

Derby Child and Family Poverty Strategy: A call for evidence

DCC/PARTNER ORGANISATION	CHILD POVERTY: AREAS OF ACTION RESPONSIBLE FOR	ACHIEVEMENTS FROM 2011 - 2014	KEY OUTCOMES (What difference has been made to child poverty in the city?)	WHAT HAVE BEEN THE KEY CHALLENGES OF THIS WORK AREA/PROGRAMME?	WHAT AREAS OF WORK COULD BE IMPROVED?	ARE THERE OTHER AREAS/THEMES OF WORK THAT THE 2015 - 2018 STRATEGY NEEDS TO ADDRESS ONLY	HOW CAN THE COMMISSION IMPROVE THE WAY IT OPERATES?
Customer Management	<ul style="list-style-type: none">Financial, Housing and Council Tax BenefitsAssessments for free school mealsDigital inclusionLocal Support Services FrameworkFood povertyAF Families bankingChristmas and New Year, holidayImprove a financial literacyFood poverty	<ul style="list-style-type: none">• On average high profile coverage in mainstream press, awareness of benefit rights and increase take up	<ul style="list-style-type: none">• Bank up Campaign has been run throughout the year and targeted at all families affected by the welfare reforms. Documentary evidence to support families affected by the welfare reforms have been reviewed in light of feedback from Joseph Rowntree Trust, NACOS and NACOS. This has resulted in the welfare reforms being assessed and they are referred to the multi-agency partnership so that relevant advice and support can be provided to address those issues as far as possible within the financial boundaries of the Council's education	<ul style="list-style-type: none">• Difficulty in the 16 session process, the additional claims remain an on-going challenge which will be exacerbated by the 2015/16 cuts	<ul style="list-style-type: none">• Bank has been selected comprehensively with every family contacted by benefit advisors leaving a take up notice. The welfare reforms have been reviewed on many occasions in light of feedback from staff and advisory	<ul style="list-style-type: none">• The school continues to be a theme	<ul style="list-style-type: none">• It needs to understand the existing budget of the Council and subsequent staffing reductions. More work by the new Council members needs to contribute in this area
		<ul style="list-style-type: none">• A multi-agency partnership has been based at the Council House bringing together all forms of advice and support services	<ul style="list-style-type: none">• This began in 2014 and is in its early stages. There are shared links with the Local Assistance team who deal with families in crisis. As a result the needs of the families playing crisis support are assessed and they are referred to the multi-agency partnership so that relevant advice and support can be provided to address those issues as far as possible within the financial boundaries of the Council's education	<ul style="list-style-type: none">• Customer take up has been lower than expected. The case management system is proving to be a really valuable tool for sharing info and tracking activity. It is being designed by CYP as being a challenge for a national solution	<ul style="list-style-type: none">• Continued partnership working	<ul style="list-style-type: none">• How the voluntary and faith sectors can support families in Priority through collaborative working both together and with the City public sector organisations	<ul style="list-style-type: none">• Suggest the Commission look at the understanding that this is a national pilot being undertaken by the Centre for Social Inclusion. The Commission can support any links to extend the work in Derby another 4 or 5 as part of a national agenda or local one
		<ul style="list-style-type: none">• A permanent agency switching option is now built in the Council's response number. 13 cases of children's welfare, but details of how it switch to the scheme	<ul style="list-style-type: none">• Please Note: This is not by the Corporate Centre Team with Customer Management involvement being the primary service provided. The health scheme was regularly (every 6 months). The offer was to collect a copy of energy bills from those who the price to the end user		<ul style="list-style-type: none">• To drive up overall impact on the welfare reforms (because take up is low) we need to provide the concept of advice through a separate more local and more targeted	<ul style="list-style-type: none">• To build up the volumes needed to get better discounts through collective buy in to the Council should use the scheme with 3rd sector and other organisations. For eg. a mental health scheme, build into the money advice process to build a cohort of people to reach. This should be done in advance of the next scheme to build a database of interested people	
		<ul style="list-style-type: none">• Looking at per job accounts and day month costs. Customer management contribute financial support to food banks in the city	<ul style="list-style-type: none">• Please separate out those points that are not related. Just the accounts should sit in the 7 with C2. The local assistance scheme continues to support families through to the point where it is not passed then it costs to deliver. This means that money is available to food banks for those not eligible to food assistance				
		<ul style="list-style-type: none">• Derby Credit Union and Friends Credit Union and ethical saving	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			<ul style="list-style-type: none">• What are other commission members doing to drive this agenda? The financial inclusion needed in this area has been agreed by reference to the Council to fund it
		<ul style="list-style-type: none">• Customer management has successfully bid and obtained funds to run a advice scheme to support food advice to get ready for Universal Credit	<ul style="list-style-type: none">• This is the same as it was made help you join the 2	<ul style="list-style-type: none">• See 4	<ul style="list-style-type: none">• See 4	<ul style="list-style-type: none">• See 4	<ul style="list-style-type: none">• See 4
Work readiness, Apprenticeships	<ul style="list-style-type: none">Improving work readiness of young people	<ul style="list-style-type: none">• The Education Business Strategy Project has been established within Economic Regeneration team to broker education business relationships	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
		<ul style="list-style-type: none">• Developing plans for an Employability Passport across the City	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
		<ul style="list-style-type: none">• Creating opportunities for work experience and apprenticeships	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
		<ul style="list-style-type: none">• Work to offer apprenticeships to looked after children	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
		<ul style="list-style-type: none">• Many schools offer work experience with an increasing number offering this as part of the curriculum	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
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Hope Centre	<ul style="list-style-type: none">Food bank	<ul style="list-style-type: none">• Derby City Council - OWNERSHIP OF CLARITY REQUIRED TO AGREE WHO IS RESPONSIBLE FOR THESE WORK AREAS AND HOW THEY REPORT TO THE CHILD POVERTY COMMISSION	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
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Housing and homelessness	<ul style="list-style-type: none">Food bank	<ul style="list-style-type: none">• Derby City Council - OWNERSHIP OF CLARITY REQUIRED TO AGREE WHO IS RESPONSIBLE FOR THESE WORK AREAS AND HOW THEY REPORT TO THE CHILD POVERTY COMMISSION	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
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Inner City Project	<ul style="list-style-type: none">Food bank	<ul style="list-style-type: none">• Derby City Council - OWNERSHIP OF CLARITY REQUIRED TO AGREE WHO IS RESPONSIBLE FOR THESE WORK AREAS AND HOW THEY REPORT TO THE CHILD POVERTY COMMISSION	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
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Policy	<ul style="list-style-type: none">Food bank	<ul style="list-style-type: none">• Derby City Council - OWNERSHIP OF CLARITY REQUIRED TO AGREE WHO IS RESPONSIBLE FOR THESE WORK AREAS AND HOW THEY REPORT TO THE CHILD POVERTY COMMISSION	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
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Public Health	<ul style="list-style-type: none">Food bank	<ul style="list-style-type: none">• Derby City Council - OWNERSHIP OF CLARITY REQUIRED TO AGREE WHO IS RESPONSIBLE FOR THESE WORK AREAS AND HOW THEY REPORT TO THE CHILD POVERTY COMMISSION	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
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Ripplez	<ul style="list-style-type: none">Food bank	<ul style="list-style-type: none">• Derby City Council - OWNERSHIP OF CLARITY REQUIRED TO AGREE WHO IS RESPONSIBLE FOR THESE WORK AREAS AND HOW THEY REPORT TO THE CHILD POVERTY COMMISSION	<ul style="list-style-type: none">• Please include the part about per job to above point from Ethical Banking - products are available for Credit Unions to offer a full range of banking products consistent with Universal Credit. This includes per job accounts. However this requires treatment by the local unions. Customer Management & Derby House are considering ways in which to support with the funding necessary to enable ACOT to run a further 5 White Goods lending scheme for financially restricted residents. The SJA is being shared and the scheme should be launched before the end of March 2015. Case study will make known the Council's Local Assistance scheme. Support already offered by the Council in AFPCOT for families in a home group & CYP. This will give the support offered to residents by the Council to further enhance financial inclusion	<ul style="list-style-type: none">• Finding			
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