



Performance Items and Performance Forward Plan

SUMMARY

- 1.1 In 2015 the Corporate Scrutiny and Governance Board took over responsibilities for monitoring performance and discussing general performance issues as and when they may arise. The Board also has powers to determine whether further action should be taken to resolve issues through performance surgeries or further reviews and reporting to the topic specific Scrutiny Boards.
- 1.3 This report allows for officers to present performance information covering two areas from the forward plan:
 - **Council Scorecard for 2017/18**
 - **Council Tax and Business Rate collection**

RECOMMENDATIONS

- 2.1 To discuss the detail of the Council Scorecard for 2017/18 and performance around Council Tax and Business Rate collection and make any relevant comments and recommendations.
- 2.2 To agree any progress reports required on the performance areas discussed at this meeting.

REASONS FOR RECOMMENDATIONS

- 3.1 To ensure robust performance monitoring and challenge, enabling the Corporate Scrutiny and Governance Board to take remedial or further investigative action supporting improvements in priority areas.
- 3.2 To allow the Board to discuss specific issues around performance and make relevant comments, recommendations and suggestions for future actions to resolve issues around performance.

SUPPORTING INFORMATION

- 4.4 To make sure Corporate Scrutiny and Governance Overview and Scrutiny Board remain appropriately sighted on inspection and assessment demands, challenges, outcomes and implications a member of the Performance and Intelligence Team will attend the meeting to deliver a presentation on the latest position.

OTHER OPTIONS CONSIDERED

5.1 None.

This report has been approved by the following officers:

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|--|---|
| Legal officer Financial officer Human Resources officer Estates/Property officer Service Director(s) Other(s) | Head of Performance and Intelligence |
| For more information contact: Background papers: List of appendices: | Clare Harrison 01332 643648 clare.harrison@derby.gov.uk or Heather Greenan 01332 643462 heather.greenan@derby.gov.uk None Appendix 1 – Implications Appendix 2 – Forward Plan for Performance 2016/17 |

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| IMPLICATIONS |
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Financial and Value for Money

- 1.1 None directly arising from this report.

Legal

- 2.1 None directly arising from this report.

Personnel

- 3.1 None directly arising from this report.

IT

- 4.1 None directly arising from this report.

Equalities Impact

- 5.1 Effective scrutiny benefits all Derby people and the very nature of the Board ensures that it looks in depth at equality in all its investigations.

Health and Safety

- 6.1 None directly arising from this report.

Environmental Sustainability

- 7.1 None directly arising from this report.

Property and Asset Management

- 8.1 None directly arising from this report.

Risk Management and Safeguarding

- 9.1 Performance monitoring, reporting and scrutiny allows the Council to manage risk by identifying potential issues at the earliest opportunity and put measures in place to mitigate these and improve performance.

Corporate objectives and priorities for change

- 10.1 Our aim is to work together towards achieving our partnership vision of Derby 2030: safe, strong and ambitious city. The Council's performance monitoring processes monitor the implementation of the Council Plan 2015-18 and the 8 priority outcomes which underpin our vision.