

## Building Consultancy ISO 9001 2008 accreditation

### RECOMMENDATION

1. To note the report.

### SUPPORTING INFORMATION

- 2.1 Following a recent inspection and assessment by The British Standards Institution, Building Consultancy has again achieved accreditation under the British Standards Institutions quality management system.

In addition Building Consultancy also achieved the upgrade to ISO 9001 2008. The team have worked hard towards this achievement

The assessor had only praise for the way the team worked and the professionalism displayed and described Building Consultancy's system as being robust.

This is an international standard and demonstrates Building Consultancy's ability to consistently provide a product that meets customer and applicable statutory and regulatory requirements.

Building Consultancy aims to enhance customer satisfaction through the effective application of the system, including processes for continual improvement and the assurance of conformity to customers.

**For more information contact:**  
**Background papers:**  
**List of appendices:**

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Appendix 1 - Implications

<b>IMPLICATIONS</b>
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**Financial**

1. None.

**Legal**

2. None.

**Personnel**

3. None.

**Corporate objectives and priorities for change**

4. Our performance levels in dealing with building regulation applicaitons have implications for delivering excellent services, performance and value for money (priority)