To approve the draft Community Strategy 2006-2009 for consideration by the Community Regeneration Commission.

MINUTES END