

Report of Mike Thompson – Head of ICT – Resources

IT Disaster Recovery – Internal Audit Review

At the last Audit committee on 29 June 2006 we presented an update report on the actions being taken in response to the IT Disaster Recovery – Internal Audit Review.

We were asked to present to the next committee meeting an update on progress and an outline action plan on tackling the outstanding items

We identified our interim short term proposals and longer term proposals

Interim short term proposals are based on providing a minimum core service which can be up and running within 24 – 48 hours of any major disaster. This minimum service would only cover the following areas:

- Core network logon including firewall and security, desktop and access to personal storage. In essence, access to network and domain services. This also will include e-mail
- Systems to pay people, and covering core social care. In essence Payroll (Vision), Revenues and Benefits, Financial systems (currently CODAS), and Social Services systems Swift, and Electronic and Social Care Records (ESCR) including Citrix
- Telephony servers located at Mallard

Longer term DR strategy. Three key stages:

- Business impact analysis
- Develop DR strategy
- Implementation activities

We expect the longer term solutions to include a combination of:

- our own DR back up facilities
- mobile provision provided by a third party
- remote provision provided by a third party
- possible partnership working with other local/regional organisations

Timetables

Interim short term proposals - progress to date

We have prepared and agreed a specification for the provision of an interim service.

The proposed solution provides the following mobile facilities brought to the Council House providing the following services and resources:

23 x Intel servers
1 x Sun Server
2 x Tape drives
1 x trailer
1 x Emergency Infrastructure package
3 x Testing days
2 x Consultancy days per annum

Costs

1 year annual subscription contract per annum	£60,500
3 year annual subscription contract per annum	£36,800
5 year annual subscription contract per annum	£30,900

We are now putting together a paper for requesting and approving the funding. Once this has been agreed, we will aim to implement the solution by the beginning of 2007.

DR strategy development and implementation– action plan

Appendix A provides an outline action plan for the first two stages of development for our DR solution

- Business impact analysis
- Develop DR strategy